

## BMC REMEDY IT SERVICE MANAGEMENT - Knowledge Management Knowledge Search

### Advanced Search

Search

Basic Search

Include all of these words

Exclude these words

Include this exact phrase

FF 8.0

#### ▼ Sources

Select All

Activity

Incidents

Reference

Decision Tree

Known Error

Task

How To

Problem Solution

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FF 10.0.1

#### ▼ Sources

Select All

<input checked="" type="checkbox"/> Activity	<input checked="" type="checkbox"/> Decision Tree	<input checked="" type="checkbox"/> How To
<input checked="" type="checkbox"/> Incidents	<input checked="" type="checkbox"/> Known Error	<input checked="" type="checkbox"/> Problem Solution
<input checked="" type="checkbox"/> Reference	<input checked="" type="checkbox"/> Task	

► Knowledge

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Problem Investigation

Solution

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ITSM Known Errors

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<input type="checkbox"/> Incidents	<input type="checkbox"/> ITSM Known Errors	<input type="checkbox"/> Known Error
<input type="checkbox"/> Problem Investigation	<input type="checkbox"/> Problem Solution	<input type="checkbox"/> Reference
<input type="checkbox"/> Solution	<input type="checkbox"/> Task	