

Feedback

Integrate Firefox Input system with Firefox Metro to collect user feedback

Last updated:
Feb 12th, 2014



Firefox Input

DashboardGive Feedback

When

1d7d30d90d»

2014-02-04 - 2014-02-11Set

Sentiment

☐ Sad (87%)

☐ Happy (13%)

Product

☐ Firefox (54%)

☐ Firefox for Android (42%)

☐ Firefox OS (3%)

☐ Unknown (0%)

☐ Firefox Metro (0%)

Platform

☐ Android (42%)

☐ Windows 7 (27%)

☐ Windows XP (13%)

☐ Windows 8.1 (4%)

1750

1500

1250

1000

Submit Your Feedback

Your feedback helps us improve Firefox.

Firefox Made Me Happy

Firefox Made Me Sad

If you need help or have a problem with Firefox, please visit [Firefox Support](#).

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mozilla

rt of our code

ADN

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LEARN

Settings

Nightly

By Mozilla Corporation

Options

Sync

About

Help (online)

Permissions

Search

WLAN_

40

40

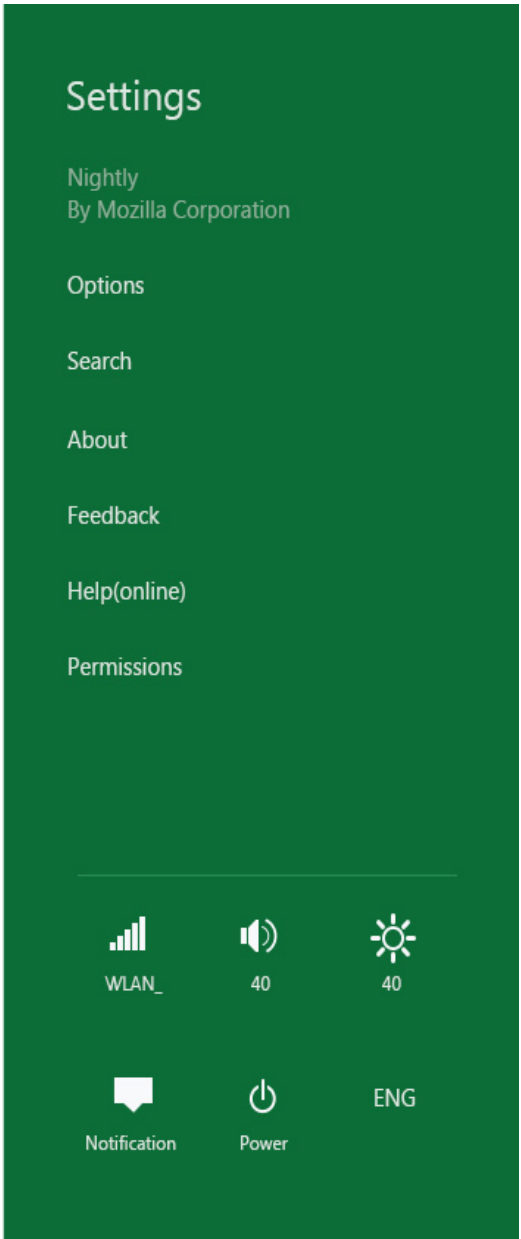
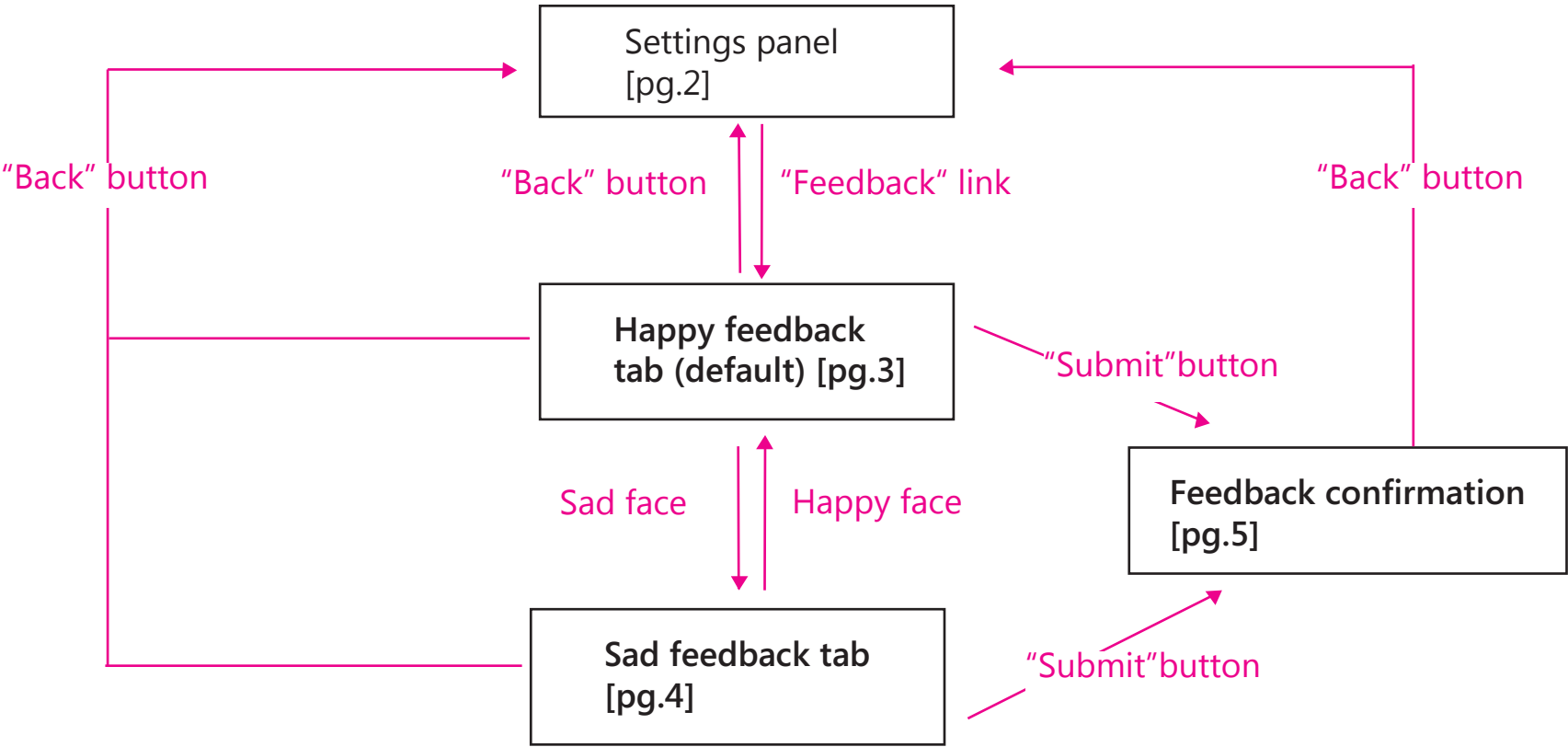
Firefox Input

+

Firefox Metro



Interaction Flow



Firefox metro "Settings" panel


Note: Background color is user's Win8 theme color


1 *Happy feedback*

Happy feedback tab is the index landing page once the users clicks to open "Feedback".

Most users file issues, complaints via Input. Making happy tab the default could potentially encourage users to submit more positive feedback to Firefox

← Feedback


Happy


Sad

Super! It's great to hear that you like our browser.

Please describe what you liked.

If your feedback is related to a website, you can include it here.

Use current page link

Email address (optional):

Submit Feedback

Privacy Policy | About Firefox Input

A convenient way to report the URL of current open site

To reduce layers of information, show optional field together with required fields

2 *Sad feedback*

Following the existing Input dashboard on Firefox desktop, Metro will be using a consistent wording and feedback forms.

← Feedback

😊
Happy

☹
Sad

Sorry to hear that you have not had a good experience with our browser.

Please tell us why so we can fix it.

If your feedback is related to a website, you can include it here.

Use current page link

Email address (optional):

Submit Feedback

Privacy Policy | About Firefox Input

Open "<http://www.mozilla.org/en-US/privacy/policies/websites/>" in Firefox Metro

Open "<https://input.mozilla.org/en-US/about>" in Firefox Metro

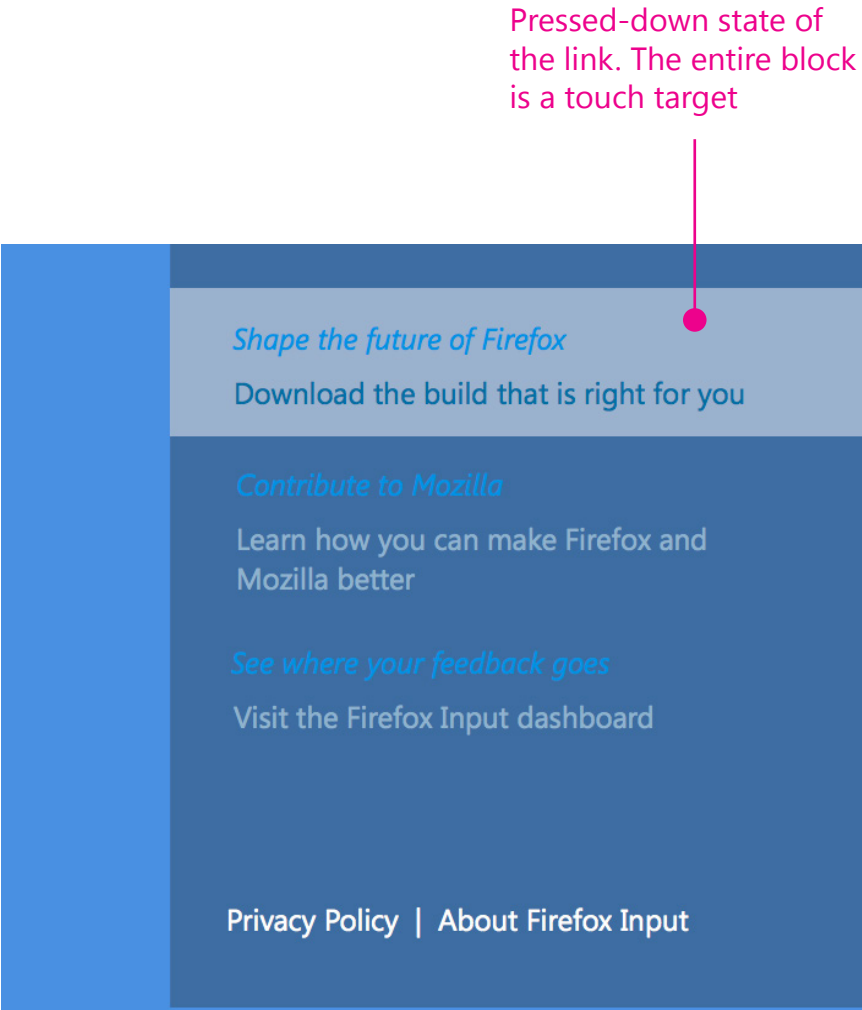
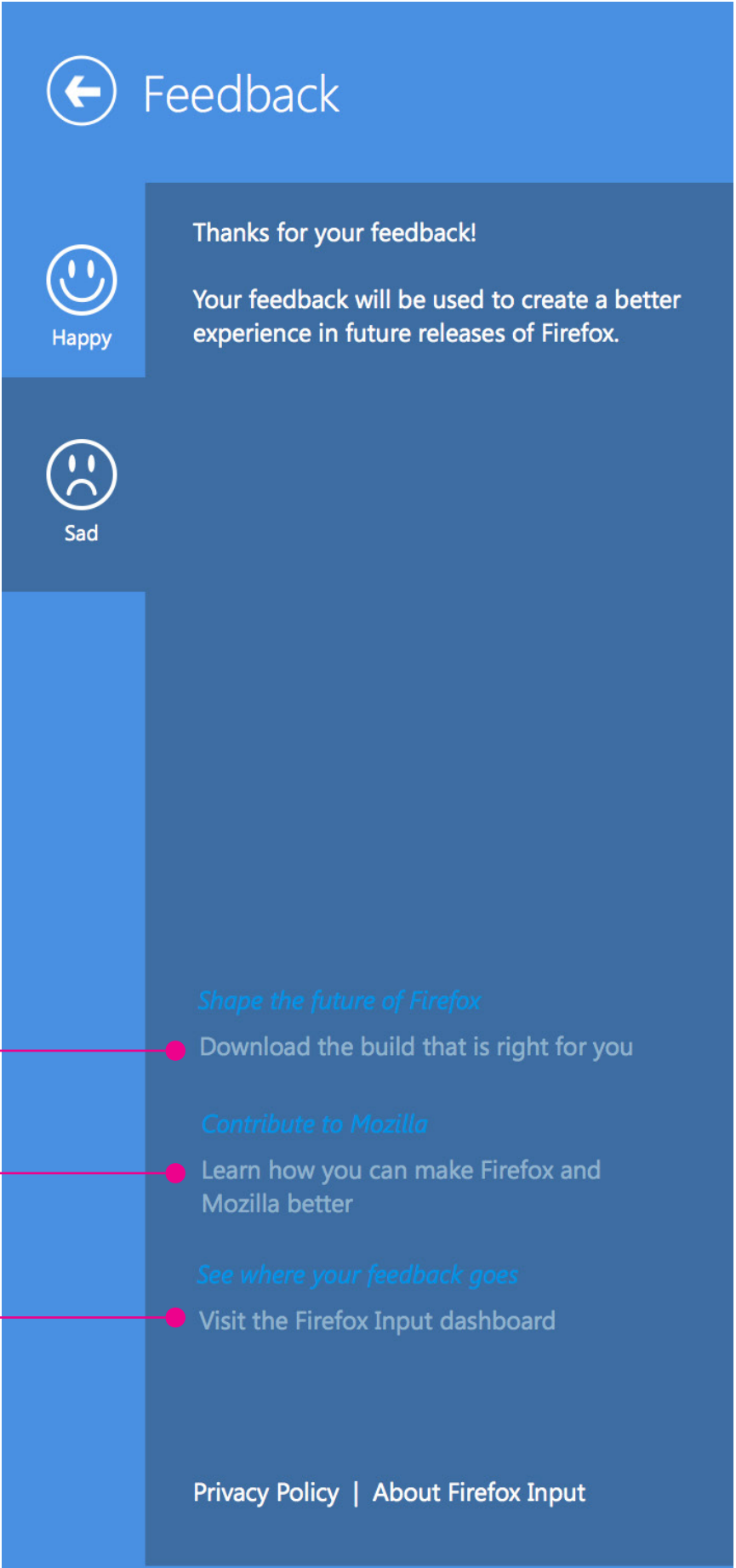
3 Confirmation

The content on confirmation is the same for happy feedback tab and sad feedback tab.

Open "<http://www.mozilla.org/en-US/firefox/channel/>" in Firefox Metro


Open "<http://www.mozilla.org/en-US/contribute/>" in Firefox Metro


Open "<https://input.mozilla.org/en-US/>" in Firefox Metro




4 *Missing required field*

If the user submitted feedback without entering any content in the comment field, the user will be notified with a hint on the interface.

 Feedback

 Happy

 Sad

Sorry to hear that you have not had a good experience with our browser.

Please tell us why so we can fix it.

If your feedback is related to a website, you can include it here.

Use current page link

Email address (optional):

Please enter your comment.

Submit Feedback

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