National FWS IT Workshop – TEC7148 "Building IT Better"

National Conservation Training Center

OPTIONAL DAY 1 — MONDAY, FEBRUARY 25, 2008 ALL DAY SESSIONS — SINGLE TRACKS, INSTRUCTIONAL EAST (IE) MONDAY IS AN OPTIONAL, HANDS-ON FULL DAY OF INSTRUCTION IN THE GIVEN SUBJECT AREAS.								
Room #	G24 🖳 (24)	G30 🖳 (18)	109 🖳 (20)	114 🖳 (18)				
8:30-9:30				How to Prepare Computer Forensics				
9:30–12:30 Break open from 9:00-10:00	Active Directory for Field Stations Chris Floyd; Andrew Havely RBST/FSF	Using Scripts to Automate Mundane Tasks Mike Gurson RBST	SMS – Reporting Bjorn Aberg; Steve Jones RBST (9:30–10:20) Beginner Project Management Bjorn Aberg RBST (10:30-12:30)	Rob Meekins RBST - by invitation only Session begins at 8:30				
12:30 –2:00	Lunch							
2:00–4:00 Break open from 2:00-3:00	Active Directory for Field Stations Chris Floyd Net Admin Checklist RBST/FSF	Real World Network Troubleshooting Mike Gurson RBST/FSF	Desktop Imaging Bjorn Aberg RBST/FSF	How to Prepare Computer Forensics (continued from morning) RBST - by invitation only				
7:30	Roosevelt Room, Opening Mixer hosted by the CTO's – followed by a serious CTO panel fielding questions.							
KEY	RBST = Role Based Sec	curity Training Session	FSF = Field Station Friend	dly				
	Hands On	Guided Discussion	Plenary Session	Demonstration				

					RUARY 26, 2008 Íng Day				
8:00-8:30	Welcome/Introduction/Announcements – Pat Houghton, Rick Lemon, Hope Mentore-Smith Robert C. Byrd Auditorium								
8:30-9:15	Keynote Spea	kers – Michael I	Howell, [OOI CIO via	Video Teleconference)			
9:15-9:30	Brea	Break							
9:30–11:00	Telework Pilot Project Presentations - Looking at telework from an IT perspective – Dan Greeley- R5, Doug Jaye-R4, Andrew Havely, Mike Gurson & Karin Christensen R9 RBST/FSF								
11:00:-11:30	RBST Requirements and Equivalents – Eric Armstrong								
11:30–1:15	Lunch / Vendor visits in IE (Room 103 and the hallway)								
Room #	G24 🖳 (24)	G30 🖳 (18)	103	105 (36)	109 🖳 (20)	111	(36)	114 🖳 (18)	
1:15–3:15 Break open from 2:00-3:00	Tool Time IT Support* Doug Newcomb; Pete Hitchcock; Darrell Weldon	GIS IT Support: Unraveling the mystery Deb Green; Linda Shaffer	(36) V E N D O R D E M O S		Where's My Data? Backup options that work Damon Slocumb; Mat Weber; Network Appliance RBST/FSF	Wire Ther RBS (1:30 Encr World Ther RBS	esa Kiefer T D-2:20) Tyption kshop esa Kiefer	Email Managing Domino and Lotus Notes Trouble- shooting Tammie Nettles; Brenda McCoy RBST	
3:30-5:00	Keynote Speaker - Kirk Weisler, Chief Morale Officer "Be Totally MOOtivated – Make Work More Meaningful with MOO!"								
7:30	(Weather permitting) Spooky and historic woods walk or Gym activity/Volleyball								
	*Computer lab (G24) will be available for an evening session on more Tool Time IT Support.								
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Hands On Guided Discussion Plenary Session					n	Demonstration			

6	Day 3 – Wednesday, February 27, 2008 Haŧ Day – wear a goofy/unusual/favorite team hat							
7:00-7:45	Breakfast session: Kirk Weisler – "Breakfast with Books"							
8:00-9:15	Robert C. Byrd Auditorium: General Incident Response and Forensics – Jeanne Tallent							
9:15-9:30	Break							
Room #	G24 🔲 (24) G30 🖳 (18) 103 105 (36) 109 🖳 (20) 111 (36) 114 🖳 (18)							
9:30-12:30	Tool Time IT Support* Doug Newcomb; Pete Hitchcock; Darrell Weldon	Introduction to Developing Database Driven Websites Mike Brewer	(36) V E N D O R	C&A Process Jeff Monroe	Where's My Data? Backup options that work Damon Slocumb; Mat Weber; Network Appliance	Software Agreements Lee Sutta	Blackberry Policies Synchroni- zation and Support Dan Chaffin	
	RBST		E	RBST	RBST/FSF	RBST	RBST/FSF	
		(9:30-10:55)	M O	(9:30-10:55)	(9:30-10:55)	(9:30-10:55)	(9:30-10:55)	
		Computrace (Asset Recovery) Dan Greeley; Ted Histand; Tom Northern; Absolute Software	S	POA&M Lan Nguyen	WebInspect	Hardware Contracts w/vendor presentations Lee Sutta	IT Standards Bjorn Aberg	
		FSF		RBST	RBST	RBST	RBST	
	(9:30-11:30)	(11:05-12:30)		(11:05-12:3	0) (11:05-12:30)	(11:05-12:30)	(11:05-12:30)	
12:30-1:30	Lunc	:h						
1:30-3:30 Break open from 2:00-3:00	Imaging Bjorn Aberg;	Web Publishing Policy David Yeargin	V E N D O R	CSAM Ken VanLangen RBST (1:30-2:25)	Web Collaboration Tools Sharepoint Lee Sutta	Enterprise Service Desk Software Tina Steblein; David Coffey; Numara Software	Email Managing Domino and Lotus Notes Trouble- shooting Tammie	
3		RBST/FSF (1:30-2:45)	D E M O	CSIRT Jennifer Fedewa RBST (2:35-3:30)	RBST/FSF	RBST	Nettles; Brenda McCoy RBST (1:30-3:00)	
3:45-5:00	Robert C. Byrd Auditorium: Field Case study panel with 5-6 representatives from Field stations with different connectivity modalities. FSF							
7:30	Roosevelt Room GAMENIGHT - 1 vs.100 Game							
	*Computer lab (G24) will be available on Tuesday for an evening session of more Tool Time IT Support.							
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Spirit	Day 4 – Thursday, February 28, 2008 Hawaiian/Crazy Shirt Day								
8:00-9:15	Robert C. Byrd Auditorium: Future of Technology – Ellen Kitzis, Gartner Group								
9:15-9:30	Break								
Room #	G24 🖳 (24)	G30 🖳 (18)	103	105 (36)	109 🚨 (20)	111 (36)	114 🖳 (18)		
9:30-12:30	Remote Desktop Support Techniques Mike Gurson; Tina Steblein; Matt D'Onofrio (connecting remotely) RBST	Blackberry Policies Synchroni- zation and Support Dan Chaffin	(36) V E N D O R	GIS Policy Session Deb Green RBST (9:30-10:20) FWS Data Management and Stewardshi	Greg Pisocky	New Initiatives/ Ideas Process and Systems Lifecycle Development Lee Sutta; Laura Downey			
	(9:30-11:20)	(9:30-11:30)	M O S	RBST (10:30-11:20	RBST/FSF	RBST	(9:30-10:40)		
	Internet Explorer 7 Configuration and Differences Tina Steblein Sue Zirbes RBST/FSF			Enterprise Architectur Barb White; Al Fisher	_		FWS Systems Security Theresa Kiefer		
	(11:30-12:30)			(11:30-12:30	0)		(10:50 - 12:15)		
12:30-1:30	Lune	ch							
1:30–3:30 Break open from 2:00-3:00	Remote Desktop Support Techniques Mike Gurson; Tina Steblein; Matt D'Onofrio (connecting remotely) RBST	GIS IT Support: Unraveling the mystery Deb Green; Linda Shaffer	V E N D O R D E M O S		Creating Forms with Adobe Acrobat Greg Pisocky	CITRIX Telework Gerry Bernard (1:30-2:30) Active Directory Mytl Busters MG NetAdmin Checklist RBST/FSF	Fedewa;		
			3			(2:45-3:30)			
3:45-5:00	Robert C. Byrd Auditorium: Where is the FWS in regards toHSPD12, e-Authentication, Quicktime, ESN, Wireless, DOI LEARN, NetworX								
6:30	IT Networking Dinner – Hawaiian luau: Jim Willis								
7:45	Roosevelt Room: Tunes by DJ Jeff Monroe								
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	Day 5 – Friday, February 29, 2008							
	LEAP DAY FRIDAY! ANY ATTENDEES HAVE A BIRTHDAY TODAY?							
8:30-10:30	Dealing with Sensitive Information - Johnny Hunt RBST Robert C. Byrd Auditorium							
10:30-10:45	Break							
10:45-12:00	Closing Remarks from FWS CIO OPEN FORUM – Give us your thoughts and feedback about the IT Workshop.							
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