Values  Center personnel are committed to the following core values.		Open Communications	Seeking and valuing the opinions and concerns of colleagues, customers, and stakeholders
Teamwork Growth	Sharing leadership, responsibility, accountability, and learning with each other Seeking opportunities for continual	Dedication	Providing them with objective information and analysis in a professionally sensitive way Having a high level of commitment to the CVB team and the success of the program
Science	learning to maintain a highly qualified workforce  Focusing on science as the fundamental basis for decisionmaking	Diversity	Seeking and appreciating contributions from individuals with diverse backgrounds, talents, and perspectives
Objectivity	Developing and applying consistent criteria which result in decisions that are defendable and appropriate		Maintaining a workplace that provides opportunities regardless of race, color, national origin, sex, age, religion, disability, political beliefs, and marital or familial
Balance	Developing policies and decisions that make the greatest sense given the entire range of scientific, legal, and political variables in effect		status or sexual orientation  Maintaining a work environment that gives all employees a feeling of self-satisfaction, pride in their performance, and pride in
Service	Helping stakeholders license and produce high-quality veterinary biological products for consumers	Innovation	their program  Finding creative and practical solutions to difficult problems
	Providing courteous, timely, and professional responses to colleagues, customers, and stakeholders	Dde	Developing new scientific techniques and applying existing techniques in new ways
Fairness	Providing evenhanded, consistent treatment of colleagues, customers, and stakehold- ers, and focusing on solutions that provide maximum benefits to all parties	Rewards	Consistently recognizing the contributions of individuals and teams
		Safety and Health	Ensuring a safe and healthy work environ- ment for all employees Meeting our environmental responsibilities
			to the larger community

## **CVB Goals for 2003**

CVB managers and employees identified the following longterm goals and a tentative deadline of 2003 for achieving them.

- Significantly refine, replace, and reduce animal testing of veterinary biologics.
- Maximize the use of electronics in the receipt, transmission, processing, and storing of information.
- Provide standard requirements for more products.
- Document more policy/procedures for internal and external use and information.
- Complete the development of a CVB organization, located in one facility.
- Continually review and validate current standards, updating or eliminating where needed.
- Explore new methods to monitor the performance and use of products in the field, implementing new programs as appropriate.
- Lead in the development of international harmonization agreements to facilitate global trade in veterinary biological products.

- 9. Become an international center for veterinary biologics:
- —maintain a highly qualified workforce;
- —base CVB training on needs;
- —acquire state-of-the-art technology and laboratory equipment;
- —continually monitor and update core and noncore functions;
- —increase use of internationally recognized quality assurance procedures throughout CVB and industry;
- —anticipate and respond to application of new biologics technologies.
- 10. Continually monitor customer needs and provide highquality, timely service to stakeholders.
- 11. Increase the use of risk-based analysis in meeting the program mission.
- 12. Develop incentives for voluntary compliance among stakeholders.
- 13. Develop innovative methods to handle core activities.

## **Mission Statement**

The Animal and Plant Health Inspection Service's (APHIS) Veterinary Biologics program implements the provisions of the Virus-Serum-Toxin Act to ensure that the veterinary biologics available for the diagnosis, prevention, and treatment of animal diseases are pure, safe, potent, and effective. The program, part of APHIS' Veterinary Services unit, is based at the Center for Veterinary Biologics (CVB) in Ames, IA.

## **Vision Statement**

The Center plays a vital role in regulating products that diagnose, prevent, or treat animal diseases. The Center uses scientific information and regulatory processes to assure its customers that the veterinary biological products available for use are of high quality. It encourages open communication with stakeholders as new products and standards are developed. The Center promotes the use of quality assurance processes that inherently result in the production of pure, safe, potent, and effective veterinary biologics and diagnostics. It provides strong leadership in the development and international harmonization of standards for veterinary biological products.













United States Department of Agriculture **Animal and Plant Health Inspection Service** Program Aid No. 1633

## **Center for Veterinary** Biologics

Vision, Mission, and Strategic Goals



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