**Evaluation: First Impression**

1. **Is the summary short?**

The summary for report 125793 is pretty short and vague, and it gives a brief synopsis of the issue. If I was the writer reporting this bug, my summary would read,”OpenOffice text and spreadsheet documents open in read-only mode”.

1. **Can you understand the report?**
* **As you read the description, do you understand what the reporter did?**

The existing and new text documents and spreadsheets all open in ready-only mode and cannot be edited. Page 1 of existing and new documents and spreadsheets is overwritten by a page of Theme images, typically arrows. The theme images may be removed by toggling the, “Edit file” button. Several hours of tinkering have not led to a remedy,e.g. switch to read-write mode. Apart from this recent problem, Open Office has worked very satisfactorily for me for seven years. A fix would be welcome.

This description of this report is not well documented and is missing a lot of information. From the report, I had to decipher what was stated. Although the issue was documented for version 4.1.1 of OpenOffice advising of text documents and spreadsheets open in read only status, it basically doesn’t give any steps or direction to replicate the bug.

* **Can you envision what the program did in response?**

The comment from oooforum, gave the some steps on what to check **(Check Tools>Options>00>Security on the lower half of the popup see “Security options” the check box at “Recommend password protection on saving”.)** What I gather from the steps was to check the box, but it doesn’t state do I literally check or uncheck the box, and the instructions aren’t clear.

**Do you understand what the failure was?**

It appears when an existing or new text document or spreadsheet is created and saved, once the document is re-open, it show the status of read-only and is overwritten by a page of theme images (typically arrows). These images can be removed by clicking on the file and edit button.

1. **Is it obvious where to start (what state to bring, the program to) replicate the bug?**

I had a pretty good idea on how to start the replication process, since the report advises the version of the software and the Operating System used. I installed the 4.1.1 version of OpenOffice to begin my testing. In addition, I researched and found in Bugzilla, report 113621- WWS8 Simple password-to-open-protected doc.open in read-only mode, to replicate the bug.

1. **Is it obvious what files to use (if any)? Is it obvious what you would type?**

Unfortunately, the original report and comments 1, 2, didn’t have an attachment. This information was missing, so I researched in Bugzilla to find a reputable report to duplicate the bug.

1. **Is the replication sequence provided as a numbered set of steps, which tell you exactly what to do and, when useful, what you will see?**

The original report only has details of the incident, but not the steps. Comment 1, only gives steps on how the check box for,” Recommended password protection on saving”, but is not clear as to check or uncheck the box, the instructions are vague.

1. **Does the report include unnecessary information, personal opinions or** anecdotes that seem out of place?

The report had little to no information and the comment 1 gives recommended steps to follow that are not clear.

1. **Is the tone of the report insulting? Are any words in the report personally insulting?**

Actually, there were no insults or any undertones with this report, pretty vague.

1. **Does the report seem too long? Too short? Does it seem to have a lot of unnecessary steps?**

This actual report doesn’t have enough information, and is very short and it doesn’t give any details as to how duplicate the bug.

1. **Does the report seem overly general (“insert a file and you will see” – what file? What kind of file? Is there an Example, like “Insert a file like blah.foo”?**

The description of the report seems to be overly generalized and the only minute details are toggling into “Edit file” button. This is describing the original report. More details of the report, along with an attachment, will have been more conducive to replicate the bug in OpenOffice version 4.1.1.

**Evaluation: Replicate the Report**

1. **Can you replicate the bug?**

After following the below steps, I was not able to replicate the bug. There was not enough information given in the report to attempt to reproduce the bug, but I proceeded to perform the following steps:

1. Went website OpenOffice.org
2. Download Apache OpenOffice 4.1.1
	* 1. Start menu
		2. All programs
		3. OpenOffice folder
		4. Select OpenOffice , open text document
		5. Typed many different characters on one line save the document and named it untitled 1.odt
		6. Close the document reopened the document and able to delete a few characters, add more characters, saved and close. The document didn’t show the status of ready-only.
		7. I closed OpenOffice and open OpenOffice Cal to create a spreadsheet
		8. On A1:AMJ1, I proceeded to add numeric numbers in columns 1, 2, 3, saved the file and name it spreadsheets.ods. I reopen the spreadsheet (once again the spreadsheet was not in read-only mode) deletes some numbers in column c and re-added different number, hit file and save
		9. I reopen the spreadsheet, hit file –properties-security to double check and see if the spreadsheet was in read-only, status and it sit wasn’t
		10. Went to the text document saved, reopened and follow the same steps to see if file showed in read only, it didn’t

**2) Cross Reference**

Since I had a problem with replicating the bug, I decided to further my research by going into the Bugzilla website to see if I can find a bug report similar to what I’ve selected. I came across issue 113621-WWS8: Simple password-to-open-protected doc.open in read-only mode. While I was reading the initial report, this seems to be quite similar to the issue I had chosen. I notice on comment 5, it actually gives you the step on how to replicate the issue on version 4.1.1. I completed the following steps:

Create a new document in Writer

Type in something( I completed a sentence)

File , save as

Select Word 97/2000 format, choose a writer folder, give it a name and check “Save with password”, then hit save

In the following dialog requesting to enter the password, just type the password twice and confirm (i.e.: do NOT open “More options” and do NOT check “open file in the read-only mode”)

When I close the document and reopened it after typing the password, the document would come up as a read-only file. I closed the document and went to my documents folder, right clicked and went to properties, at the bottom of the attributes, you will see that there is no checkmark in the read-only box. Please review the screenshot listed. This report was very similar to the one I selected, with little to no instructions, where this report had more instructions on how to replicate bug. I was successfully able to replicate the same bug, if not similar.

1. **Did you need additional information? Did you have to guess about what to do next?**

I wanted to find out if it were possible to open a new or existing file in read-only status, and decided to do some research on the OpenOffice Forum. I wanted to see how many cases were reported for read-only incidents on version 4.1.1 and to my surprise, there weren’t that many, but I was able to finally find an issue in Bugzilla to replicate the bug successfully.

1. **Did you wonder whether you had done a step correctly? Would additional feedback (like the program will respond like this”) have helped?**

Although the original report stated what O/S system used when this happen, it doesn’t give enough emphasis or details as to why this happen or what caused it and even the last comment 2 from jsc@apache.org was not able to replicate this bug using Windows 7.

1. **Did you have to change your configuration in anyway the report did not specify?**

I didn’t have to change anything.

1. **Did some steps appear unnecessary? Were they unnecessary?**

There was not enough information in the original report to advise if the steps were unnecessary or not.

1. **Did the summary accurately display the failure**?

The summary didn’t display the failure

1. **Did the description accurately describe the failure?**

The description was brief and lack substance to replicate the issue.

1. **Does the description include non-factual information**

Since the report was lacking the information needed to replicate the incident, I was not able to verify if the bug existed, until I researched and found a similar report to replicate the bug.

**Evaluation: Follow-Up Test**

1. **Is the report missing follow-up tests that you think should have been run? Are there follow-up tests that should be added to this report if the reporter had the t**ime?

Yes the original report advise of windows 7, but doesn’t show testing on any other Operating Systems. Although I have two separate laptops with Windows 7, I made an attempted to replicate the bug using OpenOfice 4.1.2. The end results were, not being able to replicate using a newer version of OpenOffice, but after finding a similar report, I was able to replicate the bug in both 41.1. and 4.1.2. I also test the same exact steps using OpenOffice Cal, in both versions, but was able to open both documents with no problem. I was able to edit the spreadsheets.

1. **What would you hope to learn from this tests**?

By using, such as the REGMEN theory, this would give me the ability to accurately gain the maxium results of testing and creating an accurate report.

1. **How important would these tests be?**

These tests would be important enough for me to add value and substance to my report.

1. **Are some tests obviously likely to yield important information that you feel a competent reporter would have run them and described the results?  For example**
2. ***Does the report describe a corner case without considering non-extreme values?***

I believe this issue would not be considered a corner case, because the original report was almost difficult to reproduce, and the comments from the issue were not compelling enough to pursue the incident any further.

1. ***Does the report rely on other specific values, without considering how the program will deal with other values in the same class*** (What is this class?)

The original report doesn’t not give enough information, and the only value is listed is, “Theme images may be removed by toggling the, “Edit file “button.

1. ***Is the report so general that it is almost certainly inaccurate? (“Insert any file at this point – really? Any file? Any type of file? Any size? Did the tester supply examples of files that actually yielded the failure?***

The report does advise of files opening in read-only mode and it also states what files/documents are having this problem, bug the report was lacking , detailed information, steps on how to recreate the issue, and screenshot as the results of replication.

**Evaluation: Tester’s Speculation or Evaluation**

**1)) If the report includes such information is it credible and useful or not?**

Although the issue was reported, there wasn’t enough information to replicate the problem. If the report was accurately documented with detailed information, along with steps to recreate the issue, this data would have been very useful and less time consuming.

**2) Does the report cite facts to support the evaluation?**

The reporter did not provide enough speculation or evaluation to review the data and to validate its findings.