


[Back to Gas & electricity](#)
[Our tariffs](#)
[Clear & Simple](#)
[Fix & Fall March 2014](#)
[Online Variable
February 2014](#)
[Online Variable
February 2014 rates](#)
[Terms & conditions](#)
[Discount Variable
February 2014](#)
[Pay As You Go
Energy™](#)
[Sustainable Energy](#)
[Tariff FAQ's](#)
[Tariff rates](#)
[Tariff A - Z](#)

Online Variable February 2014 – Terms & conditions

Contents

[1 This contract](#)
[2 Our prices & charges](#)
[3 Paying your bill](#)
[4 Deposit](#)
[5 Meters and access to the property](#)
[6 About your supply](#)
[7 Changes to this contract](#)
[8 Ending this contract](#)
[9 Our responsibility for loss or damage](#)
[10 Using personal information](#)
[11 Information about the services we provide and our complaints procedure](#)
[12 National Terms of Connection](#)
[13 Extra conditions for Pay As You Go Energy™ customers](#)
[14 Extra conditions if you have a smart meter](#)
[15 General terms and conditions](#)

Online Variable February 2014 ends on 28th February 2014, after which we will move you onto our standard variable tariff in market at that time. Online Variable February 2014 is subject to availability and may be withdrawn at any time.

If you cancel this agreement (for example by switching to a new tariff with us or to another energy supplier) before 28th February 2014, we may apply an exit fee (inclusive of VAT) of £30 for electricity and £30 for gas. These will not be applied if you move home. Exit fees will be collected, before any other amounts you owe us, from payments you make or any credit balance you have.

Online Variable February 2014 is not available to Pay As You Go Energy™ customers. You must also remain a Direct Debit customer using online account management. If you do not, or you become a Pay As You Go Energy™ customer, we may transfer you to our standard variable tariff in market at that time and charge exit fees.

Online Variable February 2014 rates are subject to any VAT and regulatory changes and changes to discounts applied to your bill.

These terms and conditions apply in addition to our standard terms and conditions of supply which can be found on our website.

We may change our gas and electricity prices at any time, and will contact you in writing before we do so with details of any changes.

Our terms and conditions for supplying you with gas or electricity (or both)

This contract is between us, **British Gas**, and you, our customer. These terms and conditions are for **supplying** you with gas or electricity (or both) where you are using it completely or mainly for domestic purposes (to provide gas or electricity or both for the home you live in). We may agree extra conditions with you in relation to your **supply** from time to time. For example, if we agree to fix your prices for a period of time or we agree a promotion or fixed-price offer.

Meaning of words and phrases used in this contract

In this contract, when the following words are shown in bold they have the meanings shown below.

British Gas - British Gas Trading Limited whose registered office is at Millstream, Maidenhead Road, Windsor, Berkshire, SL4 5GD (company number 03078711).

deposit - an amount of money you must pay as a security charge for us to **supply** gas or electricity (or both) to you.

gas transporter - the companies licensed as a gas transporter to deliver gas through pipes to the **property**.

licences - the licences that **Ofgem** give us to **supply** gas and electricity.

meter - the meters and equipment for measuring and providing information on the gas and electricity you use.

network operator - the company licensed to deliver electricity and run the electricity distribution network for your area.

Ofgem - the Office of Gas and Electricity Markets, who regulate the gas and electricity markets in Great Britain.

Pay As You Go Energy™ customers - customers who have a prepayment **meter** including customers who have a **smart meter** working as a prepayment **meter**.

price list - the list of our current prices and charges which you can find on our website at www.britishgas.co.uk.

property - the address we **supply**.

smart meter - a **meter** we can use to measure how much gas or electricity (or both) you are using, without having to visit your home. This means you can also see how much gas or electricity you are using.

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