



March 5, 2002

Office of the Secretary

FEDERAL TRADE COMMISSION

600 Pennsylvania Ave NW Room 159

Washington DC 20580

I'm writing to express enthusiastic support for a proposal before you to create a NATIONAL "do not call" list so that sometime in the future there will be a toll-free number to register my name against telemarketing calls. I do not wish to pay for phone company caller ID/blocking devices and almost long for the 2 years overseas as a Peace Corps Volunteer when I had no home telephone. Surely I'm not the last person in the US who does not own an answering machine (which I realize can screen every call) but I haven't quite given up the enjoyment that used to accompany picking up the phone call of a relative or friend. These days by the time I've answered the phone 4 times from real estate brokers, vacation resort pushers, house paint contractors and bonds salesmen, I am progressively more hostile in answering the 5th phone call. Please help the general public as the existing Telemarketing Sale Rule is insufficient.

Sincerely,

Christine M. Anderson

VIRGINIA FOOTE ANDERSON

[REDACTED]
[REDACTED], California [REDACTED]

6 March 2002

To: Office of the Secretary
Room 159, Federal Trade Commission
600 Pennsylvania Avenue
Washington, D. C. 20580

From: Virginia and Henry Anderson

Because the incessant calls from telemarketers are interrupting the activities of our daily lives and causing us to abandon our good telephone manners, we want to give our strong support to the proposal for a national "do not call" list.

Sincerely yours,

Virginia Foote Anderson

Virginia Foote Anderson

Henry P. Anderson

Henry P. Anderson

3/5/02

FTC

We are writing to encourage you to toughen laws on telemarketers. We are bothered many times a day - at work & at home. We find it upsetting that our work and lives can be interrupted so often.

We have sent our names in to current "do not call" groups, but I doubt that works.

Please give us a break from constant harassment.

Sincerely,

Elizabeth Sibley
Donald L. Peter

[Redacted]
[Redacted], CA
[Redacted]
1444 [Redacted]

Bradford's
ON GAROSE

TOWNSENDS



Allied Arts Guild
75 Arbor Road
Menlo Park, CA 94025
(650) 325-3906

[REDACTED] Md. [REDACTED]

January 31, 2002

Office of the Secretary, Room 159
Federal Trade Commission
600 Pennsylvania Av. NW
Washington, D.C. 20580

RE: Proposed National Do Not Call Registry

Dear Sir:

I have asked salespeople not to call on the telephone again, and these telemarketers have not called again. Other salespeople who are familiar with the fund-raisers to which we consistently contribute often call, and I prefer the telemarketing to other types of contact.

I do not believe that a national Do Not Call Registry is needed.

Sincerely Yours,



Mrs. H. R. Brown

[REDACTED]
[REDACTED] CA [REDACTED]
March 5, 2002

Office of the Secretary
Room 159
Federal Trade Commission
600 Pennsylvania Ave. N.W.
Washington, DC 20580

Dear Sir/Ms:

Please go ahead and put into operation a national "do not call" list as you have proposed. Over the past few years, telemarketers have been very disruptive for me and have disrupted my answering service. I am always amazed at their lack of restraint and lack of basic respect.

Please implement the list as soon as possible. I shall be eternally grateful!

Thank you very much.

Yours very truly,
Malcolm Campbell
Malcolm Campbell

Wm McDonald

3/4/02

[REDACTED]
[REDACTED], Ca. [REDACTED]

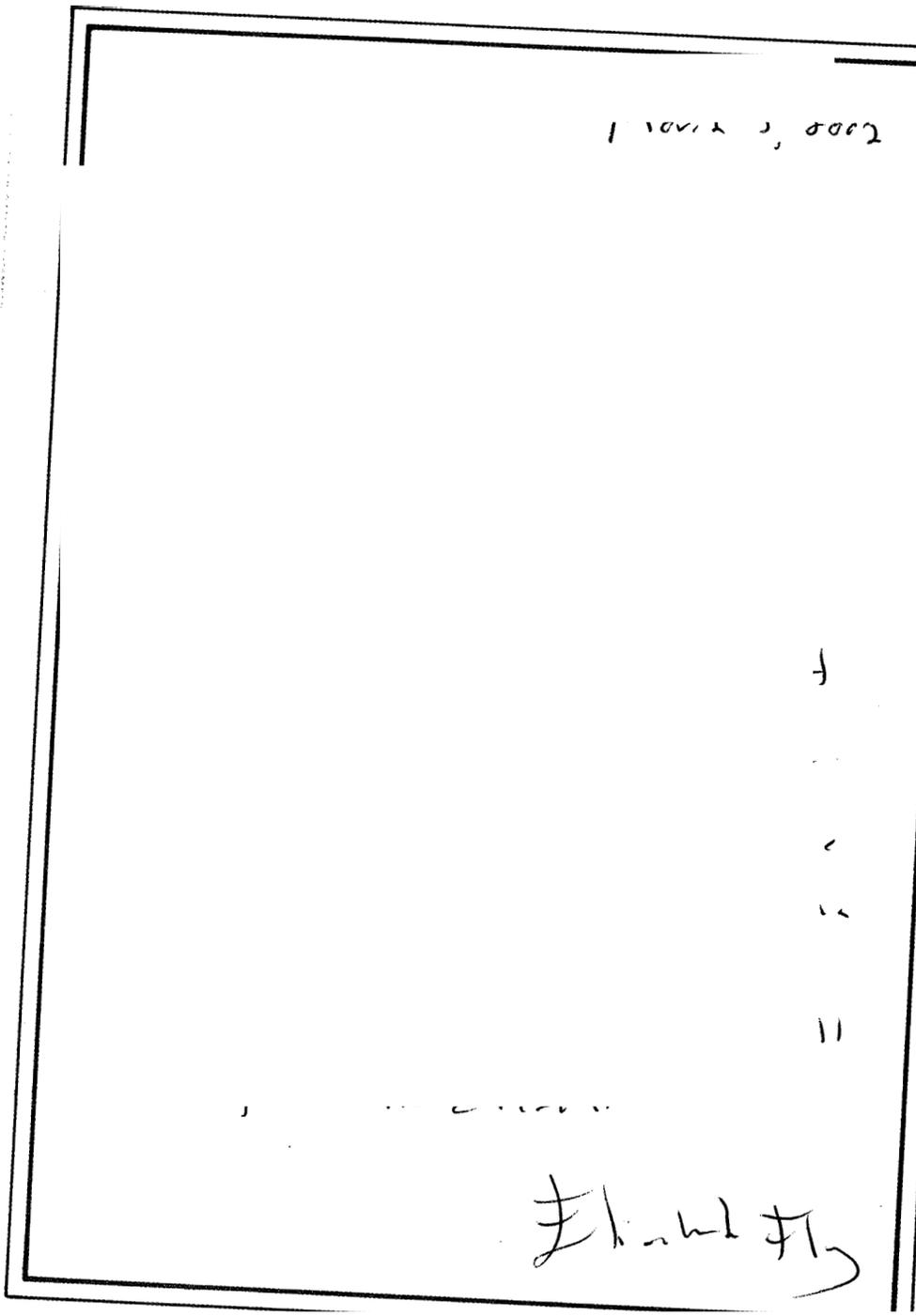
To whom it concerns:

Add my voice to one who strongly supports the proposal to create a national "do not call list."

I am recently retired and spend many hours at home, enjoying the luxury of reading, listening to music and just relaxing.

I have grown increasingly frustrated by the intrusion of telephone marketing, sometimes 3 and 4 calls a day. It's out of control. We need, I feel my rights are violated - a "do not call list."

1447 Sincerely, William
McDonald



3/4/02

I support the right of
the individual - to determine
that ^{we} I do not want to be
bothered with telemarketers.

I support a "do not call"
national list.

I am tired of the brawn of
industry + business over the
individual in the country.

"Government by the people and
for the people" ?? Not any more.

Get us a national "No
telemarketers call" number
Lee D. Howard [REDACTED] CA.

To Whom it May Concern:
I am in favor of the
proposal to create a
National - Do Not Call
List.

I thank you
Susan M. Fuller

S. M. Fuller

[REDACTED]
[REDACTED], Co. [REDACTED]

March 4, 2002

Office of the Secretary
Room 159
Federal Trade Commission
600 Pennsylvania Avenue N.W.
Washington DC 200580

RE: Telemarketers National "do not call" Registry

We are definitely in favor of a national "do not call" registry to keep Telemarketers from calling our home. These calls are quite annoying and very disruptive and repetitive.

Numbers should be on the list indefinitely
(unless a biennium--or longer sign-up period/card is required)

The family should be able to put their number on the registry
(or use the telephone's listed name)

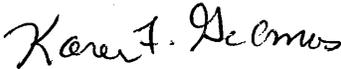
Verification of numbers on list - A person should be able to call in and check their number on **an** automated system or call for a card to include them on the system

The registry should be an "all or nothing" list

Lastly - If registered, a company could not call unless it had the person's verifiable authorization to do so from the national registry
(Who would want this anyway - we're trying to eliminate sales calls!)

Anything to help eliminate Telemarketers calls would be appreciated.

Sincerely,



Karen F. Gelmas



Kenneth J. Gelmas


Ohio

FTC proposes national do-not-call list for telemarketers

By Sheryl Harris
Newhouse News Service

It's amazing what we'll do to get telemarketers off the phone. Gerald Nemeth of Aurora, Ohio, babbles in a made-up foreign language until salespeople hang up.

Taking the opposite approach, Jason Moutsios of Cleveland greets sales calls with unbridled enthusiasm. Asked if he wants a credit card, he says he sure does. He's been "laid off from the cracker factory," he explains, but needs a line of credit large enough to buy a helicopter or train. Sales calls to his home end pretty quickly.

Marvin Heimovitz lists his home phone under an unpronounceable name so he can identify a telemarketer from the first slipped-up syllable.

Some of us pay to have our numbers unlisted. Others buy equipment to screen out telemarketing calls.

Some of us repeat "Put me on your do-not-call list" like an incantation.

Could a national "do-not-call" registry save us the bother?

The Federal Trade Commission is proposing creating one for consumers who are fed up with telemarketing calls.

There's a month left to let the agency know what you think about the issue. And you may as well, because the telemarketing industry is certainly voicing its view.

Before you run to your telephone or computer, there are some things you should know.

Under the proposed changes to the Telemarketing Sales Rule, most telemarketers would be prohibited from calling consumers who have put their numbers on the national "do not call" registry.

The rule would be expanded to include professional telemarketers who call on behalf of charities, which are not

covered by the law.

The FTC wants to know not just how you feel about the creation of a national "do-not-call" list, but also what you think about the following questions:

■ How long should a number remain on the "do-not-call" registry?

■ Who should be able to put a number on the registry? (For example, if Grandma buys junk from everyone who calls her, should you be able to put her name on the list to save her from herself?)

■ What security measures should there be to make sure only people who want to be on the list are on it? How would people be able to verify their numbers are on the list?

■ Should the registry be "all or nothing" or should it "instead allow consumers to specify the days or time of day they are willing to accept telemarketing calls?" (What a goofy question. Can you imagine your phone would ever stop ringing if you told telemarketers you'd take their calls on Tuesdays?)

There's also a question about how the FTC will be able to enforce the rule. The agency doesn't handle individual complaints, preferring to spend its limited resources on broad law enforcement "sweeps" that serve as a warning to other companies.

But the current Telemarketing Sales Rule leaves consumers in the position of battling one company at a time for their right to be left alone.

To use the rule, you have to tell each company that calls "Put me on your do-not-call list." The registry would be a way to say no to all telemarketers at once.

To share your views on the subject with the FTC, you can e-mail the agency at tsr@ftc.gov or write to the Office of the Secretary, Room 159, Federal Trade Commission, 600 Pennsylvania Ave. NW, Washington, D.C. 20580.

Your Opportunity to Comment

Whether you are a consumer or represent a business, the FTC wants your opinions about the proposed changes to the Telemarketing Sales Rule, including its proposal to create a national "do not call" registry.

You can submit your comments by sending an email to or by writing to the Office of the Secretary, Room 159, Federal Trade Commission, 600 Pennsylvania Avenue, N.W., Washington, DC 20580. For a list of more detailed questions, please refer to the . **Comments will be posted.** All comments that the FTC receives on the proposed amendments to the Telemarketing Sales Rule will be posted on the FTC website. E-mail addresses and phone numbers of individual commenters will be removed before posting.

In addition to any general comments on the proposed TSR changes, the FTC is interested in your comments on the following questions:

(a) How long should a telephone number remain on the national "do not call" registry?

UNTIL REMOVED BY PERSON(S) PLACING IT

(b) Who should be permitted to request that a telephone number be placed on the "do not call" registry? Should requests from the line subscriber's spouse or adult child(?) be permitted? Should third parties (outside the FTC) be permitted to collect and forward requests to be put on the "do not call" registry?

SUBSCRIBER OR ADULT RESIDING AT THAT LOCATION

(c) What security measures are appropriate and necessary to ensure that only those people who want to place their telephone numbers on the "do not call" registry can do so? Should consumers be able to verify that their numbers have been placed on the registry? If so, how?

NONE. YES. BY PHONE, EMAIL OR LETTER

(d) Should the "do not call" registry be an "all or nothing" option or should it instead allow consumers to specify the days or time of day that they are willing to accept telemarketing calls?

ALL OR NOTHING

(e) The proposed rule would permit consumers or donors who place their name and telephone number on the "do not call" registry to provide express verifiable authorization to specific sellers or organizations to make calls to them. How will this requirement affect those entities with which a consumer or donor has a pre-existing relationship?

CONSUMER'S RESPONSIBILITY TO CONTACT THAT COMPANY AND GIVE PERMISSION
General Questions for Comment:

Please provide comment, including relevant data, statistics, consumer complaint information, or any other evidence, on each different proposed change to the Rule. For each proposed modification that you suggest, please include answers to the following questions:

(a) What is the effect (including any benefits and costs), if any, on consumers? *LESS INVASION OF PRIVACY*

(b) What is the impact (including any benefits and costs), if any, on individual firms that must comply with the Rule? *WITH COMPUTERS, MINOR*

(c) What is the impact (including any benefits and costs), if any, on industry? *MINOR. THERE ARE STILL OTHER SALES METHODS.*

(d) What changes, if any, should be made to the proposed Rule to minimize any cost to industry or consumers? *NONE*

(e) How would each suggested change affect the benefits that might be provided by the proposed Rule to consumers or industry? *THEY WILL ADAPT*

(9) How would the proposed Rule affect small business entities with respect to costs, profitability, competitiveness, and employment?

QUIT TRYING TO PROTECT ALL INDUSTRIES

Please submit your comments by sending an email to .

LET US ALL RISE AND FALL ON OUR OWN MERITS

6 MARCH 2002

Please add our support to
the proposal to stop telemarketers
from calling our phone number.
The constant barrage of sales calls
into our home is disruptive to our

private lives and is just plain
wrong. Just as annoying are
calls and recordings from
candidates running for political
office. Thank-you, Debbie Kizer

[REDACTED], CA [REDACTED]

March 6, 2002

Office of the Secretary - Room #159
Federal Trade Commission
200 Pennsylvania Ave, NW
Washington, DC, 20580

Gentlemen

As a retiree I get a large number of calls that request that I purchase items that I have no interest in. Normally at the dinner hour, or later in the evening.

I would like to have a bit of support in stopping these calls at the Federal level! -

I feel that my phone number should be on a no call list as long as I hold that number, and there should be an 800 # to allow me to make sure mine is on it after I request it. An all or nothing list is one that I would request.

If I become ~~under~~ under my childrens care, I feel they should be able to limit these calls on my behalf also!

We need an 800 # to be able to report violators to all of the above.

Sincerely, Mrs. Richard P. Bohn

[Redacted signature block]

Thank you for your help, cottage

March 4, 2002

To the Office of the Secretary:

I believe strongly that there should be a national "do not call" list. I understand that the Federal Trade Commission has a proposal to create one, and that its proposal will also change some key elements in the existing Telemarketing Sales Rule. I support the proposal wholeheartedly. I am tired of picking up the telephone to hear yet another telemarketer. Thank you.

Sincerely,
Sharon M. Lawless

[REDACTED] CA [REDACTED]

3/5/02

I am writing to tell you
that I believe that the
"public" rather than
the "tele marketing" industry
should handle phone
calls for industry.

We are constantly called
at all hours and a
message is not left on
my answering device.
Sometimes I get as many
as ¹⁰ 9 calls daily - with
a hangup when asked to
leave a message.

Thank you

Jacqueline
Kelyfeld

March 05, 2002

Dear Sirs,

I totally support a national
"do not call" list.

Thank you.

yours truly,
Timothy Law

6 March 2002

FTC, OFFICE OF THE SECRETARY
600 Pennsylvania Avenue, Room 159
Washington, DC 20580

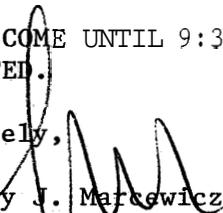
RE: TELEMARKETING RULEMAKING COMMENT FTC FILE NO. R411001

GENTLEMEN:

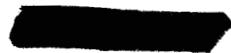
I WOULD LIKE THE RULES, REGULATIONS, AND PROCEDURES REGARDING TELEMARKETING TO BE MUCH STRICTER AND BETTER ENFORCED FOR VIOLATORS.

CALLS COME UNTIL 9:30 PM, at DINNER TIME, AND WHEN MORE IMPORTANT CALLS ARE EXPECTED.

Sincerely,


Stanley J. Marzewicz


[REDACTED], PA [REDACTED]

Tele: 

Dear Sir:

313/02

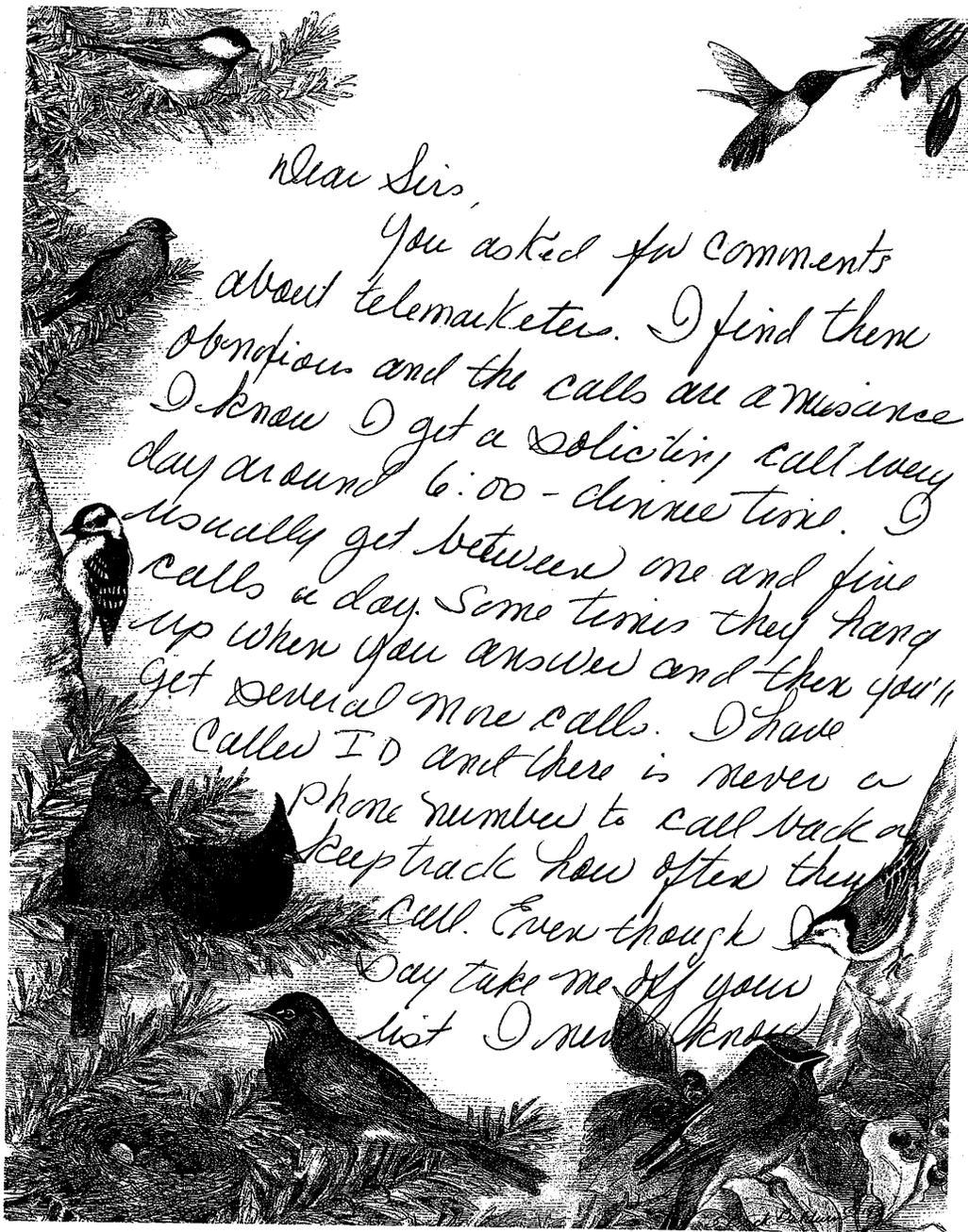


Please Create a "Do NOT CALL" List to control the Telemarketers! And include ALL telemarketers on the List. The Home should Be a Haven from intrusion - & that included the telephone! *Tim McAfee*

To Office of the Secretary
Room 159

Federal Trade Commission
600 Pennsylvania Ave. N.W.
Washington, D.C.
20580

IT'S NOT JUST A MOTORCYCLE; MORE LIKE YOUR OWN
LITTLE CORNER OF THE UNIVERSE



Dear Sirs,

You asked for comments about telemarketers. I find them obnoxious and the calls are a nuisance. I know I get a soliciting call every day around 6:00 - dinner time. I usually get between one and five calls a day. Some times they hang up when you answer and then you'll get several more calls. I have called ID and there is never a phone number to call back or keep track how often they call. Even though I say take me off your list I never hear from you.

for sure who is calling back. I find the calls frustrating. Being able to call a number to take your name off the list would be great. I am all for it. I know the telephone Co. has a program that they'll ask who is calling when the call says "unavailable." However we have friends in Europe and that's how their calls come through and also people calling from calling cards so I'm not thrilled with their program. Also some telemarketers call from their business office like "see the windows," home renovations, etc. I hope you can put some type of plan in effect that can rid our home of these very annoying calls.

Thank you
Marc Merrill

February 5, 2002

Office of the Secretary
Federal Trade Commission
600 Pennsylvania Avenue NW
Room 159
Washington, DC 20580

RE: Proposed National "Do Not Call" Registry
Washington Post article, Style section, Consummate Consumer column, Jan. 30, 2002

Dear Sir or Madam:

Pursuant to the above-listed article which appeared in the Washington Post recently, I am writing to express my support of the FTC-proposed National "Do Not Call" Registry.

I pay an additional fee with the telephone company for an unlisted telephone number. I have to pay for my privacy, and yet it does not protect me from unwanted telemarketers.

- Telemarketers like the ones that hang up when they get my answering machine (set to pick up on 2 rings), but leave no message; and then they call back 3 or 4 more times in the same day.
- Telemarketers like the ones that leave a ^{pre-}recorded message on my answering machine and fill up the incoming tape limit with useless and unwanted talk, disallowing important people – like my physician or friend – to leave messages for me while I'm out.
- Telemarketers like the ones who are fundraising for a cause, but sternly demand to know why I can't afford to contribute.

I support the freedom of speech, but I also support the right to privacy, especially in one's own home. These telemarketers are forcing themselves into my home and into my life. I believe that I have a fundamental right to feel safe in my own home, free from unwanted, unwelcomed disturbances. If strangers were physically bursting into my home to harass me, I could call the police for protection; yet no one to date has been able to successfully police or protect me from similar invasions and verbal assaults. It is my fondest hope that the FTC will be able to do just that.

Sincerely,

P. Needham

P. Needham

March 4, 2002

In Defense of Telemarketers

Don't be too hard on us. Some of us got married too soon, we had babies too young. It was very hard to catch up with people who went to college and waited till they had good jobs to start their families. These jobs are decent for people who also just don't want to go into a lot of debt for a higher education. These jobs have medical insurance, benefits and 401 K plans. I find these jobs a needed replacement for the thousands of factory jobs that have disappeared in this country.

So I ask again, please don't be too hard on us. We'll just trying to work for a living. Please save our jobs at least until the economy turns around.

Mary E. Nickell

[REDACTED]
[REDACTED] Ky [REDACTED]

3/9/02

I would hope to
be able to be on
I do not call Registry
ASAP

