

The background features a large, faded purple Yahoo! logo. The 'Y' is white and set within a purple oval. To the right of the oval is a purple exclamation point with a 'TM' trademark symbol to its right.

Yahoo! and Law Enforcement



Yahoo! Overview

- **What is Yahoo!**

- global Internet business and consumer services company offering a comprehensive branded network of properties and services
- serves hundreds of millions individuals worldwide
- over 60 distinct properties and services
- Serves over 2.4 billion page views per day

- **What can users do with Yahoo!**

- **communicate:** email, chat, instant messaging, groups, mobile
- **shop:** auctions, classifieds, shopping, product search
- **run a business:** website, store, domains, sponsored search
- **find information:** search, directory, travel, health, finance, news
- **share:** photos, geocities, briefcase



Finance



Music



Autos



Mail



My Yahoo!



Messenger

Select Search Category:

Web

Images

Video

Directory

Local

News

Shopping

Search the Web:

Yahoo! Search

- [Advanced](#)
- [My Web BETA](#)

Shop eBay - Perfect summer trips begin here: Convertibles, Swimwear, Gadgets, Toys



Check your mail status: [Sign In](#)

Free mail: [Sign Up](#)

- | | | | |
|---------------------------|----------------------------|-------------------------------|------------------------------------|
| Autos | Horoscopes | Movies | Real Estate |
| Chat | HotJobs | Music | Shopping |
| Finance | Kids | My Yahoo! | Sports |
| Games | Mail | News | Travel |
| GeoCities | Maps | People Search | TV |
| Groups | Messenger | Personals | Yellow Pages |
| Health | Mobile | Photos | All Y! Services... |



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In the News

10:06am, Wed Jun 29

- [Bush criticized for linking 9/11 and Iraq](#)
- [Mix of Iraqi reactions greet Bush remarks](#)
- [Fate of U.S. troops in Afghan crash unclear](#)
- [N.Y. to unveil redesigned Freedom Tower](#)
- [Canada lawmakers approve gay marriage bill](#)
- [U.S. economy's growth better than expected](#)
- ['Crazy Frog' sales tactics probed in U.K.](#)
- [Venus to face Sharapova in Wimbledon semis](#)

Markets:

Dow **-0.1%** • Nasdaq **-0.1%**

Stock Quotes:

Go



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Yahoo! and Law Enforcement

- **Areas in which Yahoo! cooperates with Law Enforcement**
 - Violent crimes (e.g. murder, kidnapping)
 - Terrorism and USA PATRIOT Act violations
 - Child pornography and online sexual predators
 - Fraud (e.g. auction fraud, phishing), spam, identity theft
 - Intellectual property infringement and theft of trade secrets
 - Who is investigating?
 - federal law enforcement agencies (DOJ, FBI, DEA, Customs, Secret Service, Postal, military investigative agencies)
 - federal agencies with civil enforcement powers (SEC, FTC, Commerce)
 - state law enforcement, attorney general offices, and state agencies (e.g. Family Services)
 - local police in 50 states



Yahoo! changes in response to 9/11

- Yahoo! voluntarily implemented changes to assist law enforcement following 9/11
 - Restructure of tools and systems for USA PATRIOT Act changes and law enforcement needs.
 - Re-organization of team dedicated to handling national security requests.
 - 24 x 7 availability via three pagers to handle emergency requests from law enforcement.
 - Increase in staff of case assistants.



How Yahoo! supports Law Enforcement

- Staff of 15 full-time employees to respond to law enforcement requests
- Accepts service of law enforcement process by fax
- Dedicated telephone line for law enforcement calls
- Emergency availability 24 x 7
- Specialized team with security clearances to handle national security requests
- Provides witnesses for trial testimony



Success stories

- Yahoo! has played a significant role in federal and state criminal investigations and prosecutions.



Continuing efforts

- Yahoo! produced and distributed manual for law enforcement
- Regular meetings and training
- Technology and tool development