

YOUR Needs - Homeowner Survey

Your Palm Valley Community Association Board of Directors needs to understand how YOU prefer to receive information about our community, and what concerns you would like to see the board focus on.



Please complete the following information by placing check marks on your choices.

1. I would like information about (check all that apply):

- HOA Issues City Events Local Businesses Website Other

Other (write in): _____

2. I prefer my information delivered: By Mail Email Phone Call

3. I access a computer and use it: Daily Frequently Monthly Never

4. I feel HOA to homeowner communication is:

- Adequate Too Frequent Not Frequent Enough

5. Are you registered on the HOA website, www.palmvalleyhomeowners.com? Yes No

If Yes, I visit the HOA website: Frequently Monthly Occasionally Never

If No, please tell us why: I do not use a computer I did not find the website useful
 I did not find the website user friendly I'm not interested

6. I would like the HOA to hold a community social event: Semi-annually Annually Never

7. I would like to see the newsletter published: Monthly Quarterly Annually Never

8. I would like to see the newsletter distributed:

- Electronically (email/website) By Mail Hand Delivered

9. I feel CC&R/Rule Enforcement is: Adequately Enforced Over Enforced Under Enforced

10. I would like to see the board focus the most attention on (choose only one):

- Keeping assessments down CC&R/Rule Enforcement
 Improving neighborhood appearance (monument signs, parks, common areas, etc)
 Other Other (write in): _____

11. For the last several years, the HOA has not seeded master common area turf with winter rye, but rather, has let the Bermuda grass go dormant for the winter, leaving the turf areas brown all winter. This was done to save money by not watering turf all year round. The idea has come up, to reverse this by growing green grass when the weather is nice and people are out enjoying the outdoors Oct – Apr, and let the grass die out during the summer months. The board would like to know how YOU would like to see the turf areas maintained. Please read choices on the following page and select the option you prefer. Note: this question is in reference to master common areas only, which includes turf on Palm Valley Blvd. from approximately 132nd Drive to 133rd Drive, and turf at the Palm Valley monument signs. There are separate questions below regarding specific neighborhoods for parcel area turf.

- Grow SUMMER GRASS - Bermuda only – means green grass approx. April thru Sept – requires a water budget approx. \$7,500 - This is what we currently do
- Grow WINTER GRASS - Winter Rye only – means green grass approx. Oct thru April – requires a water budget approx. \$6,000 - This would be a cost savings from what we currently do
- Grow green grass ALL YEAR - Bermuda in summer and Rye in winter – means green grass 12 mos/yr – requires a water budget approx. \$9,000 - This may cause an assessment increase
- I prefer turf areas be eliminated by converting to rock landscaping to cut water costs considerably.



The following questions (12-20) are specific to neighborhoods who pay an additional parcel assessment. Please only answer questions pertaining to the specific neighborhood you live in.

DESERT GREENS RESIDENTS

Desert Greens

12. If it were up to me, the pocket park would:

- Remain as it currently is Be changed or improved
- Be eliminated and a house built on that lot

13. I would like to see lighting added in the pocket park, understanding this will likely increase parcel assessments: Yes No

14. With regard to grass in the pocket park, my preference is:

- Grow SUMMER GRASS - Bermuda only – means green grass approx. April thru Sept – requires a water budget approx. \$850
- Grow WINTER GRASS - Winter Rye only – means green grass approx. Oct thru April – requires a water budget approx. \$650
- Grow green grass ALL YEAR - Bermuda in summer and Rye in winter – means green grass 12 mos/yr – requires a water budget approx. \$1,000
- I prefer turf areas be eliminated by converting to rock landscaping to cut water costs considerably.

HORIZONS RESIDENTS

Horizons

- 15. If it were up to me, the pocket park would: Remain as it currently is
 Be changed or improved Be eliminated and a house built on that lot

- 16. I would like to see lighting added in the pocket park, understanding this will likely increase parcel assessments: Yes No

- 17. With regard to grass in the pocket park and in the Roanoke common area, my preference is:
 - Grow SUMMER GRASS - Bermuda only – means green grass approx. April thru Sept – requires a water budget approx. \$2,200
 - Grow WINTER GRASS - Winter Rye only – means green grass approx. Oct thru April – requires a water budget approx. \$1,600
 - Grow green grass ALL YEAR - Bermuda in summer and Rye in winter – means green grass 12 mos/yr – requires a water budget approx. \$2,600
 - I prefer turf areas be eliminated by converting to rock landscaping to cut water costs considerably.

ALL PALMILLA RESIDENTS

All Palmilla

- 18. The play equipment at the playground is planned for replacement next year.
 Please tell us what you would like to see:
 - New play equipment similar to existing Play equipment removed and not replaced
 - Other Other (suggestion : _____)

- 19. With regard to grass along Palmilla Blvd and the walk path, my preference is:
 - Grow SUMMER GRASS - Bermuda only – means green grass approx. April thru Sept – requires a water budget approx. \$4,000
 - Grow WINTER GRASS - Winter Rye only – means green grass approx. Oct thru April – requires a water budget approx. \$3,000
 - Grow green grass ALL YEAR - Bermuda in summer and Rye in winter – means green grass 12 mos/yr – requires a water budget approx. \$4,700
 - I prefer turf areas be eliminated by converting to rock landscaping to cut water costs considerably.

PALMILLA LAKES RESIDENTS

Palmilla Lakes

- 20. With regard to grass in the pool area, my preference is:
 - Grow SUMMER GRASS - Bermuda only – means green grass approx. April thru Sept – requires a water budget approx. \$4,300
 - Grow WINTER GRASS - Winter Rye only – means green grass approx. Oct thru April – requires a water budget approx. \$3,400
 - Grow green grass ALL YEAR - Bermuda in summer and Rye in winter – means green grass 12 mos/yr – requires a water budget approx. \$4,700 - This is what we currently do
 - I prefer turf areas be eliminated by converting to rock landscaping to cut water costs considerably.

When we have received the survey responses (you can submit 1 survey / household) we will have a drawing to award a \$25 Visa Gift Card to 3 respondents as a “thank you”. Your input is very important to us, so please **return your Survey by December 6th** (you can bring your survey to the annual membership meeting, mail or email it to us).

Name

Phone Number

Lot Number / Home Address

E-Mail Address

Thank you for **YOUR** help - we really appreciate your time !!!

By ANSWERING our Survey QUESTIONS – you can help us understand the tools needed to best serve you and our community.

If you make an error on this survey, you can print additional Survey Forms by **logging on to palmvalleyhomeowners.com:**

Select Documents/General Documents -- then select Homeowner Survey November 2011 -- Print the Survey

Please return your completed Survey by:

- Bringing in person to the December 6th annual meeting, **or**
- Emailing to the community manager at slumley@rossmar.com, **or**
- Mailing it with the enclosed ballot in the return envelope, **or**
- Mailing it separately to management at the address below:

Palm Valley Community Association
Attn: Homeowner Survey
15396 N 83rd Ave Bld. B101
Peoria, AZ 85381

***** (DO NOT MAIL your completed Survey with your HOA Dues remittance)*****

Please return your completed Survey by December 6th as we will have the drawing for the Gift Cards at the annual meeting on December 6th.

Any additional thoughts and comments are appreciated –

MEMBERS OF THE PALM VALLEY COMMUNITY ASSOCIATION BOARD OF DIRECTORS:

Evelyn Nelson Tom Jones Ron Huston Patricia Murray
Leif Nygaard Jessie Phillips George Neal