

Patient Portal - How to connect to a Telehealth Appointment

Patient's Guide to a Telehealth Appointment:

If your provider offers Telehealth appointments through Azalea Health, you can connect to the appointment through your Patient Portal (PHR). Please reach out to your provider to schedule a Telehealth appointment.

What is *Required* to Connect to my Telehealth Appointment?

1. A Patient Portal account through your provider's office.
2. Google Chrome web browser to sign into your Patient Portal account online.
3. A microphone and/or a webcam, depending on what your provider has recommended.
4. A secure internet connection.

How do I Login to Azalea Patient Portal?

Signing into your Azalea PHR account can be done in 4 SIMPLE steps!

1. Provide your doctor's office with your email address.
2. You will receive an email notifying you of your patient portal enrollment.
3. Using the link provided in the email, set up your custom password and patient portal account.

Welcome to your Patient Health Record!

ALEXIS C,

Your Patient Health Record, or PHR, is a free service made available for you by your provider at **TESTING CLIENT EHR**. With information about your allergies, medications, prescriptions, and lab results, your PHR is an easy way to access your health information in one convenient place. And don't forget that the secure data in your PHR is owned and controlled by you.

This is a custom text area. Any additional extra text you would like to say to your patients can go here a long with your practice logo!

Please [click here](#) or the login button below to set up your account and start viewing your health records today!

[Login Here](#)

Azalea M

Azalea Health also offers an iPhone and Android application for patient portal users. Check your medical records on the go using **Azalea M**.

Download on the App Store

GET IT ON Google Play

SGMC+

PLEASE DO NOT REPLY TO THIS EMAIL.
If you have any questions or need assistance logging in to your Patient Health Record, please call the number listed below:

TESTING CLIENT EHR

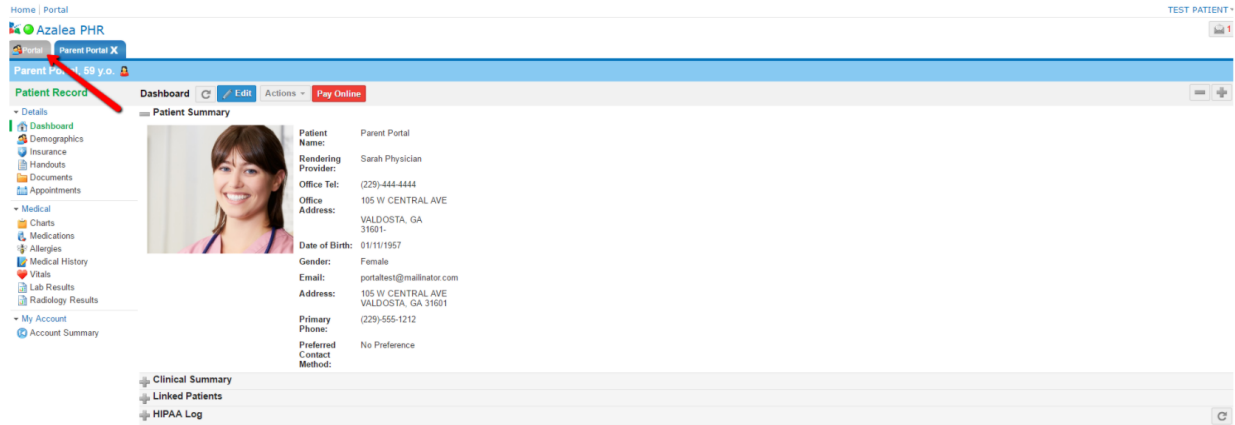
Azalea HEALTH

4. Easily and securely access your information from anywhere with internet capabilities!

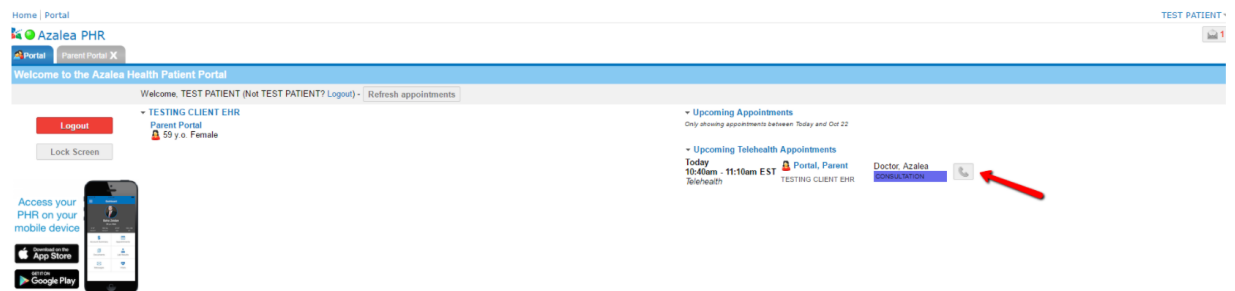
How do I Connect to my Telehealth Appointment?

After you login to your Patient Portal account, follow these steps to join your appointment:

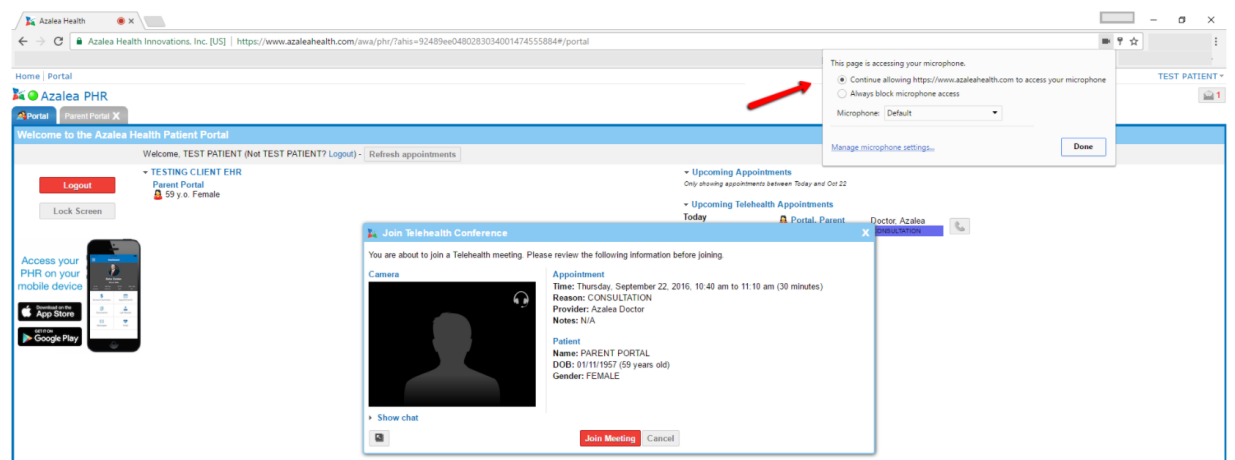
1. Click on the “Portal” tab in the upper left-hand corner, to the left of your name.



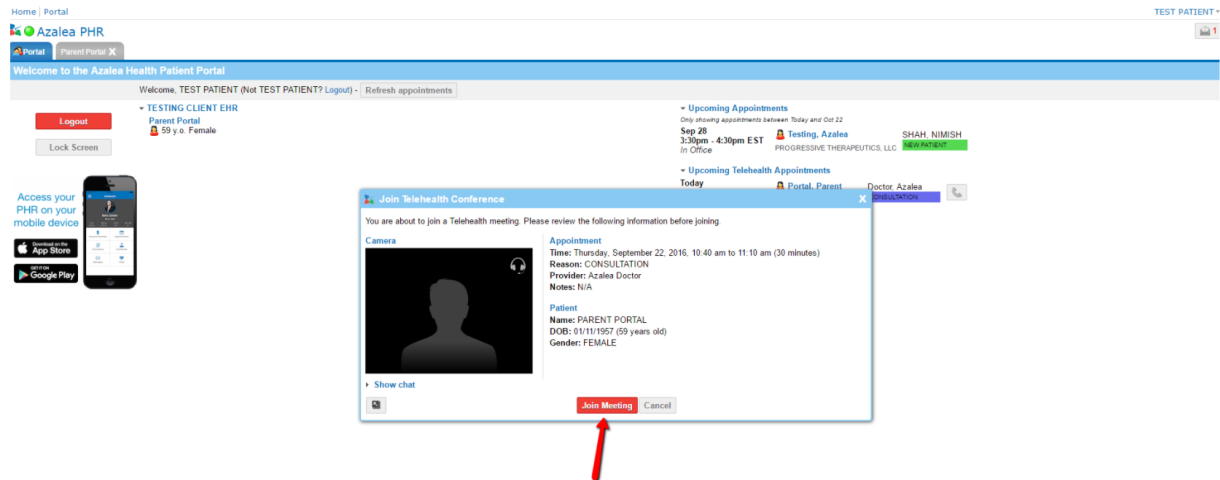
2. Click the phone icon next to the telehealth appointment, underneath the “Upcoming Telehealth Appointments” section on the right side of the screen.



3. Allow Azalea Health to access your camera and microphone (if applicable) by selecting “Continue allowing https://www.azaleahealth.com to access your microphone”



4. Click “Join Meeting”



5. Wait for your provider to join!



FAQs:

Q: What if I do not have an email address?

A: You can obtain a free email address through Gmail.com

Q: What if I do not have a microphone or webcam?

A: A microphone and webcam are required to join the appointment. Please discuss the requirements for the telehealth appointment with your provider, as your provider may require both the microphone and webcam.

Q: Who should I contact if I experience issues while trying to connect to my appointment?

A: You can call Azalea Health's support team at 877-777-7686 ext. 3 from Monday-Friday, 9 a.m. – 5 p.m., except for nationally recognized holidays.