

## **CRS MESSAGE COMPONENTS NOT VOICED BY VIP**

The current VIP/CRS design does not handle converting CRS components to the new voices. The CRS time messages, CRS station ids, CRS Call to Actions, CRS lead-ins, CRS keep alive messages are not voiced by VIP. They will still use DECTalk.voice.

## **REMOTE FTP DOES NOT WORK**

The Remote FTP function identified on the System Settings window does not work at this point. Therefore do not use it.

## **OCCASIONAL MESSAGE IS VOICED BY DECTALK**

The VIP assumes that a file received for processing would have a CRS header, a body of text, and then a voice type of 0 or 1. If a blank file, or Zero length file, was processed the TTS servers will crash causing the VIPserver to malfunction. Because of this an error check was placed in the VIPserver to read the size of a file before processing. If a zero length message file is found; a message is logged and the file is not processed forcing a timeout at which point the message is voiced by Dectalk. So occasionally a message may be heard in the DECTalk voice. This is estimated to occur about every 200 messages. An improvement is being investigated.

## **ENTRIES IN VIP DICTIONARY MANAGER APPEAR TO BE SAVED BUT ARE NOT USED BY TTS SOFTWARE.**

Randomly, when you enter a word in the Local Dictionary Manager with a valid translation and save it, after listened to it, it is not being used when you play back the word in the TTS Clipboard or convert CRS messages to audio. The word is shown in the Local Dictionary Manager list but somehow is not being used by the COTS TTS application. This does not effect doing dictionary work since the words appear to be save. However, if you plan on using the VIP for message conversion check that the words are being used by playing them in the TTS clipboard.

## **VIP GUI FAILS OR SLOWS BUT VIP APPLICATION STILL RUNS**

The VIP system begins to function slowly if it receives numerous timed out messages from CRS. Eventually the VIP system will hang. To prevent this, periodically (once a shift) stop the VIP Server software by exiting the VIP application from the file drop down menu and restarting the VIP Servers software by double clicking the VIP icon on the desktop the clicking Start on the VIP window..

## **AUDIO PLAYER HANGS VIP**

Occasionally the VIP Audio Player will lockup the VIP application. This function is not needed for VIP operations or dictionary work. It is there to demonstrate converted text products i.e. play back of saved message conversions. Recommend sites not use this function.

## **USE OF BRACKETS IN DICTIONARY MANAGER**

The” [“ and “]” are not used in the translation entry filed of the Local Dictionary Manager window. They are automatically added by the software.

## **TTS CLIPBOARD HAS PROBLEMS WITH MULTIPLE CLICKS ON EAR (PLAYBACK)**

When using the TTS clipboard function please be patient and DO NOT click the play function (the ear button at the bottom of the window) multiple times. When playing a sample in the TTS Clipboard window there will be a short delay until the voice is heard. Multiple clicks cause random strange or multiple voices to be heard. If text is long or the VIP has been sitting ideal the delay may be 15 seconds or longer.