



Help Topics

Learn the Basics: get started



Download, install and migration



Privacy and security settings



Customize controls, options and add-ons



Fix slowness, crashing, error messages and other problems



Get community support



Hot Topics

How to enable Java if it's been blocked »

Adobe Flash plugin has crashed - Prevent it from happening again »

How to remove the Babylon toolbar, home page and search engine »

How to disable the built-in PDF viewer and use another viewer »



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Tab basics

Pinned tabs, tab organizer, new tab page, quickly move between tabs

Use bookmarks

Save, sort and organize your favorite websites to make them easy to find, access them easily using one-click bookmarklets

Tips and tricks

Keyboard and mouse shortcuts, search from the address bar and within a page, share between multiple people on one computer

Setting the home page, view, manage and print websites, files and documents, accessibility

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Release notes, known issues, compatibility, profiles and user data

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Versions and languages

Find and install versions that still works with your Windows or Mac operating systems

Privacy and security settings



Copy your personal information from one browser to another

Import and export bookmarks and favorites from Internet Explorer, Google Chrome, Safari and Opera, backup and restore bookmarks

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Cookies

Delete, disable and enable information that websites use to track your preferences

Passwords, forms, search and history

Control what's stored and suggested: usernames, passwords, recent websites, search terms, and form information

Private browsing, secure connection, Do Not Track, and understanding your browser performance

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Controls and buttons

Font size and zoom controls, status bar, File/Edit/View menus, navigation buttons

Options, preferences and settings

Modify how Firefox and various websites work by default, advanced settings for network and encryption

Add-ons, plugins and extensions

Flash, Java, Windows Media, QuickTime and Silverlight, ad blocker, video downloader, download manager and themes

Tab and bookmark options

Restore tabs from last time, tabs on bottom, bookmark toolbar and folders

Firefox Sync

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Unblock connection

Firewall, antivirus, Server Not Found error

Cannot save settings or remember information

Firefox keeps asking me to update even though I had done it

Diagnose problems

Reset Firefox, Safe mode

Add-ons and unwanted software

Babylon toolbar, malware, Flash and PDF

Slowness

Hangs, not responding, uses too much memory (RAM) and CPU resources

Problems with websites

Facebook, YouTube, webmail, etc.

Videos, sound, pictures, animations

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Help from our volunteer contributors

How to use the Troubleshooting Information page and create a screenshot of your problem to help us solve it

Support newsgroups and MozillaZine

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