



Figure 1 - Thunderbird improper threading in account which is IMAP access to an Exchange Server



Figure 2 - Thunderbird proper threading (same email exchange) in account which is IMAP access to a non-Exchange Server

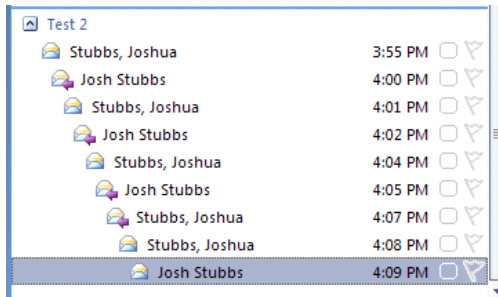


Figure 3 - Outlook proper threading (same email exchange) in the corresponding Exchange Server account as in Fig 1

Message-ID: <4E3B1790.3020207@ .edu>
 Date: Thu, 4 Aug 2011 16:05:04 -0600
 From: Josh Stubbs
 User-Agent: Mozilla/5.0 (Windows NT 5.1; rv:5.0) Gecko/20110624 Thunderbird/5.0
 To: "Stubbs, Joshua"
 Subject: Re: Test 2
 References: <4E3B153D.6040309@ .com> <4E3B164B.5040706@ .edu> <4E3B16A0.5020602@ .com> <4E3B16DA.5080409@ .edu>
 <42B705862AA09A429667DB68191E9582490EF0@ .com>
 In-Reply-To: <42B705862AA09A429667DB68191E9582490EF0@ .com>

Figure 4 - Message-ID, References, In-Reply-To fields from account shown in Figure 1 for first improper threaded message

Message-ID: <4E3B1790.3020207@ .edu>
 Date: Thu, 04 Aug 2011 16:05:04 -0600
 From: Josh Stubbs
 User-Agent: Mozilla/5.0 (Windows NT 5.1; rv:5.0) Gecko/20110624 Thunderbird/5.0
 MIME-Version: 1.0
 To: "Stubbs, Joshua"
 Subject: Re: Test 2
 References: <4E3B153D.6040309@ .com> <4E3B164B.5040706@ .edu> <4E3B16A0.5020602@ .com> <4E3B16DA.5080409@ .edu>
 <42B705862AA09A429667DB68191E9582490EF0@ .com>
 In-Reply-To: <42B705862AA09A429667DB68191E9582490EF0@ .com>

Figure 5 - Message-ID, References, In-Reply-To fields from account shown in Figure 2 for first improper threaded message (to compare against Figure 4, note that other fields are different, but appear to be related to server paths, or order only).

Message-ID: <4E3B1885.8020109@ .edu>
 Date: Thu, 04 Aug 2011 16:09:09 -0600
 From: Josh Stubbs
 User-Agent: Mozilla/5.0 (Windows NT 5.1; rv:5.0) Gecko/20110624 Thunderbird/5.0
 MIME-Version: 1.0
 To: "Stubbs, Joshua"
 Subject: Re: Test 2
 References: <4E3B153D.6040309@ .com> <4E3B164B.5040706@ .edu> <4E3B16A0.5020602@ .com> <4E3B16DA.5080409@ .edu>
 <42B705862AA09A429667DB68191E9582490EF0@ .com> <4E3B1790.3020207@ .edu> <4E3B181B.8010005@ .com>

<42B705862AA09A429667DB68191E9582490F27@.com>
In-Reply-To: <42B705862AA09A429667DB68191E9582490F27@.com>

Figure 6 - Message-ID, References, In-Reply-To fields from account shown in Figure 1 for second improper threaded message

Message-ID: <4E3B1885.8020109@.edu>
Date: Thu, 4 Aug 2011 16:09:09 -0600
From: Josh Stubbs
User-Agent: Mozilla/5.0 (Windows NT 5.1; rv:5.0) Gecko/20110624 Thunderbird/5.0
To: "Stubbs, Joshua"
Subject: Re: Test 2
References: <4E3B153D.6040309@.com> <4E3B164B.5040706@.edu> <4E3B16A0.5020602@.com> <4E3B16DA.5080409@.edu>
<42B705862AA09A429667DB68191E9582490EF0@.com> <4E3B1790.3020207@.edu> <4E3B181B.8010005@.com>
<42B705862AA09A429667DB68191E9582490F27@.com>
In-Reply-To: <42B705862AA09A429667DB68191E9582490F27@.com>

Figure 7 - Message-ID, References, In-Reply-To fields from account shown in Figure 2 for first improper threaded message (to compare against Figure 4, note that other fields are different, but appear to be related to server paths, or order only).

mail.correct_threading	default	boolean	true
mail.operate_on_msgs_in_collapsed_threads	default	boolean	true
mail.strict_threading	default	boolean	true
mail.thread_without_re	default	boolean	false

Figure 8 - Threading settings for Thunderbird

Forcing compact had no impact
Moving to a Local Folder had no impact

Test 2	Josh Stubbs	• • 3:55 PM
Re: Test 2	Josh Stubbs	• • 3:59 PM
Re: Test 2	Josh Stubbs	• • 4:01 PM
Re: Test 2	Josh Stubbs	• • 4:02 PM
Re: Test 2	Josh Stubbs	• • 4:04 PM
Re: Test 2	Josh Stubbs	• • 4:05 PM
Re: Test 2	Josh Stubbs	• • 4:07 PM
Re: Test 2	Josh Stubbs	• • 4:08 PM
Re: Test 2	Josh Stubbs	• • 4:09 PM

Moving back to Inbox of account from Figure 1 corrected threading!