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# **Bug 620916** - PDF printing with a PDF-printer not working

Last Comment

optimally

**Status:** UNCONFIRMED **Reported:** 2010-12-22 04:13 PST by

Whiteboard: Timo

**Keywords: Modified:** 2011-02-28 03:08 PST

(History)

blocking1.9.2: ---

status1.9.2:

Product: Firefox CC List: 4 users (show)

**Component:** General

**Version:** unspecified <u>See Also:</u>

**Platform:** x86 Windows 7

<u>Importance</u>: -- normal (<u>vote</u>) status2.0: ---

Target Milestone: ---

**Assigned To:** Nobody; OK to take it and work

on it

QA Contact: general blocking1.9.1: ---

status1.9.1: --

<u>U</u>RL:

Depends on:

Blocks:

Show dependency tree / graph

Attachments		
Adobe Distiller printer output (108.82 KB, application/pdf) 2010-12-22 08:37 PST, Kevin Brosnan	no flags	Details
PDFFactory Output from FF4B12 - Image not Txt (619.75 KB, application/pdf) 2011-02-28 03:07 PST, Stefan Phosub	no flags	Details
Add an attachment (proposed patch, testcase, etc.)		View All

Timo 2010-12-22 04:13:45 PST

**Description** 

User-Agent: Mozilla/5.0 (Windows NT 6.1; WOW64; rv:2.0b8) Gecko/20100101

Firefox/4.0b8

Build Identifier: Mozilla/5.0 (Windows NT 6.1; WOW64; rv:2.0b8) Gecko/20100101

Firefox/4.0b8

In Firefox 4 printing seems to have changed in a way that negatively impacts PDF printing. I tried using Acrobat Distiller, FreePDF, PDFCreator, NitroPDF Pro. Changes to Firefox 4 seem to make it impossible to pass of text to a ghostscript style PDF printer rather it hands off all the text as images which makes the PDF files much larger and none searchable. Is there a way to disable this behavior in Firefox 4 so that works like it did in 3?

I tested with a completely new profile and a new installation. No extra extensions, themes or plugins are installed.

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Reproducible: Always

Steps to Reproduce:

- 1. Open a webpage with text (any)
- 2. Print with any PDF-printer (for example: Acrobat Distiller, FreePDF, PDFCreator)
- 3. open PDF-file in PDF-viewer (any, for example: Adobe Reader, Fxit, Sumatra) Actual Results:

Expected Results:

Text should be searchable.

As a workaround I have foubnd this: Run Firefox 4 in Safe Mode, which disables all addons. The PDF when printed will be searchable and very low in size.

The key now is to find out which addon is breaking this function. Hope others can do some testing and shed some light on this.

## Kevin Brosnan 2010-12-22 08:36:10 PST

Comment 1

Works for me - Mozilla/5.0 (Windows NT 6.1; WOW64; rv:2.0b9pre) Gecko/20101219 Firefox/4.0b9pre and Distiller 9.4.0195. Created a searchable pdf of this bug report.

### Kevin Brosnan 2010-12-22 08:37:04 PST

Comment 2

Created <u>attachment 499300</u> [details] Adobe Distiller printer output

# Anthony Engel 2011-01-09 19:02:35 PST

Comment 3

I have had this issue with Firefox 4.0b8 as well. (Maybe this has already been fixed in FF 4.0b9pre.)

As an example, the Firefox legal page printed in FF 3.6.13 produces a 99 kb PDF printed in Acrobat, while FF 4.0b8 produces a 3.7 MB PDF printed in Acrobat. I experiences this when printing from FF 4.0b8 on two different computers.

## Stefan Phosub 2011-02-28 03:04:52 PST

Comment 4

I have the same Problem with Beta12 still. Mozilla/5.0 (Windows NT 6.1; WOW64; rv:2.0b12) Gecko/20100101 Firefox/4.0b12

When I print from Firefox 4 (any Beta since 7 when I entered Beta) I get an PDF Output with an Image in it. Unter Firefox 3.6 I get searchable Text in the PDF. IE also produces searchable Text in the PDF. I tested in different Computers Windows XP 32.bit, Windows 7 32-bit, Windows 7 64-bit and different PDF Creators PDFFacotry, PDF Creator, Adobe Distiller) all produce the same PDF Output with Image instead of Text.

### Stefan Phosub 2011-02-28 03:07:33 PST

Comment 5

Created <u>attachment 515581 [details]</u>
PDFFactory Output from FF4B12 - Image not Txt

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-Note-

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