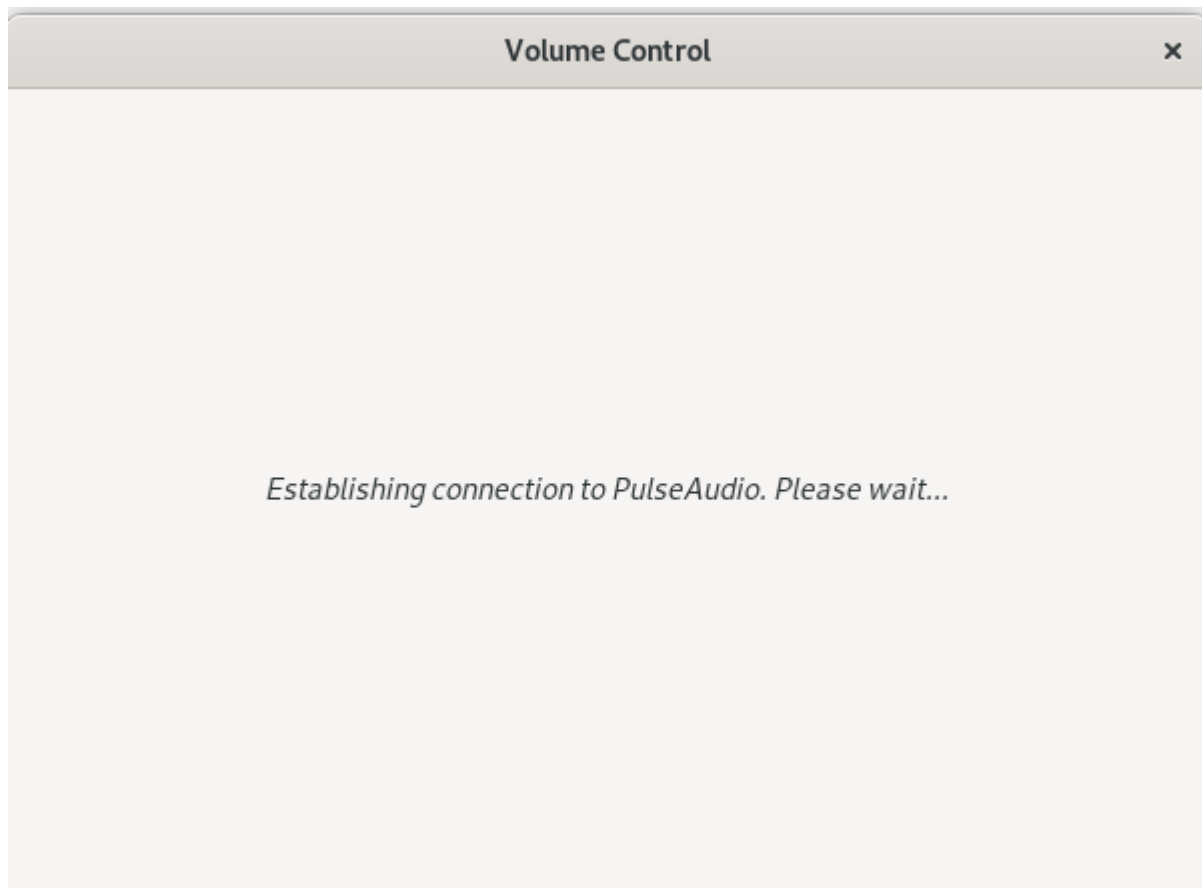


The troubleshooting steps after pulse audio is hung [ overnight laptop just locked , not hibernated ].

1. Pulse Audio volume manager does not work , its hung. Any attempt to close/restart it is futile as back end pulse audio process is not responding.

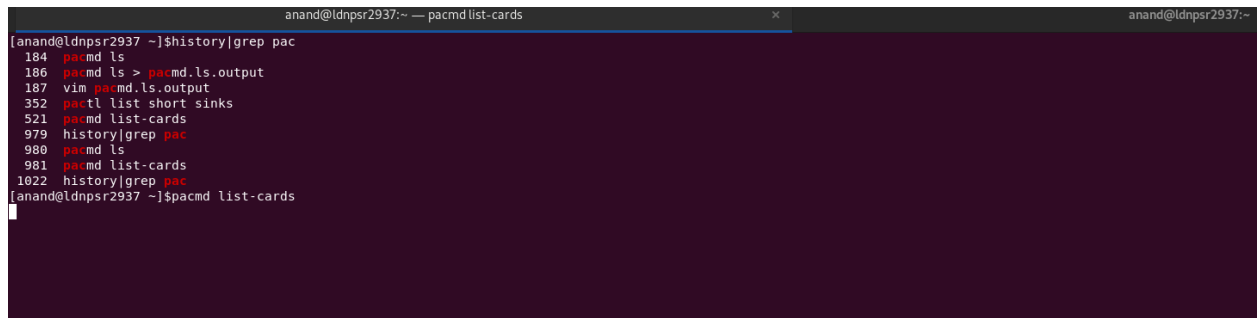


2. Attempt to kill the pulse audio process does not work.

```
File Edit View Search Terminal Tabs Help
anand@ldnpsr2937:~
[anand@ldnpsr2937 ~]$ps -ef|grep pulseaudio
anand  203818  6070  7 Jul05 ?      01:39:29 /usr/bin/pulseaudio --daemonize=no
anand  2761985 2758794  0 08:38 pts/0    00:00:00 grep --color=auto pulseaudio
[anand@ldnpsr2937 ~]$kill -9 203818
[anand@ldnpsr2937 ~]$kill -2 203818
[anand@ldnpsr2937 ~]$kill -SIGSTOP 203818
[anand@ldnpsr2937 ~]$ps -ef|grep pulseaudio
anand  203818  6070  7 Jul05 ?      01:39:29 /usr/bin/pulseaudio --daemonize=no
anand  2762047 2758794  0 08:39 pts/0    00:00:00 grep --color=auto pulseaudio
[anand@ldnpsr2937 ~]$pulseaudio -k
[anand@ldnpsr2937 ~]$pulseaudio --kill
[anand@ldnpsr2937 ~]$pulseaudio --start
[anand@ldnpsr2937 ~]$ps -ef|grep pulseaudio
anand  203818  6070  7 Jul05 ?      01:39:29 /usr/bin/pulseaudio --daemonize=no
anand  2762123 2758794  0 08:39 pts/0    00:00:00 grep --color=auto pulseaudio
[anand@ldnpsr2937 ~]$
```

3. Attempt to identify what the pulse process is doing via strace -p does not work. And strace also becomes immune to CTRL+C [ gets stuck ]. Had to kill the strace process manually.

4. `pacmd list-cards` command is stuck. Can not identify or list any sounds at all.




A terminal window titled "anand@ldnpsr2937:~ — pacmd list-cards" with a close button. The terminal shows a command history list with the following entries: 184 `pacmd ls`, 186 `pacmd ls > pacmd.ls.output`, 187 `vim pacmd.ls.output`, 352 `pacctl list short sinks`, 521 `pacmd list-cards`, 979 `history|grep pac`, 980 `pacmd ls`, 981 `pacmd list-cards`, and 1022 `history|grep pac`. Below the history, the prompt `anand@ldnpsr2937 ~` is followed by the command `$pacmd list-cards` which has been executed but the output is not visible, indicating it is stuck.

```
anand@ldnpsr2937 ~]$history|grep pac
184 pacmd ls
186 pacmd ls > pacmd.ls.output
187 vim pacmd.ls.output
352 pacctl list short sinks
521 pacmd list-cards
979 history|grep pac
980 pacmd ls
981 pacmd list-cards
1022 history|grep pac
anand@ldnpsr2937 ~]$pacmd list-cards
```

5. Config - > sound does not indicate any active control or changeable status since no device is identifiable for sound service.


**System Volume**



**Volume Levels**

---

**Output**

Output Device  

---

Configuration

Balance  Left Right

Fade  Rear Front


Subwoofer

**Input**

Input Device

---

Configuration

Volume  

**Alert Sound**

Bark Drip Glass Sonar

6. Logout does not have any effect on the pulse audio.
7. Reboot does not kill the process nor does the poweroff option and the restart gets stuck at point of waiting for the pulse audio deamon to finish [ which it will never ]. Hence all reboots are now unclean and have to resort to power button.

