

**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-2491.301</b>	<b>SERVICE ADDRESS</b>	<b>4901 CROFTON SPRINGS CT</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	<b>0675-0003-017</b>
<b>CYCLE</b>	<b>28</b>	<b>NAME ON ACCOUNT</b>	<b>HARRIS MARCHESA</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16549682	5/8 X 3/4	12/04/12	243 A 1/03/13 247 A	4

Account Activity  
Previous Balance 21.35  
Payment Received - 1/07/13 21.35CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
1 Units @ \$2.37 2.37 7.32  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 4 Units @ \$2.94 11.76  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier A 1.50

Total Current Charges \$27.06

**\*\* Please pay by cash or money order only \*\***  
\* Please do not pay this bill. Per your request, your account will be drafted \$27.06 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

*Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.*



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-2491.301</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006001

\*\*\*\*AUTO\*\*5-DIGIT 27407 6001 T16:22 6001 1 AV 0.350  
HARRIS MARCHESA  
4901 CROFTON SPRINGS CT  
GREENSBORO NC 27407-6122



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220249130100000027062

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

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**Past Due Accounts and other items**

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Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

The City of Greensboro provides a Telecommunications Device for the Deaf (TDD) telephone line to assist the deaf and hard of hearing. You can reach the TDD Line at 336-333-6930.

**Payment Methods**

- 1) You may pay by credit online with Visa, Mastercard, AmEx, or Discover at [www.greensboro-nc.gov/payonline](http://www.greensboro-nc.gov/payonline). For E-bill information and establishing on-line bill receiving through Premium Access, please go to [www.greensboro-nc.gov/onlineservices](http://www.greensboro-nc.gov/onlineservices)
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P.O. Box 1170  
Greensboro, NC 27402-1170**
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- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
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BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE 336-373-2033

<b>ACCT NO</b>	<b>220-2489.300</b>	<b>SERVICE ADDRESS</b>	4907 CROFTON SPRINGS CT
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0675-0002-050
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	SKINKLE KENNETH LEE
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16549436	5/8 X 3/4	12/04/12	601 A 1/03/13 612 A	11

Account Activity  
 Previous Balance 65.65  
 Payment Received - 1/07/13 65.65CR  
 Balance Forward \$0.00

Current Charges  
 Water Billing & Availability Charge - Service 1 3.04  
 Water Consumption Charges - Service 1  
     3 Units @ \$1.65 4.95  
     7 Units @ \$2.37 16.59  
     1 Units @ \$2.99 2.99 24.53  
 Sewer Billing & Availability Charge - Service 1 3.04  
 Sewer Consumption Charges - Service 1 11 Units @ \$2.94 32.34  
 Monthly Household Haz. Waste - 5/8" .40  
 Stormwater Charges Tier B 2.70  
 Total Current Charges \$66.05

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GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-2489.300</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006002

\*\*\*\*\*AUTO\*\*5-DIGIT 27407 6002 T16:22 6002 1 AV 0.350  
 SKINKLE KENNETH LEE  
 4907 CROFTON SPRINGS CT  
 GREENSBORO NC 27407-6122



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220248930000000066050

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

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**Storm Water**

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**Billing Periods**

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**Past Due Accounts and other items**

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- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

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**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
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BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>280-3515.300</b>	<b>SERVICE ADDRESS</b>	3209 D CYPRESS PARK RD
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0661-0001-041
<b>CYCLE</b>	27	<b>NAME ON ACCOUNT</b>	BULLARD KELLEY RENEE
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 17459489	5/8 X 3/4	12/03/12	112 A 1/02/13	114 A 2

Account Activity  
Previous Balance 12.99  
Payment Received - 1/07/13 12.99CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 2 Units @ \$1.65 3.30  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 2 Units @ \$2.94 5.88  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges 0.86 Units 2.32

Total Current Charges \$17.98

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RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>280-3515.300</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006003

\*\*\*\*AUTO\*\*5-DIGIT 27407 6003 T16:22 6003 1 AV 0.350  
BULLARD KELLEY RENEE  
3209 CYPRESS PARK RD UNIT D  
GREENSBORO NC 27407-6687

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

280351530000000017983

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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**Solid Waste Collection**

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**Water and Sewer**

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BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>280-3576.302</b>	<b>SERVICE ADDRESS</b>	3255 A CYPRESS PARK RD
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0661-0001-012
<b>CYCLE</b>	27	<b>NAME ON ACCOUNT</b>	BETTY BLACKMON HILL
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 17458051	5/8 X 3/4	12/03/12	117 A 1/02/13 121 A	4

Account Activity  
Previous Balance 27.48  
Payment Received - 1/07/13 27.48CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
1 Units @ \$2.37 2.37 7.32  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 4 Units @ \$2.94 11.76  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges 0.86 Units 2.32

Total Current Charges \$27.88

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RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>280-3576.302</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006004

\*\*\*\*AUTO\*\*5-DIGIT 27407 6004 T16:22 6004 1 AV 0.350  
BETTY BLACKMON HILL  
3255 CYPRESS PARK RD UNIT A  
GREENSBORO NC 27407-6675



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

280357630200000027883

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**Billing and Availability**

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**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

Failure to pay by the due date on this notice can eventually lead to delinquent fees and penalties being added to the account and water service being cut off and terminated. If water service is cut off, the past due amount plus penalties must be paid to have water service restored. Payments are applied in the following order:

Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

The City of Greensboro provides a Telecommunications Device for the Deaf (TDD) telephone line to assist the deaf and hard of hearing. You can reach the TDD Line at 336-333-6930.

**Payment Methods**

- 1) You may pay by credit online with Visa, Mastercard, AmEx, or Discover at [www.greensboro-nc.gov/payonline](http://www.greensboro-nc.gov/payonline). For E-bill information and establishing on-line bill receiving through Premium Access, please go to [www.greensboro-nc.gov/onlineservices](http://www.greensboro-nc.gov/onlineservices)
- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

*You may appeal these charges in person prior to the final payment date. Appeals must be made at 2602 South Elm-Eugene Street, Water Resources Customer Service, 8:00 a.m. - 5:00 p.m., Monday - Friday.*



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>280-3581.300</b>	<b>SERVICE ADDRESS</b>	3257 C CYPRESS PARK RD
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0661-0001-006
<b>CYCLE</b>	27	<b>NAME ON ACCOUNT</b>	SHOFFNER ELLA J
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16547922	5/8 X 3/4	12/03/12	203 A 1/02/13	206 A 3

Account Activity  
Previous Balance 27.48  
Payment Received - 1/07/13 27.48CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 3 Units @ \$2.94 8.82  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges 0.86 Units 2.32

Total Current Charges \$22.57

\* Please do not pay this bill. Per your request, your account will be drafted \$22.57 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>280-3581.300</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006005

\*\*\*\*AUTO\*\*5-DIGIT 27407 6005 T16:22 6005 1 AV 0.350  
SHOFFNER ELLA J  
3257 CYPRESS PARK RD UNIT C  
GREENSBORO NC 27407-6676

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

280358130000000022577

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

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**Water and Sewer**

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**Billing Periods**

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**Payment Methods continued**

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**City of Greensboro**  
**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>280-3582.300</b>	<b>SERVICE ADDRESS</b>	3257 D CYPRESS PARK RD
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0661-0001-005
<b>CYCLE</b>	27	<b>NAME ON ACCOUNT</b>	THOMPSON ALICE M
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 18435241	5/8 X 3/4	12/03/12	18 A 1/02/13	20 A 2

Account Activity  
Previous Balance 17.58  
Payment Received - 1/07/13 17.58CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 2 Units @ \$1.65 3.30  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 2 Units @ \$2.94 5.88  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges 0.86 Units 2.32

Total Current Charges \$17.98

\* Please do not pay this bill. Per your request, your account will be drafted \$17.98 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>280-3582.300</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006006

\*\*\*\*AUTO\*\*5-DIGIT 27407 6006 T16:22 6006 1 AV 0.350  
THOMPSON ALICE M  
3257 CYPRESS PARK RD UNIT D  
GREENSBORO NC 27407-6685

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

280358230000000017983

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
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C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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**Solid Waste Collection**

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**Payment Methods continued**

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**City of Greensboro**  
**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>280-3523.300</b>	<b>SERVICE ADDRESS</b>	3215 D CYPRESS PARK RD
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0661-0001-105
<b>CYCLE</b>	27	<b>NAME ON ACCOUNT</b>	GRAHAM ROBERT EARL JR
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 17459459	5/8 X 3/4	12/03/12	137 A 1/02/13	138 A 1

Account Activity  
Previous Balance 12.99  
Payment Received - 1/07/13 12.99CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 1 Units @ \$1.65 1.65  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 1 Units @ \$2.94 2.94  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges 0.86 Units 2.32

Total Current Charges \$13.39

\* Please do not pay this bill. Per your request, your account will be drafted \$13.39 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>280-3523.300</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006007

\*\*\*\*AUTO\*\*5-DIGIT 27407 6007 T16:22 6007 1 AV 0.350  
GRAHAM ROBERT EARL JR  
3215 CYPRESS PARK RD UNIT D  
GREENSBORO NC 27407-6692



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

280352330000000013393

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

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**Payment Methods continued**

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Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE 336-373-2033

<b>ACCT NO</b>	<b>510-2250.300</b>	<b>SERVICE ADDRESS</b>	<b>4400 DANBY CASTLE RD</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	<b>0183-0823-074</b>
<b>CYCLE</b>	<b>28</b>	<b>NAME ON ACCOUNT</b>	<b>RIDDLEBERGER RICHARD H</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 18180048	5/8 X 3/4	12/03/12	485 A 1/02/13 494 A	9

Account Activity  
Previous Balance 125.91  
Payment Received - 1/07/13 125.91CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 6.77  
Water Consumption Charges - Service 1 3 Units @ \$3.66 10.98  
6 Units @ \$5.27 31.62 42.60  
Sewer Billing & Availability Charge - Service 1 6.77  
Sewer Consumption Charges - Service 1 9 Units @ \$6.45 58.05

Total Current Charges \$114.19

\* Please do not pay this bill. Per your request, your account will be drafted \$114.19 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>510-2250.300</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006008

\*\*\*\*AUTO\*\*5-DIGIT 27407 6008 T16:22 6008 1 AV 0.350  
RIDDLEBERGER RICHARD H  
4400 N DANBY CASTLE RD  
GREENSBORO NC 27407-6485

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

510225030000000114196

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

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**Americans with Disabilities Act (TDD telephone number)**

The City of Greensboro provides a Telecommunications Device for the Deaf (TDD) telephone line to assist the deaf and hard of hearing. You can reach the TDD Line at 336-333-6930.

**Payment Methods**

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- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

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**City of Greensboro**  
**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE 336-373-2033

<b>ACCT NO</b>	<b>240-0709.305</b>	<b>SERVICE ADDRESS</b>	2725 DARDEN RD
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0462-0001-010
<b>CYCLE</b>	27	<b>NAME ON ACCOUNT</b>	BENJAMIN H ESTES
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16600561	5/8 X 3/4	12/03/12	192 A 1/04/13 195 A	3

Account Activity  
Previous Balance 21.35  
Payment Received - 1/07/13 21.35CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 3 Units @ \$2.94 8.82  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier A 1.50

Total Current Charges \$21.75

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>240-0709.305</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006009

\*\*\*\*AUTO\*\*5-DIGIT 27407 6009 T16:22 6009 1 AV 0.350  
BENJAMIN H ESTES  
2725 DARDEN RD  
GREENSBORO NC 27407-6901

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

240070930500000021755

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

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**Payment Methods continued**

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**Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE 336-373-2033

<b>ACCT NO</b>	<b>240-3039.301</b>	<b>SERVICE ADDRESS</b>	<b>2805 DARDEN RD</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	<b>0460-0004-023</b>
<b>CYCLE</b>	<b>27</b>	<b>NAME ON ACCOUNT</b>	<b>SHIRLEY THOMAS PARKER</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 17347728	5/8 X 3/4	12/03/12	209 A 1/04/13	212 A 3

Account Activity  
Previous Balance 19.16  
Payment Received - 1/07/13 19.16CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 3 Units @ \$2.94 8.82  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier C 3.90

Total Current Charges \$24.15

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>240-3039.301</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006010

\*\*\*\*AUTO\*\*5-DIGIT 27407 6010 T16:22 6010 1 AV 0.350  
SHIRLEY THOMAS PARKER  
2805 DARDEN RD  
GREENSBORO NC 27407-6903

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

240303930100000024158

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

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**Storm Water**

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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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**Payment Methods continued**

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Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE 336-373-2033

<b>ACCT NO</b>	<b>280-3460.300</b>	<b>SERVICE ADDRESS</b>	3012 A DARDEN RD
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0595-0001-025
<b>CYCLE</b>	27	<b>NAME ON ACCOUNT</b>	SIMMS MICHAEL L
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 17459325	5/8 X 3/4	12/03/12	209 A 1/02/13	212 A 3

Account Activity  
Previous Balance 19.85  
Payment Received - 1/07/13 19.85CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 3 Units @ \$2.94 8.82  
Monthly Household Haz. Waste - 5/8" .40

Total Current Charges \$20.25

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**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>280-3460.300</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006011

\*\*\*\*AUTO\*\*5-DIGIT 27407 6011 T16:22 6011 1 AV 0.350  
SIMMS MICHAEL L  
3012 DARDEN RD APT A  
GREENSBORO NC 27407-6834

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

280346030000000020255

**Information About Your City Services Statement**  
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**Billing and Availability**

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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>280-3463.301</b>	<b>SERVICE ADDRESS</b>	3012 E DARDEN RD
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0595-0001-021
<b>CYCLE</b>	27	<b>NAME ON ACCOUNT</b>	BLAKE SHARON L
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 17459334	5/8 X 3/4	12/03/12	235 A 1/02/13 245 A	10

Account Activity  
Previous Balance 51.71  
Payment Received - 1/07/13 51.71CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
7 Units @ \$2.37 16.59 21.54  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 10 Units @ \$2.94 29.40  
Monthly Household Haz. Waste - 5/8" .40

Total Current Charges \$57.42

\* Please do not pay this bill. Per your request, your account will be drafted \$57.42 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>280-3463.301</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006012

\*\*\*\*AUTO\*\*5-DIGIT 27407 6012 T16:22 6012 1 AV 0.350  
BLAKE SHARON L  
3012 DARDEN RD APT E  
GREENSBORO NC 27407-6834

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

280346330100000057423

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

Failure to pay by the due date on this notice can eventually lead to delinquent fees and penalties being added to the account and water service being cut off and terminated. If water service is cut off, the past due amount plus penalties must be paid to have water service restored. Payments are applied in the following order:

Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

The City of Greensboro provides a Telecommunications Device for the Deaf (TDD) telephone line to assist the deaf and hard of hearing. You can reach the TDD Line at 336-333-6930.

**Payment Methods**

- 1) You may pay by credit online with Visa, Mastercard, AmEx, or Discover at [www.greensboro-nc.gov/payonline](http://www.greensboro-nc.gov/payonline). For E-bill information and establishing on-line bill receiving through Premium Access, please go to [www.greensboro-nc.gov/onlineservices](http://www.greensboro-nc.gov/onlineservices)
- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro**  
**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>280-3388.300</b>	<b>SERVICE ADDRESS</b>	3015 DARDEN RD
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0535-0001-006
<b>CYCLE</b>	27	<b>NAME ON ACCOUNT</b>	BRUNER JOHNNY CLAUDE
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 17458096	5/8 X 3/4	12/03/12	116 A 1/02/13	117 A 1

Account Activity  
Previous Balance 14.57  
Payment Received - 1/07/13 14.57CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 1 Units @ \$1.65 1.65  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 1 Units @ \$2.94 2.94  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier C 3.90

Total Current Charges \$14.97

\* Please do not pay this bill. Per your request, your account will be drafted \$14.97 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>280-3388.300</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006013

\*\*\*\*AUTO\*\*5-DIGIT 27407 6013 T16:22 6013 1 AV 0.350  
BRUNER JOHNNY CLAUDE  
3015 DARDEN RD  
GREENSBORO NC 27407-6801

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

280338830000000014979

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

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**Americans with Disabilities Act (TDD telephone number)**

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**Payment Methods**

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- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro**  
**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE 336-373-2033

<b>ACCT NO</b>	<b>240-2818.300</b>	<b>SERVICE ADDRESS</b>	3203 D DARDEN RD
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0563-0001-018
<b>CYCLE</b>	27	<b>NAME ON ACCOUNT</b>	BASS LARRY W
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 18400957	5/8 X 3/4	12/03/12	14 A 1/02/13	17 A 3

Account Activity  
Previous Balance 17.31  
Payment Received - 1/07/13 17.31CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 3 Units @ \$2.94 8.82  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges 0.76 Units 2.05

Total Current Charges \$22.30

\* Please do not pay this bill. Per your request, your account will be drafted \$22.30 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>240-2818.300</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006014

\*\*\*\*AUTO\*\*5-DIGIT 27407 6014 T16:22 6014 1 AV 0.350  
BASS LARRY W  
3203 DARDEN RD UNIT D  
GREENSBORO NC 27407-6728



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

240281830000000022300

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

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**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

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Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

The City of Greensboro provides a Telecommunications Device for the Deaf (TDD) telephone line to assist the deaf and hard of hearing. You can reach the TDD Line at 336-333-6930.

**Payment Methods**

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- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
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**Payment Methods continued**

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**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>240-2719.300</b>	<b>SERVICE ADDRESS</b>	3312 DARDEN RD
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0562-0003-025
<b>CYCLE</b>	27	<b>NAME ON ACCOUNT</b>	WILLIAMS MAXIE W III
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 17342435	5/8 X 3/4	12/03/12	161 A 1/02/13	162 A 1

Account Activity  
Previous Balance 17.96  
Payment Received - 1/07/13 17.96CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 1 Units @ \$1.65 1.65  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 1 Units @ \$2.94 2.94  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier B 2.70

Total Current Charges \$13.77

\* Please do not pay this bill. Per your request, your account will be drafted \$13.77 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>240-2719.300</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006015

\*\*\*\*AUTO\*\*5-DIGIT 27407 6015 T16:22 6015 1 AV 0.350  
WILLIAMS MAXIE W III  
3312 DARDEN RD  
GREENSBORO NC 27407-6706

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

240271930000000013775

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

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Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

The City of Greensboro provides a Telecommunications Device for the Deaf (TDD) telephone line to assist the deaf and hard of hearing. You can reach the TDD Line at 336-333-6930.

**Payment Methods**

- 1) You may pay by credit online with Visa, Mastercard, AmEx, or Discover at [www.greensboro-nc.gov/payonline](http://www.greensboro-nc.gov/payonline). For E-bill information and establishing on-line bill receiving through Premium Access, please go to [www.greensboro-nc.gov/onlineservices](http://www.greensboro-nc.gov/onlineservices)
- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

*You may appeal these charges in person prior to the final payment date. Appeals must be made at 2602 South Elm-Eugene Street, Water Resources Customer Service, 8:00 a.m. - 5:00 p.m., Monday - Friday.*

**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>510-2606.300</b>	<b>SERVICE ADDRESS</b>	4001 DARE CT
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0682-0870-052
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	BOSTIAN STEPHEN R
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 18238083	5/8 X 3/4	12/05/12 471 A	1/02/13 476 A	5

Account Activity  
Previous Balance 93.37  
Payment Received - 1/07/13 93.37CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 6.77  
Water Consumption Charges - Service 1 3 Units @ \$3.66 10.98  
2 Units @ \$5.27 10.54 21.52  
Sewer Billing & Availability Charge - Service 1 6.77  
Sewer Consumption Charges - Service 1 5 Units @ \$8.84 44.20

Total Current Charges \$79.26

\* Please do not pay this bill. Per your request, your account will be drafted \$79.26 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>510-2606.300</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006016

\*\*\*\*AUTO\*\*5-DIGIT 27407 6016 T16:22 6016 1 AV 0.350  
BOSTIAN STEPHEN R  
4001 DARE CT  
GREENSBORO NC 27407-7768



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

510260630000000079263

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

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**Water and Sewer**

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**Billing Periods**

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**Americans with Disabilities Act (TDD telephone number)**

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**Payment Methods continued**

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P.O. Box 1170  
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>510-2605.301</b>	<b>SERVICE ADDRESS</b>	4003 DARE CT
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0682-0870-051
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	XINYUAN YANG
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 18238011	5/8 X 3/4	12/05/12	159 A 1/02/13	162 A 3

Account Activity

Previous Balance	38.54
Payment Received - 1/07/13	38.54CR
<hr/>	
Balance Forward	\$0.00
<hr/>	
Current Charges	
Water Billing & Availability Charge - Service 1	6.77
Water Consumption Charges - Service 1 3 Units @ \$3.66	10.98
Sewer Billing & Availability Charge - Service 1	6.77
Sewer Consumption Charges - Service 1 3 Units @ \$8.84	26.52
<hr/>	
Total Current Charges	\$51.04

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PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>510-2605.301</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006017

\*\*\*\*AUTO\*\*5-DIGIT 27407 6017 T16:22 6017 1 AV 0.350  
 XINYUAN YANG  
 4003 DARE CT  
 GREENSBORO NC 27407-7768

CITY OF GREENSBORO  
 PO BOX 1170  
 GREENSBORO NC 27402-1170

510260530100000051042

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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A	600-1,999	\$1.50 per month
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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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**Payment Methods continued**

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**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

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ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>240-3368.302</b>	<b>SERVICE ADDRESS</b>	<b>3706 DARTFORD DR</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	
<b>CYCLE</b>	<b>27</b>	<b>NAME ON ACCOUNT</b>	<b>KALEIK FLIPPEN</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 17346536	5/8 X 3/4	12/03/12	370 A 1/03/13 376 A	6

Account Activity  
Previous Balance 42.59  
Payment Received - 1/07/13 42.59CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
3 Units @ \$2.37 7.11 12.06  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 6 Units @ \$2.94 17.64  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier A 1.50

Total Current Charges \$37.68

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>240-3368.302</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006018

\*\*\*\*AUTO\*\*5-DIGIT 27407 6018 T16:22 6018 1 AV 0.350  
KALEIK FLIPPEN  
3706 DARTFORD DR  
GREENSBORO NC 27407-7552

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

240336830200000037681

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

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C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

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Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

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**Payment Methods continued**

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>240-3367.301</b>	<b>SERVICE ADDRESS</b>	3708 DARTFORD DR
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	
<b>CYCLE</b>	27	<b>NAME ON ACCOUNT</b>	MY NGUYEN
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 17346488	5/8 X 3/4	12/03/12	194 A 1/03/13 197 A	3

Account Activity  
Previous Balance 16.76  
Payment Received - 1/07/13 16.76CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 3 Units @ \$2.94 8.82  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier A 1.50

Total Current Charges \$21.75

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**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>240-3367.301</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006019

\*\*\*\*AUTO\*\*5-DIGIT 27407 6019 T16:22 6019 1 AV 0.350  
MY NGUYEN  
3708 DARTFORD DR  
GREENSBORO NC 27407-7552

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

240336730100000021753

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

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**Americans with Disabilities Act (TDD telephone number)**

The City of Greensboro provides a Telecommunications Device for the Deaf (TDD) telephone line to assist the deaf and hard of hearing. You can reach the TDD Line at 336-333-6930.

**Payment Methods**

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- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE 336-373-2033

<b>ACCT NO</b>	<b>240-2283.300</b>	<b>SERVICE ADDRESS</b>	3914 DAYE DR
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0459-0001-029
<b>CYCLE</b>	27	<b>NAME ON ACCOUNT</b>	BARE EDWIN T
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16582282	5/8 X 3/4	12/03/12	327 A 1/02/13 331 A	4

Account Activity  
Previous Balance 29.06  
Payment Received - 1/07/13 29.06CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
1 Units @ \$2.37 2.37 7.32  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 4 Units @ \$2.94 11.76  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier C 3.90

Total Current Charges \$29.46

\* Please do not pay this bill. Per your request, your account will be drafted \$29.46 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>240-2283.300</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006020

\*\*\*\*AUTO\*\*5-DIGIT 27407 6020 T16:22 6020 1 AV 0.350  
BARE EDWIN T  
3914 DAYE DR  
GREENSBORO NC 27407-7630



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

240228330000000029462

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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**Billing Periods**

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**Americans with Disabilities Act (TDD telephone number)**

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**Payment Methods continued**

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**Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>240-2290.309</b>	<b>SERVICE ADDRESS</b>	3929 DAYE DR
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0459-0002-011
<b>CYCLE</b>	27	<b>NAME ON ACCOUNT</b>	KETMANY KHAMDY
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16582264	5/8 X 3/4	12/03/12	407 A 1/02/13 413 A	6

Account Activity  
Previous Balance 31.97  
Payment Received - 1/07/13 31.97CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
3 Units @ \$2.37 7.11 12.06  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 6 Units @ \$2.94 17.64  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier A 1.50

Total Current Charges \$37.68

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>240-2290.309</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006021

\*\*\*\*AUTO\*\*5-DIGIT 27407 6021 T16:22 6021 1 AV 0.350  
KETMANY KHAMDY  
3929 DAYE DR  
GREENSBORO NC 27407-7629

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

240229030900000037681

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

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**Payment Methods continued**

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**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-0213.306</b>	<b>SERVICE ADDRESS</b>	1603 DEDHAM CT
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0672-0001-112
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	JENNIFER HATCHETT
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16548129	5/8 X 3/4	12/04/12	249 A 1/03/13	254 A 5

Account Activity  
Previous Balance 23.75  
Payment Received - 1/07/13 23.75CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
2 Units @ \$2.37 4.74 9.69  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 5 Units @ \$2.94 14.70  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier C 3.90

Total Current Charges \$34.77

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-0213.306</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006022

\*\*\*\*AUTO\*\*5-DIGIT 27407 6022 T16:22 6022 1 AV 0.350  
JENNIFER HATCHETT  
1603 DEDHAM CT  
GREENSBORO NC 27407-6306



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220021330600000034772

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-1969.301</b>	<b>SERVICE ADDRESS</b>	1612 DEERCROFT CT
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0681-0001-052
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	KATHY LEACH
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16549718	5/8 X 3/4	12/04/12	515 A 1/03/13 522 A	7

Account Activity  
Previous Balance 55.61  
Payment Received - 1/07/13 55.61CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
4 Units @ \$2.37 9.48 14.43  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 7 Units @ \$2.94 20.58  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier C 3.90

Total Current Charges \$45.39

\* Please do not pay this bill. Per your request, your account will be drafted \$45.39 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-1969.301</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006023



\*\*\*\*AUTO\*\*5-DIGIT 27407 6023 T16:22 6023 1 AV 0.350  
KATHY LEACH  
1612 DEERCROFT CT  
GREENSBORO NC 27407-5829



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220196930100000045397

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

Failure to pay by the due date on this notice can eventually lead to delinquent fees and penalties being added to the account and water service being cut off and terminated. If water service is cut off, the past due amount plus penalties must be paid to have water service restored. Payments are applied in the following order:

Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

The City of Greensboro provides a Telecommunications Device for the Deaf (TDD) telephone line to assist the deaf and hard of hearing. You can reach the TDD Line at 336-333-6930.

**Payment Methods**

- 1) You may pay by credit online with Visa, Mastercard, AmEx, or Discover at [www.greensboro-nc.gov/payonline](http://www.greensboro-nc.gov/payonline). For E-bill information and establishing on-line bill receiving through Premium Access, please go to [www.greensboro-nc.gov/onlineservices](http://www.greensboro-nc.gov/onlineservices)
- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

*You may appeal these charges in person prior to the final payment date. Appeals must be made at 2602 South Elm-Eugene Street, Water Resources Customer Service, 8:00 a.m. - 5:00 p.m., Monday - Friday.*

**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-1956.301</b>	<b>SERVICE ADDRESS</b>	<b>1615 DEERCROFT CT</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	<b>0681-0001-041</b>
<b>CYCLE</b>	<b>28</b>	<b>NAME ON ACCOUNT</b>	<b>CAROLYN M TOMEO</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16549672	5/8 X 3/4	12/04/12	1083 A 1/03/13 1089 A	6

Account Activity  
Previous Balance 29.06  
Payment Received - 1/07/13 29.06CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
3 Units @ \$2.37 7.11 12.06  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 6 Units @ \$2.94 17.64  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier C 3.90

Total Current Charges \$40.08

\* Please do not pay this bill. Per your request, your account will be drafted \$40.08 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-1956.301</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006024

\*\*\*\*AUTO\*\*5-DIGIT 27407 6024 T16:22 6024 1 AV 0.350  
CAROLYN M TOMEO  
1615 DEERCROFT CT  
GREENSBORO NC 27407-5829



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220195630100000040086

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

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Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

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**Payment Methods**

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- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro**  
**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-1971.300</b>	<b>SERVICE ADDRESS</b>	1618 DEERCROFT CT
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0681-0001-055
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	EAKES CHARLES PATRICK
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16549670	5/8 X 3/4	12/04/12	784 A 1/03/13 791 A	7

Account Activity  
Previous Balance 33.17  
Payment Received - 1/07/13 33.17CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
4 Units @ \$2.37 9.48 14.43  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 7 Units @ \$2.94 20.58  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier B 2.70

Total Current Charges \$44.19

\* Please do not pay this bill. Per your request, your account will be drafted \$44.19 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-1971.300</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006025

\*\*\*\*AUTO\*\*5-DIGIT 27407 6025 T16:22 6025 1 AV 0.350  
EAKES CHARLES PATRICK  
1618 DEERCROFT CT  
GREENSBORO NC 27407-5829

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220197130000000044199

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
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C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

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**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

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**Past Due Accounts and other items**

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**Payment Methods**

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- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

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**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
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- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>510-2124.300</b>	<b>SERVICE ADDRESS</b>	3300 DONNINGTON CT
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0183-0822-010
<b>CYCLE</b>	27	<b>NAME ON ACCOUNT</b>	MCGOWAN THOMAS P
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 18185053	5/8 X 3/4	12/05/12 177 A	1/02/13 180 A	3

Account Activity  
Previous Balance 33.76  
Payment Received - 1/07/13 33.76CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 6.77  
Water Consumption Charges - Service 1 3 Units @ \$3.66 10.98  
Sewer Billing & Availability Charge - Service 1 6.77  
Sewer Consumption Charges - Service 1 3 Units @ \$6.45 19.35

Total Current Charges \$43.87

\* Please do not pay this bill. Per your request, your account will be drafted \$43.87 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>510-2124.300</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006026

\*\*\*\*AUTO\*\*5-DIGIT 27407 6026 T16:22 6026 1 AV 0.350  
MCGOWAN THOMAS P  
3300 DONNINGTON CT  
GREENSBORO NC 27407-7342



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

510212430000000043876

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
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B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

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**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

Failure to pay by the due date on this notice can eventually lead to delinquent fees and penalties being added to the account and water service being cut off and terminated. If water service is cut off, the past due amount plus penalties must be paid to have water service restored. Payments are applied in the following order:

Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

The City of Greensboro provides a Telecommunications Device for the Deaf (TDD) telephone line to assist the deaf and hard of hearing. You can reach the TDD Line at 336-333-6930.

**Payment Methods**

- 1) You may pay by credit online with Visa, Mastercard, AmEx, or Discover at [www.greensboro-nc.gov/payonline](http://www.greensboro-nc.gov/payonline). For E-bill information and establishing on-line bill receiving through Premium Access, please go to [www.greensboro-nc.gov/onlineservices](http://www.greensboro-nc.gov/onlineservices)
- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

*You may appeal these charges in person prior to the final payment date. Appeals must be made at 2602 South Elm-Eugene Street, Water Resources Customer Service, 8:00 a.m. - 5:00 p.m., Monday - Friday.*

**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE 336-373-2033

<b>ACCT NO</b>	<b>510-2127.300</b>	<b>SERVICE ADDRESS</b>	3401 DONNINGTON CT
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0183-0822-012
<b>CYCLE</b>	27	<b>NAME ON ACCOUNT</b>	WRENN SANDRA L
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 18185056	5/8 X 3/4	12/05/12	514 A 1/02/13 521 A	7

Account Activity  
Previous Balance 55.59  
Payment Received - 1/07/13 55.59CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 6.77  
Water Consumption Charges - Service 1 3 Units @ \$3.66 10.98  
4 Units @ \$5.27 21.08 32.06  
Sewer Billing & Availability Charge - Service 1 6.77  
Sewer Consumption Charges - Service 1 7 Units @ \$6.45 45.15

Total Current Charges \$90.75

\* Please do not pay this bill. Per your request, your account will be drafted \$90.75 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>510-2127.300</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006027

\*\*\*\*AUTO\*\*5-DIGIT 27407 6027 T16:22 6027 1 AV 0.350  
WRENN SANDRA L  
3401 DONNINGTON CT  
GREENSBORO NC 27407-7345

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

510212730000000090755

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

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Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

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**Payment Methods**

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- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro**  
**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>510-2120.301</b>	<b>SERVICE ADDRESS</b>	3404 DONNINGTON CT
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0183-0822-005
<b>CYCLE</b>	27	<b>NAME ON ACCOUNT</b>	MARSHA ZAKARIA
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
2. 18185090	5/8 X 3/4	12/05/12 269 A	1/02/13 272 A	3

Account Activity  
Previous Balance 55.59  
Payment Received - 1/07/13 55.59CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 2 6.77  
Water Consumption Charges - Service 2 3 Units @ \$3.66 10.98  
Sewer Billing & Availability Charge - Service 2 6.77  
Sewer Consumption Charges - Service 2 3 Units @ \$6.45 19.35

Total Current Charges \$43.87

\* Please do not pay this bill. Per your request, your account will be drafted \$43.87 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>510-2120.301</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006028

\*\*\*\*AUTO\*\*5-DIGIT 27407 6028 T16:22 6028 1 AV 0.350  
MARSHA ZAKARIA  
3404 DONNINGTON CT  
GREENSBORO NC 27407-7344



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

510212030100000043873

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
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C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

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**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

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- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

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P.O. Box 1170  
Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>510-2115.300</b>	<b>SERVICE ADDRESS</b>	3412 DONNINGTON CT
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0183-0822-002
<b>CYCLE</b>	27	<b>NAME ON ACCOUNT</b>	SUSAN SCHUHMACHER
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 18187222	5/8 X 3/4	12/05/12 338 A	1/02/13 342 A	4

Account Activity  
Previous Balance 90.75  
Payment Received - 1/07/13 90.75CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 6.77  
Water Consumption Charges - Service 1 3 Units @ \$3.66 10.98  
1 Units @ \$5.27 5.27 16.25  
Sewer Billing & Availability Charge - Service 1 6.77  
Sewer Consumption Charges - Service 1 4 Units @ \$6.45 25.80

Total Current Charges \$55.59

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>510-2115.300</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006029

\*\*\*\*AUTO\*\*5-DIGIT 27407 6029 T16:22 6029 1 AV 0.350  
SUSAN SCHUHMACHER  
3412 DONNINGTON CT  
GREENSBORO NC 27407-7344



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

51021153000000055593

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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**Household Hazardous Waste**

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**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

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**Billing Periods**

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- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

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**City of Greensboro**  
**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE 336-373-2033

<b>ACCT NO</b>	<b>510-2114.300</b>	<b>SERVICE ADDRESS</b>	3414 DONNINGTON CT
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0183-0822-001
<b>CYCLE</b>	27	<b>NAME ON ACCOUNT</b>	COFFEY MICHAEL C
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 18187270	5/8 X 3/4	12/05/12 419 A	1/02/13 429 A	10

Account Activity  
Previous Balance 102.47  
Payment Received - 1/07/13 102.47CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 6.77  
Water Consumption Charges - Service 1 3 Units @ \$3.66 10.98  
7 Units @ \$5.27 36.89 47.87  
Sewer Billing & Availability Charge - Service 1 6.77  
Sewer Consumption Charges - Service 1 10 Units @ \$6.45 64.50

Total Current Charges \$125.91

\* Please do not pay this bill. Per your request, your account will be drafted \$125.91 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>510-2114.300</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006030

\*\*\*\*AUTO\*\*5-DIGIT 27407 6030 T16:22 6030 1 AV 0.350  
COFFEY MICHAEL C  
3414 DONNINGTON CT  
GREENSBORO NC 27407-7344

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

510211430000000125912

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

Failure to pay by the due date on this notice can eventually lead to delinquent fees and penalties being added to the account and water service being cut off and terminated. If water service is cut off, the past due amount plus penalties must be paid to have water service restored. Payments are applied in the following order:

Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

The City of Greensboro provides a Telecommunications Device for the Deaf (TDD) telephone line to assist the deaf and hard of hearing. You can reach the TDD Line at 336-333-6930.

**Payment Methods**

- 1) You may pay by credit online with Visa, Mastercard, AmEx, or Discover at [www.greensboro-nc.gov/payonline](http://www.greensboro-nc.gov/payonline). For E-bill information and establishing on-line bill receiving through Premium Access, please go to [www.greensboro-nc.gov/onlineservices](http://www.greensboro-nc.gov/onlineservices)
- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-3502.302</b>	<b>SERVICE ADDRESS</b>	3704 DOVER PARK RD
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0733-0001-027
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	MARK KEVIN BLAKELY
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16509537	5/8 X 3/4	12/05/12 1352 A	1/02/13 1356 A	4

Account Activity  
Previous Balance 134.34  
Payment Received - 1/07/13 134.34CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
1 Units @ \$2.37 2.37 7.32  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 4 Units @ \$2.94 11.76  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier C 3.90

Total Current Charges \$29.46

\* Please do not pay this bill. Per your request, your account will be drafted \$29.46 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-3502.302</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006031

\*\*\*\*AUTO\*\*5-DIGIT 27407 6031 T16:22 6031 1 AV 0.350  
MARK KEVIN BLAKELY  
3704 DOVER PARK RD  
GREENSBORO NC 27407-8315



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220350230200000029464

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

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**Payment Methods continued**

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**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

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ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE 336-373-2033

<b>ACCT NO</b>	<b>220-3121.300</b>	<b>SERVICE ADDRESS</b>	<b>4308 DOVERSTONE LN</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	<b>0733-0002-009</b>
<b>CYCLE</b>	<b>27</b>	<b>NAME ON ACCOUNT</b>	<b>DENNIS BILL DR</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 18399945	5/8 X 3/4	12/05/12	20 A 1/02/13 24 A	4

Account Activity  
Previous Balance 34.37  
Payment Received - 1/07/13 34.37CR

Balance Forward \$0.00

Current Charges

Water Billing & Availability Charge - Service 1		3.04
Water Consumption Charges - Service 1	3 Units @ \$1.65	4.95
	1 Units @ \$2.37	2.37
Sewer Billing & Availability Charge - Service 1		3.04
Sewer Consumption Charges - Service 1	4 Units @ \$2.94	11.76
Monthly Household Haz. Waste - 5/8"		.40
Stormwater Charges	Tier C	3.90

Total Current Charges \$29.46

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-3121.300</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006032

\*\*\*\*AUTO\*\*5-DIGIT 27407 6032 T16:22 6032 1 AV 0.350  
 DENNIS BILL DR  
 4308 DOVERSTONE LN  
 GREENSBORO NC 27407-7878



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220312130000000029465

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

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**Payment Methods continued**

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**P.O. Box 1170**  
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE 336-373-2033

<b>ACCT NO</b>	<b>220-3126.301</b>	<b>SERVICE ADDRESS</b>	<b>4320 DOVERSTONE LN</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	<b>0733-0002-003</b>
<b>CYCLE</b>	<b>27</b>	<b>NAME ON ACCOUNT</b>	<b>HAENG JA LEE</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16547664	5/8 X 3/4	12/05/12	253 A 1/02/13 265 A	12

Account Activity  
Previous Balance 19.16  
Payment Received - 1/07/13 19.16CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
7 Units @ \$2.37 16.59  
2 Units @ \$2.99 5.98 27.52  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 12 Units @ \$2.94 35.28  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier C 3.90

Total Current Charges \$73.18

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-3126.301</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006033

\*\*\*\*AUTO\*\*5-DIGIT 27407 6033 T16:22 6033 1 AV 0.350  
HAENG JA LEE  
4320 DOVERSTONE LN  
GREENSBORO NC 27407-7878



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220312630100000073182

**Information About Your City Services Statement**  
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**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE 336-373-2033

<b>ACCT NO</b>	<b>510-2551.300</b>	<b>SERVICE ADDRESS</b>	4014 DUPLIN DR
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0682-0870-034
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	STOKES WALTER O
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
2. 18237951	5/8 X 3/4	12/05/12	390 A 1/02/13 395 A	5

Account Activity  
Previous Balance 79.26  
Payment Received - 1/07/13 79.26CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 2 6.77  
Water Consumption Charges - Service 2 3 Units @ \$3.66 10.98  
2 Units @ \$5.27 10.54 21.52  
Sewer Billing & Availability Charge - Service 2 6.77  
Sewer Consumption Charges - Service 2 5 Units @ \$8.84 44.20

Total Current Charges \$79.26

\* Please do not pay this bill. Per your request, your account will be drafted \$79.26 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>510-2551.300</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006034

\*\*\*\*AUTO\*\*5-DIGIT 27407 6034 T16:22 6034 1 AV 0.350  
STOKES WALTER O  
4014 DUPLIN DR  
GREENSBORO NC 27407-7763

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

510255130000000079261

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

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Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

The City of Greensboro provides a Telecommunications Device for the Deaf (TDD) telephone line to assist the deaf and hard of hearing. You can reach the TDD Line at 336-333-6930.

**Payment Methods**

- 1) You may pay by credit online with Visa, Mastercard, AmEx, or Discover at [www.greensboro-nc.gov/payonline](http://www.greensboro-nc.gov/payonline). For E-bill information and establishing on-line bill receiving through Premium Access, please go to [www.greensboro-nc.gov/onlineservices](http://www.greensboro-nc.gov/onlineservices)
- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

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**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE 336-373-2033

<b>ACCT NO</b>	<b>510-2555.301</b>	<b>SERVICE ADDRESS</b>	<b>4020 DUPLIN DR</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	<b>0682-0870-037</b>
<b>CYCLE</b>	<b>28</b>	<b>NAME ON ACCOUNT</b>	<b>FOWLKES JOHN W</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
2. 18237911	5/8 X 3/4	12/05/12	280 A 1/02/13 288 A	8

Account Activity  
Previous Balance 121.59  
Payment Received - 1/07/13 121.59CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 2 6.77  
Water Consumption Charges - Service 2 3 Units @ \$3.66 10.98  
5 Units @ \$5.27 26.35 37.33  
Sewer Billing & Availability Charge - Service 2 6.77  
Sewer Consumption Charges - Service 2 8 Units @ \$8.84 70.72

Total Current Charges \$121.59

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>510-2555.301</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006035

\*\*\*\*AUTO\*\*5-DIGIT 27407 6035 T16:22 6035 1 AV 0.350  
FOWLKES JOHN W  
4020 DUPLIN DR  
GREENSBORO NC 27407-7763



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

510255530100000121599

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

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- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-1032.300</b>	<b>SERVICE ADDRESS</b>	<b>1005 EAGLE RD</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	<b>0574-0003-005</b>
<b>CYCLE</b>	<b>28</b>	<b>NAME ON ACCOUNT</b>	<b>DURHAM DAVID</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16514172	5/8 X 3/4	12/04/12	580 A 1/02/13 587 A	7

Account Activity  
Previous Balance 44.99  
Payment Received - 1/07/13 44.99CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
4 Units @ \$2.37 9.48 14.43  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 7 Units @ \$2.94 20.58  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier C 3.90

Total Current Charges \$45.39

\* Please do not pay this bill. Per your request, your account will be drafted \$45.39 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-1032.300</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006036

\*\*\*\*AUTO\*\*5-DIGIT 27407 6036 T16:22 6036 1 AV 0.350  
DURHAM DAVID  
1005 EAGLE RD  
GREENSBORO NC 27407-4052

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220103230000000045395

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
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C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

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**Past Due Accounts and other items**

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**Payment Methods continued**

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**City of Greensboro**  
**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

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BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-1045.300</b>	<b>SERVICE ADDRESS</b>	1208 EAGLE RD
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0575-0004-022
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	MUSSER THOMAS EDWARD
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 18399044	5/8 X 3/4	12/04/12	88 A 1/02/13	93 A 5

Account Activity  
Previous Balance 38.48  
Payment Received - 1/07/13 38.48CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
2 Units @ \$2.37 4.74 9.69  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 5 Units @ \$2.94 14.70  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier B 2.70

Total Current Charges \$33.57

\* Please do not pay this bill. Per your request, your account will be drafted \$33.57 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-1045.300</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006037

\*\*\*\*AUTO\*\*5-DIGIT 27407 6037 T16:22 6037 1 AV 0.350  
MUSSER THOMAS EDWARD  
1208 EAGLE RD  
GREENSBORO NC 27407-4095



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220104530000000033578

**Information About Your City Services Statement**  
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**Billing and Availability**

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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

Failure to pay by the due date on this notice can eventually lead to delinquent fees and penalties being added to the account and water service being cut off and terminated. If water service is cut off, the past due amount plus penalties must be paid to have water service restored. Payments are applied in the following order:

Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

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**Payment Methods**

- 1) You may pay by credit online with Visa, Mastercard, AmEx, or Discover at [www.greensboro-nc.gov/payonline](http://www.greensboro-nc.gov/payonline). For E-bill information and establishing on-line bill receiving through Premium Access, please go to [www.greensboro-nc.gov/onlineservices](http://www.greensboro-nc.gov/onlineservices)
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- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro**  
**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

*You may appeal these charges in person prior to the final payment date. Appeals must be made at 2602 South Elm-Eugene Street, Water Resources Customer Service, 8:00 a.m. - 5:00 p.m., Monday - Friday.*

**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-3487.301</b>	<b>SERVICE ADDRESS</b>	903 EAGLE RD LOT 78
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	WYRICK FRANK W
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16513680	5/8 X 3/4	12/04/12	49 A 1/02/13	49 A 0

Account Activity

Previous Balance	12.17
Payment Received - 1/07/13	12.17CR
<b>Balance Forward</b>	<b>\$0.00</b>

Current Charges

Water Billing & Availability Charge - Service 1	3.04
Sewer Billing & Availability Charge - Service 1	3.04
Monthly Household Haz. Waste - 5/8"	.40
Stormwater Charges Tier A	1.50
<b>Total Current Charges</b>	<b>\$7.98</b>

\* Please do not pay this bill. Per your request, your account will be drafted \$7.98 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-3487.301</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006038

\*\*\*\*AUTO\*\*5-DIGIT 27407 6038 T16:22 6038 1 AV 0.350  
**WYRICK FRANK W**  
**903 EAGLE RD**  
**GREENSBORO NC 27407-4018**

CITY OF GREENSBORO  
 PO BOX 1170  
 GREENSBORO NC 27402-1170

220348730100000007982

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

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**Water and Sewer**

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**Payment Methods continued**

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**City of Greensboro**  
**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE 336-373-2033

<b>ACCT NO</b>	<b>220-3512.302</b>	<b>SERVICE ADDRESS</b>	909 EAGLE RD LOT 73
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	CAROL DOUGLAS
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 04778351	5/8 X 3/4	12/04/12 381 A	1/02/13 384 A	3

Account Activity  
Previous Balance 19.85  
Payment Received - 1/07/13 19.85CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 3 Units @ \$2.94 8.82  
Monthly Household Haz. Waste - 5/8" .40

Total Current Charges \$20.25

\* Please do not pay this bill. Per your request, your account will be drafted \$20.25 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-3512.302</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006039

\*\*\*\*AUTO\*\*5-DIGIT 27407 6039 T16:22 6039 1 AV 0.350  
CAROL DOUGLAS  
909 EAGLE RD  
GREENSBORO NC 27407-4018

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220351230200000020257

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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A	600-1,999	\$1.50 per month
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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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**Household Hazardous Waste**

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**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

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**Payment Methods continued**

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P.O. Box 1170  
Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-3515.302</b>	<b>SERVICE ADDRESS</b>	<b>915 EAGLE RD LOT 74</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	
<b>CYCLE</b>	<b>28</b>	<b>NAME ON ACCOUNT</b>	<b>PEOPLES JAMES E JR</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 04778666	5/8 X 3/4	12/04/12 237 A	1/02/13 242 A	5

Account Activity  
Previous Balance 30.47  
Payment Received - 1/07/13 30.47CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
2 Units @ \$2.37 4.74 9.69  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 5 Units @ \$2.94 14.70  
Monthly Household Haz. Waste - 5/8" .40

Total Current Charges \$30.87

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-3515.302</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006040

\*\*\*\*AUTO\*\*5-DIGIT 27407 6040 T16:22 6040 1 AV 0.350  
PEOPLES JAMES E JR  
& ELMA B  
915 EAGLE RD  
GREENSBORO NC 27407-4018

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220351530200000030873

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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**Solid Waste Collection**

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**Water and Sewer**

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**Billing Periods**

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE 336-373-2033

<b>ACCT NO</b>	<b>220-3495.303</b>	<b>SERVICE ADDRESS</b>	935 EAGLE RD
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	LOIS LESSLIE
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 18312600	5/8 X 3/4	12/04/12	69 A 1/02/13	70 A 1

Account Activity  
Previous Balance 15.26  
Payment Received - 1/07/13 15.26CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 1 Units @ \$1.65 1.65  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 1 Units @ \$2.94 2.94  
Monthly Household Haz. Waste - 5/8" .40

Total Current Charges \$11.07

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**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-3495.303</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006041

\*\*\*\*AUTO\*\*5-DIGIT 27407 6041 T16:22 6041 1 AV 0.350  
LOIS LESSLIE  
935 EAGLE RD  
GREENSBORO NC 27407-4018

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220349530300000011077

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

Failure to pay by the due date on this notice can eventually lead to delinquent fees and penalties being added to the account and water service being cut off and terminated. If water service is cut off, the past due amount plus penalties must be paid to have water service restored. Payments are applied in the following order:

Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

The City of Greensboro provides a Telecommunications Device for the Deaf (TDD) telephone line to assist the deaf and hard of hearing. You can reach the TDD Line at 336-333-6930.

**Payment Methods**

- 1) You may pay by credit online with Visa, Mastercard, AmEx, or Discover at [www.greensboro-nc.gov/payonline](http://www.greensboro-nc.gov/payonline). For E-bill information and establishing on-line bill receiving through Premium Access, please go to [www.greensboro-nc.gov/onlineservices](http://www.greensboro-nc.gov/onlineservices)
- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro**  
**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

*You may appeal these charges in person prior to the final payment date. Appeals must be made at 2602 South Elm-Eugene Street, Water Resources Customer Service, 8:00 a.m. - 5:00 p.m., Monday - Friday.*

**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE 336-373-2033

<b>ACCT NO</b>	<b>220-0773.301</b>	<b>SERVICE ADDRESS</b>	2204 EAGLE NESTING LN
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	MCMASTERS KEN
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16565549	5/8 X 3/4	12/04/12	113 A 1/02/13	115 A 2

Account Activity  
Previous Balance 10.67  
Payment Received - 1/07/13 10.67CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 2 Units @ \$1.65 3.30  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 2 Units @ \$2.94 5.88  
Monthly Household Haz. Waste - 5/8" .40

Total Current Charges \$15.66

\* Please do not pay this bill. Per your request, your account will be drafted \$15.66 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-0773.301</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006042

\*\*\*\*AUTO\*\*5-DIGIT 27407 6042 T16:22 6042 1 AV 0.350  
MCMASTERS KEN  
2204 EAGLE NESTING LN  
GREENSBORO NC 27407-3900

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220077330100000015666

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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**Household Hazardous Waste**

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**Solid Waste Collection**

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**Water and Sewer**

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**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

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Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

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**Payment Methods**

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- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro**  
**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-0780.302</b>	<b>SERVICE ADDRESS</b>	2220 EAGLE NESTING LN
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	ALMOZARA CANDIDA
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16549494	5/8 X 3/4	12/04/12	231 A 1/02/13 237 A	6

Account Activity  
Previous Balance 25.16  
Payment Received - 1/07/13 25.16CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
3 Units @ \$2.37 7.11 12.06  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 6 Units @ \$2.94 17.64  
Monthly Household Haz. Waste - 5/8" .40

Total Current Charges \$36.18

\* Please do not pay this bill. Per your request, your account will be drafted \$36.18 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-0780.302</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006043

\*\*\*\*AUTO\*\*5-DIGIT 27407 6043 T16:22 6043 1 AV 0.350  
ALMOZARA CANDIDA  
2220 EAGLE NESTING LN  
GREENSBORO NC 27407-3900

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220078030200000036184

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

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**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

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**Past Due Accounts and other items**

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- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

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P.O. Box 1170  
Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-0784.301</b>	<b>SERVICE ADDRESS</b>	2228 EAGLE NESTING LN
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	DAVIS ROBERT NORMAN
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16566116	5/8 X 3/4	12/04/12	114 A 1/02/13	115 A 1

Account Activity  
Previous Balance 19.85  
Payment Received - 1/07/13 19.85CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 1 Units @ \$1.65 1.65  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 1 Units @ \$2.94 2.94  
Monthly Household Haz. Waste - 5/8" .40

Total Current Charges \$11.07

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-0784.301</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006044

\*\*\*\*AUTO\*\*5-DIGIT 27407 6044 T16:22 6044 1 AV 0.350  
DAVIS ROBERT NORMAN  
2228 EAGLE NESTING LN  
GREENSBORO NC 27407-3900

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220078430100000011079

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

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**Storm Water**

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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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**Water and Sewer**

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**Billing Periods**

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**Payment Methods continued**

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-0812.303</b>	<b>SERVICE ADDRESS</b>	2229 EAGLE NESTING LN
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	ESTHER M STREATER
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16549127	5/8 X 3/4	12/04/12	90 A 1/02/13	91 A 1

Account Activity  
Previous Balance 10.67  
Payment Received - 1/07/13 10.67CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 1 Units @ \$1.65 1.65  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 1 Units @ \$2.94 2.94  
Monthly Household Haz. Waste - 5/8" .40

Total Current Charges \$11.07

\* Please do not pay this bill. Per your request, your account will be drafted \$11.07 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-0812.303</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006045

\*\*\*\*AUTO\*\*5-DIGIT 27407 6045 T16:22 6045 1 AV 0.350  
ESTHER M STREATER  
2229 EAGLE NESTING LN  
GREENSBORO NC 27407-3924

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220081230300000011076

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

Failure to pay by the due date on this notice can eventually lead to delinquent fees and penalties being added to the account and water service being cut off and terminated. If water service is cut off, the past due amount plus penalties must be paid to have water service restored. Payments are applied in the following order:

Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

The City of Greensboro provides a Telecommunications Device for the Deaf (TDD) telephone line to assist the deaf and hard of hearing. You can reach the TDD Line at 336-333-6930.

**Payment Methods**

- 1) You may pay by credit online with Visa, Mastercard, AmEx, or Discover at [www.greensboro-nc.gov/payonline](http://www.greensboro-nc.gov/payonline). For E-bill information and establishing on-line bill receiving through Premium Access, please go to [www.greensboro-nc.gov/onlineservices](http://www.greensboro-nc.gov/onlineservices)
- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro**  
**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

*You may appeal these charges in person prior to the final payment date. Appeals must be made at 2602 South Elm-Eugene Street, Water Resources Customer Service, 8:00 a.m. - 5:00 p.m., Monday - Friday.*

**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-3477.300</b>	<b>SERVICE ADDRESS</b>	2233 EAGLE NESTING LN
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	BRACKIN MAMIE W
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 19182624	5/8 X 3/4	12/04/12	5 A 1/02/13	7 A 2

Account Activity  
Previous Balance 19.85  
Payment Received - 1/07/13 19.85CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 2 Units @ \$1.65 3.30  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 2 Units @ \$2.94 5.88  
Monthly Household Haz. Waste - 5/8" .40

Total Current Charges \$15.66

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PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-3477.300</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006046

\*\*\*\*AUTO\*\*5-DIGIT 27407 6046 T16:22 6046 1 AV 0.350  
BRACKIN MAMIE W  
2233 EAGLE NESTING LN  
GREENSBORO NC 27407-3924

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220347730000000015662

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
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C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

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**Americans with Disabilities Act (TDD telephone number)**

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**Payment Methods**

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- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-0792.301</b>	<b>SERVICE ADDRESS</b>	2246 EAGLE NESTING LN
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	BAUGH ROBERT LEE SR
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16547814	5/8 X 3/4	12/04/12	214 A 1/02/13 217 A	3

Account Activity  
Previous Balance 15.26  
Payment Received - 1/07/13 15.26CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 3 Units @ \$2.94 8.82  
Monthly Household Haz. Waste - 5/8" .40

Total Current Charges \$20.25

\* Please do not pay this bill. Per your request, your account will be drafted \$20.25 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-0792.301</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006047

\*\*\*\*AUTO\*\*5-DIGIT 27407 6047 T16:22 6047 1 AV 0.350  
BAUGH ROBERT LEE SR  
2246 EAGLE NESTING LN  
GREENSBORO NC 27407-3900

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220079230100000020259

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

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Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

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**Payment Methods**

- 1) You may pay by credit online with Visa, Mastercard, AmEx, or Discover at [www.greensboro-nc.gov/payonline](http://www.greensboro-nc.gov/payonline). For E-bill information and establishing on-line bill receiving through Premium Access, please go to [www.greensboro-nc.gov/onlineservices](http://www.greensboro-nc.gov/onlineservices)
- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
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**Payment Methods continued**

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P.O. Box 1170  
Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE 336-373-2033

<b>ACCT NO</b>	<b>220-0795.301</b>	<b>SERVICE ADDRESS</b>	2250 EAGLE NESTING LN
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	SNYDER MYRNA
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16566107	5/8 X 3/4	12/04/12	181 A 1/02/13	182 A 1

Account Activity  
Previous Balance 15.26  
Payment Received - 1/07/13 15.26CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 1 Units @ \$1.65 1.65  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 1 Units @ \$2.94 2.94  
Monthly Household Haz. Waste - 5/8" .40

Total Current Charges \$11.07

\* Please do not pay this bill. Per your request, your account will be drafted \$11.07 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-0795.301</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006048

\*\*\*\*AUTO\*\*5-DIGIT 27407 6048 T16:22 6048 1 AV 0.350  
SNYDER MYRNA  
2250 EAGLE NESTING LN  
GREENSBORO NC 27407-3900



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220079530100000011075

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

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**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

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Failure to pay by the due date on this notice can eventually lead to delinquent fees and penalties being added to the account and water service being cut off and terminated. If water service is cut off, the past due amount plus penalties must be paid to have water service restored. Payments are applied in the following order:

Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

The City of Greensboro provides a Telecommunications Device for the Deaf (TDD) telephone line to assist the deaf and hard of hearing. You can reach the TDD Line at 336-333-6930.

**Payment Methods**

- 1) You may pay by credit online with Visa, Mastercard, AmEx, or Discover at [www.greensboro-nc.gov/payonline](http://www.greensboro-nc.gov/payonline). For E-bill information and establishing on-line bill receiving through Premium Access, please go to [www.greensboro-nc.gov/onlineservices](http://www.greensboro-nc.gov/onlineservices)
- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro**  
**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

*You may appeal these charges in person prior to the final payment date. Appeals must be made at 2602 South Elm-Eugene Street, Water Resources Customer Service, 8:00 a.m. - 5:00 p.m., Monday - Friday.*



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-0808.301</b>	<b>SERVICE ADDRESS</b>	5002 EAGLE PERCH WAY
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	WELLMAN FORREST B
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 03061130	5/8 X 3/4	12/04/12	429 A 1/02/13	432 A 3

Account Activity  
Previous Balance 25.16  
Payment Received - 1/07/13 25.16CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 3 Units @ \$2.94 8.82  
Monthly Household Haz. Waste - 5/8" .40

Total Current Charges \$20.25

\* Please do not pay this bill. Per your request, your account will be drafted \$20.25 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-0808.301</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006049

\*\*\*\*AUTO\*\*5-DIGIT 27407 6049 T16:22 6049 1 AV 0.350  
WELLMAN FORREST B  
5002 EAGLE PERCH WAY  
GREENSBORO NC 27407-3925



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220080830100000020253

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

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Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

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**Payment Methods**

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- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

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**City of Greensboro**  
**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-0806.302</b>	<b>SERVICE ADDRESS</b>	<b>5003 EAGLE PERCH WAY</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	
<b>CYCLE</b>	<b>28</b>	<b>NAME ON ACCOUNT</b>	<b>TURNER R G</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16566034	5/8 X 3/4	12/04/12	152 A 1/02/13	155 A 3

Account Activity  
Previous Balance 10.67  
Payment Received - 1/07/13 10.67CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 3 Units @ \$2.94 8.82  
Monthly Household Haz. Waste - 5/8" .40

Total Current Charges \$20.25

\* Please do not pay this bill. Per your request, your account will be drafted \$20.25 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-0806.302</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006050

\*\*\*\*AUTO\*\*5-DIGIT 27407 6050 T16:22 6050 1 AV 0.350  
TURNER R G  
5003 EAGLE PERCH WAY  
GREENSBORO NC 27407-3926

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220080630200000020256

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
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C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

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**Americans with Disabilities Act (TDD telephone number)**

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**Payment Methods**

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- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

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**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-0799.301</b>	<b>SERVICE ADDRESS</b>	<b>5106 EAGLE PERCH WAY</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	
<b>CYCLE</b>	<b>28</b>	<b>NAME ON ACCOUNT</b>	<b>HASERT CHESTER N</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 19181659	5/8 X 3/4	12/04/12	26 A 1/02/13 32 A	6

Account Activity  
Previous Balance 46.40  
Payment Received - 1/07/13 46.40CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
3 Units @ \$2.37 7.11 12.06  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 6 Units @ \$2.94 17.64  
Monthly Household Haz. Waste - 5/8" .40

Total Current Charges \$36.18

\* Please do not pay this bill. Per your request, your account will be drafted \$36.18 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-0799.301</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006051

\*\*\*\*AUTO\*\*5-DIGIT 27407 6051 T16:22 6051 1 AV 0.350  
HASERT CHESTER N  
5106 EAGLE PERCH WAY  
GREENSBORO NC 27407-3927

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220079930100000036185

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

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**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

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**Past Due Accounts and other items**

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**Payment Methods**

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**Payment Methods continued**

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P.O. Box 1170  
Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-3504.303</b>	<b>SERVICE ADDRESS</b>	919 EAGLE RD
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	ALENE S FRIEDMAN
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 04768580	5/8 X 3/4	12/04/12	317 A 1/02/13 321 A	4

Account Activity  
Previous Balance 25.16  
Payment Received - 1/07/13 25.16CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
1 Units @ \$2.37 2.37 7.32  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 4 Units @ \$2.94 11.76  
Monthly Household Haz. Waste - 5/8" .40

Total Current Charges \$25.56

\* Please do not pay this bill. Per your request, your account will be drafted \$25.56 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-3504.303</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006052

\*\*\*\*AUTO\*\*5-DIGIT 27407 6052 T16:22 6052 1 AV 0.350  
ALENE S FRIEDMAN  
919 EAGLE RD  
GREENSBORO NC 27407-4018



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220350430300000025560

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

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Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

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**Payment Methods**

- 1) You may pay by credit online with Visa, Mastercard, AmEx, or Discover at [www.greensboro-nc.gov/payonline](http://www.greensboro-nc.gov/payonline). For E-bill information and establishing on-line bill receiving through Premium Access, please go to [www.greensboro-nc.gov/onlineservices](http://www.greensboro-nc.gov/onlineservices)
- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

*You may appeal these charges in person prior to the final payment date. Appeals must be made at 2602 South Elm-Eugene Street, Water Resources Customer Service, 8:00 a.m. - 5:00 p.m., Monday - Friday.*



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE 336-373-2033

<b>ACCT NO</b>	<b>240-3275.300</b>	<b>SERVICE ADDRESS</b>	4118 ELMYRA DR
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0505-0002-002
<b>CYCLE</b>	27	<b>NAME ON ACCOUNT</b>	FERGUSON DONNA
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 17331803	5/8 X 3/4	12/03/12	142 A 1/03/13	144 A 2

Account Activity  
Previous Balance 22.55  
Payment Received - 1/07/13 22.55CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 2 Units @ \$1.65 3.30  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 2 Units @ \$2.94 5.88  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier B 2.70

Total Current Charges \$18.36

\* Please do not pay this bill. Per your request, your account will be drafted \$18.36 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>240-3275.300</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006053

\*\*\*\*AUTO\*\*5-DIGIT 27407 6053 T16:22 6053 1 AV 0.350  
FERGUSON DONNA  
4118 ELMYRA DR  
GREENSBORO NC 27407-7502



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

240327530000000018362

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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**Water and Sewer**

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**Billing Periods**

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**Americans with Disabilities Act (TDD telephone number)**

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- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro**  
**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-0033.301</b>	<b>SERVICE ADDRESS</b>	<b>1907 FAIRFAX RD</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	<b>0447-0002-013</b>
<b>CYCLE</b>	<b>27</b>	<b>NAME ON ACCOUNT</b>	<b>LOVETTE LAKEYSHA SHERRELL</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16549597	5/8 X 3/4	12/03/12	585 A 1/02/13 601 A	16

Account Activity  
Previous Balance 105.81  
Payment Received - 1/07/13 105.81CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
7 Units @ \$2.37 16.59  
6 Units @ \$2.99 17.94 39.48  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 16 Units @ \$2.94 47.04  
Stormwater Charges 0.50 Units 1.35

Total Current Charges \$93.95

\* Please do not pay this bill. Per your request, your account will be drafted \$93.95 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-0033.301</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006054

\*\*\*\*AUTO\*\*5-DIGIT 27407 6054 T16:22 6054 1 AV 0.350  
LOVETTE LAKEYSHA SHERRELL  
1907 FAIRFAX RD  
GREENSBORO NC 27407-4146

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220003330100000093955

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
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C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

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- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

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**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE 336-373-2033

<b>ACCT NO</b>	<b>220-2356.300</b>	<b>SERVICE ADDRESS</b>	2204 FAIRLAND RD
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0689-0003-057
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	WRIGHT KIM M
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16548367	5/8 X 3/4	12/04/12	187 A 1/02/13	190 A 3

Account Activity  
Previous Balance 17.96  
Payment Received - 1/07/13 17.96CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 3 Units @ \$2.94 8.82  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier B 2.70

Total Current Charges \$22.95

\* Please do not pay this bill. Per your request, your account will be drafted \$22.95 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-2356.300</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006055

\*\*\*\*AUTO\*\*5-DIGIT 27407 6055 T16:22 6055 1 AV 0.350  
WRIGHT KIM M  
2204 FAIRLAND RD  
GREENSBORO NC 27407-5420

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220235630000000022955

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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**Solid Waste Collection**

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**Water and Sewer**

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**Payment Methods continued**

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Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-2357.301</b>	<b>SERVICE ADDRESS</b>	2206 FAIRLAND RD
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0689-0003-058
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	ELKE HELENE NAUMANN HOUEGNIFIO
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16548932	5/8 X 3/4	12/04/12	374 A 1/02/13	376 A 2

Account Activity  
Previous Balance 22.55  
Payment Received - 1/07/13 22.55CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 2 Units @ \$1.65 3.30  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 2 Units @ \$2.94 5.88  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier B 2.70

Total Current Charges \$18.36

\* Please do not pay this bill. Per your request, your account will be drafted \$18.36 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-2357.301</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006056

\*\*\*\*AUTO\*\*5-DIGIT 27407 6056 T16:22 6056 1 AV 0.350  
ELKE HELENE NAUMANN HOUEGNIFIO  
2206 FAIRLAND RD  
GREENSBORO NC 27407-5420

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220235730100000018360

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

Failure to pay by the due date on this notice can eventually lead to delinquent fees and penalties being added to the account and water service being cut off and terminated. If water service is cut off, the past due amount plus penalties must be paid to have water service restored. Payments are applied in the following order:

Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

The City of Greensboro provides a Telecommunications Device for the Deaf (TDD) telephone line to assist the deaf and hard of hearing. You can reach the TDD Line at 336-333-6930.

**Payment Methods**

- 1) You may pay by credit online with Visa, Mastercard, AmEx, or Discover at [www.greensboro-nc.gov/payonline](http://www.greensboro-nc.gov/payonline). For E-bill information and establishing on-line bill receiving through Premium Access, please go to [www.greensboro-nc.gov/onlineservices](http://www.greensboro-nc.gov/onlineservices)
- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

*You may appeal these charges in person prior to the final payment date. Appeals must be made at 2602 South Elm-Eugene Street, Water Resources Customer Service, 8:00 a.m. - 5:00 p.m., Monday - Friday.*



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>240-2619.300</b>	<b>SERVICE ADDRESS</b>	3004 FARMINGTON DR
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0356-0003-003
<b>CYCLE</b>	27	<b>NAME ON ACCOUNT</b>	KING LARRY E
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 18436034	5/8 X 3/4	12/03/12	62 A 1/02/13	69 A 7

Account Activity  
Previous Balance 54.41  
Payment Received - 1/07/13 54.41CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
4 Units @ \$2.37 9.48 14.43  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 7 Units @ \$2.94 20.58  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier B 2.70

Total Current Charges \$44.19

\* Please do not pay this bill. Per your request, your account will be drafted \$44.19 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>240-2619.300</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006057

\*\*\*\*AUTO\*\*5-DIGIT 27407 6057 T16:22 6057 1 AV 0.350  
KING LARRY E  
3004 FARMINGTON DR  
GREENSBORO NC 27407-5780



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

240261930000000044191

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

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**Americans with Disabilities Act (TDD telephone number)**

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**Payment Methods**

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- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro**  
**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

*You may appeal these charges in person prior to the final payment date. Appeals must be made at 2602 South Elm-Eugene Street, Water Resources Customer Service, 8:00 a.m. - 5:00 p.m., Monday - Friday.*

**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>240-2615.300</b>	<b>SERVICE ADDRESS</b>	3104 FARMINGTON DR
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0356-0003-007
<b>CYCLE</b>	27	<b>NAME ON ACCOUNT</b>	SIMMONS J B
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 18433217	5/8 X 3/4	12/03/12	25 A 1/02/13	26 A 1

Account Activity  
Previous Balance 23.75  
Payment Received - 1/07/13 23.75CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 1 Units @ \$1.65 1.65  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 1 Units @ \$2.94 2.94  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier C 3.90

Total Current Charges \$14.97

\* Please do not pay this bill. Per your request, your account will be drafted \$14.97 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>240-2615.300</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006058

\*\*\*\*AUTO\*\*5-DIGIT 27407 6058 T16:22 6058 1 AV 0.350  
SIMMONS J B  
3104 FARMINGTON DR  
GREENSBORO NC 27407-5724

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

240261530000000014970

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

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Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

The City of Greensboro provides a Telecommunications Device for the Deaf (TDD) telephone line to assist the deaf and hard of hearing. You can reach the TDD Line at 336-333-6930.

**Payment Methods**

- 1) You may pay by credit online with Visa, Mastercard, AmEx, or Discover at [www.greensboro-nc.gov/payonline](http://www.greensboro-nc.gov/payonline). For E-bill information and establishing on-line bill receiving through Premium Access, please go to [www.greensboro-nc.gov/onlineservices](http://www.greensboro-nc.gov/onlineservices)
- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

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**City of Greensboro**  
**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

*You may appeal these charges in person prior to the final payment date. Appeals must be made at 2602 South Elm-Eugene Street, Water Resources Customer Service, 8:00 a.m. - 5:00 p.m., Monday - Friday.*

**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>240-2614.300</b>	<b>SERVICE ADDRESS</b>	3106 FARMINGTON DR
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0356-0003-008
<b>CYCLE</b>	27	<b>NAME ON ACCOUNT</b>	JOYCE J D
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16600650	5/8 X 3/4	12/03/12	321 A 1/02/13 325 A	4

Account Activity  
Previous Balance 22.55  
Payment Received - 1/07/13 22.55CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
1 Units @ \$2.37 2.37 7.32  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 4 Units @ \$2.94 11.76  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier B 2.70

Total Current Charges \$28.26

\* Please do not pay this bill. Per your request, your account will be drafted \$28.26 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>240-2614.300</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006059

\*\*\*\*AUTO\*\*5-DIGIT 27407 6059 T16:22 6059 1 AV 0.350  
JOYCE J D  
3106 FARMINGTON DR  
GREENSBORO NC 27407-5724

|||||  
CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

240261430000000028263

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

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Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

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**Payment Methods**

- 1) You may pay by credit online with Visa, Mastercard, AmEx, or Discover at [www.greensboro-nc.gov/payonline](http://www.greensboro-nc.gov/payonline). For E-bill information and establishing on-line bill receiving through Premium Access, please go to [www.greensboro-nc.gov/onlineservices](http://www.greensboro-nc.gov/onlineservices)
- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

*You may appeal these charges in person prior to the final payment date. Appeals must be made at 2602 South Elm-Eugene Street, Water Resources Customer Service, 8:00 a.m. - 5:00 p.m., Monday - Friday.*

**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE 336-373-2033

<b>ACCT NO</b>	<b>220-2722.300</b>	<b>SERVICE ADDRESS</b>	12 FAWNWOOD CT
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0728-0003-013
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	RABINOVITZ HELEN J
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16548162	5/8 X 3/4	12/04/12 172 A	1/03/13 175 A	3
2. 17298138	3/4"	12/04/12 222 A	1/03/13 222 A	0

Account Activity  
Previous Balance 24.05  
Payment Received - 1/07/13 24.05CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 3 Units @ \$2.94 8.82  
Water Billing & Availability Charge - Service 2 4.89  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier C 3.90

Total Current Charges \$29.04

\* Please do not pay this bill. Per your request, your account will be drafted \$29.04 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-2722.300</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006060

\*\*\*\*AUTO\*\*5-DIGIT 27407 6060 T16:22 6060 1 AV 0.350  
RABINOVITZ HELEN J  
12 FAWNWOOD CT  
GREENSBORO NC 27407-6139

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220272230000000029041

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

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**Payment Methods continued**

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**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-2719.301</b>	<b>SERVICE ADDRESS</b>	<b>6 FAWNWOOD CT</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	<b>0728-0003-016</b>
<b>CYCLE</b>	<b>28</b>	<b>NAME ON ACCOUNT</b>	<b>KOVRT CHRISTINA</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16548989	5/8 X 3/4	12/04/12	438 A 1/03/13 444 A	6

Account Activity  
Previous Balance 33.17  
Payment Received - 1/07/13 33.17CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
3 Units @ \$2.37 7.11 12.06  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 6 Units @ \$2.94 17.64  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier B 2.70

Total Current Charges \$38.88

\* Please do not pay this bill. Per your request, your account will be drafted \$38.88 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-2719.301</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006061

\*\*\*\*AUTO\*\*5-DIGIT 27407 6061 T16:22 6061 1 AV 0.350  
KOVRT CHRISTINA  
6 FAWNWOOD CT  
GREENSBORO NC 27407-6139



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220271930100000038884

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
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C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

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**Past Due Accounts and other items**

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**Payment Methods continued**

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE 336-373-2033

<b>ACCT NO</b>	<b>220-2891.300</b>	<b>SERVICE ADDRESS</b>	<b>40 FOREST LAKE CIR</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	<b>0684-0867-064</b>
<b>CYCLE</b>	<b>28</b>	<b>NAME ON ACCOUNT</b>	<b>WILLIAM ALFRED FOUST JR</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16565556	5/8 X 3/4	12/04/12	286 A 1/02/13 300 A	14

Account Activity  
Previous Balance 10.62  
Payment Received - 1/07/13 10.62CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1  
3 Units @ \$1.65 4.95  
7 Units @ \$2.37 16.59  
4 Units @ \$2.99 11.96 33.50  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 14 Units @ \$2.94 41.16  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier C 3.90

Total Current Charges \$85.04

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-2891.300</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006062

\*\*\*\*AUTO\*\*5-DIGIT 27407 6062 T16:22 6062 1 AV 0.350  
FOUST W A  
40 FOREST LAKE CIR  
GREENSBORO NC 27407-5008

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220289130000000085045

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

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**Billing Periods**

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**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

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BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-2907.300</b>	<b>SERVICE ADDRESS</b>	<b>5 FOREST LAKE CIR</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	<b>0684-0867-096</b>
<b>CYCLE</b>	<b>28</b>	<b>NAME ON ACCOUNT</b>	<b>GRAY TOMMY R</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16549144	5/8 X 3/4	12/04/12	495 A 1/02/13 503 A	8

Account Activity  
Previous Balance 5.31CR

Current Charges

Water Billing & Availability Charge - Service 1		3.04
Water Consumption Charges - Service 1	3 Units @ \$1.65	4.95
	5 Units @ \$2.37	11.85
Sewer Billing & Availability Charge - Service 1		3.04
Sewer Consumption Charges - Service 1	8 Units @ \$2.94	23.52
Monthly Household Haz. Waste - 5/8"		.40
Stormwater Charges	Tier C	3.90

Total Current Charges \$50.70

Total New Balance \$45.39

\* Please do not pay this bill. Per your request, your account will be drafted \$45.39 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-2907.300</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006063

\*\*\*\*\*AUTO\*\*5-DIGIT 27407 6063 T16:22 6063 1 AV 0.350  
 GRAY TOMMY R  
 5 FOREST LAKE CIR  
 GREENSBORO NC 27407-5007

|||||  
 CITY OF GREENSBORO  
 PO BOX 1170  
 GREENSBORO NC 27402-1170

220290730000000045397

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

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Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

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**Americans with Disabilities Act (TDD telephone number)**

The City of Greensboro provides a Telecommunications Device for the Deaf (TDD) telephone line to assist the deaf and hard of hearing. You can reach the TDD Line at 336-333-6930.

**Payment Methods**

- 1) You may pay by credit online with Visa, Mastercard, AmEx, or Discover at [www.greensboro-nc.gov/payonline](http://www.greensboro-nc.gov/payonline). For E-bill information and establishing on-line bill receiving through Premium Access, please go to [www.greensboro-nc.gov/onlineservices](http://www.greensboro-nc.gov/onlineservices)
- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

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**City of Greensboro**  
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**Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
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**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-2908.300</b>	<b>SERVICE ADDRESS</b>	<b>9 FOREST LAKE CIR</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	<b>0684-0867-097</b>
<b>CYCLE</b>	<b>28</b>	<b>NAME ON ACCOUNT</b>	<b>GARRISON A D JR</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16549141	5/8 X 3/4	12/04/12	308 A 1/02/13 314 A	6

Account Activity  
Previous Balance 66.85  
Payment Received - 1/07/13 66.85CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
3 Units @ \$2.37 7.11 12.06  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 6 Units @ \$2.94 17.64  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier C 3.90

Total Current Charges \$40.08

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GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

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<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006064

\*\*\*\*AUTO\*\*5-DIGIT 27407 6064 T16:22 6064 1 AV 0.350  
GARRISON A D JR  
9 FOREST LAKE CIR  
GREENSBORO NC 27407-5007

CITY OF GREENSBORO  
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220290830000000040087

**Information About Your City Services Statement**  
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BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>510-1880.300</b>	<b>SERVICE ADDRESS</b>	5313 C ROCKINGHAM RD E
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0682-0821-009
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	SEDGEFIELD COUNTRY CLUB INC
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 18176899	1"	12/05/12 1737 A	1/02/13 1757 A	20

Account Activity	
Previous Balance	176.69
Payment Received - 1/07/13	176.69CR
<hr/>	
Balance Forward	\$0.00
<hr/>	
Current Charges	
Water Billing & Availability Charge - Service 1	34.40
Water Consumption Charges - Service 1      20 Units @ \$5.27	105.40
<hr/>	
Total Current Charges	\$139.80

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RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>510-1880.300</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006065

\*\*\*\*AUTO\*\*5-DIGIT 27407 6065 T16:22 6065 1 AV 0.350  
SEDGEFIELD COUNTRY CLUB INC  
3201 FORSYTH DR  
GREENSBORO NC 27407-7299



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

510188030000000139806

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BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-1174.301</b>	<b>SERVICE ADDRESS</b>	<b>4 FOXWOOD CT</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	<b>0598-0003-002</b>
<b>CYCLE</b>	<b>28</b>	<b>NAME ON ACCOUNT</b>	<b>SEDRICK RANSOM</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16484000	5/8 X 3/4	12/04/12	277 A 1/02/13 282 A	5

Account Activity  
Previous Balance 21.35  
Payment Received - 1/07/13 21.35CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
2 Units @ \$2.37 4.74 9.69  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 5 Units @ \$2.94 14.70  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier A 1.50

Total Current Charges \$32.37

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<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006066

\*\*\*\*AUTO\*\*5-DIGIT 27407 6066 T16:22 6066 1 AV 0.350  
SEDRICK RANSOM  
4 FOXWOOD CT  
GREENSBORO NC 27407-2814



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220117430100000032371

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24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE 336-373-2033

<b>ACCT NO</b>	<b>240-2162.300</b>	<b>SERVICE ADDRESS</b>	<b>3801 FRAZIER RD</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	<b>0501-0001-003</b>
<b>CYCLE</b>	<b>27</b>	<b>NAME ON ACCOUNT</b>	<b>GREER EUGENE B JR</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 17348034	5/8 X 3/4	12/03/12	433 A 1/02/13 439 A	6

Account Activity  
Previous Balance 34.37  
Payment Received - 1/07/13 34.37CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
3 Units @ \$2.37 7.11 12.06  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 6 Units @ \$2.94 17.64  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier C 3.90

Total Current Charges \$40.08

\* Please do not pay this bill. Per your request, your account will be drafted \$40.08 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>240-2162.300</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006067

\*\*\*\*AUTO\*\*5-DIGIT 27407 6067 T16:22 6067 1 AV 0.350  
GREER EUGENE B JR  
3801 FRAZIER RD  
GREENSBORO NC 27407-5507



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

240216230000000040089

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

Failure to pay by the due date on this notice can eventually lead to delinquent fees and penalties being added to the account and water service being cut off and terminated. If water service is cut off, the past due amount plus penalties must be paid to have water service restored. Payments are applied in the following order:

Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

The City of Greensboro provides a Telecommunications Device for the Deaf (TDD) telephone line to assist the deaf and hard of hearing. You can reach the TDD Line at 336-333-6930.

**Payment Methods**

- 1) You may pay by credit online with Visa, Mastercard, AmEx, or Discover at [www.greensboro-nc.gov/payonline](http://www.greensboro-nc.gov/payonline). For E-bill information and establishing on-line bill receiving through Premium Access, please go to [www.greensboro-nc.gov/onlineservices](http://www.greensboro-nc.gov/onlineservices)
- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>240-2176.300</b>	<b>SERVICE ADDRESS</b>	3812 FRAZIER RD
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0501-0003-005
<b>CYCLE</b>	27	<b>NAME ON ACCOUNT</b>	COLEY NANCY K
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 18389785	5/8 X 3/4	12/03/12	179 A 1/02/13	182 A 3

Account Activity  
Previous Balance 34.37  
Payment Received - 1/07/13 34.37CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 3 Units @ \$2.94 8.82  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier C 3.90

Total Current Charges \$24.15

\* Please do not pay this bill. Per your request, your account will be drafted \$24.15 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>240-2176.300</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006068

\*\*\*\*AUTO\*\*5-DIGIT 27407 6068 T16:22 6068 1 AV 0.350  
COLEY NANCY K  
3812 FRAZIER RD  
GREENSBORO NC 27407-5508

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

240217630000000024150

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

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**Americans with Disabilities Act (TDD telephone number)**

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**Payment Methods**

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- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro**  
**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>240-2133.300</b>	<b>SERVICE ADDRESS</b>	<b>3829 FRAZIER RD</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	<b>0451-0005-018</b>
<b>CYCLE</b>	<b>27</b>	<b>NAME ON ACCOUNT</b>	<b>SIMPSON EDITH C</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 17348099	5/8 X 3/4	12/03/12	100 A 1/02/13	101 A 1

Account Activity  
Previous Balance 19.16  
Payment Received - 1/07/13 19.16CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 1 Units @ \$1.65 1.65  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 1 Units @ \$2.94 2.94  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier C 3.90

Total Current Charges \$14.97

\* Please do not pay this bill. Per your request, your account will be drafted \$14.97 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>240-2133.300</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006069

\*\*\*\*AUTO\*\*5-DIGIT 27407 6069 T16:22 6069 1 AV 0.350  
SIMPSON EDITH C  
3829 FRAZIER RD  
GREENSBORO NC 27407-5503

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

240213330000000014974

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
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C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

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**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

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**Past Due Accounts and other items**

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**Payment Methods continued**

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P.O. Box 1170  
Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE 336-373-2033

<b>ACCT NO</b>	<b>220-3058.307</b>	<b>SERVICE ADDRESS</b>	<b>1416 G ADAMS FARM PKWY</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	<b>0684-0890-012</b>
<b>CYCLE</b>	<b>28</b>	<b>NAME ON ACCOUNT</b>	<b>JAE KIM HALEY</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 18352936	5/8 X 3/4	12/04/12	393 A 1/02/13 397 A	4

Account Activity  
Previous Balance 19.85  
Payment Received - 1/07/13 19.85CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
1 Units @ \$2.37 2.37 7.32  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 4 Units @ \$2.94 11.76  
Monthly Household Haz. Waste - 5/8" .40

Total Current Charges \$25.56

\* Please do not pay this bill. Per your request, your account will be drafted \$25.56 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-3058.307</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006070

\*\*\*\*AUTO\*\*5-DIGIT 27407 6070 T16:22 6070 1 AV 0.350  
JAE KIM HALEY  
1416 ADAMS FARM PKWY APT G  
GREENSBORO NC 27407-5135

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220305830700000025563

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

Failure to pay by the due date on this notice can eventually lead to delinquent fees and penalties being added to the account and water service being cut off and terminated. If water service is cut off, the past due amount plus penalties must be paid to have water service restored. Payments are applied in the following order:

Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

The City of Greensboro provides a Telecommunications Device for the Deaf (TDD) telephone line to assist the deaf and hard of hearing. You can reach the TDD Line at 336-333-6930.

**Payment Methods**

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- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

*You may appeal these charges in person prior to the final payment date. Appeals must be made at 2602 South Elm-Eugene Street, Water Resources Customer Service, 8:00 a.m. - 5:00 p.m., Monday - Friday.*

**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>510-0472.301</b>	<b>SERVICE ADDRESS</b>	3604 GASTON RD
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0682-0870-002
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	TRELLA FRANK J
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ		PRESENT READ		CONSUMPTION
2. 17603039	3/4"	12/05/12	64 A	1/02/13	64 A	0

Account Activity

Previous Balance	10.86
Payment Received - 1/07/13	10.86CR
<b>Balance Forward</b>	<b>\$0.00</b>

Current Charges

Water Billing & Availability Charge - Service 2	10.86
<b>Total Current Charges</b>	<b>\$10.86</b>

\* Please do not pay this bill. Per your request, your account will be drafted \$10.86 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>510-0472.301</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006071

\*\*\*\*AUTO\*\*5-DIGIT 27407 6071 T16:22 6071 1 AV 0.350

TRELLA FRANK J  
3604 GASTON RD  
GREENSBORO NC 27407-7700

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

510047230100000010860

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

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**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

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**Americans with Disabilities Act (TDD telephone number)**

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**Payment Methods**

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**Payment Methods continued**

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**City of Greensboro**  
**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>510-0504.301</b>	<b>SERVICE ADDRESS</b>	3605 GASTON RD
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0682-0870-048
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	CHANG CHONG HOON
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 18167228	5/8 X 3/4	12/05/12 548 A	1/02/13 557 A	9

Account Activity  
Previous Balance 107.48  
Payment Received - 1/07/13 107.48CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 6.77  
Water Consumption Charges - Service 1 3 Units @ \$3.66 10.98  
6 Units @ \$5.27 31.62 42.60  
Sewer Billing & Availability Charge - Service 1 6.77  
Sewer Consumption Charges - Service 1 9 Units @ \$8.84 79.56

Total Current Charges \$135.70

\* Please do not pay this bill. Per your request, your account will be drafted \$135.70 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>510-0504.301</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006072

\*\*\*\*AUTO\*\*5-DIGIT 27407 6072 T16:22 6072 1 AV 0.350  
CHANG CHONG HOON  
3605 GASTON RD  
GREENSBORO NC 27407-7756



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

510050430100000135708

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

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**Billing Periods**

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**Payment Methods continued**

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**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>510-2597.300</b>	<b>SERVICE ADDRESS</b>	3705 GASTON RD
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0682-0870-044
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	KIRSCHNER KENNETH W
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 18237913	5/8 X 3/4	12/05/12	217 A 1/02/13 220 A	3

Account Activity

Previous Balance	65.15
Payment Received - 1/07/13	65.15CR
<b>Balance Forward</b>	<b>\$0.00</b>

Current Charges

Water Billing & Availability Charge - Service 1	6.77
Water Consumption Charges - Service 1 3 Units @ \$3.66	10.98
Sewer Billing & Availability Charge - Service 1	6.77
Sewer Consumption Charges - Service 1 3 Units @ \$8.84	26.52
<b>Total Current Charges</b>	<b>\$51.04</b>

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>510-2597.300</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006073

\*\*\*\*AUTO\*\*5-DIGIT 27407 6073 T16:22 6073 1 AV 0.350  
**KIRSCHNER KENNETH W**  
**3705 GASTON RD**  
**GREENSBORO NC 27407-7758**

CITY OF GREENSBORO  
 PO BOX 1170  
 GREENSBORO NC 27402-1170

510259730000000051042

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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**Billing Periods**

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**Payment Methods continued**

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>510-2452.300</b>	<b>SERVICE ADDRESS</b>	3802 GASTON RD
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0682-0870-010
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	WHIDDON STUART H
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 18167224	5/8 X 3/4	12/05/12 393 A	1/02/13 393 A	0

Account Activity

Previous Balance	6.77
Payment Received - 1/07/13	6.77CR
<b>Balance Forward</b>	<b>\$0.00</b>

Current Charges

Water Billing & Availability Charge - Service 1	6.77
<b>Total Current Charges</b>	<b>\$6.77</b>

\* Please do not pay this bill. Per your request, your account will be drafted \$6.77 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>510-2452.300</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006074

\*\*\*\*AUTO\*\*5-DIGIT 27407 6074 T16:22 6074 1 AV 0.350

WHIDDON STUART H  
3802 GASTON RD  
GREENSBORO NC 27407-7759

|||||

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

510245230000000006778

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

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**Americans with Disabilities Act (TDD telephone number)**

The City of Greensboro provides a Telecommunications Device for the Deaf (TDD) telephone line to assist the deaf and hard of hearing. You can reach the TDD Line at 336-333-6930.

**Payment Methods**

- 1) You may pay by credit online with Visa, Mastercard, AmEx, or Discover at [www.greensboro-nc.gov/payonline](http://www.greensboro-nc.gov/payonline). For E-bill information and establishing on-line bill receiving through Premium Access, please go to [www.greensboro-nc.gov/onlineservices](http://www.greensboro-nc.gov/onlineservices)
- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro**  
**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>510-2453.300</b>	<b>SERVICE ADDRESS</b>	3802 GASTON RD
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0682-0870-010
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	WHIDDON STEWART H
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
2. 04768699	5/8 X 3/4	12/05/12	553 A 1/02/13	560 A 7

Account Activity  
Previous Balance 93.37  
Payment Received - 1/07/13 93.37CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 2 6.77  
Water Consumption Charges - Service 2 3 Units @ \$3.66 10.98  
4 Units @ \$5.27 21.08 32.06  
Sewer Billing & Availability Charge - Service 2 6.77  
Sewer Consumption Charges - Service 2 7 Units @ \$8.84 61.88

Total Current Charges \$107.48

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Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>510-2453.300</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006075

\*\*\*\*AUTO\*\*5-DIGIT 27407 6075 T16:22 6075 1 AV 0.350  
WHIDDON STEWART H  
3802 GASTON RD  
GREENSBORO NC 27407-7759

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

510245330000000107480

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

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**Billing Periods**

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**Payment Methods continued**

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**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>510-2456.300</b>	<b>SERVICE ADDRESS</b>	3900 GASTON RD
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0682-0870-012
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	COCHRAN DAVID JACK
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 17478682	5/8 X 3/4	12/05/12 606 A	1/02/13 614 A	8
2. 05540211	3/4"	12/05/12 269 A	1/02/13 269 A	0

Account Activity  
Previous Balance 118.34  
Payment Received - 1/07/13 118.34CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 6.77  
Water Consumption Charges - Service 1 3 Units @ \$3.66 10.98  
5 Units @ \$5.27 26.35 37.33  
Sewer Billing & Availability Charge - Service 1 6.77  
Sewer Consumption Charges - Service 1 8 Units @ \$8.84 70.72  
Water Billing & Availability Charge - Service 2 10.86

Total Current Charges \$132.45

\* Please do not pay this bill. Per your request, your account will be drafted \$132.45 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>510-2456.300</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006076

\*\*\*\*AUTO\*\*5-DIGIT 27407 6076 T16:22 6076 1 AV 0.350  
COCHRAN DAVID JACK  
3900 GASTON RD  
GREENSBORO NC 27407-7761



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

510245630000000132455

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

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**Storm Water**

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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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**Solid Waste Collection**

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**Water and Sewer**

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**Payment Methods continued**

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

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BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>510-2462.300</b>	<b>SERVICE ADDRESS</b>	4004 GASTON CT
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0682-0887-035
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	GULLEDGE ROY T
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 18167260	5/8 X 3/4	12/05/12 431 A	1/02/13 436 A	5

Account Activity  
Previous Balance 93.37  
Payment Received - 1/07/13 93.37CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 6.77  
Water Consumption Charges - Service 1 3 Units @ \$3.66 10.98  
2 Units @ \$5.27 10.54 21.52  
Sewer Billing & Availability Charge - Service 1 6.77  
Sewer Consumption Charges - Service 1 5 Units @ \$8.84 44.20

Total Current Charges \$79.26

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**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>510-2462.300</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006077

\*\*\*\*AUTO\*\*5-DIGIT 27407 6077 T16:22 6077 1 AV 0.350  
GULLEDGE ROY T  
4004 GASTON CT  
GREENSBORO NC 27407-7786

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

510246230000000079261

**Information About Your City Services Statement**  
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**Billing and Availability**

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**NORTH CAROLINA**  
PO BOX 1170  
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BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>240-2089.300</b>	<b>SERVICE ADDRESS</b>	3807 GILMORE DR
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0453-0003-006
<b>CYCLE</b>	27	<b>NAME ON ACCOUNT</b>	FORD L J
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 17348028	5/8 X 3/4	12/03/12	210 A 1/02/13 213 A	3

Account Activity  
Previous Balance 27.86  
Payment Received - 1/07/13 27.86CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 3 Units @ \$2.94 8.82  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier B 2.70

Total Current Charges \$22.95

\* Please do not pay this bill. Per your request, your account will be drafted \$22.95 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>240-2089.300</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006078

\*\*\*\*AUTO\*\*5-DIGIT 27407 6078 T16:22 6078 1 AV 0.350  
FORD L J  
3807 GILMORE DR  
GREENSBORO NC 27407-6509

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

240208930000000022950

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

Failure to pay by the due date on this notice can eventually lead to delinquent fees and penalties being added to the account and water service being cut off and terminated. If water service is cut off, the past due amount plus penalties must be paid to have water service restored. Payments are applied in the following order:

Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

The City of Greensboro provides a Telecommunications Device for the Deaf (TDD) telephone line to assist the deaf and hard of hearing. You can reach the TDD Line at 336-333-6930.

**Payment Methods**

- 1) You may pay by credit online with Visa, Mastercard, AmEx, or Discover at [www.greensboro-nc.gov/payonline](http://www.greensboro-nc.gov/payonline). For E-bill information and establishing on-line bill receiving through Premium Access, please go to [www.greensboro-nc.gov/onlineservices](http://www.greensboro-nc.gov/onlineservices)
- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

*You may appeal these charges in person prior to the final payment date. Appeals must be made at 2602 South Elm-Eugene Street, Water Resources Customer Service, 8:00 a.m. - 5:00 p.m., Monday - Friday.*

**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>240-2078.300</b>	<b>SERVICE ADDRESS</b>	4005 GILMORE DR
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0452-0001-007
<b>CYCLE</b>	27	<b>NAME ON ACCOUNT</b>	HENDRICKSON SUSAN W
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 17331117	5/8 X 3/4	12/03/12	293 A 1/02/13 296 A	3

Account Activity  
Previous Balance 29.06  
Payment Received - 1/07/13 29.06CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 3 Units @ \$2.94 8.82  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier C 3.90

Total Current Charges \$24.15

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>240-2078.300</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006079

\*\*\*\*AUTO\*\*5-DIGIT 27407 6079 T16:22 6079 1 AV 0.350  
HENDRICKSON SUSAN W  
4005 GILMORE DR  
GREENSBORO NC 27407-6513



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

240207830000000024158

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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**Household Hazardous Waste**

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**Solid Waste Collection**

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**Water and Sewer**

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- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro**  
**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>240-2735.300</b>	<b>SERVICE ADDRESS</b>	<b>2904 GLEN HOLLOW RD</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	<b>0562-0004-005</b>
<b>CYCLE</b>	<b>27</b>	<b>NAME ON ACCOUNT</b>	<b>MCKINNEY BARRY E</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 17347794	5/8 X 3/4	12/03/12	223 A 1/02/13 227 A	4

Account Activity  
Previous Balance 16.76  
Payment Received - 1/07/13 16.76CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
1 Units @ \$2.37 2.37 7.32  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 4 Units @ \$2.94 11.76  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier A 1.50

Total Current Charges \$27.06

\* Please do not pay this bill. Per your request, your account will be drafted \$27.06 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>240-2735.300</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006080

\*\*\*\*AUTO\*\*5-DIGIT 27407 6080 T16:22 6080 1 AV 0.350  
MCKINNEY BARRY E  
2904 GLEN HOLLOW RD  
GREENSBORO NC 27407-6710



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

240273530000000027061

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

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Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

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**Payment Methods**

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- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

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**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE 336-373-2033

<b>ACCT NO</b>	<b>240-2839.300</b>	<b>SERVICE ADDRESS</b>	<b>3404 GLEN HOLLOW RD</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	<b>0620-0002-006</b>
<b>CYCLE</b>	<b>27</b>	<b>NAME ON ACCOUNT</b>	<b>BUL XUYEN T</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 17346411	5/8 X 3/4	12/03/12	644 A 1/02/13 655 A	11

Account Activity  
Previous Balance 59.72  
Payment Received - 1/07/13 59.72CR

Balance Forward \$0.00

Current Charges

Water Billing & Availability Charge - Service 1		3.04
Water Consumption Charges - Service 1	3 Units @ \$1.65	4.95
	7 Units @ \$2.37	16.59
	1 Units @ \$2.99	2.99
Sewer Billing & Availability Charge - Service 1		3.04
Sewer Consumption Charges - Service 1	11 Units @ \$2.94	32.34
Monthly Household Haz. Waste - 5/8"		.40
Stormwater Charges	Tier B	2.70

Total Current Charges \$66.05

\* Please do not pay this bill. Per your request, your account will be drafted \$66.05 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>240-2839.300</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006081

\*\*\*\*AUTO\*\*5-DIGIT 27407 6081 T16:22 6081 1 AV 0.350  
 BUL XUYEN T  
 3404 GLEN HOLLOW RD  
 GREENSBORO NC 27407-6744



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

240283930000000066054

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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**Household Hazardous Waste**

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**Solid Waste Collection**

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**Water and Sewer**

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**Past Due Accounts and other items**

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Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

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**Payment Methods**

- 1) You may pay by credit online with Visa, Mastercard, AmEx, or Discover at [www.greensboro-nc.gov/payonline](http://www.greensboro-nc.gov/payonline). For E-bill information and establishing on-line bill receiving through Premium Access, please go to [www.greensboro-nc.gov/onlineservices](http://www.greensboro-nc.gov/onlineservices)
- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE 336-373-2033

<b>ACCT NO</b>	<b>220-1487.300</b>	<b>SERVICE ADDRESS</b>	1303 GRANADA LN
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0574-0002-005
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	PIRELLO KAREN F
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16508996	5/8 X 3/4	12/04/12	146 A 1/02/13	148 A 2

Account Activity  
Previous Balance 17.96  
Payment Received - 1/07/13 17.96CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 2 Units @ \$1.65 3.30  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 2 Units @ \$2.94 5.88  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier B 2.70

Total Current Charges \$18.36

\* Please do not pay this bill. Per your request, your account will be drafted \$18.36 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-1487.300</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006082

\*\*\*\*AUTO\*\*5-DIGIT 27407 6082 T16:22 6082 1 AV 0.350  
PIRELLO KAREN F  
1303 GRANADA LN  
GREENSBORO NC 27407-4022

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220148730000000018367

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

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**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

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**Americans with Disabilities Act (TDD telephone number)**

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- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

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P.O. Box 1170  
Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-1482.300</b>	<b>SERVICE ADDRESS</b>	<b>5 GRANADA CT</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	<b>0574-0002-010</b>
<b>CYCLE</b>	<b>28</b>	<b>NAME ON ACCOUNT</b>	<b>CHAUHAN RAJINDER S</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16513829	5/8 X 3/4	12/04/12	557 A 1/02/13	563 A 6

Account Activity  
Previous Balance 43.79  
Payment Received - 1/07/13 43.79CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
3 Units @ \$2.37 7.11 12.06  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 6 Units @ \$2.94 17.64  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier B 2.70

Total Current Charges \$38.88

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-1482.300</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006083

\*\*\*\*AUTO\*\*5-DIGIT 27407 6083 T16:22 6083 1 AV 0.350  
CHAUHAN RAJINDER S  
5 GRANADA CT  
GREENSBORO NC 27407-4068



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220148230000000038881

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
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C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

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Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

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**Billing Periods**

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**Payment Methods continued**

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**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-3393.300</b>	<b>SERVICE ADDRESS</b>	2 GRAYBARK CT
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0724-0001-068
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	SALEHANI KARIMA G
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16549174	5/8 X 3/4	12/04/12	608 A 1/02/13	615 A 7

Account Activity  
Previous Balance 38.48  
Payment Received - 1/07/13 38.48CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
4 Units @ \$2.37 9.48 14.43  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 7 Units @ \$2.94 20.58  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier B 2.70

Total Current Charges \$44.19

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-3393.300</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006084

\*\*\*\*AUTO\*\*5-DIGIT 27407 6084 T16:22 6084 1 AV 0.350  
SALEHANI KARIMA G  
2 GRAYBARK CT  
GREENSBORO NC 27407-5083

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220339330000000044194

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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**Billing Periods**

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**Payment Methods continued**

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**P.O. Box 1170**  
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-3398.303</b>	<b>SERVICE ADDRESS</b>	<b>5 GRAYBARK CT</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	<b>0724-0001-063</b>
<b>CYCLE</b>	<b>28</b>	<b>NAME ON ACCOUNT</b>	<b>GINA COTA</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 17327369	5/8 X 3/4	12/04/12	197 A 1/02/13 203 A	6

Account Activity  
Previous Balance 38.48  
Payment Received - 1/07/13 38.48CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
3 Units @ \$2.37 7.11 12.06  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 6 Units @ \$2.94 17.64  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier B 2.70

Total Current Charges \$38.88

\* Please do not pay this bill. Per your request, your account will be drafted \$38.88 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-3398.303</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006085

\*\*\*\*AUTO\*\*5-DIGIT 27407 6085 T16:22 6085 1 AV 0.350

GINA COTA  
5 GRAYBARK CT  
GREENSBORO NC 27407-5083



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220339830300000038884

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

Failure to pay by the due date on this notice can eventually lead to delinquent fees and penalties being added to the account and water service being cut off and terminated. If water service is cut off, the past due amount plus penalties must be paid to have water service restored. Payments are applied in the following order:

Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

The City of Greensboro provides a Telecommunications Device for the Deaf (TDD) telephone line to assist the deaf and hard of hearing. You can reach the TDD Line at 336-333-6930.

**Payment Methods**

- 1) You may pay by credit online with Visa, Mastercard, AmEx, or Discover at [www.greensboro-nc.gov/payonline](http://www.greensboro-nc.gov/payonline). For E-bill information and establishing on-line bill receiving through Premium Access, please go to [www.greensboro-nc.gov/onlineservices](http://www.greensboro-nc.gov/onlineservices)
- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>240-1590.300</b>	<b>SERVICE ADDRESS</b>	3832 GREEN POINT DR
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0502-0002-024
<b>CYCLE</b>	27	<b>NAME ON ACCOUNT</b>	WELCH BOBBY
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 17331040	5/8 X 3/4	12/03/12	235 A 1/02/13 239 A	4

Account Activity  
Previous Balance 38.48  
Payment Received - 1/07/13 38.48CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
1 Units @ \$2.37 2.37 7.32  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 4 Units @ \$2.94 11.76  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier B 2.70

Total Current Charges \$28.26

\* Please do not pay this bill. Per your request, your account will be drafted \$28.26 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>240-1590.300</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006086

\*\*\*\*AUTO\*\*5-DIGIT 27407 6086 T16:22 6086 1 AV 0.350  
WELCH BOBBY  
3832 GREEN POINT DR  
GREENSBORO NC 27407-4506



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

240159030000000028266

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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**Billing Periods**

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**Payment Methods continued**

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**City of Greensboro**  
**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>240-1591.300</b>	<b>SERVICE ADDRESS</b>	<b>3838 GREEN POINT DR</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	<b>0502-0002-020</b>
<b>CYCLE</b>	<b>27</b>	<b>NAME ON ACCOUNT</b>	<b>BADGETT ALICE</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 17343922	5/8 X 3/4	12/03/12	280 A 1/02/13 284 A	4

Account Activity  
Previous Balance 33.17  
Payment Received - 1/07/13 33.17CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
1 Units @ \$2.37 2.37 7.32  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 4 Units @ \$2.94 11.76  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier B 2.70

Total Current Charges \$28.26

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>240-1591.300</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006087



\*\*\*\*AUTO\*\*5-DIGIT 27407 6087 T16:22 6087 1 AV 0.350  
BADGETT ALICE  
3838 GREEN POINT DR  
GREENSBORO NC 27407-4506



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

240159130000000028264

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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**Billing Periods**

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**Past Due Accounts and other items**

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**Payment Methods continued**

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**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>240-1260.300</b>	<b>SERVICE ADDRESS</b>	4202 GREEN POINT DR
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0336-0003-003
<b>CYCLE</b>	27	<b>NAME ON ACCOUNT</b>	CHILTON L R JR
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 17331068	5/8 X 3/4	12/03/12	202 A 1/02/13	205 A 3

Account Activity  
Previous Balance 23.75  
Payment Received - 1/07/13 23.75CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 3 Units @ \$2.94 8.82  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier C 3.90

Total Current Charges \$24.15

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>240-1260.300</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006088

\*\*\*\*AUTO\*\*5-DIGIT 27407 6088 T16:22 6088 1 AV 0.350  
CHILTON L R JR  
4202 GREEN POINT DR  
GREENSBORO NC 27407-3123

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

240126030000000024153

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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**Payment Methods continued**

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**NORTH CAROLINA**  
PO BOX 1170  
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**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>240-1261.300</b>	<b>SERVICE ADDRESS</b>	<b>4204 GREEN POINT DR</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	<b>0336-0003-002</b>
<b>CYCLE</b>	<b>27</b>	<b>NAME ON ACCOUNT</b>	<b>GWYNN JAMES</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 17331075	5/8 X 3/4	12/03/12	263 A 1/02/13	265 A 2

Account Activity  
Previous Balance 19.16  
Payment Received - 1/07/13 19.16CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 2 Units @ \$1.65 3.30  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 2 Units @ \$2.94 5.88  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier C 3.90

Total Current Charges \$19.56

\* Please do not pay this bill. Per your request, your account will be drafted \$19.56 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>240-1261.300</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006089

\*\*\*\*AUTO\*\*5-DIGIT 27407 6089 T16:22 6089 1 AV 0.350  
GWYNN JAMES  
4204 GREEN POINT DR  
GREENSBORO NC 27407-3123

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

240126130000000019568

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

Failure to pay by the due date on this notice can eventually lead to delinquent fees and penalties being added to the account and water service being cut off and terminated. If water service is cut off, the past due amount plus penalties must be paid to have water service restored. Payments are applied in the following order:

Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

The City of Greensboro provides a Telecommunications Device for the Deaf (TDD) telephone line to assist the deaf and hard of hearing. You can reach the TDD Line at 336-333-6930.

**Payment Methods**

- 1) You may pay by credit online with Visa, Mastercard, AmEx, or Discover at [www.greensboro-nc.gov/payonline](http://www.greensboro-nc.gov/payonline). For E-bill information and establishing on-line bill receiving through Premium Access, please go to [www.greensboro-nc.gov/onlineservices](http://www.greensboro-nc.gov/onlineservices)
- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

*You may appeal these charges in person prior to the final payment date. Appeals must be made at 2602 South Elm-Eugene Street, Water Resources Customer Service, 8:00 a.m. - 5:00 p.m., Monday - Friday.*

**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE 336-373-2033

<b>ACCT NO</b>	<b>240-1276.303</b>	<b>SERVICE ADDRESS</b>	<b>4301 GREEN POINT DR</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	<b>0336-0004-028</b>
<b>CYCLE</b>	<b>27</b>	<b>NAME ON ACCOUNT</b>	<b>DMITRIY MYAFMIKOV</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 17346639	5/8 X 3/4	12/03/12	282 A 1/02/13	285 A 3

Account Activity  
Previous Balance 23.75  
Payment Received - 1/07/13 23.75CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 3 Units @ \$2.94 8.82  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier C 3.90

Total Current Charges \$24.15

\* Please do not pay this bill. Per your request, your account will be drafted \$24.15 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>240-1276.303</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006090

\*\*\*\*AUTO\*\*5-DIGIT 27407 6090 T16:22 6090 1 AV 0.350  
DMITRIY MYAFMIKOV  
4301 GREEN POINT DR  
GREENSBORO NC 27407-3144

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

240127630300000024156

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

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Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

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**Payment Methods**

- 1) You may pay by credit online with Visa, Mastercard, AmEx, or Discover at [www.greensboro-nc.gov/payonline](http://www.greensboro-nc.gov/payonline). For E-bill information and establishing on-line bill receiving through Premium Access, please go to [www.greensboro-nc.gov/onlineservices](http://www.greensboro-nc.gov/onlineservices)
- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

*You may appeal these charges in person prior to the final payment date. Appeals must be made at 2602 South Elm-Eugene Street, Water Resources Customer Service, 8:00 a.m. - 5:00 p.m., Monday - Friday.*

**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>520-0354.312</b>	<b>SERVICE ADDRESS</b>	3716 H GROOMETOWN RD
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	
<b>CYCLE</b>	27	<b>NAME ON ACCOUNT</b>	VANESSA MARIE SPINKS
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 18184927	5/8 X 3/4	12/03/12	125 A 1/02/13	126 A 1

Account Activity

Previous Balance	33.76
Payment Received - 1/07/13	33.76CR
<b>Balance Forward</b>	<b>\$0.00</b>

Current Charges

Water Billing & Availability Charge - Service 1	6.77
Water Consumption Charges - Service 1 1 Units @ \$3.66	3.66
Sewer Billing & Availability Charge - Service 1	6.77
Sewer Consumption Charges - Service 1 1 Units @ \$6.45	6.45
<b>Total Current Charges</b>	<b>\$23.65</b>

\* Please do not pay this bill. Per your request, your account will be drafted \$23.65 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>520-0354.312</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006091

\*\*\*\*AUTO\*\*5-DIGIT 27407 6091 T16:22 6091 1 AV 0.350  
**VANESSA MARIE SPINKS**  
**3716 GROOMETOWN RD APT H**  
**GREENSBORO NC 27407-7428**

CITY OF GREENSBORO  
 PO BOX 1170  
 GREENSBORO NC 27402-1170

520035431200000023656

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

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Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

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**Payment Methods**

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- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro**  
**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE 336-373-2033

<b>ACCT NO</b>	<b>520-1783.301</b>	<b>SERVICE ADDRESS</b>	3911 GROOMETOWN RD
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0183-0803-052
<b>CYCLE</b>	27	<b>NAME ON ACCOUNT</b>	NEWELL JOHN BRADFORD
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 17564951	5/8 X 3/4	12/05/12	188 A 1/02/13	192 A 4

Account Activity

Previous Balance	17.75
Payment Received - 1/07/13	17.75CR
<b>Balance Forward</b>	<b>\$0.00</b>

Current Charges

Water Billing & Availability Charge - Service 1	6.77
Water Consumption Charges - Service 1	16.25
3 Units @ \$3.66	10.98
1 Units @ \$5.27	5.27
<b>Total Current Charges</b>	<b>\$23.02</b>

\* Please do not pay this bill. Per your request, your account will be drafted \$23.02 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>520-1783.301</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006092

\*\*\*\*AUTO\*\*5-DIGIT 27407 6092 T16:22 6092 1 AV 0.350

NEWELL JOHN BRADFORD  
3911 GROOMETOWN RD  
GREENSBORO NC 27407-7913

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

520178330100000023024

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

Failure to pay by the due date on this notice can eventually lead to delinquent fees and penalties being added to the account and water service being cut off and terminated. If water service is cut off, the past due amount plus penalties must be paid to have water service restored. Payments are applied in the following order:

Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

The City of Greensboro provides a Telecommunications Device for the Deaf (TDD) telephone line to assist the deaf and hard of hearing. You can reach the TDD Line at 336-333-6930.

**Payment Methods**

- 1) You may pay by credit online with Visa, Mastercard, AmEx, or Discover at [www.greensboro-nc.gov/payonline](http://www.greensboro-nc.gov/payonline). For E-bill information and establishing on-line bill receiving through Premium Access, please go to [www.greensboro-nc.gov/onlineservices](http://www.greensboro-nc.gov/onlineservices)
- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro**  
**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

*You may appeal these charges in person prior to the final payment date. Appeals must be made at 2602 South Elm-Eugene Street, Water Resources Customer Service, 8:00 a.m. - 5:00 p.m., Monday - Friday.*



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-0699.301</b>	<b>SERVICE ADDRESS</b>	<b>1509 GROVELAND TRL</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	<b>0720-0002-039</b>
<b>CYCLE</b>	<b>28</b>	<b>NAME ON ACCOUNT</b>	<b>WOODY AARON M</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16548322	5/8 X 3/4	12/04/12	429 A 1/02/13 434 A	5

Account Activity  
Previous Balance 42.59  
Payment Received - 1/07/13 42.59CR

Balance Forward \$0.00

Current Charges

Water Billing & Availability Charge - Service 1		3.04
Water Consumption Charges - Service 1	3 Units @ \$1.65	4.95
	2 Units @ \$2.37	4.74
Sewer Billing & Availability Charge - Service 1		3.04
Sewer Consumption Charges - Service 1	5 Units @ \$2.94	14.70
Monthly Household Haz. Waste - 5/8"		.40
Stormwater Charges	Tier A	1.50

Total Current Charges \$32.37

\* Please do not pay this bill. Per your request, your account will be drafted \$32.37 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-0699.301</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006093

\*\*\*\*AUTO\*\*5-DIGIT 27407 6093 T16:22 6093 1 AV 0.350  
**WOODY AARON M**  
**1509 GROVELAND TRL**  
**GREENSBORO NC 27407-5063**

CITY OF GREENSBORO  
 PO BOX 1170  
 GREENSBORO NC 27402-1170

220069930100000032378

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

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**Water and Sewer**

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**Billing Periods**

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**Payment Methods continued**

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**City of Greensboro**  
**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE 336-373-2033

<b>ACCT NO</b>	<b>220-3168.300</b>	<b>SERVICE ADDRESS</b>	11 HADLEY PARK CT
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0746-0001-083
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	CHARLES E WILLIAMSON
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
2. 16548337	5/8 X 3/4	12/05/12	306 A 1/02/13	306 A 0

Account Activity

Previous Balance	9.98
Payment Received - 1/07/13	9.98CR
<b>Balance Forward</b>	<b>\$0.00</b>

Current Charges

Water Billing & Availability Charge - Service 2	3.04
Sewer Billing & Availability Charge - Service 2	3.04
Monthly Household Haz. Waste - 5/8"	.40
Stormwater Charges Tier C	3.90
<b>Total Current Charges</b>	<b>\$10.38</b>

\* Please do not pay this bill. Per your request, your account will be drafted \$10.38 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-3168.300</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006094

\*\*\*\*AUTO\*\*5-DIGIT 27407 6094 T16:22 6094 1 AV 0.350  
 WILLIAMSON CHARLES E  
 11 HADLEY PARK CT  
 GREENSBORO NC 27407-7658

CITY OF GREENSBORO  
 PO BOX 1170  
 GREENSBORO NC 27402-1170

220316830000000010387

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

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**Billing Periods**

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**Past Due Accounts and other items**

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**Payment Methods continued**

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P.O. Box 1170  
Greensboro, NC 27402-1170**
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE 336-373-2033

<b>ACCT NO</b>	<b>220-3169.300</b>	<b>SERVICE ADDRESS</b>	<b>15 HADLEY PARK CT</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	<b>0746-0001-084</b>
<b>CYCLE</b>	<b>28</b>	<b>NAME ON ACCOUNT</b>	<b>LEE CHIN</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16548339	5/8 X 3/4	12/05/12 328 A	1/02/13 332 A	4

Account Activity  
Previous Balance 29.06  
Payment Received - 1/07/13 29.06CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
1 Units @ \$2.37 2.37 7.32  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 4 Units @ \$2.94 11.76  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier C 3.90

Total Current Charges \$29.46

\* Please do not pay this bill. Per your request, your account will be drafted \$29.46 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-3169.300</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006095

\*\*\*\*AUTO\*\*5-DIGIT 27407 6095 T16:22 6095 1 AV 0.350  
LEE CHIN  
15 HADLEY PARK CT  
GREENSBORO NC 27407-7658

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220316930000000029464

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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**Payment Methods continued**

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

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BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-3185.300</b>	<b>SERVICE ADDRESS</b>	24 HADLEY PARK CT
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0746-0001-092
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	BRIM TROY M JR
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 19185407	5/8 X 3/4	12/05/12	113 A 1/02/13	117 A 4

Account Activity  
Previous Balance 34.37  
Payment Received - 1/07/13 34.37CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
1 Units @ \$2.37 2.37 7.32  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 4 Units @ \$2.94 11.76  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier C 3.90

Total Current Charges \$29.46

\* Please do not pay this bill. Per your request, your account will be drafted \$29.46 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-3185.300</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006096

\*\*\*\*AUTO\*\*5-DIGIT 27407 6096 T16:22 6096 1 AV 0.350  
BRIM TROY M JR  
24 HADLEY PARK CT  
GREENSBORO NC 27407-7658

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220318530000000029460

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

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Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

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**Payment Methods**

- 1) You may pay by credit online with Visa, Mastercard, AmEx, or Discover at [www.greensboro-nc.gov/payonline](http://www.greensboro-nc.gov/payonline). For E-bill information and establishing on-line bill receiving through Premium Access, please go to [www.greensboro-nc.gov/onlineservices](http://www.greensboro-nc.gov/onlineservices)
- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro**  
**P.O. Box 1170**  
**Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>240-1210.301</b>	<b>SERVICE ADDRESS</b>	<b>1826 HALCYON ST</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	<b>0335-0002-010</b>
<b>CYCLE</b>	<b>27</b>	<b>NAME ON ACCOUNT</b>	<b>NHI A LY</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 18388714	5/8 X 3/4	12/03/12	63 A 1/02/13	67 A 4

Account Activity  
Previous Balance 79.98  
Payment Received - 1/07/13 79.98CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
1 Units @ \$2.37 2.37 7.32  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 4 Units @ \$2.94 11.76  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier A 1.50

Total Current Charges \$27.06

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>240-1210.301</b>
<b>CYCLE</b>	<b>27</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006097

\*\*\*\*AUTO\*\*5-DIGIT 27407 6097 T16:22 6097 1 AV 0.350  
NHI A LY  
1826 HALCYON ST  
GREENSBORO NC 27407-4424

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

240121030100000027065

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

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**Storm Water**

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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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**Billing Periods**

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**Americans with Disabilities Act (TDD telephone number)**

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- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

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**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>510-2305.300</b>	<b>SERVICE ADDRESS</b>	2705 HARLECK CT
<b>BILLING DATE</b>	1/17/2013	<b>STORMWATER PARCEL ID</b>	0694-0005-045
<b>CYCLE</b>	28	<b>NAME ON ACCOUNT</b>	DEY SANDRA
<b>DUE DATE</b>	2/06/2013	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 18237969	5/8 X 3/4	12/03/12	253 A 1/02/13	256 A 3

Account Activity	
Previous Balance	67.31
Payment Received - 1/07/13	67.31CR
<hr/>	
Balance Forward	\$0.00
<hr/>	
Current Charges	
Water Billing & Availability Charge - Service 1	6.77
Water Consumption Charges - Service 1 3 Units @ \$3.66	10.98
Sewer Billing & Availability Charge - Service 1	6.77
Sewer Consumption Charges - Service 1 3 Units @ \$6.45	19.35
<hr/>	
Total Current Charges	\$43.87

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>510-2305.300</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006098

\*\*\*\*AUTO\*\*5-DIGIT 27407 6098 T16:22 6098 1 AV 0.350  
DEY SANDRA  
2705 HARLECK CT  
GREENSBORO NC 27407-6457

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

510230530000000043871

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

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Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

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**Solid Waste Collection**

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**Water and Sewer**

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**Billing Periods**

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**Payment Methods continued**

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P.O. Box 1170  
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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-2733.303</b>	<b>SERVICE ADDRESS</b>	<b>5001 HARTRIDGE WAY</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	<b>0728-0003-001</b>
<b>CYCLE</b>	<b>28</b>	<b>NAME ON ACCOUNT</b>	<b>MICHAEL L ALBRIGHT</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16549582	5/8 X 3/4	12/04/12 359 A	1/03/13 359 A	0

Account Activity

Previous Balance	8.78
Payment Received - 1/07/13	8.78CR
<hr/>	
Balance Forward	\$0.00
<hr/>	
Current Charges	
Water Billing & Availability Charge - Service 1	3.04
Sewer Billing & Availability Charge - Service 1	3.04
Monthly Household Haz. Waste - 5/8"	.40
Stormwater Charges Tier B	2.70
<hr/>	
Total Current Charges	\$9.18

\* Please do not pay this bill. Per your request, your account will be drafted \$9.18 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

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**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-2733.303</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006099

\*\*\*\*AUTO\*\*5-DIGIT 27407 6099 T16:22 6099 1 AV 0.350  
 MICHAEL L ALBRIGHT  
 5001 HARTRIDGE WAY  
 GREENSBORO NC 27407-6136



CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220273330300000009183

**Information About Your City Services Statement**  
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**Billing and Availability**

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**Other Property Units: \$2.70/month per ERU (or portion thereof)**

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**Payment Methods continued**

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P.O. Box 1170  
Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
- 6) Directly from your bank or financial institution through Bank Draft. Automatic and on time, bank drafting reduces check writing or missed payment. Call 336-373-2489 for more information.

*You may appeal these charges in person prior to the final payment date. Appeals must be made at 2602 South Elm-Eugene Street, Water Resources Customer Service, 8:00 a.m. - 5:00 p.m., Monday - Friday.*

**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170

**IMPORTANT CONTACT INFORMATION:**

ALL BILLING INQUIRIES 336-373-2489  
BANK DRAFT INFORMATION 336-373-2489  
E-BILL INFORMATION 336-373-2489  
24-HOUR EMERGENCY 336-373-2033  
WATER/SEWER SERVICE

<b>ACCT NO</b>	<b>220-2703.300</b>	<b>SERVICE ADDRESS</b>	<b>5008 HARTRIDGE WAY</b>
<b>BILLING DATE</b>	<b>1/17/2013</b>	<b>STORMWATER PARCEL ID</b>	<b>0728-0002-040</b>
<b>CYCLE</b>	<b>28</b>	<b>NAME ON ACCOUNT</b>	<b>MILLER CRAIG</b>
<b>DUE DATE</b>	<b>2/06/2013</b>	<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

METER NUMBER(S)	METER SIZE	PREVIOUS READ	PRESENT READ	CONSUMPTION
1. 16549568	5/8 X 3/4	12/04/12	554 A 1/03/13	557 A 3

Account Activity  
Previous Balance 27.86  
Payment Received - 1/07/13 27.86CR

Balance Forward \$0.00

Current Charges  
Water Billing & Availability Charge - Service 1 3.04  
Water Consumption Charges - Service 1 3 Units @ \$1.65 4.95  
Sewer Billing & Availability Charge - Service 1 3.04  
Sewer Consumption Charges - Service 1 3 Units @ \$2.94 8.82  
Monthly Household Haz. Waste - 5/8" .40  
Stormwater Charges Tier B 2.70

Total Current Charges \$22.95

\* Please do not pay this bill. Per your request, your account will be drafted \$22.95 on 2/06/2013. Thank you for being a customer with the City of Greensboro.

PAY BY INTERNET AT [www.greensboro-nc.gov/onlinepayments](http://www.greensboro-nc.gov/onlinepayments). PAY BY PHONE AT 336-373-4729. There is a \$1.95 fee for phone and online payments.

Tear here and return THIS PORTION with payment in the return envelope provided or present in person at our office. Please do not staple or paper clip payment to this statement.



**CITY OF GREENSBORO**  
**NORTH CAROLINA**  
PO BOX 1170  
GREENSBORO NC 27402-1170  
RETURN SERVICE REQUESTED

<b>ACCOUNT</b>	<b>220-2703.300</b>
<b>CYCLE</b>	<b>28</b>
<b>PAY BY</b>	<b>2/06/2013</b>
<b>TOTAL DUE</b>	<b>DO NOT PAY</b>

**CITY SERVICES STATEMENT**

006100

\*\*\*\*AUTO\*\*5-DIGIT 27407 6100 T16:22 6100 1 AV 0.350  
MILLER CRAIG  
5008 HARTRIDGE WAY  
GREENSBORO NC 27407-6135

CITY OF GREENSBORO  
PO BOX 1170  
GREENSBORO NC 27402-1170

220270330000000022958

**Information About Your City Services Statement**  
**www.greensboro-nc.gov/water**

**Billing and Availability**

This specific charge helps cover the cost of billing and guarantee the availability of water and sewer through the purchase of water from neighboring cities. This charge also helps fund capital improvements and preventative maintenance projects to our water and sewer system that guarantees the "Availability" of services.

**Storm Water**

Beginning on July 1, 1994, all property in the City of Greensboro is assessed a stormwater charge based on the hard or "impervious" surfaces (rooftops, driveways, etc.) found on that property. This charge supports the City's Stormwater program that provides for the maintenance of the City's drainage system, and programs to improve the water quality of surface streams and minimize flood hazards. Stormwater charges are:

Tier	Impervious Area (square feet)	Single-Family Residential Rate
A	600-1,999	\$1.50 per month
B	2,000-2,899	\$2.70 per month
C	2,900+	\$3.90 per month

**Other Property Units: \$2.70/month per ERU (or portion thereof)**

The "ERU", or Equivalent Residential Unit, is the average Single Family impervious surface area in the City (2,543 square feet). You may find more information about the StormWater utility on the web at [www.greensboro-nc.gov/stormwater](http://www.greensboro-nc.gov/stormwater).

**Household Hazardous Waste**

Residential Customers within City of Greensboro limits are charged a Household Hazardous Waste charge. This charge is based on meter size, and helps support the City's Household Hazardous Waste Collection Program. The minimum base charge is \$0.40/month.

**Solid Waste Collection**

Solid Waste Collection charges are for serving commercial dumpsters and are billed in advance.

**Water and Sewer**

Water use is billed on volume measurement through a water meter with one CCF unit equal to 748 gallons. Commercial/Industrial water is billed on a flat rate per unit. Residential water is billed on an increasing block rate based on consumption. The tier charge by number of water units consumed is provided on the front of the bill for customer convenience. Water rates will vary depending on amount used. The meter number, meter size and previous and present reads are also on the front of the bill. The letter A beside the read is for actual read and the letter E is for estimated read. Sewer is billed in units based on water usage. Some commercial and industrial accounts are assessed a sewer surcharge.

**Billing Periods**

Water and sewer consumption charges are billed on a monthly basis. The time period covered by your Water/Sewer charge is noted on the front side of the statement under "PREVIOUS READ/PRESENT READ." All Water/Sewer charges are billed based on current consumption. All other services are billed in advance by the time period that you receive your bill. Bills may be pro-rated based on the time of rate changes or the number of days the meter is read.

**Past Due Accounts and other items**

Failure to pay by the due date on this notice can eventually lead to delinquent fees and penalties being added to the account and water service being cut off and terminated. If water service is cut off, the past due amount plus penalties must be paid to have water service restored. Payments are applied in the following order:

Delinquent fees, Storm Water, Household Hazardous Waste Charge, Solid Waste Charge, Sewer charge, and Water Charge. Bills returned with insufficient postage will not be accepted. There is a \$25.00 processing fee for all returned checks.

**Americans with Disabilities Act (TDD telephone number)**

The City of Greensboro provides a Telecommunications Device for the Deaf (TDD) telephone line to assist the deaf and hard of hearing. You can reach the TDD Line at 336-333-6930.

**Payment Methods**

- 1) You may pay by credit online with Visa, Mastercard, AmEx, or Discover at [www.greensboro-nc.gov/payonline](http://www.greensboro-nc.gov/payonline). For E-bill information and establishing on-line bill receiving through Premium Access, please go to [www.greensboro-nc.gov/onlineservices](http://www.greensboro-nc.gov/onlineservices)
- 2) You may call 336-373-4729 (IPAY) and pay by credit card. Please have your account number with you for the call.
- 3) A payment drop box is located at 2602 South Elm-Eugene Street under the Water Resources sign on the building.

**Payment Methods continued**

- 4) Enclose payment with this portion of the Statement in the return envelope and mail to:  
**City of Greensboro  
P.O. Box 1170  
Greensboro, NC 27402-1170**
- 5) Pay in person at: Melvin Municipal Building, 300 W. Washington Street, UG Level, Collections Division or Water Resources Division, 2602 South Elm Eugene Street. (Credit card accepted)
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