PROJECT MANAGEMENT CHALLENGE 2009

Sixth Annual NASA Project Management Seminar

ABSTRACT AND BIOGRAPHY

TacSat-2

Management Challenge

2009

In December 2006, the Air Force's TacSat-2 spacecraft was carried into orbit aboard a Minotaur 1 rocket, the first ground-based orbital launch from Wallops Flight Facility in more than a decade. Four months later, Wallops—home of NASA's only launch range—successfully staged a second Minotaur launch. The turnaround time to get TacSat-2 into space was less than six months—a fraction of the lifecycle for most spaceflight missions. The range's quick response to the mission's launch requirements reflects the agile, low-cost, rapid-integration approach at Wallops and reveals a project-management process characterized by the same qualities: nimbleness, responsiveness, teamwork.

How did Wallops launch TacSat-2 so efficiently? How does a launch team work effectively with a client to carry out an operation in a compressed timeframe—efficiently and safely? In a case study that explores these and other issues, Jay Pittman, chief of the Range and Mission Management Office at Wallops, looks back at the fast track of the TacSat-2 launch as Wallops envisions its changing role as a unique national resource for low-cost access to space.

Jay Pittman Chief, Range and Mission Management Office NASA Wallops Flight Facility

Jay Pittman is Chief of the Range and Mission Management Office at Wallops Flight Facility, where he is responsible for the implementation of all launch range functions and directs the Wallops flight-project managers. Mr. Pittman oversaw the range's "return to orbit" with the launches of two Department of Defense satellites, TacSat-2 and NFIRE, in 2006 and 2007. Before his appointment as range chief, in 2002, he served as branch head of the Real Time Systems Software Engineering Branch (RTSEB) at Wallops. In that position he oversaw the data systems upgrades in the Range Control Center and managed the Wallops-led Orbital Tracking Station Automation Project, which improved NASA's ground network stations at Wallops, Alaska, Norway, and Antarctica. As head of the Wallops Advanced Range Technology Initiative (ARTI), he led the design of satellite-based tracking systems for sounding rockets and unmanned aircraft. He also directed the formulation and design-phase efforts for the Wallops Mission Planning Lab and the Autonomous Flight Safety System. A member of the American Institute of Aeronautics and Astronautics and a graduate of Virginia Tech, with degrees in computer science and mathematics, Mr. Pittman is married and has three children.

Dr. Edward Rogers Chief Knowledge Officer NASA Goddard Space Flight Center

Dr. Edward Rogers is currently the Chief Knowledge Officer at Goddard Space Flight Center. He has run the Knowledge Management Office at GSFC since 2003, where he PROJECT MANAGEMENT CHALLENGE 2009

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set the course for Goddard's learning initiatives through the "Goddard Plan for a Learning Organization."

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Some of the knowledge sharing activities he initiated include the popular Road to Mission Success Course, the Pause and Learn process, and case studies. Part of Dr. Rogers' responsibility is to support Goddard projects through enhancing individual and team learning to improve mission success.

Dr. Rogers received a Ph.D. from Cornell University's School of Industrial and Labor Relations focusing on the role of cooperation in high tech firms. In the early 1980s he performed five years of international relief work in Southern Lebanon. Prior to returning to academic work at Cornell, Dr. Rogers operated a private consulting business focused on knowledge workers and intelligent enterprise. His research work applies game theory models to human behavior in organizations. He has consulted with a number of organizations on building conceptual transparency and leveraging collective knowledge.

Before joining NASA he taught strategic management and entrepreneurship in the College of Administrative Science at the University of Alabama in Huntsville where he was known for his practical application of business knowledge.