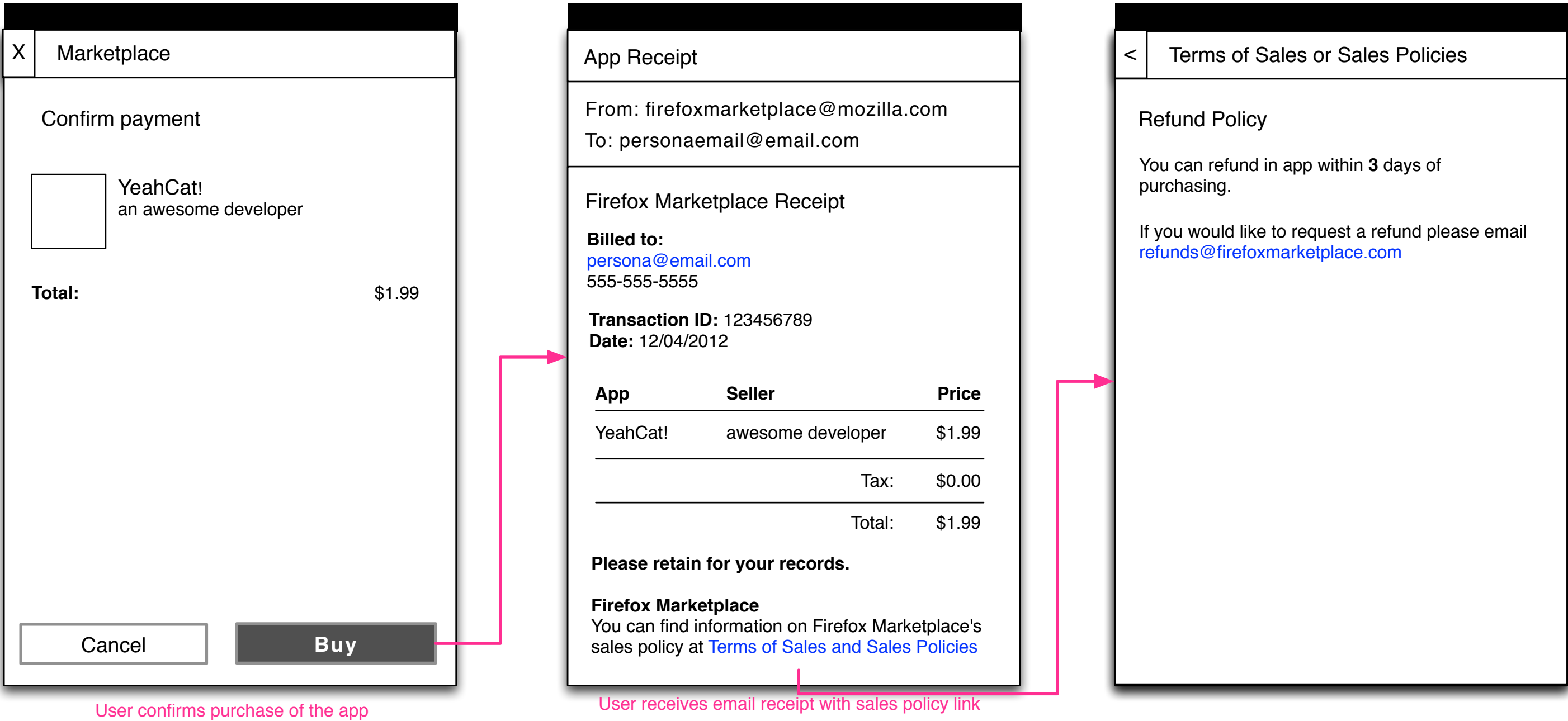


Firefox Marketplace

Refunds UX

Change log

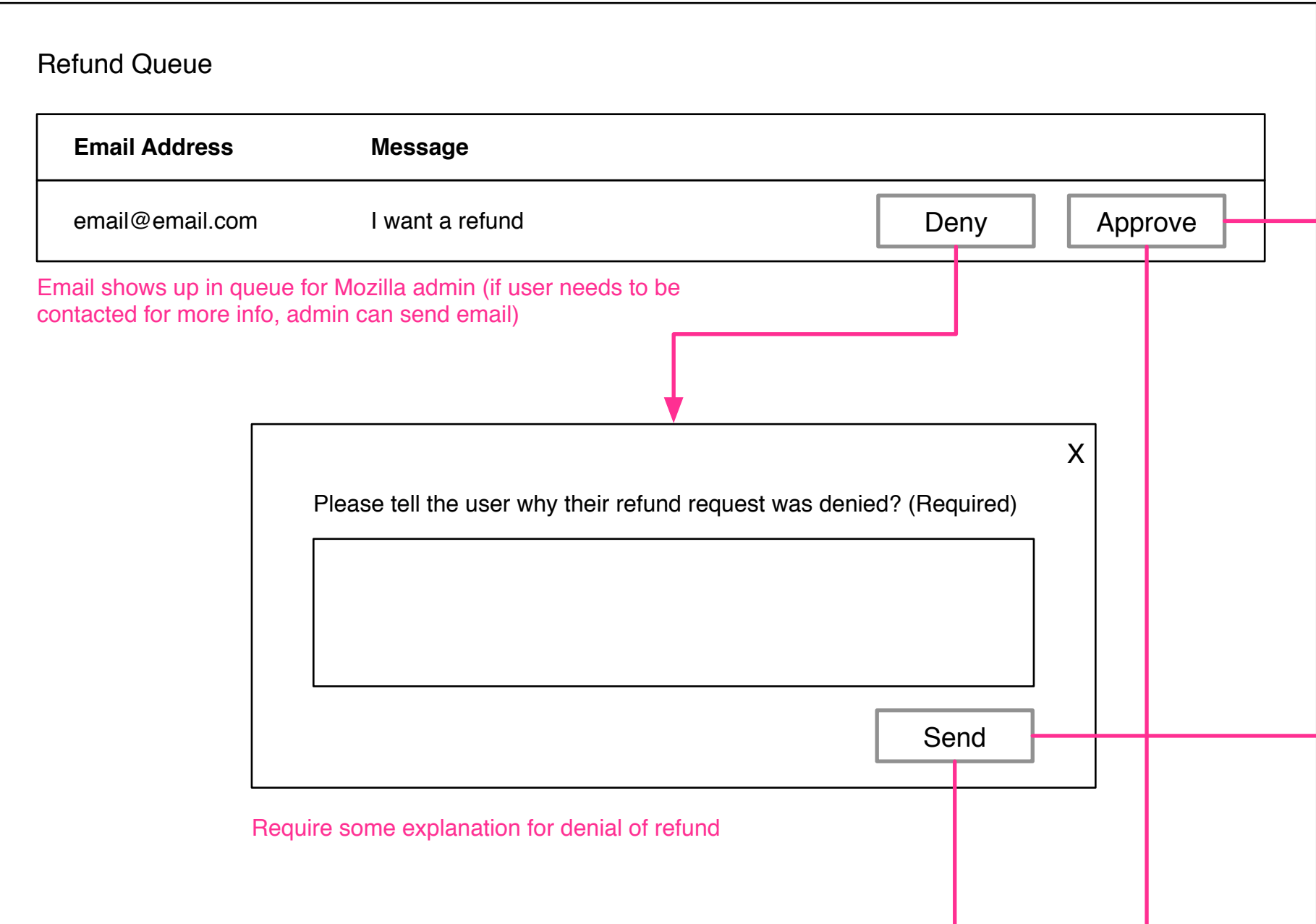
VERSION	DATE	CHANGES
3	Dec, 07, 2012	Manual refund by email only per Wil Clouser. More detailed receipt design
2	Dec, 03, 2012	No longer using store credit. Reverting to manual refund flow via refund policy page
1	Nov, 29, 2012	Spec created



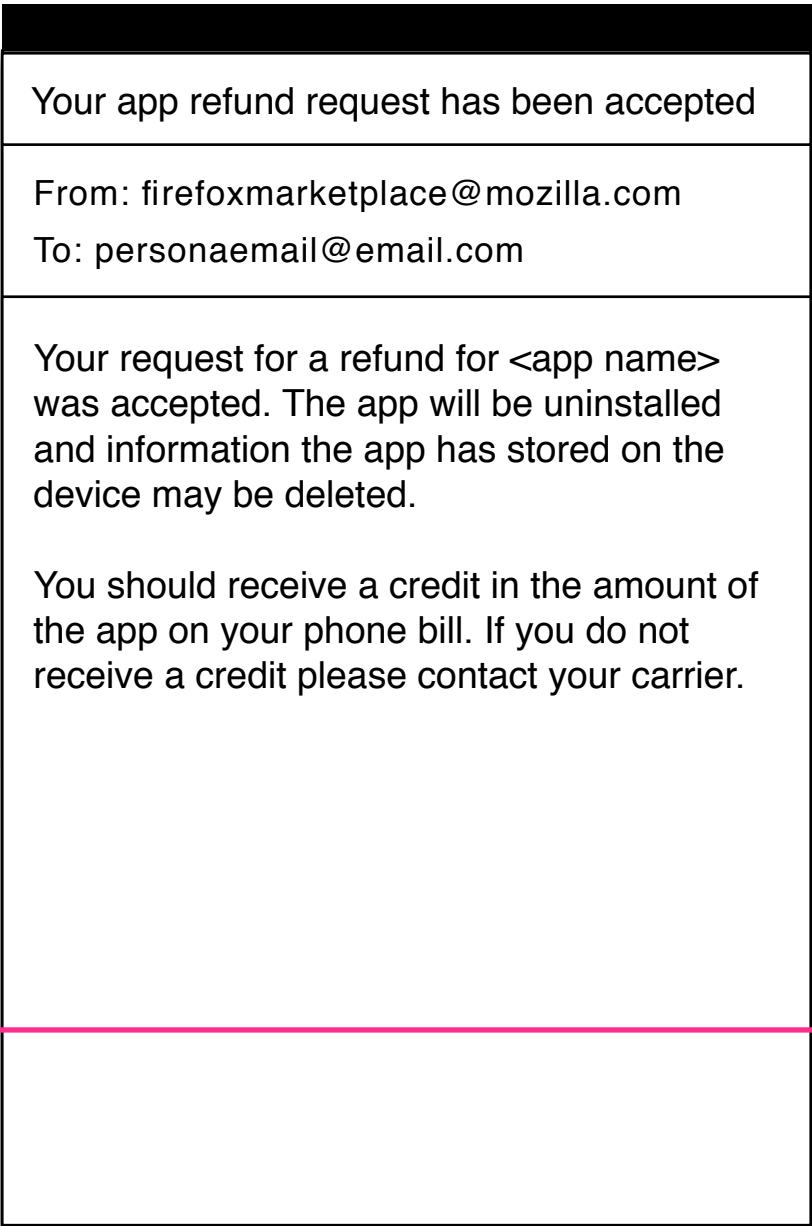
FIREFOX MARKETPLACE REFUNDS UX FLOWS

v1, MAUREEN HANRATTY, Dec 07,2012 3

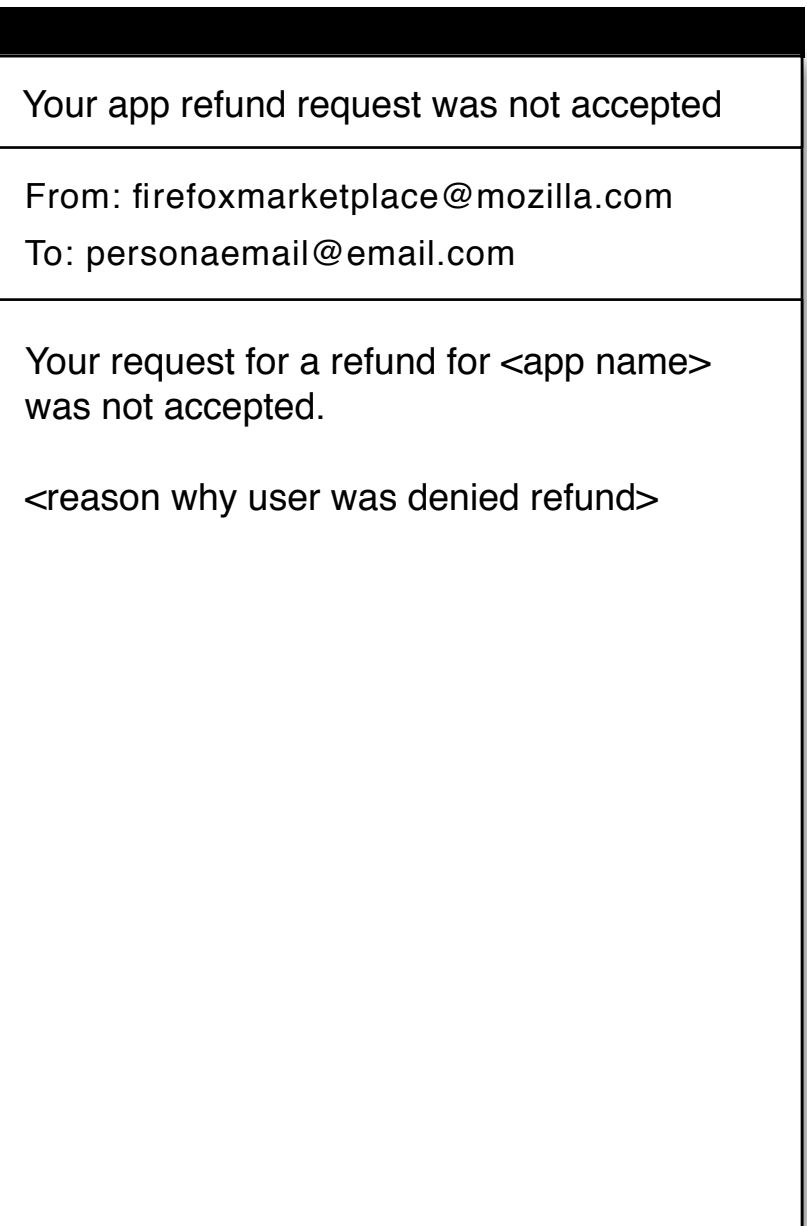
Mozilla Admin refund queue



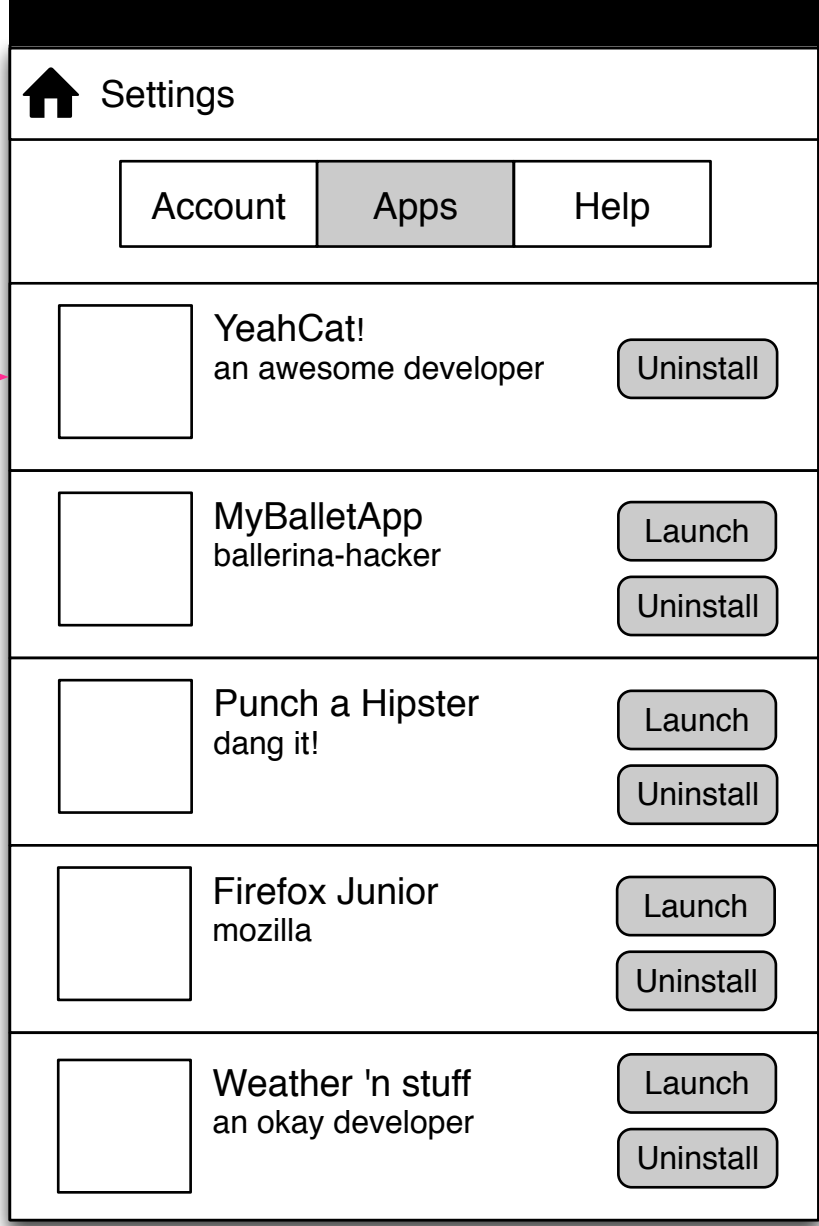
User: App request accepted email



User: App request denied



User: Apps tab refund accepted



User: Apps tab refund denied

