



VISIONS

Oak Ridge Chapter

HAPPY THANKSGIVING!

Editor: Sherry Crass CPS

November 1999



PRESIDENT'S MESSAGE

COUNTDOWN TO THE NEW MILLENNIUM

NOVEMBER

As fall arrives, it is only natural to start thinking about the things for which we are most thankful.

It is wonderful that our country has a special day set aside for Americans to count the many, many blessings that are ours to enjoy every day. The Thanksgiving season brings these blessings to the forefront of our mind and reminds us that we should be thankful every day, not just once a year.

I am thankful for my life and, I must say, that I have been truly, truly blessed. My family is loving and supportive; I have a good job and lots of friends. The problems that I have are so small and insignificant compared to what so many people have.

I am so very thankful for this organization, its members, leaders, and the opportunities that it affords.

I am thankful for the Oak Ridge Chapter:

- The Past Presidents Council that continually offers guidance and advice to assist me in making this a successful IAAP year.
- My Advisor who spent many hours in my training and is still a constant source of information to me.
- My Executive Board that continually supports me and this organization and always picks up the slack wherever it is needed.

- My committee chairs who have worked tirelessly to ensure that each event is a total success - who sacrifice their time and go the extra mile.
- Each and every member - you are what IAAP is all about. Each of you is a valuable asset to our organization and play an intricate part in the Chapter's success.
- That I consider each of you a friend.

I am thankful that eight years ago I was introduced to an organization that would have such a life-changing affect on me - not just professionally, but also personally. Having achieved the great success of being your Chapter President is a wonderful blessing in my life. I never considered myself a leader and thought that I was just born to follow, not to lead. This was not true. Leaders are not born, they are created. IAAP will create the leader in you!

Submitted by: Melissa Martin CPS

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UPCOMING EVENTS

- December 6 Executive Board Meeting, 5 p.m.,
Lobby Conference Room,
701 Scarboro Road
- December 13 Holiday Social, 6 p.m.,
Pennybacker's, Kingston

IAAP STUDENT PROGRAM Roane State Community College

The Roane State IAAP Student Chapter monthly meeting was held on Monday, October 25, 1999, at Roane State Community College, Harriman campus. An election was held to select Chapter officers for 1999-2000. Ellen Queener CPS performed the installation ceremony of the newly elected officers. Officers installed are as follows:

President	Bridgette Greenwell
Vice-President	Donna Carroll
Secretary	Stephanie Edwards
Treasurer	Jenny Barry



The Oak Ridge Chapter provided refreshments after the ceremony.

Submitted by: Sharon Bagwell CPS

SPEAKER'S BUREAU



The Speakers Bureau is still working to get enough participants to have another Toastmasters Speechcraft class. Four Chapter members have asked to participate thus far. It takes eight to ten to make up a class; if you are interested, please let me know. The benefits are excellent, and 12 recertification points are earned for the classroom work.

The Speakers Bureau will be devoting the next two monthly meetings to those members who have indicated an interest in participating in the Chapter Secretary of the Year (SOTY) event, which will be held at our February Chapter meeting. Tonia Edwards CPS is the SOTY Chairman this year and the person to contact to find out what paperwork is required. We want another Tennessee Division SOTY from the Oak Ridge Chapter next May. We've had three over the past five years, and we want to keep that string of successes going.

The next regularly scheduled meeting of the Speakers Bureau will be on Monday, November 29, 1999, at the 701 Scarboro Road, Lobby Conference Room. If you are interested in joining the Speakers Bureau or even just finding out a little more about what we do, call me at 241-2925 or come to the November meeting for a visit. Being a member can bring you big payoffs--just ask our past Chapter and Division SOTYs--all members of the Speakers Bureau!

Submitted by: Jean Ann Norris CPS

Vista Grande

RETIREMENT CENTERS TRUST

The Retirement Centers Trust (RCT) Trustees reported the following accomplishments at our beautiful retirement center, Vista Grande, during the International Convention and Education Forum in Portland, Oregon.

- S Final payment of the HUD loan in November 1988. The mortgage for Vista Grande has been retired.
- S The building and dedication of the Carol Brooks Exercise Room, a new addition to Vista Grande's Community Building, was made possible by the generous contribution of the Carol Brooks estate.
- S Computer equipment, including an Internet connection, was purchased for Vista Grande through the contribution of the Fran Riley estate.
- S Retirement Center users' group was established.
- S IAAP members and units donated over \$3,000 to replace tabletops in the Community Building.
- S More patio pavers were placed around the Eleanor Hintz Fountain at the center; Vista Grande maintenance personnel are in the process of expanding the area so space is available for future pavers on the RCT's "Walk of the Stars." (The chapter has purchased three pavers-one for the chapter, one to honor Nancy Hardin CPS, and one to honor Ellen B. Queener CPS while serving as Division RCT Director.)
- S Replacements and repairs to Vista Grande building roof segments were completed.
- S Finalization of southwestern landscape and sprinkler relocation and replacement for the center was accomplished.

- S A new property sign with the new IAAP logo was installed.
- S New laundry appliances in the Community Building were purchased.
- S Because of the members' generous support of the Retirement Centers Trust and the Trust's continued commitment to maintain outstanding facilities through allocation of funds for that purpose, 131 of the 168 units at Vista Grande have been completely renovated since 1993.

The RCT is pleased to announce this year's "wish list" item: "Adopt a Chair" - the chairs in the dining/meeting rooms are in dire need of refurbishing or replacing. A \$40 donation will refurbish one chair and display appropriate nameplate. There are only 200 chairs to adopt.

November is observed as RCT Month. The chapter makes an annual contribution; the proceeds from the silent auction held during last month's chapter meeting will go to RCT. Envelopes will be provided at the November chapter meeting for members interested in making individual contributions.

Submitted by: Ellen Queener CPS

GIVING

From what we get,
we can make a living;
what we give,
however,
makes a life.

—Arthur Ashe



Several Chapter members and I just returned from Southeast District Conference at Sam's Town Gambling Hall and Casino in Tunica, Mississippi. (It's a dirty job, but somebody has to do it.) I must say, "A good time was had by all." Tonia Edwards CPS, Jean Norris CPS, Pat Row CPS, and I were the only members from our Chapter that had the privilege to go; but I wish each of you could have enjoyed this trip with us.

The mayor of Tunica spoke to our organization about the impact that casinos made to the local economy. Before the casinos, Tunica County was nothing but cotton fields in the Mississippi Delta and had the highest poverty level in the country. Since casinos came to Tunica County, it is now one of the richest in the nation. Casinos are not right for every county; but for a county that has no tax base or employment opportunities, they are extremely important. The casinos must be floating on the Mississippi River to operate. For the three days I was there, I did not see any water at Sam's Town, even though we were told that part of the casino was actually floating.



Tonia, Jean, Pat, and I did our best to contribute to the local Tunica economy. We made a special effort to visit

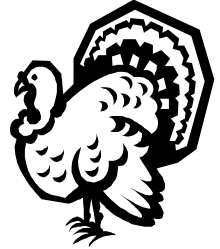
several of the casinos in Tunica County, including Hollywood, Fitzgeralds, The Grand, Harrah's, and Isle of Capri. Each casino has its own theme, and you can lose money just as easily at each.

Even with the excitement of all the money being gambled away and the sound of the video machines and dropping coins, the highlight of the weekend was Elvis. That's right, we had Elvis; and I am a converted believer that Elvis lives. What was so ironic was that he was portrayed by a Mississippi State senator. I would vote for this senator for anything and thought seriously about bringing him back as a souvenir.

These trips are great times to network with other chapter leaders and members and come away with memories and experiences to last a lifetime.

Submitted by: Melissa Martin CPS

LET'S TALK TURKEY



The turkey has a colorful and delicious history. Here are some facts about our nation's favorite bird:

- ▶ Turkeys originated in North and Central America, and evidence indicates that they have been around for more than 10 million years.
- ▶ Domesticated turkeys (farm-raised) cannot fly. Wild turkeys can fly for short distances at up to 55 miles per hour. Wild turkeys are also fast on the ground, running at speeds of up to 25 miles per hour.
- ▶ Only male turkeys (toms) gobble. Females (hens) make a clicking noise. The gobble is a seasonal call during the spring and fall. Hens are attracted for mating when a tom gobbles.
- ▶ More than 45 million turkeys are cooked and 525 million pounds of turkey are eaten during Thanksgiving.
- ▶ 99 percent of American homes eat turkey on Thanksgiving Day. Half eat turkey on Christmas.



Members of the IAAP Student Chapter Program at Livingston College who attended the seminar, "Mega Memory® for Business Professionals," sponsored by the Oak Ridge Chapter.

WE WANT TO KEEP YOU!

Membership retention is very important to the Oak Ridge Chapter. Of course, we always want and welcome new members, but it is very important that we keep the members that we already have. We want our members to reap all the benefits from IAAP, and we want to keep our members interested and wanting to grow in IAAP. Because of this, our president, Melissa Martin, thought it would be beneficial to our chapter to form a Membership Retention Committee.

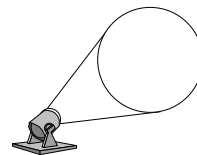
The membership retention committee will be chaired by the past immediate advisor. The committee consists of the Past Presidents Council and other members who are interested. Our primary responsibilities are to:

- (1) Assure that each new member is surveyed for his/her interests. After the new member completes the survey, it will be forwarded to the appropriate committee chairman.
- (2) Assure each new member has an active mentor.
- (3) Supply a idea box/basket at each chapter meeting for input from chapter members as to ways to improve our chapter meetings.
- (4) Survey the entire membership in January and September.

- (5) Make contact with each member whose name appears on the Billing Detail List to encourage membership renewal.
- (6) Make contact with each member who has been absent from at least two consecutive chapter meetings.

The committee hopes that by performing the above responsibilities, we will be able to keep ALL of our members.

Submitted by: Brenda Stevens CPS



MEMBER SPOTLIGHT

B. MICHELE DISNEY CPS

Michele completed her CPS certification in November 1996 and joined the Chapter in October 1999. She is a graduate of Anderson County High School and has attended business administration classes at Roane State Community College. Michele was a member of the United States Marine Corps from 1984 to 1990.

Currently, Michele is the Administrative Coordinator for Team Health and Methodist Medical Center Emergency Department where she provides support to the medical director, assistant medical director, physicians, clinical manager, assistant clinical manager, and shift managers. Michele has worked in the administrative side of the medical field and enjoys the challenge that it brings.

Michele loves spending time with her family, especially her husband, Rick; son, Jacob; nephew, Nicholas, and niece, Nicole. She also enjoys reading, gardening, and country decorating.

Michele is excited that there is a professional organization for administrative personnel and is wants develop her professional skills and further her career. She loves meeting new people and is looking forward to the educational opportunities that IAAP offers.

REMEMBER WHEN . . .

You were born a daughter.
 You looked up to your mother.
 You looked up to your father.
 You looked up to everyone.
 You wanted to own a horse.
 You wanted your brother to be a horse.

You wanted to wear pink.
 You never wanted to wear pink.
 You wanted to be a veterinarian.
 You wanted to be president.
 You wanted to be the president's veterinarian.

You were picked last for the team.
 You were the best one on the team.
 You refused to be on the team.
 You wanted to do well in algebra.
 You hid during algebra.

You wanted boys to notice you.
 You were afraid the boys would notice you.
 You started to get acne.
 You started to get breast.
 You started to get acne bigger than your breasts.

You couldn't wait to wear a bra.
 You wouldn't wear a bra.
 You couldn't fit into a bra.
 You didn't like the way you looked.
 You didn't like the way your parents looked.

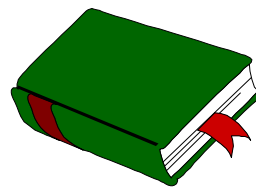
You had your first best friend.
 You had your first date.
 You spent hours on the telephone.
 You got kissed.
 You got to kiss back.

You didn't go to the prom.
 You went to the prom with the wrong person.
 You spent hours on the telephone.
 You fell in love.
 You fell in love.
 You fell in love.

You lost your best friend.
 You really fell in love.
 You became a steady girlfriend.
 You became a significant other.
 You became significant to yourself.

You know when you need a break.
 You know when you need a rest.
 You know what to get worked up about,
 and what to get rid of and you know
 when it's time to take care of yourself,
 for yourself to do something that makes you
 stronger, faster, more confident.
 because you know it's never too
 late to live life and never too late to change one.
 "Friends are angels who lift us to our feet when our
 wings have trouble."

Submitted by: Linda Spitzer CPS

**BOOK
CORNER**

Richard North Patterson is a wonderful author of some great suspense novels. And one of his latest novels, *No Safe Passage*, is no exception.

Centered around the 2000 presidential campaign, it revolves around the last seven days prior to the California presidential primary. Whoever wins in California will more than likely win the Democratic nomination, and Vice President Dick Mason is determined to deny Senator Kerr Kilcannon this nomination at any cost.

Senator Kilcannon is haunted by the tragedy of his older brother, James, a presidential candidate who was assassinated in California twelve years earlier. He has stumbled in his promotion of abortion rights, and a right-to-life fanatic has pushed the abortion issue to the forefront by murdering three people at a women's clinic. In addition, a journalist is trying to verify that two years ago Kilcannon had a secret affair with Lara Costello, a reporter assigned to him on Capitol Hill. Even more threatening is that he is now being stalked by the abortion-clinic murderer himself.

Patterson depicts the world of high-stakes presidential politics on the verge of an explosion that is both dramatic and thought-provoking. *No Safe Place* is a story of people at their best and at their worst.

Submitted by: Sherry Crass

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