

Warranty Information



Bike Friday Guarantee

We at Green Gear Cycling Inc. (Bike Friday) want you, the customer, to be happy with your new bicycle. If for any reason you are dissatisfied you may return the bicycle to us within 30 days for a full refund, less return shipping charges. This applies to purchases of new bicycles. We also accept returns on parts within 30 days as long as the part is unused and undamaged. In all cases, the return shipping charges are your responsibility. To take advantage of this guarantee, you must notify us within 30 calendar days of receiving the bike of your intent to return the bike and the bike must be received by us within 35 calendar days of you taking delivery of the bike.

Limited Warranty:

As part of the consideration for buyer's purchase, buyer understands and agrees to the following: Green Gear Cycling warrants your bicycle frame set, including fork purchased from Green Gear Cycling or an authorized Green Gear dealer against defects in workmanship and materials for as long as the original owner has possession of the bicycle. This does not cover paint or powder coat finishes. Green Gear Cycling honors the original manufacturer's warranty on parts and components against defects in manufacturing. Tubes and tires are sold as-is.

This warranty is expressly limited to the repair or replacement of the defective frame, fork, or defective part at the discretion of Green Gear Cycling. This is the sole remedy of the warranty. This warranty applies only to the original owner and is not transferable.

Claims must be made through Green Gear Cycling or an authorized dealer. Proof of purchase is required. This warranty covers bicycles and components purchased outside of the United States only if purchased through an authorized Green Gear Cycling dealer.

This warranty does not cover normal wear and tear, improper assembly or maintenance, folding or unfolding, or installation of parts or accessories not originally intended or compatible with the bicycle as sold. Under no circumstance(s) shall Green Gear Cycling be responsible for incidental or consequential damages.

This warranty gives you specific rights, and those rights may vary from place to place. This warranty does not affect the statutory rights of the consumer. The 30-day money back guarantee and our warranty apply to bicycles and parts purchased directly from Green Gear Cycling, Inc. Customers who have purchased bicycles and parts from dealers must abide by the dealer's policies. Except as provided herein, this product is provided "as is" without any additional WARRANTY of any kind, including the WARRANTY OF MERCHANTABILITY and the WARRANTY of FITNESS FOR A PARTICULAR PURPOSE, whether EXPRESSED or IMPLIED.



Using Your Bike Friday®: Front Rack & Folding Rear Rack



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Congratulations!

You have just purchased the finest cycling accessories available today. Green Gear travel products have been carefully designed, constructed and refined for your personal travel needs. All of our goods are manufactured in our Eugene, Oregon factory by real cyclists who care about our products and our customers.

Please take your time reviewing this manual. You will find Green Gear Travel Systems to be simple and reliable for adventures the world over.

If You Need Help . . .

If you need technical assistance with any Green Gear Cycling product or are unclear on the proper operation of your Bike Friday, please call us and a Service Technician will help you get back on the road. Our toll-free number in the US and Canada is **800-777-0258**, international is **+1-541-687-0487**. Normal business hours are 8 a.m. to 5 p.m. Monday through Friday, and 9 a.m. to 4 p.m. Saturdays, Pacific Standard Time. You can also email service questions to service@bikefriday.com.

Because we understand the needs of world travelers, we offer 24-hour technical support in emergencies. If necessary, please call our regular number and our answering service can forward you a Service Technician on call.

Extra Accessories

We also sell an extensive (and growing!) line of bicycle and travel accessories. Whether you are riding the local back roads or venturing into foreign lands we have the gear you need. Call us for info on spare tires & tubes, replacement parts, fenders, racks, bags, or other items to complete your Travel System.

More Information

To check out our products, find other useful information, discover Bike Friday events and Yak with other Bike Friday owners on the bulletin board, go to our main web site at www.bikefriday.com. Or just call us at **800-777-0258**.

Blue skies and happy trails from the gang at Bike Friday.

Thread Sizes

The stainless steel bolts that attach your rack to your bicycle use one of the most common thread sizes available today. If you loose one of these small bolts you will most likely find replacement hardware locally.

The thread size for the rack, water bottle cage, derailleur and brake cable clamp bolts is a metric 5mm x 0.8mm. A US standard thread of 10-32 can also be used. The thread size for many of the frame parts and the front rack cross bar is a slightly larger 6mm x 1.0mm. Every bike shop and virtually any hardware store world-wide will stock these bolts in a variety of lengths.

If you are unable to find replacements while on tour give us a call or send us an email and we can ship to you what you need to get back on the road.

Tip

Be sure to keep a light film of grease on any intersecting bike parts. This will help to prevent corrosion, facilitate disassembly, and eliminate annoying noises. Areas include seat posts, saddle rails, handlebars, stems, seat masts and frame fork tips. Doing this a couple of times per year during routine maintenance should be enough. Wipe off any excess or visible grease.

Also be sure to lightly grease all bolt threads on your bicycle as you repair or upgrade components. Lubricating your bolts will allow you to adequately tighten the fasteners and keep them from seizing in the future.

Bicycles are a lot of fun, but they can also hurt if you don't ride carefully. So please always ride safe!

- Always wear a helmet.
- Follow the rules of the road, and be courteous. (We all need to represent the best of cycling to the world.)
- Use front and rear lights after dark.
- Dress appropriately for the weather and the season.
- Always carry a spare tube, patch kit, pump and a tool kit.
- Keep your bicycle in good shape.
- Check your tire pressure before every ride.
- Make sure all quick releases are secure!
- Have your bicycle routinely serviced for trouble-free travels.

Accessories: Rear Rack



4. Mount Legs To Frame

Thread the bolts into the eyelets on the drop outs on each side of the bike. The rack legs should have their ends on the outside of the drop outs. Leave the bolts loose for now.



Fig. 4 Mount rack legs to drop outs.

5. Attach Stays To Frame

Remove the two bolts on the sides of the wish bone. (The wishbone is the part of the frame that engages the frame quick release.) Reattach the two bolts through one of the two holes in the rack stays. Experiment with which rack stay hole provides the most level rack position.



Fig. 5 Attach rack stays to wishbone.

6. Tighten Bolts

Tighten all four mounting bolts securely. If you would like to attach a rear reflector or a rear tail light, there is a threaded mount on the rear of the rack.



Fig. 6 Tighten all bolts securely.

Accessories: Front Rack



1. Front Rack

The front rack consists of two mirror image sides, a long cross bar, and assorted bolts and spacers. The cross bar uses two 6mm bolts. The lower mount uses two short 5mm bolts and spacers; the upper mount uses two long 5mm bolts and spacers. Look

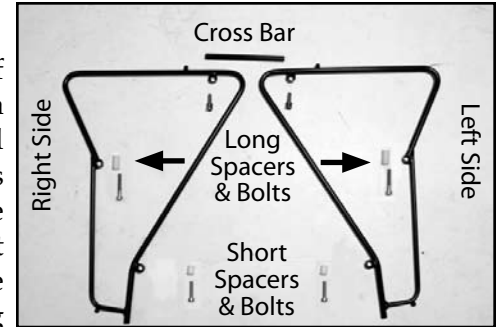


Fig. 1 Front rack parts.

at the mounting eyelets on the rack. The recessed side of the eyelets face out and are for the bolt heads. The flush side faces in.

2. Mount Cross Bar

Select either side of the rack, the cross bar and one 6mm bolt. Insert the bolt through the recessed side of the eyelet near the ball-stop on top of the rack. Screw the bolt loosely into the cross bar.

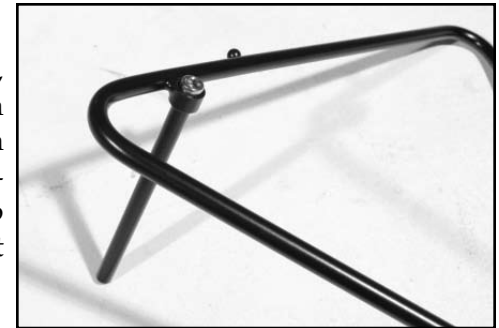


Fig. 2 Mount cross bar.

3. Mount Other Rack Side

Insert the remaining 6mm bolt through the other rack side and loosely thread into the cross bar. The rack should now resemble Figure 3.



Fig. 3 Attach other side of rack.

Accessories: Front Rack



4. Mount Lower Eyelets

Insert one of the short 5mm bolts through the recessed eyelet at the bottom of the rack. Place one of the short spacers over the bolt on the inside of the rack. Repeat with the other side. Place the assembly over the front wheel, and then loosely

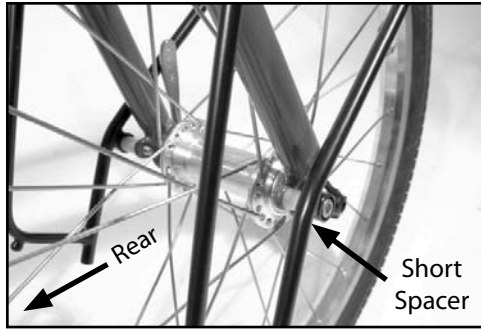


Fig. 4 Right side view of rack.

thread the bolts into the eyelets on the fork drop outs. The part of the rack hanging below the drop out is on the rear side of the drop out.

5. Mount Upper Eyelets

Using the remaining long 5mm bolts, slip the bolts through the upper eyelets, and then slide the long spacers over the bolts on the inside. Thread the bolts into the braze-ons on the fork legs.



Fig. 5 Upper mount.

6. Tighten All Bolts

Now tighten all six bolts carefully. Your front V-brake noodle might touch the right rack side. This is generally not an issue. If the interference is significant, it is acceptable to lightly bend the noodle a bit tighter to help clear the rack.



Fig. 6 Completed front rack.

Accessories: Rear Rack



1. GD Folding Rear Rack

This handmade folding cromoly rear rack will securely carry your travel gear anywhere in the world. Plus, it folds quickly and compactly for easy packing in your TravelCase. The GD rack is packed in a yellow felt bag, and has two extra 5mm bolts for mounting it to your bike. (The other two required bolts are already in your frame.)

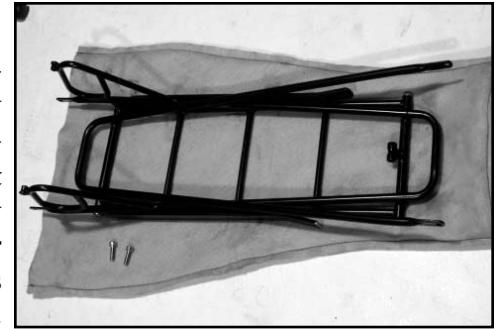


Fig. 1 GD Folding Rear Rack.

2. Unfold Rack

The two sets of main legs unfold down, while the two black aluminum stays unfold over the top.

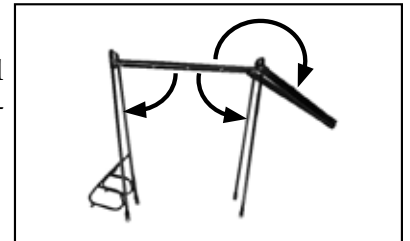


Fig. 2 Unfold GD rack.

3. Insert 5mm Bolts

Let the holes in the main legs overlap at the bottom and then insert a supplied 5mm bolt through each pair of legs.

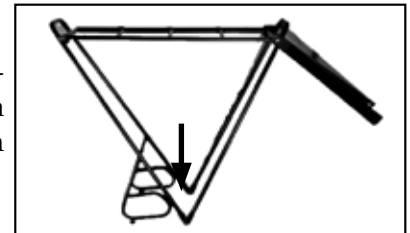


Fig. 3 Place bolts through leg holes.

If you have a Sat R Day Mk II:

Place leg (A) on inside of the rack and attach to the hole on the metal loop (B) with a supplied 5mm bolt. Make sure the head of the bolt is on the inside in order to use the threads in leg (A).

