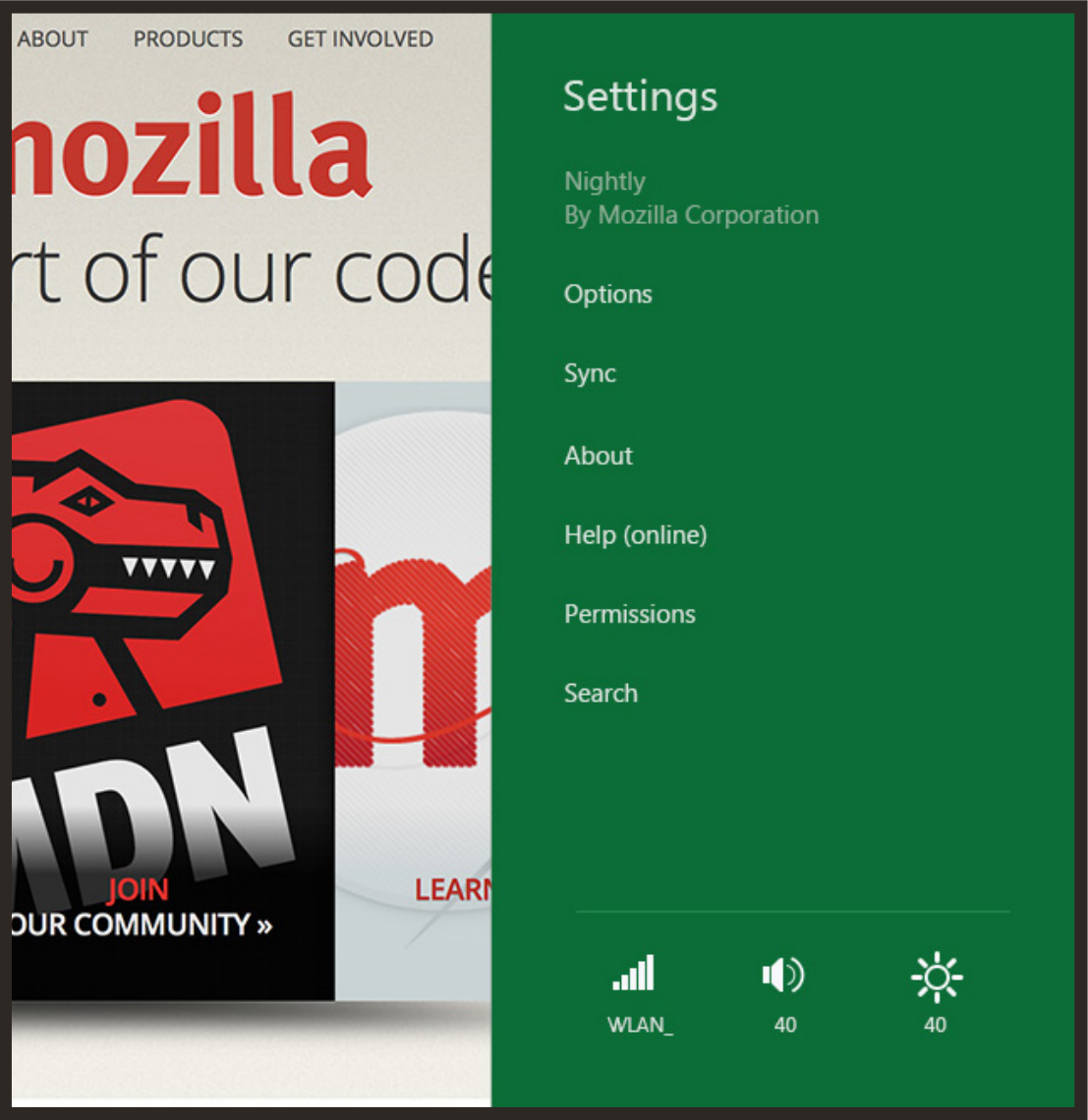
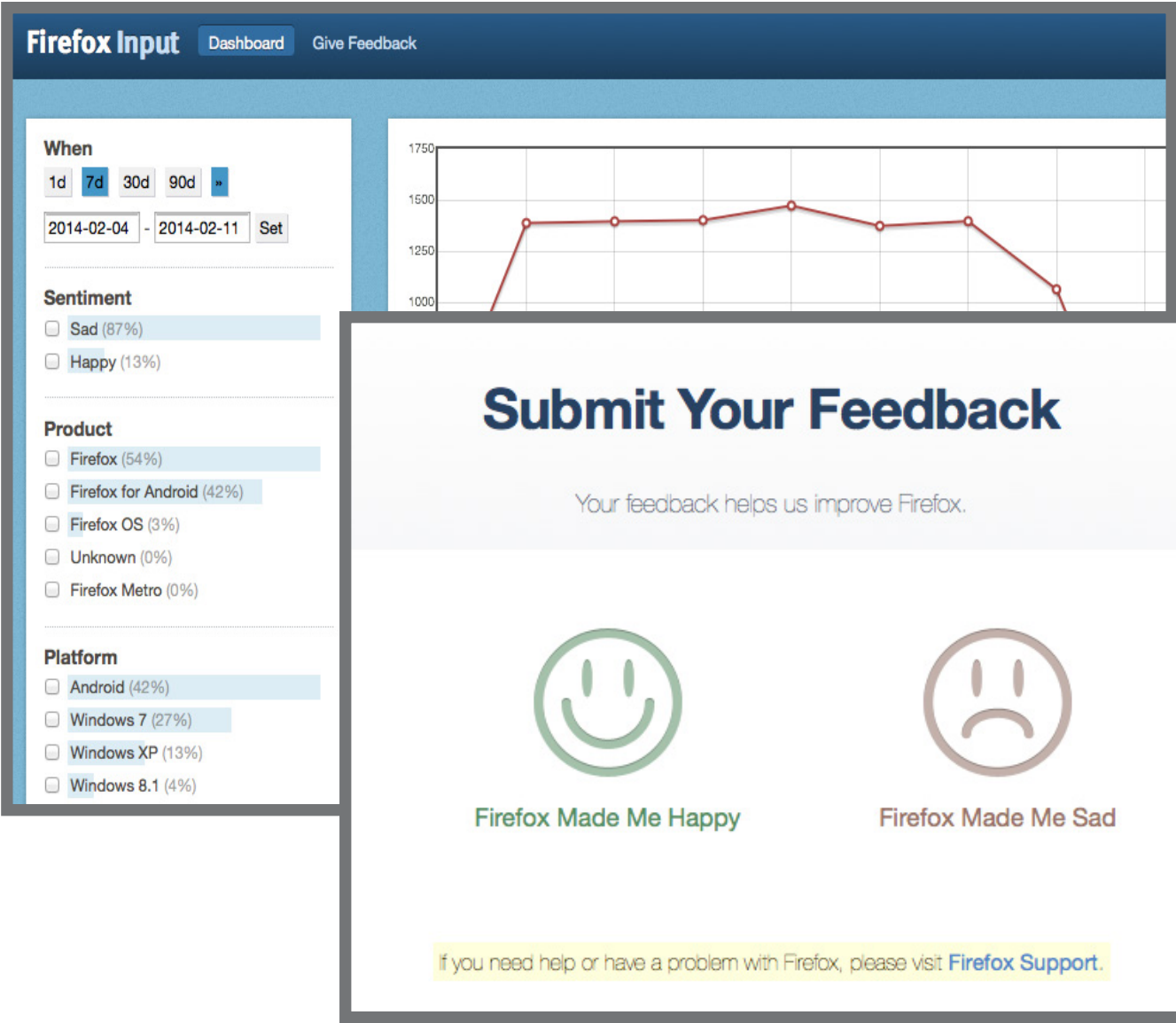


# Feedback

Integrate Firefox Input system with Firefox Metro to collect user feedback

Last updated:  
Feb 12th, 2014



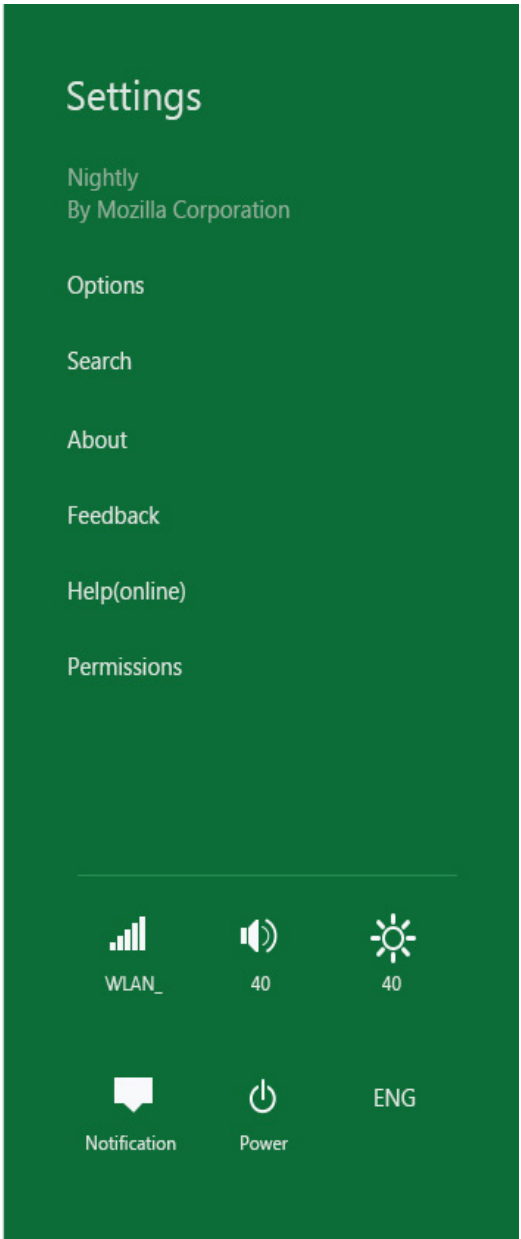
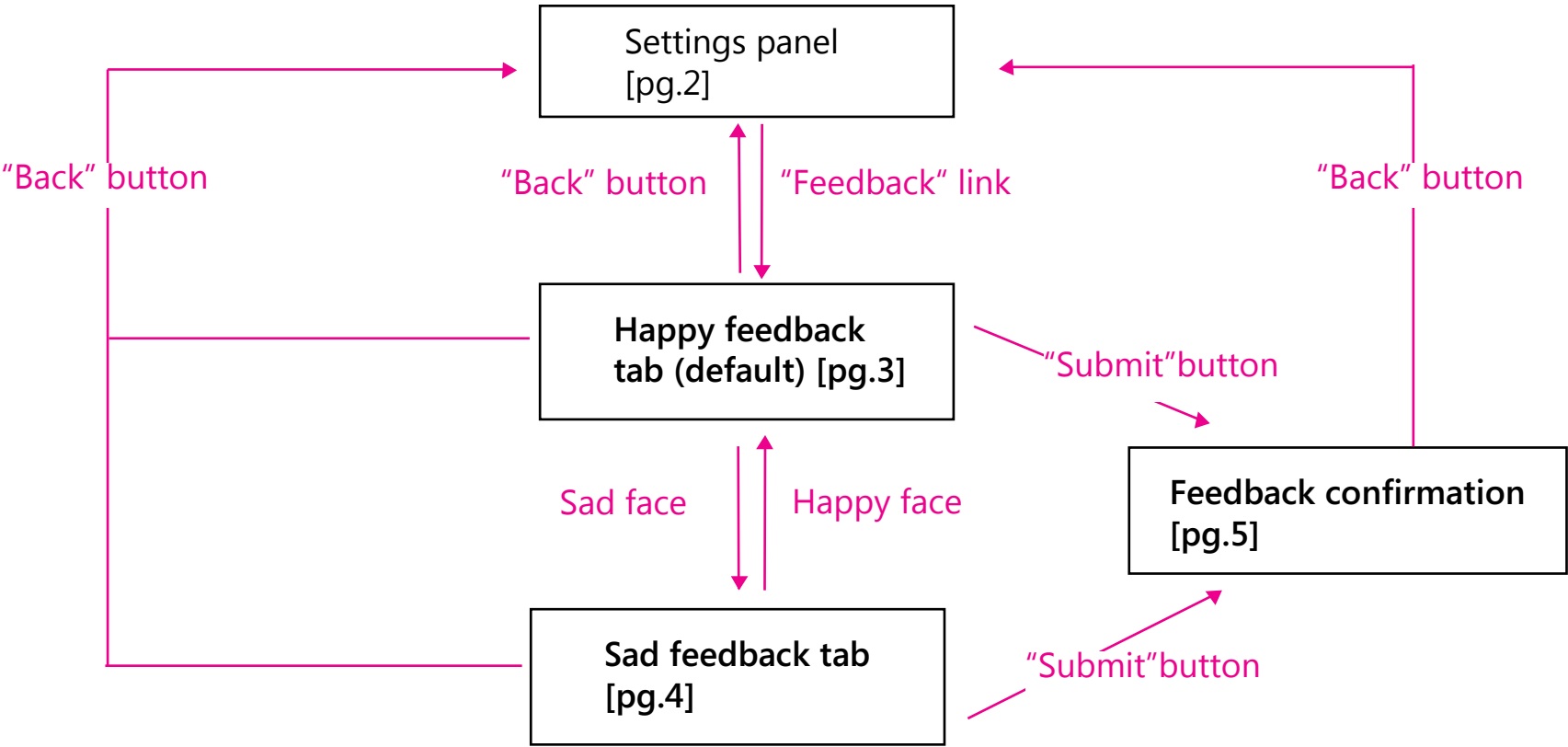
Firefox Input

+

Firefox Metro



## Interaction Flow



Firefox metro "Settings" panel

Note: Background color is user's Win8 theme color

# 1 *Happy feedback*

Happy feedback tab is the index landing page once the users clicks to open "Feedback ".

Most users file issues, complaints via Input. Making happy tab the default could potentially encourage users to submit more positive feedback to Firefox

← Feedback

😊  
Happy

☹️  
Sad

Super! It's great to hear that you like our browser.

Please describe what you liked.

just started playing with the touch versions of firefox and nightly so far so good, there is much for me to get used to, as i mostly live in the desktop (w8.1) thanks!

If your feedback is related to a website, you can include it here.

Use current page link

Email address (optional):

Submit Feedback


Privacy Policy | About Firefox Input


A convenient way to report the URL of current open site


To reduce layers of information, show optional field together with required fields

## 2 *Sad feedback*

Following the existing Input dashboard on Firefox desktop, Metro will be using a consistent wording and feedback forms.

 Feedback

  
Happy

  
Sad

Sorry to hear that you have not had a good experience with our browser.

Please tell us why so we can fix it.

If your feedback is related to a website, you can include it here.

Use current page link

Email address (optional):

Please enter your comment.

Submit Feedback

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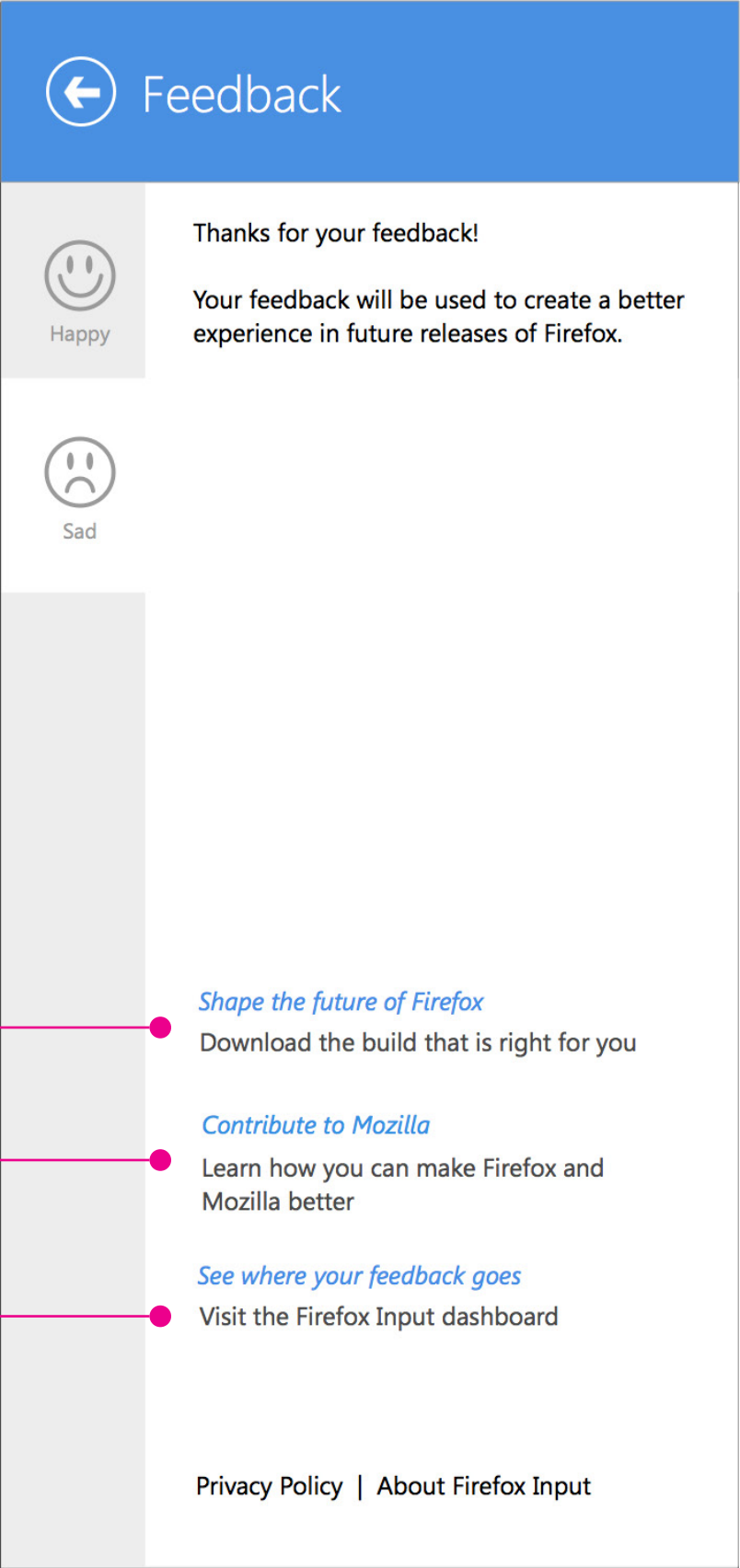
Open "<http://www.mozilla.org/en-US/privacy/policies/websites/>" in Firefox Metro

Open "<https://input.mozilla.org/en-US/about>" in Firefox Metro

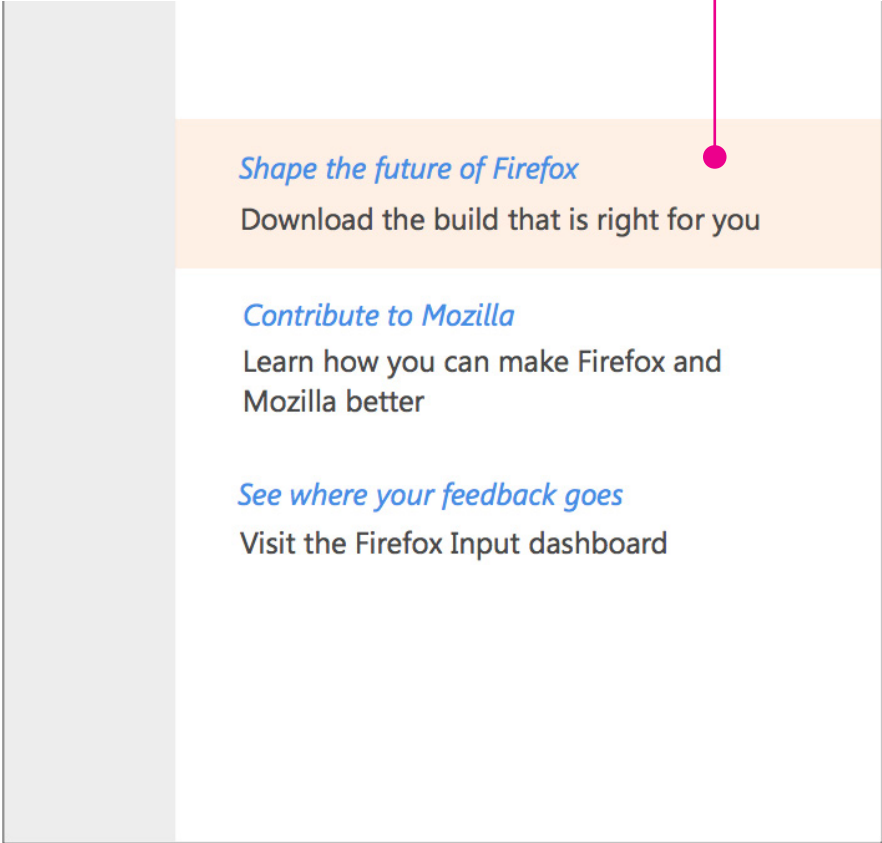
### 3 Confirmation

The content on confirmation is the same for happy feedback tab and sad feedback tab.

- Open "http://www.mozilla.org/en-US/firefox/channel/" in Firefox Metro
- Open "http://www.mozilla.org/en-US/contribute/" in Firefox Metro
- Open "https://input.mozilla.org/en-US/" in Firefox Metro





Pressed-down state of the link. The entire block is a touch target




## 4 *Missing required field*

If the user submitted feedback without entering any content in the comment field, the user will be notified with a hint on the interface.

 Feedback

  
Happy

  
Sad

Sorry to hear that you have not had a good experience with our browser.

Please tell us why so we can fix it.

If your feedback is related to a website, you can include it here.

Use current page link

Email address (optional):

Please enter your comment.

Submit Feedback

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