

# User Feedback on Video

Rick St. Denis

Glasgow University

# Outline

- Summary of Thoughts
- Our Equipment
- Our Usage

# Summary of Thoughts

- Great Service, very reliable, very enabling
- Greatest fear: that you improve something!
- Greatest problem: need to use Windows
- Versions of Viacom Viavideo: 3 is ok, 5 is fiddly (does not allow calling from address book)

# Equipment

- Used for CDF experiment
- Used by CDF Glasgow at Fermilab and in Glasgow
- Zydacron or Polycom Viavideo (on laptop)
- Use it with broadband from home (256)
- At fnal, use a variety of Polycom-equipped rooms
- Use by phone (a lifesaver!)

# Our Usage

- Meet Oxford, Glasgow, FNAL, Texas every morning (CST) for 15 minutes for virtual coffee for the CDF SAMGrid project operations
- Used for various physics and design meetings
- Used for ad-hoc debugging meetings.

# Sharing Apps

- Not been successful at application sharing, but surviving fine.

# Usage

- No worry about scheduling a room: just bring a laptop: Have done meetings when at summer schools

# Conclusion

- THANKS for a great product that is reliable and fantastically useful.
- Please don't improve it to death
- But if you are, linux-compatible usage would be really helpful.