



CONTACT US: 1-530-550-3900 | suddenlink.com

Account Number: 001-3332-033106102

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Charge detail for billing period Nov 02 - Dec 01

PREVIOUS ACTIVITY

Previous Statement Balance	-2.64
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MONTHLY CHARGES

13.25



Video Services	Qty	10.00
Includes: Standard Cable		
SL DigitalLink	1	0.00
Broadcast Station Surcharge	1	3.25

TAXES AND FEES

0.75

Video

FCC Fee	0.08
Franchise Fee	0.67

TOTAL DUE

11.36

Thank you for being a Suddenlink Communications customer. We appreciate your business.

Suddenlink customers who subscribe to a bundled package of services with a guaranteed promotional rate will keep that rate until its anniversary date. All others will notice adjustments to the price of some services, effective December 2013. Specifically, Basic TV will increase \$3.00 per month; the Family and Movie Packages will increase \$0.25 per month; the Sports Package will increase \$1.25 per month; HBO and Showtime will increase \$1.00 per month; SD and HD (non DVR) converter boxes will increase \$1.00 per month; and High Speed Internet 3.0 and 15.0 will increase \$1.00 per month. The broadcast station surcharge will increase \$0.50 per month. These adjustments are necessary due to the rising cost of TV programming, equipment, insurance, network expenses for Internet service, and other factors. Taxes, fees, and surcharges will be adjusted accordingly. We have bundled packages of two or more services that can help many customers off-set these adjustments and potentially save money. More than six out of 10 Suddenlink customers have already taken advantage of such offers, bundling services with us. For more information, please call 1-855-421-4580.

We're committed to better service.

- Local call centers across the U.S.
 - 30-Day Money-Back Guarantee
 - Commitment to giving back to local communities
- Suddenlink just keeps getting better.

Go Wireless.

Introducing Suddenlink WiFi@Home.

- MULTIPLE COMPUTERS CAN USE ONE CONNECTION.
- SUDDENLINK PROVIDES ALL THE EQUIPMENT YOU NEED.
- ENJOY FREE TECH SUPPORT, DAY AND NIGHT.
- OUR SECURE CONNECTION KEEPS YOUR DATA SAFE.



Service availability & product offerings may vary. Other restrictions may apply. ©Suddenlink Communications 2013.
SCADF005

VIDEO CLOSED CAPTION - Please call 314-315-9645 to report a Video Closed Caption issue. You may also fax your issue to 314-315-8261, email it to closedcaption@suddenlink.net, or send it to Customer Experience Manager, 6151 Paluxy Drive, Tyler TX 75703.

Electronic Check Conversion: When you provide a check as payment, you authorize us to either use the information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction.

If your check is returned for insufficient funds, you expressly authorize your account to be electronically debited or bank drafted for the amount of the check plus an insufficient funds fee of \$25.00. The use of a check for payment is your acknowledgement and acceptance of this policy and its terms and conditions.

Payments not received by the due date on this statement may be treated as delinquent and assessed a processing fee as set forth in your annual notice. If disconnected, additional fees and a deposit may be required to reconnect.

