

I purchased true voice from Earthlink back on March 29th 2006, They told me that i had to have broadband internet service, well they sugested comcast, and said that for 29.95 i would receive the true voice service for 30 days at no charge, and the equipment would be shipped from them within 7 to 10 days.. well they lied, i didnt receive it for over 30 days, and when i got this little piss you know box to run my home phone, it was the wrong one.. so needles to say i have called them twice and was promised my money credited back to my account..well they lied again, i did not get my money back as promised, and not only that, they went and charged my card another 21.60 without my premission and put my checking account over its balance, so now i am having to deal with my bank as well.. Earthlink are total liers, and a piss poor excuse for a business and they are lieing to their customers.. It should be against the law to offer a product they call as true voice from them, when it doesnt work,, and they are not my internet provider comcast is my isp.. I pay them a seprate bill direct to them... something should be done about this.. Thanks for lisening. I hope this will save alot of other people from the same nightmare....