



Optus Billing Services Pty. Ltd.
ABN 95 088 011 536

Need Help?
Visit www.optus.com.au/customerhelp
Call 132926 free for fast self-service
from your Optus home phone.
For all other enquiries call 133937

TAX INVOICE

Invoice No: 123455
Issue date: 07 May 13
Invoice period: 07 Apr 13 to 06 May 13



MR John Citizen
1 Smith St
Happyville

ACCOUNT NUMBER
1234567890

LAST BILL \$70.70	PAYMENTS/ADJUSTMENTS \$70.70CR	BALANCE \$0.00	THIS BILL \$70.65	TOTAL AMOUNT DUE \$70.65
				THIS BILL DUE DATE 27 May 13

YOUR RECENT CHARGES



YOUR ACCOUNT SUMMARY

LAST BILL	\$70.70
PAYMENTS & ADJUSTMENTS	\$70.70CR
BALANCE	\$0.00

THIS BILL

ACCOUNT CHARGES	\$0.64
SERVICE CHARGES	
0294821878 on \$14.95 Home Phone Plan	\$13.59
paulkin.khoo on 120GB with Tel	\$50.00
SUB-TOTAL	\$64.23
GST	\$6.42
TOTAL THIS BILL	\$70.65
Direct Debit from Credit Card will be debited on 27 May 13	
	\$70.65

\$10 movie vouchers.
Available at a
cinema near you.

Find out more at
optusmovierewards.com.au



HOW TO PAY

For more payment options please see overleaf.
Please pay by the due date to avoid late payment fees.
For details, visit optus.com.au/latefees

Account number	Invoice number	Invoice period	Issue date
12356		07 Apr 13 to 06 May 13	07 May 13



BPAY® this payment via Internet or phone banking. (See * on page 2)

BPAY View™- View and pay this bill using Internet banking.

BPAY View Registration No: Customer Reference number as shown in the box above.

TOTAL AMOUNT DUE
\$70.65

THIS BILL DUE DATE
27 May 13

ABOUT YOUR ACCOUNT

Payments & adjustments

26 Apr	(20) CPM Pmt Rec'd - Thank You	\$70.70cr
SUB-TOTAL		\$70.70cr
TOTAL PAYMENTS & ADJUSTMENTS		\$70.70cr

Account Charges

26 Apr	Payment Processing Fee-Visa	\$0.64
TOTAL ACCOUNT CHARGES (excluding GST)		\$0.64

OPTUS TELEPHONE SERVICE SUMMARY:

TOTAL (excluding GST)

Your service: \$14.95 Home Phone Plan

\$13.59

Recurring Charges			\$13.59
Local Calls	23 calls	1:58:00	\$6.27
13/1300 Calls	2 calls	0:12:00	\$0.64
Calls to Mobile	2 calls	0:04:00	\$1.14
Discounts			\$8.05cr

TOTAL FOR THIS OPTUS TELEPHONE SERVICE (excluding GST) \$13.59

Premium SMS or PSMS which can include voting lines, ringtones and sports scores, operate via "19x" phone numbers. Charges for these services are higher than standard SMS rates and can be a one off or recurring SMS cost depending on the type of premium service used. Data charges are usually additional. From October 2010 you can go online or contact Optus Customer Care to bar access to PSMS. See www.optus.com.au/psms for further details. There is no charge for barring and barring will occur within 1 business day. Once processed you will no longer have access to charged PSMS services. Non PSMS services will be unaffected. All PSMS complaints should first be directed to the content supplier detailed on your bill. Consumer and Small Business customers can also raise a query through Optus Zoo. All customers can also contact Optus Customer Care. If still unresolved after speaking with Optus, you may contact the Telecommunications Industry Ombudsman on **1800 062 058**.

Insurance - If an insurance charge appears on your account, we will renew your current cover which ends at midnight on the last day of the service charge period. Obtain confirmation of cover by calling the number at the top of the front page of this bill. For more information visit www.optus.com.au/insurance

TTY - Assistance - Customers who are deaf or have a hearing/speech impairment and who have access to a TTY machine, please call **1800 500 002** for bill payment and bill queries. This telephone number is only suitable for TTY machines and will not accept voice calls.

Call Number Display - To find out whether your number is being displayed when you make a call please call **1300 554 536**.

Online self-service links

Understand your call value/data usage:
www.optus.com.au/customerhelp

Change billing address / moving house:
www.optus.com.au/changeaddress

Change details of ownership:
www.optus.com.au/changemydetails

HOW TO PAY Cont.

*Payments made via debit, charge or credit card will incur a 1% (incl. GST) payment processing fee. The fee will appear on the next account after the bill is paid.



MAIL

Detach the how to pay slip from the bottom of this bill and return it together with your cheque to **Optus Billing Services, GPO Box 4101 SYDNEY, NSW 1120**. Cheques to be made payable to "Optus Billing Services Pty. Ltd."



POST billpay®

In person at any Post Office, by phone 13 18 16 or go to www.postbillpay.com.au. A transaction fee of \$1.30 will apply for these payments. **Billpay code 0825 and Optus customer account number.**



INTERNET

www.optus.com.au Visit the "**Pay My Bill**" option to pay by credit card*. Please note that transaction limits may apply.



DIRECT DEBIT

Set-up Direct Debit to have the total amount due deducted from your nominated savings, cheque or credit card* account on the due date. **You will receive your bill prior to the due date** to ensure you have time to call us with any queries. To apply or for more details go to www.optus.com.au/directdebit.



CREDIT CARD

Call Optus on **1300 309 309** or free call **1509** from your Optus mobile anytime to pay your bill from your credit card*. Please note that transaction limits may apply.

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Invoice number

Invoice period

Issue date

07 Apr 13 to 06 May 13

07 May 13

OPTUS DSL SERVICE SUMMARY: paulkin.khoo

TOTAL (excluding GST)

Your service: 120GB with Tel

\$50.00

Recurring Charges

\$50.00

TOTAL FOR THIS OPTUS DSL SERVICE (excluding GST)**\$50.00****Want to view itemised call details?**

To view individual call details,
 simply go to My Account optus.com.au/aboutmyaccount -
 our online service that can help you manage your Optus account.