



**IRCTCs e-Ticketing Service**  
**Electronic Reservation Slip (Personal User)**



- This ticket will only be valid with an ID proof in original provided at the time of booking by the passenger (s). If found travelling without ID Proof, passenger (s) will be treated as without ticket and charged as per extant Railway rules.
- At least one passenger should travel with his/her ID card in original which is indicated on the ERS/VRM. In case he/she is not travelling, all other passenger(s) booked on that ticket, if found travelling in train will be treated as travelling without ticket and charged accordingly.
- Valid IDs to be presented during train journey by one of the passenger booked on an e-ticket :- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt / Public Sector Undertakings of State/Central Government, District Administrations, Municipal bodies and Panchayat Administrations which are having serial number /Student Identity Card with photograph issued by recognized School or College for their students /Nationalized Bank Passbook with photograph /Credit Cards issued by Banks with laminated photograph.
- General rules/ Information for e-ticket passenger have to be studied by the customer for cancellation & refund.



SCAN TO VERIFY

PNR No: 6128524385	Train No. & Name: 13009/DOON EXPRESS	Quota: Tatkal
Transaction ID: 0872314642	Date of Booking: 21-Mar-2014 10:19:35 AM	Class: 2A
From: BANDEL JN(BDC)	Date of Journey: 22-Mar-2014	To: DEHRADUN(DDN)
Boarding: BANDEL JN(BDC)	Date of Boarding: 22-Mar-2014	Scheduled Departure: 21:41 *
Resv Upto: DEHRADUN(DDN)	Scheduled Arrival: 24-Mar-2014 07:25 *	Adult: 01 Child: 00
Passenger Mobile Number: 8013465401		Distance: 1518 KM
<b>Passenger Address :-</b> 951/Tribeni, Hooghly HOOGHLY WEST BENGAL - 712503		

**FARE DETAILS :**

S.No.	Description	Amount (In rupees)	Amount (In words)
1	Ticket Fare **	Rs. 2445.0	Rupees Two Thousand Four Hundred and Forty Five Only
2	IRCTC Service Charges# (Incl. of Service Tax)	Rs. 22.47	Rupees Twenty Two and Four Seven Paise Only
3	Total	Rs. 2467.47	Rupees Two Thousand Four Hundred and Sixty Seven and Four Seven Paise Only

\*\* Inclusive of Service Tax - Rs 87 Only

# Services Charges per e - ticket irrespective of number of passengers on the ticket .

**PASSENGER DETAILS :**

SNo.	Name	Age	Sex	Concession Code	Booking Status/ Current Status/Coach No./Seat No	ID Card Type/ ID Card No
1	D CHATTERJEE	21	Female		CONFIRM A1/ 0020/ UB	Student Identity Card / 110440102005

**This ticket is booked on a personal user ID and cannot be sold by an agent. If bought from an agent by any individual, it is at his/her own risk.**

**SPECIAL OFFER**  
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On purchase of ₹1199

Customer Care: 1800 200 2646 • offers valid on selected categories

**IMPORTANT:**

- For details, rules and terms & conditions of E-Ticketing services, please visit [www.irctc.co.in](http://www.irctc.co.in).
- \*New Time Table will be effective from 01-07-2013. Departure time and Arrival Time printed on this ERS/VRM is liable to change. Please Check correct departure, arrival from Railway Station Enquiry, Dial 139 or SMS RAIL to 139.
- There is amendments in certain provisions of Refund Rule. Refer Amended Refund Rules w.e.f 01-07-2013.
- The accommodation booked is not transferable and is valid only if one of the ID card noted above is presented during the journey. The ERS/VRM/SMS sent by IRCTC along with the valid ID proof in original would be verified by TTE with the name and PNR on the chart. If the passenger fail to produce/display ERS/VRM/SMS sent by IRCTC due to any eventuality (loss, damaged mobile/laptop etc.) but has the prescribed original proof of identity, a penalty of Rs.50/- per ticket as applicable to such cases will be levied. The ticket checking staff On board/Off board will give Excess Fare Ticket for the same.
- E-ticket cancellations are permitted through [www.irctc.co.in](http://www.irctc.co.in) by the user.
- Obtain certificate from the TTE /Conductor in case of PARTIALLY waitlisted e-ticket, LESS NO. OF PASSENGERS travelled, A.C.FAILURE, TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC Ltd., Internet Ticketing Centre, IRCA Building, State Entry Road, New Delhi-110055 after filing on-line refund request for claiming refund.
- Passengers are advised not to carry inflammable/dangerous/explosive articles as part of their luggage and also to desist from smoking in the trains.
- Contact us on: - 24\*7 Hrs Customer Support at 011-39340000 , Chennai Customer Care 044 – 25300000 or Mail To: [care@irctc.co.in](mailto:care@irctc.co.in).
- For any suggestions/complaints related to Catering services, contact Toll Free No. 1800-111-321 (07.00 hrs to 22.00 hrs)