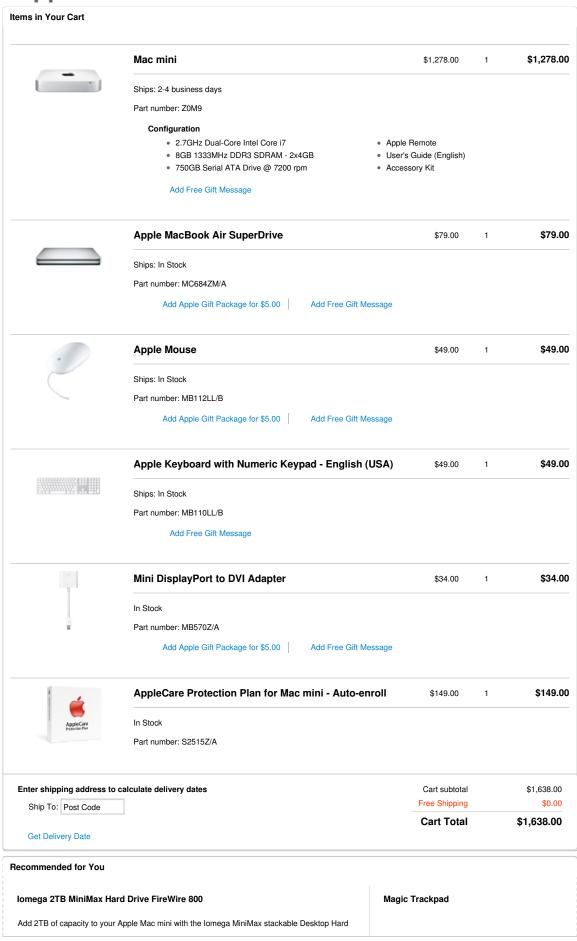
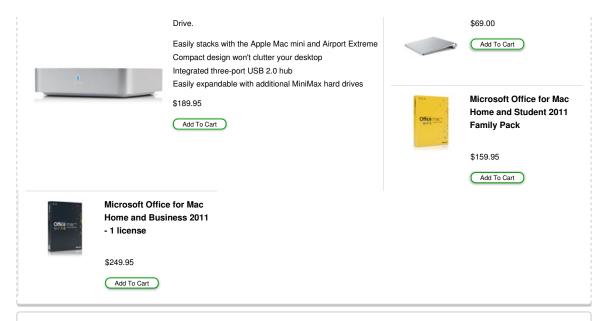
Apple Store

Questions? Need Advice? Call 1-800-MY-APPLE



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Frequently Asked Questions

What payment methods can I use?

You can pay in a variety of ways, including credit/debit cards, certified cheque, money order, wire transfer or you can apply for an Apple Financial Services account and be eligible for special financing offers. Just call an Apple Representative at 1-800-MY-APPLE for more information. Learn more about Payment & Pricing.

What financing options are available?

You can apply for an Apple Financial Services account and be eligible for special financing offers.

What is Apple's return and refunds policy?

If you're not satisfied with your purchase, you may be eligible to return the item. Learn more about Returns & Refunds.

When will I get my items?

The 'Delivers by' timeframe is an estimate of when your items will be delivered to your shipping address. This includes warehouse processing, or 'Ships by' timeframe, plus carrier delivery times. Once your items ship from our warehouse, you will receive a Shipment Notification email with carrier and tracking information. Learn more about Shipping & Delivery.

Does Apple offer an education discount?

Apple offers special pricing to college students, teachers, administrators, and staff members, as well as home-schooling programs. If you think you qualify, visit the Apple Store for Education to place your order. Learn more about Payment & Pricing

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