



Mozilla Support

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Ask a Question



write question

Review question

Confirm email

Done

Write question

In the Mozilla community support forum, people from all over the world volunteer their expertise. What does this mean?

98% of questions receive answers.

Average time for first response: 5 hours.

[See the Mozilla community support forum to get a sense of how it works.](#)

(The link will open in a new window)

Your question will be posted publicly

Question

Details

Create an account

Email

Username

Password

Confirm Password

or Login

Username

Password

Next



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Ask a Question



Review Question

You have:



Firefox version 13 and windows 7 [Change](#)

You're having problems with:

Websites [Change](#)

Your Question (will be posted publicly)

Question

Flash doesn't work in Firefox 13

Details

Installed Firefox 13 yesterday. Now flash doesn't work. Have done all the supposed fixes to no avail. Have uninstalled and reinstalled flash. I'm at my wits end with this issue. I'm a web designer who uses flash in a number of my sites. VERY IRRITATING when my sites don't display properly. Anyone have a solution other than the pat Mozilla "fixes"?

You will receive answer alerts at

Email

testuser@mydomain.com [Change](#)

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Ask a Question



Confirm email

You're not done yet! Please check your inbox and confirm that your email is valid, and that you want to post a question in our forum.

Why do I need to confirm my email?

We will let you know once your question is posted.

Using a webmail? Log in to one of the providers below:

[Gmail](#)[Windows Live Hotmail](#)[MobileMe/iCloud](#)[Yahoo!Mail](#)[AOL Mail](#)



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Ask a Question



Done

Thanks for confirming your email and question!
Your question has just been posted.

[See your question posted here](#)

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Our forum contributors will get back with an answer to your question. There is nothing else you should do at this moment.

While you wait for your answer:

[See if you can help other users solve their problem](#)

Mozilla is powered by users just like you, and we appreciate your help. Thank you for using Mozilla Support!