

Services in the Park

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Winter 2007–2008

“They said they’d seen it all
in Yellowstone. We politely suggested one of our Lodging & Learning packages. Four days later, that same family couldn’t stop talking about all the new things they’d discovered about the park, and themselves. We just smiled.”

Yellowstone. Don’t just see it, experience it.

For individual reservations, Winter Get-Away Packages and all other information, call: 866-GEYSERLAND (439-7375) or 307-344-7311. For Lodging & Learning Package reservations and information, call 307-344-5566. www.travelyellowstone.com

YELLOWSTONE
NATIONAL PARK LODGES
Operated by XANTERRA Parks & Resorts®
BEAUTIFUL PLACES ON EARTH®
www.xanterra.com

Xanterra Parks & Resorts is an authorized concessioner of the National Park Service.

WINTER LODGING & LEARNING PACKAGES
Naturalist-guided daily adventures. Lodging and meals included.

Family Winter Holiday
(4 nights) Available
December 18*, January 18
& February 15
\$2080 (2 adults, 2 children)

Winter Rendezvous at Mammoth
(4 nights) Available
March 4-8 & 8-12
\$739 per person

Winter Wolf Discovery
(4 nights) Available
December 26*-February 27
\$545 per person

Winter Wildlife Expedition
(4 nights) Available
January 5 & 19, February 2 & 16
\$545 per person

Yellowstone on Skis
(4 nights) Available
January 12 & 26,
February 9 & 23
\$869 per person

Winter in Wonderland
(5 nights) Available
December 24*-February 25
\$1029 per person

WINTER GET-AWAY PACKAGES AVAILABLE
Rates starting at \$109 per person

Rates are double occupancy and do not include tax.
*Rates for December packages may be higher.

XANTERRA’S LONG TERM COMMITMENT TO SUSTAINABILITY

As an environmental leader in the hospitality industry, we serve as a role model for others. We take this role seriously. The days of recycling being “the single measure” of environmental responsibility are long gone. Today Xanterra, through our environmental management system called *Ecologix*, is incorporating sustainable practices in all aspects of our operations, from food to fuel, from emissions reduction to renewable energy.

Our Sustainability Report is our environmental report card!

Our Sustainability Report details the environmental impacts related to our operations throughout the U.S. We use our *Ecometrix*, data that specifically measure our energy and resource consumption, emissions, waste management, recycling, pollution prevention and overall sustainability efforts. To validate our findings, we enlisted a third-party environmental auditing firm; their assessment confirms the accuracy of our data.

Our Environmental Vision Goals chart our course!

Because we have accurate metrics in place, we have established our *2015 Environmental Vision Goals*. These include:

- 1) decrease fossil fuel usage by 30% based on year 2000 usage
- 2) increase usage of renewable energy to provide 7% of total electricity consumed
- 3) decrease greenhouse gas emissions by 30% based on year 2000
- 4) divert from landfill 50% of all solid waste generated
- 5) increase purchase of sustainable food items to 50% of all company-wide food expenditures
- 6) achieve companywide average fuel economy standard of 35 mpg for all passenger vehicles (under 10 persons) purchased annually
- 7) generate zero hazardous waste
- 8) decrease water usage by 25% based on year 2003

For more information on Xanterra’s commitment to sustainability and social performance, we invite you to review our *Sustainability Report*, located in guest rooms and lodging front desks. The information is also available at www.Xanterra.com.



Accessibility in Yellowstone National Park

Yellowstone National Park is improving accessibility for all visitors. Most vault toilets in the picnic areas and campgrounds are accessible. Some self-guiding boardwalk trails, picnic tables, campground sites, fishing areas, and backcountry campsites are also accessible.

For more details, ask for the *Visitor’s Guide to Wheelchair Accessible Features in Yellowstone National Park*, available free at all entrance stations, visitor centers, and on the park’s website.



If you need a sign language interpreter for National Park Service interpretive programs, please make arrangements three weeks in advance by calling 307-344-2251.

For more information:

Park Accessibility Coordinator
P.O. Box 168
Yellowstone National Park, WY
82190
307-344-2017

TDD only (Telecommunications Device for the Deaf): 307-344-2386
www.nps.gov/yell



Yellowstone Park Service Stations, Inc. has been serving Yellowstone visitors since 1947. Since 1972, we have also served winter travelers, offering quality petroleum products at four winter locations.

Snowmobile fuel is available via 24-hour credit card fueling at Old Faithful, Fishing Bridge, and Canyon
December 19–March 9

and 8 AM–5 PM at Mammoth Hot Springs, December 19–March 2

Conoco, Master Card, Visa, Discover, and American Express credit cards are accepted.

YPSS Celebrates Yellowstone Explorers of Yesteryear and Today

One of the most interesting visitors to the Yellowstone area in 1865 was Father Francis Xavier Kuppens, a Belgian priest of the Jesuit Order, who offered this recollection 32 years later:

About the years 1865–66 I was stationed at the old Mission of St. Peter’s on the Missouri River near the mouth of Sun River. A great part of that winter and spring I spent with the Pigeon [Piegan] Indians roaming from place to place south . . . It was while leading this nomad life that I first heard of the Yellowstone. Many an evening in the tent of Baptiste Champagne or Chief Big Lake the conversation, what little there was of it, turned on the beauties of that wonderful spot. I do not know that the narrator always adhered strictly to facts, but making allowance for fervid imagination there was sufficient in the tale to excite my curiosity

and awaken in me a strong desire to see for myself this enchanted if not enchanting land. In the spring with a small party of Indians hunting buffalo, I persuaded a few young men to show me the wonderland of which they had talked so much. Thus I got my first sight of the Yellowstone. I shall not attempt to describe it, that has been done by many abler pens than mine; but you may be sure that before leaving I saw the chief attraction—the Grand Cañon, hot and cold geysers, variegated layers of rock, the Fire Hole, etc. I was very much impressed with the wild grandeur of the scenery.

May your wanderings in and reflections of Yellowstone bring you the simple peace and lasting memories experienced and recorded by Father Kuppens.

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Yellowstone General Stores



Yellowstone General Stores operates 12 retail stores with every attempt to cater to all of your needs while visiting the world's first national park.

Enjoy a nice respite from your travels. Yellowstone General Stores are unique in architecture and located in scenic settings at each major area throughout Yellowstone National Park (see map). Visitors will find our staff to be helpful in assisting with merchandise, scenic stops or the latest wildlife sightings.

Food and beverage services offer a variety of selections to satisfy any wilderness hunger. Relax with a cup of coffee, ice cream, or snack while taking in the wonders of Yellowstone National Park. We also offer a full line of grocery items to meet your day trip or camping needs.

Explore the wide spectrum of collectibles, novelties, and apparel in our souvenir sections and take away more than a memory. Personal memories may also be preserved at our photo centers, which offer digital film processing.

Outdoor enthusiasts can find a variety of supplies and equipment to explore Yellowstone National Park!

Visit Old Faithful, Grant, Fishing Bridge and Canyon General Stores to join our "Pathways at Yellowstone" Program where you will meet talented and interesting artists and authors who make unique Yellowstone products!

Yellowstone General Stores is grateful for the opportunity to operate within Yellowstone National Park, and feels an obligation of stewardship toward the natural, cultural, and historic resources for future generations. Our Environmental Management System, "GreenPath" is recognized according to international standards, ISO 14001. We implement programs to minimize our impact while operating in a unique pristine environment and strive for continual environmental improvement.

Yellowstone General Stores is a division of Delaware North Companies Parks and Resorts, a leading hospitality company managing concession operations at our nation's treasures.



In winter, the Mammoth General Store is the only general store open in the park. Most store services described above are available, plus a hot lunch is offered. The store sometimes is closed on Sundays and holidays; check locally.

YELLOWSTONE NATIONAL PARK

Medical Services Guide 2007/2008 Winter Season



MEDICAL SERVICES AT YELLOWSTONE

Emergencies

Dial "911" or contact any National Park Service ranger within the park boundaries. Specially trained rangers provide rescue, emergency medical care, and ambulance service.

Mammoth Clinic Open

Medcor's urgent-care clinic at Mammoth is open year round and open to the public. Staffed by a full-time board-certified physician and experienced RN's, the Mammoth clinic is equipped for most medical emergencies, as well as for routine medical care. Services include injury and illness treatment, x-rays, and some lab and pharmacy services. If in-patient care or other advanced services are required, the clinic staff can stabilize patients and arrange for appropriate transfer to a hospital outside the park.



During the winter season, the clinic at Lake Village is closed and the clinic at Old Faithful is only open periodically.

Winter Hours

Mammoth Clinic
Open Year Round
(307) 344-7965

Lake Clinic
Closed for Winter

Old Faithful Clinic
Open intermittently
(call Mammoth
Clinic for information)

8:30 am – 5:00 pm M-Th
8:30 am – 1:00 pm F

Yellowstone Medical Providers

National Park Service Rangers

Professionals trained in fire, rescue, emergency medicine, law enforcement, and wilderness operations. www.nps.gov

Medcor

Medical staff, systems, software and services on-site and on-line across the country. www.medcor.com

Eastern Idaho Regional Medical Center

Air ambulance, on-line emergency medical direction, training, and trauma/specialty care from one of America's top 100 hospitals. www.eirmc.com

Stay Safe & Healthy at Yellowstone

Yellowstone is a large wilderness area with many natural hazards, including wild animals, scalding hydro-thermal features, freezing temperatures, blinding snow, thin ice, deep and running water, and high altitude. Please follow all national park regulations and common-sense precautions to stay safe and healthy while enjoying your visit to Yellowstone.

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IMPORTANT PHONE NUMBERS

EMERGENCY: 911

Lodging, dining, camping, activities:

307-344-7311 or
TDD 307-344-5395

Park Information:

307-344-7381

Park Tip Line

307-344-2132

Call the tip line to report a crime or criminal activity. Leave as much detail as you can—who, what, where, when. Leave your name and number, or you can remain anonymous.

Use the card that protects the wonders and wildlife of Yellowstone!



U.S. Bank contributes a percentage of every purchase to the Yellowstone Park Foundation to help fund projects that protect the wonders and wildlife of Yellowstone National Park.


Go to www.yppf.org or call 1-800-853-5576 (press "1", then ext. 8301) to sign up for your Yellowstone Park Foundation Visa® Platinum Card today!

U.S. Bank National Association ND is creditor and issuer of the Yellowstone Park Foundation Visa® Platinum Card. Card photo by Tom Murphy.

YELLOWSTONE

SPEED KILLS
more than
100
deer
moose
bears
elk
bison
wolves

each year



SLOW DOWN
and save a life

Spring Plowing Starts in March

Groomed roads will close to over-snow vehicles (snowmobile and snowcoach) for spring plowing at **9 PM** as follows:

March 2: Mammoth to Norris
March 4: Madison to Norris to Canyon
March 9: All other park roads close to over-snow traffic.

Roads close at **9 PM** on the days listed.

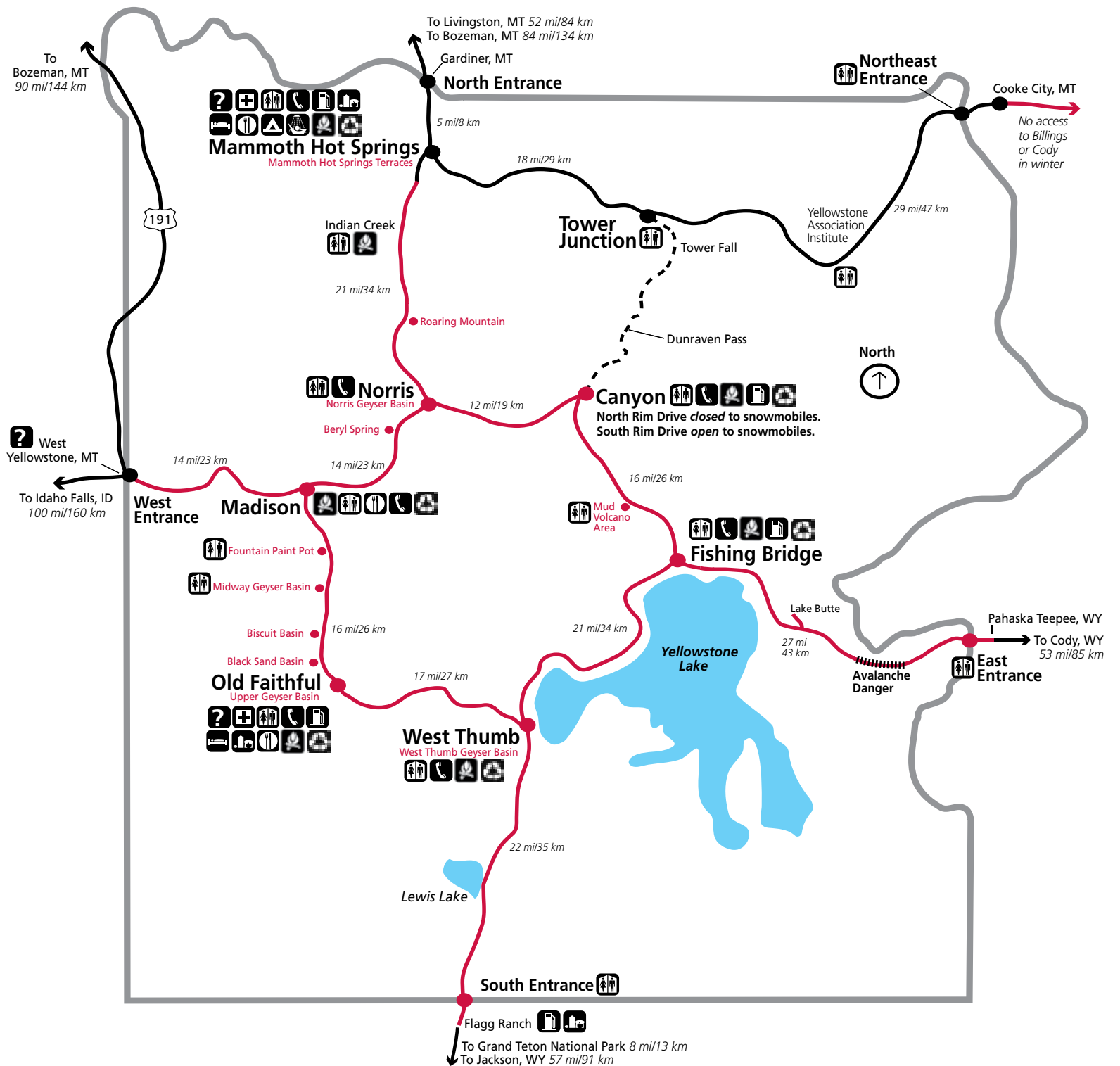
Spring road opening dates on page 9.

Chambers of Commerce

Montana
Big Sky 406-995-3000
Billings 406-245-4111
Bozeman 406-586-5421
Cooke City-Silver Gate 406-838-2495
Gardiner 406-848-7971
Livingston 406-222-0850
Red Lodge 406-446-1718
West Yellowstone 406-646-7701

Wyoming
Cody 307-587-2297
Dubois 307-455-2556
East Yellowstone/Wapiti Valley 307-587-9595
Jackson 307-733-3316

Idaho
Idaho Falls 208-523-1010
Eastern Idaho Info Center 800-634-3246



<p>+ Mammoth Clinic Open weekdays 8:30 AM–5 PM; closed Friday afternoons; call 307-344-7965.</p> <p>? Old Faithful Clinic Open periodically during January & February. Call the Mammoth Clinic for current days and times or to schedule an appointment.</p> <p>? Visitor Centers Mammoth Hot Springs: Open year-round, except Thanksgiving, Nov. 22 Old Faithful: Dec. 19–March 9 West Yellowstone Visitor Information Center: Dec. 19–March 9</p> <p>🛢️ Snowmobile Fuel Canyon, Fishing Bridge, Old Faithful (24-hour credit card fueling): Dec. 19–March 9 Mammoth Hot Springs (8 AM–5 PM): Dec. 19–Mar. 2</p> <p>🍴 Food Service Dining Rooms: Mammoth Hotel, Dec. 21–Mar. 2 (reservations recommended: 307-344-7311 or toll-free 866-439-7375) Old Faithful Snow Lodge, Dec. 19–March 9 Fast Foods: Old Faithful Snow Lodge—Geysers Grill, Dec. 19–March 9 Snack Bar: Madison warming hut Dec. 19–March 9</p>	<p>🏪 General Store Mammoth Hot Springs: Generally open daily; may be closed on holidays and some Sundays.</p> <p>🚻 Restrooms</p> <p>🏠 Lodging Mammoth Hot Springs Hotel: Dec. 21–Mar. 2 Old Faithful Snow Lodge: Dec. 19–March 9 (reservations: 307-344-7311 or toll-free 866-439-7375)</p> <p>🏕️ Campground Mammoth Hot Springs: Open year-round (primitive camping at Old Faithful; permit required)</p> <p>🔥 Warming Huts Dec. 19–March 2: Mammoth, Indian Creek Dec. 19–March 9: All others (Canyon, Fishing Bridge, Madison, Old Faithful, West Thumb)</p> <p>☎️ Telephone</p> <p>♻️ Recycling</p> <p>— Over-snow routes no wheeled vehicles; closed 9 PM–7 AM</p> <p>- - Closed to all vehicles</p>
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www.nps.gov/yell • www.YellowstoneAssociation.org • www.TravelYellowstone.com

ConocoPhillips All service stations in Yellowstone offer environmentally sensitive fuels, specially formulated by ConocoPhillips to reduce hydrocarbon emissions and decrease other pollution-related problems.

Park Information: 307-344-7381 (TDD: 307-344-2386) • Emergency—Dial 911 • Road updates: 307-344-2117