

	Topic landing page	Refine and focus	Subtopic landing page
Show less decrease scope	<p>Only show the first 10–20 articles under any category. The rest can go under a “Next page” button.</p> <p>How to sort for good articles:</p> <ol style="list-style-type: none"> <li>1. What user think as good: helpfulness</li> <li>2. What we think as good: promoted</li> </ol> <p>(Continued below as #3)</p>	<p>Only show up to 10 facets. The rest can go under a “Show more filters” button. Up to 5 is probably better.</p> <p>How to sort for good facets:</p> <ol style="list-style-type: none"> <li>1. Helpfulness of articles inside the facet               <ol style="list-style-type: none"> <li>a. Average of all articles</li> <li>b. Average of 10 random articles</li> <li>c. Average of top 10 articles</li> </ol> </li> <li>2. Manual curation: promoted</li> </ol>	<p>Only show the first 10 articles under any topic. The rest can go under a “Next page” button.</p> <p>The sort order doesn’t matter all that much here, since the list has been filtered down to a (hopefully) more useful state.</p> <p>Provide article summary under each article, a la search result page</p>
Show more increase scope	<p>3. Do they have different topics represented somewhat equally? Do their subtopics overlap a lot?</p> <p>Little to no overlaps == good Lots of overlaps == bad</p> <p>We want each topic landing page to be populated not only by good articles, but also articles with diverse subtopics.</p>	<p>3. Are these topics categorically unique? Unique topics contains the least amount of overlapping articles with other topics.</p> <p>Little to no overlap == good Lots of overlaps == bad</p> <p>Unique topics shouldn’t be given priority. We want the few topic facets that we have to be as distinct as possible from each other.</p>	<p>Have a list of related articles, so user who identifies problem by association (ie. “My problem sounds similar to this”) can get to the right place.</p>
Goals	<p>Reduce the number of articles shown within each topic down a small set.</p> <p>Increase the diversity of articles within each set.</p>	<p>Reduce the number of topics shown on the refine tool down to a small set</p> <p>Make each topic have more potential to be useful by increasing uniqueness.</p>	<p>Reduce the number of articles shown within each topic down a small set.</p> <p>At the same time, give user a chance to explore other areas if the article is still not helpful, without hitting back.</p>