

Subject: test  
From: James Rome <jamesrome@gmail.com>  
Date: 1/21/17, 2:19 PM  
To: 'James Rome' <jamesrome@gmail.com>

Bugzilla@Mozilla

jamesrome@alum.mit.edu

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As a security precaution, we have turned on the setting "Require API key authentication for API requests" for everyone. If this has broken something, please contact bugzilla-admin@mozilla.org

## Bug 692836 - Thunderbird print scaling on Mac OS X is reversed after the first page. (edit)

Last Comment

<b>Status:</b> UNCONFIRMED (edit) [NEEDINFO]	<b>Reported:</b> 2011-10-07 10:12 PDT by realgrouchy@gmail.com
<b>Whiteboard:</b> <input type="text"/>	<b>Modified:</b> 2017-01-21 11:10 PST (History)
<b>Keywords:</b> <input type="text"/>	<b>CC List:</b> <a href="mailto:ataqoal@gmail.com">ataqoal@gmail.com</a> 5 users including you (edit) <a href="mailto:bmurali5128@yahoo.com">bmurali5128@yahoo.com</a> <a href="mailto:jamesrome@alum.mit.edu">jamesrome@alum.mit.edu</a> <a href="mailto:rene@habr.de">rene@habr.de</a> <a href="mailto:vseerror@lehigh.edu">vseerror@lehigh.edu</a>
<b>Product:</b> Core (show info)	<b>Ignore Bug Mail:</b> <input type="checkbox"/> (never email me about this bug)
<b>Component:</b> Printing: Output (show other bugs) (show info)	<b>Flags:</b> vseerror: needinfo ? <a href="mailto:jamesrome@alum.mit.edu">jamesrome@alum.mit.edu</a> (more flags)
<b>Version:</b> 7 Branch	<b>See Also:</b> (add)
<b>Platform:</b> x86 Mac OS X	<b>Crash Signature:</b> (edit)
<b>Importance:</b> -- major with 1 vote (vote)	<b>QA Whiteboard:</b> <input type="text"/>
<b>Target Milestone:</b> ---	<b>Iteration:</b> ---
<b>Assigned To:</b> Nobody; OK to take it and work on it (edit) (take)	<b>Points:</b> ---
<b>QA Contact:</b> (edit) (take)	<b>Has Regression Range:</b> ---
<b>Triage Owner:</b> Jet Villegas (jjet)	<b>Has STR:</b> ---
<b>Mentors:</b> (edit)	<b>Tracking Flags:</b> (edit)
<b>URL:</b> <input type="text"/>	
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<a href="#">Show dependency tree / graph</a>	
<a href="#">What do these fields mean?</a>	<b>Save Changes</b>

### Attachments

Add an attachment (proposed patch, testcase, etc.)

Restrict access to this bug

Summon comment box

### User Story (edit)



realgrouchy@gmail.com 2011-10-07 10:12:31 PDT

Description [tag] [reply] [-]

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When viewing a message that would print to more than one page (either in the preview pane or in its own message tab). I want to scale down the printing to reduce the amount of space it occupies. However, only the first page is scaled down.

I have been able to reproduce this with all add-ons disabled; I am using the default skin.

Steps to reproduce:


1. In Thunderbird 7 on OS X (10.6.8) Go to File > Page Setup
2. In the top line of the dialog that appears, navigate to the desired printer. In the bottom line (Scale), enter 90 (%).
3. Navigate to a message somewhere in Thunderbird that would go to more than one page. Go to File > Print...
4. The bug occurs whether or not you have selected "Ignore Scaling and Shrink To Fit Page Width"
5. Print (or click on "Preview").

Result 1: The first page correctly scales the content so that more content appears in smaller print. Subsequent pages, however, are scaled inverse, as though the 'box' for the printable area scales down, but the 'box' containing the content (including headers and footers) is not scaled. IOW, the content appears to be scaled to the inverse of 90%, and bleeds off the page.

6. Repeat the above with a scale factor of 110%:

Result 2: The first page correctly scales up the content so that the text wrapping correctly displays at the higher scaling. Subsequent pages show the content as though the 'box' for the printable area scales up, but the 'box' containing the content (including headers and footers) is not scaled. IOW, the content appears scaled to the inverse of 110%, with the appearance of a wide margin around the top and right of the page.


Note: OS X's "Preview" appears to behave the same way as printing, to save paper. I have tested this on two networked printers, and on two different computers.

 **René Haber** (New to Bugzilla) 2011-10-17 04:50:58 PDT [Comment 1](#) [\[tag\]](#) [\[reply\]](#) [\[-\]](#)

This also happens in Firefox 7.0.1 and some older versions.

 **Ludovic Hirlimann** [:Usul] 2011-10-26 05:24:56 PDT

Component: General → Printing: Output Version: 7 → 7 Branch Product: Thunderbird → Core QA Contact:  
[general@thunderbird.bugs](mailto:general@thunderbird.bugs) → [printing@core.bugs](mailto:printing@core.bugs)

 **René Haber** (New to Bugzilla) 2011-11-08 02:43:21 PST [Comment 2](#) [\[tag\]](#) [\[reply\]](#) [\[-\]](#)

This is still not fixed in Firefox 8!

 **Yas** (New to Bugzilla) 2011-11-21 03:51:20 PST [Comment 3](#) [\[tag\]](#) [\[reply\]](#) [\[-\]](#)

I have some trouble in Thunderbird 7 on OS 10.6.8, MacBook Core2duo.

Then, I did version up to Thunderbird 8 or downgraded to 6.0.2, there were same problem as reported.

 **Yas** (New to Bugzilla) 2011-11-21 03:52:33 PST [Comment 4](#) [\[tag\]](#) [\[reply\]](#) [\[-\]](#)


I have same trouble in Thunderbird 7 on OS 10.6.8, MacBook Core2duo.

Then, I did version up to Thunderbird 8 or downgraded to 6.0.2, there were same problem as reported.

 **Yas** (New to Bugzilla) 2011-11-21 03:59:01 PST [Comment 5](#) [\[tag\]](#) [\[reply\]](#) [\[-\]](#)


I'm sorry that I commented almost same content of [Comment 3](#) and [4](#).

I don't know how I delete my comment.

 **René Haber** (New to Bugzilla) 2011-12-22 04:28:11 PST [Comment 6](#) [\[tag\]](#) [\[reply\]](#) [\[-\]](#)


This bug still exists in Firefox 9.0.1!

Could someone please fix this?

 **Wayne Mery** (:wsmwk, NI for questions) 2016-07-05 14:10:47 PDT [Comment 7](#) [\[tag\]](#) [\[reply\]](#) [\[-\]](#)

Murali does this reproduce for you with Thunderbird or Firefox on Mac?

Flags: needinfo?([bmurali5128@yahoo.com](mailto:bmurali5128@yahoo.com))

 **Wayne Mery** (:wsmwk, NI for questions) 2017-01-21 11:10:59 PST [Comment 8](#) [\[tag\]](#) [\[reply\]](#) [\[-\]](#)

James, you have both FF and TB. Does this fail for you using current beta?  
<http://www.mozilla.org/en-US/thunderbird/channel/>

Flags: needinfo?([bmurali5128@yahoo.com](mailto:bmurali5128@yahoo.com)) → needinfo?([amesrome@alum.mit.edu](mailto:amesrome@alum.mit.edu))

#### Additional Comments:

Comments Subject to Etiquette and Contributor Guidelines

Clear the needinfo request for [amesrome@alum.mit.edu](mailto:amesrome@alum.mit.edu).

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