

NRN REPAIR SHEET

NRN No.
40225

Ship to:
Numark Alesis Europe LTD.
Unit 9/11
The Christy Estate
Aldershot
HAMPSHIRE
GU12 4TX

Customer

END USER - Alex Jones

Customer Reference (if given)

Return Authorised By

Don Smith

Product

M1 Active MK2

Serial Number

A30606046608691

Work Requested

Estimate



Fault Description

TWO SPEAKERS. NEITHER POWERING UP.

Customer Comments

17 June 2009

RETURNS POLICY

Please ensure your complete product, including power cables and accessories* is securely boxed before sending to us.

*where applicable

Please note: We do NOT accept units in flight cases.

We cannot accept any responsibility for damage caused during transit to us. We strongly recommend you use a reputable courier service.

The ideal packaging is the original box for your unit. If this is not available, please ensure that the box you use allows at least 3 inches on each surface of the unit, and that this space is filled with suitable packaging material such as bubble wrap or polystyrene.

Please ensure you have printed and attached your authorisation form to your box, and that the box is securely sealed.

All returns under warranty must be accompanied by a proof of purchase. Credit/Replacement requests will only be accepted for out of box failure within 2 weeks of sale without prior consent

Any evidence of tampering with any product may result in repair charges being incurred.



www.numark.com

www.alesis.com

www.akai-pro.com

www.ion-audio.com

www.mixmeister.com