

[<< Back to previous view](#)**[VBIV-6360] Browsers and Password Managers do not correctly store username/password due to the "fake" password field in the login form** Created: 11/Apr/10 Updated: 16/Feb/12

Status:	Confirmed
Project:	vBulletin 4
Component/s:	Log In, Templates
Affects Version/s:	4.0.3 , 4.1.4
Fix Version/s:	None

Type:	Bug	Priority:	10 - Minor
Reporter:	beishe8	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	8
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		

Issue Links:	Duplicate is duplicated by VBIV-6297	"Remember Password" error with Firefox	Closed
vBulletin Product:	vBulletin Publishing Suite		
Participants:	Allen Lin , AZRainman , beishe8 , Biker , CrossoverX , David Grove , Dody , Homeworld'sa , Kevin Sours , Legionary , Michael König , ngiaopao , Reeve of Shinra , Sebastiano Vassellatti , TimmyB and vB Style		

Description

After a "Log Out" trying to login:
 With IE8 it fills the username but leaves the password blank.
 With FF and Opera it leaves all blank.

Comments

Comment by [David Grove](#) [15/Apr/10 12:09 PM]

What is the actual undesired behavior in vBulletin that you are reporting?

Comment by [beishe8](#) [17/Apr/10 02:34 PM]

Originally Posted by David Grove

What is the actual undesired behavior in vBulletin that you are reporting?

Norton supposed to fill in automatically username and password.
 It does it with all other software which needs UN & PW, including vBulletin 3.x

Comment by [Biker](#) [17/Apr/10 08:57 PM]

Wouldn't this be a Norton issue?

Comment by [beishe8](#) [18/Apr/10 12:35 PM]

Originally Posted by Biker

Wouldn't this be a Norton issue?

Only happens with vBulletin version 4.0.3

Here at [vbulletin.com/forum](#) and at [mydomain.com/testvb](#)

The Password Manager is called "Identity Safe" in Norton 360 version 4.1.0.32

Comment by [Homeworld'sa](#) [18/Apr/10 02:29 PM]

This is got nothing whatsoever to do with vBulletin.

Comment by [beishe8](#) [18/Apr/10 02:47 PM]

Originally Posted by Homeworld'sa

This is got nothing whatsoever to do with vBulletin.

With any versions of SMS, myBB, phpBB, IPB, vB it works except vB4.0.3 and it has nothing to do with vBulletin...

Your petition is a little strange:

"This petition for a change to Working as Designed is currently pending"

vB4.0.3 has been designed not to work with Norton...

Comment by [Biker](#) [18/Apr/10 07:26 PM]

Originally Posted by beishe8

Only happens with vBulletin version 4.0.3

Here at [vbulletin.com/forum](#) and at [mydomain.com/testvb](#)

The Password Manager is called "Identity Safe" in Norton 360 version 4.1.0.32

Right. So a change to 4.03 caused Identity Safe to barf. You should contact Norton so they can update the product. 😊

Comment by [Dody](#) [19/Apr/10 12:26 AM]

Marking this as not a bug, as it is related to Norton not vBulletin.

Comment by [beishe8](#) [19/Apr/10 01:50 AM]

Originally Posted by Dody

Marking this as not a bug, as it is related to Norton not vBulletin.

vB4 does not work properly with IE6.

It is not a bug as it is related to IE6?

Comment by [CrossoverX](#) [19/Apr/10 11:57 AM]

this is a vbulletin issue!... top login take as username "Password" field

Comment by [Dody](#) [19/Apr/10 12:01 PM]

Originally Posted by beishe8

vB4 does not work properly with IE6.

It is not a bug as it is related to IE6?

How is this a vBulletin problem?

I view it as Norton issue, don't you agree?

Comment by [David Grove](#) [19/Apr/10 12:14 PM]

Does Norton Password Manager correctly fill out the username, but not the password?

Comment by [beishe8](#) [19/Apr/10 12:42 PM]

Originally Posted by David Grove

Does Norton Password Manager correctly fill out the username, but **not the password**?

That's correct.

Comment by [Dody](#) [19/Apr/10 12:58 PM]

And this was working properly with 4.0.2 and previous releases?

Comment by [David Grove](#) [19/Apr/10 01:21 PM]

This is probably due to changes made so that the text "User name" and "Password" appears in the username and password fields, and when you click in the fields, the text disappears. Having said that, it doesn't mean this is a bug in vBulletin. The vBulletin behavior has changed, and in fact it has been improved for the majority of our customers, but this is one of the side effects.

Confirming as a low-priority bug, since we may be able to make further changes to how the username/password fields work.

Comment by [beishe8](#) [19/Apr/10 01:46 PM]

Originally Posted by Dody

And this was working properly with 4.0.2 and previous releases?

Yes.

Comment by [CrossoverX](#) [20/Apr/10 04:30 AM]

Originally Posted by David Grove

This is probably due to changes made so that the text "User name" and "Password" appears in the username and password fields, and when you click in the fields, the text disappears. Having said that, it doesn't mean this is a bug in vBulletin. The vBulletin behavior has changed, and in fact it has been improved for the majority of our customers, but this is one of the side effects.

Confirming as a low-priority bug, since we may be able to make further changes to how the username/password fields work.

try to log out from vb.com and remove your stored password in your browser if you have! and then log in using top header **logbox**.



This is not norton issue, cos i don't have norton in all my pc-s

is the same issue using, opera, chrome or ie!

check your saved password (es firefox) for vb.com , you will have two users, one "YOUR NANE" + PASSWORD and the second, an username called "password" + your real password

HOPE you understand.

Comment by [AZRainman](#) [20/Apr/10 05:40 AM]

25% of the browser market share crippled with 4.03

Same problem here with Firefox when trying to login with my saved username and password.

Saved Username gets filled into the password field, and thus a failed login.



I am rather fed up with these updates that sabotage previously working functions.

I can't even use the saved username/password feature for Vbulletin.com!

Comment by [CrossoverX](#) [20/Apr/10 06:09 AM]

Originally Posted by AZRainman

25% of the browser market share crippled with 4.03

Same problem here with Firefox when trying to login with my saved username and password.

Saved Username gets filled into the password field, and thus a failed login.



I am rather fed up with these updates that sabotage previously working functions. I can't even use the saved username/password feature for Vbulletin.com!

yes, is what i'm saying....

Comment by [David Grove](#) [20/Apr/10 11:49 AM]

Confirmed.

Comment by [beishe8](#) [20/Apr/10 03:35 PM]

Originally Posted by David Grove

Confirmed.

Perhaps the title should be changed from "Norton Password Manager" to "Password Managers"?

Comment by [CrossoverX](#) [20/Apr/10 04:54 PM]

Originally Posted by beishe8

Perhaps the title should be changed from "Norton Password Manager" to "Password Managers"?

I Agree!

Comment by [vB Style](#) [20/Apr/10 06:01 PM]

Issue title edited.

Comment by [Reeve of Shinra](#) [20/Apr/10 07:35 PM]

ouch, this is a serious bug. I use firefox to manage my passwords and this is awful

Comment by [beishe8](#) [20/Apr/10 07:48 PM]

Originally Posted by vB Style

Issue title edited.

Thank you vB Style!

Comment by [Reeve of Shinra](#) [01/Jun/10 09:04 AM]

Status?

Comment by [ngiaopao](#) [01/Jun/10 04:58 PM]

I found a workaround in Firefox 3.6.3. Must investigate if other Password Managers make the same assumptions as Firefox when identifying the username and password fields.

Comment by [TimmyB](#) [02/Jun/10 09:52 PM]

safari 4.x on MacOS X is not able to remember/auto-fill vBulletin username/password.

Comment by [CrossoverX](#) [03/Jun/10 12:24 PM]

Will this be fixed on 4.0? Status?

Comment by [CrossoverX](#) [21/Jun/10 03:31 AM]

This is not fixed on 4.0.4 !!!!



Comment by [Kevin Sours](#) [11/Oct/10 09:53 AM]

We need to rework how we approach this whole thing. Adding the extra text field simply breaks how IE handles auto setting the passwords.

Comment by [Michael König](#) [11/Oct/10 10:12 AM]

Saving the password with IE never worked because of the client side password encryption (Javascript encrypts the password and clears the password field).

Comment by [Legionary](#) [15/Nov/10 10:07 AM]

Yes, this is a serious bug. It makes it impossible to save different passwords for different accounts for every vb4 site. This has resulted in that fewer members bother to login to my board, which is a serious issue. I am running 4.0.6 and the bug is still there in this version.

Has this been fixed in vb 4.0.8? I don't get this problem on vbulletin.com anymore. Could you please tell me which file this is fixed in, so that I can apply a fix for this particular bug without having to update my entire vbulletin installation? (I am running 4.0.6 with a lot of mods and customizations).

Comment by [Michael König](#) [15/Nov/10 01:44 PM]

Fix in 4.0.8:

Search in the template header:

```
<input type="text" class="textbox default-value" tabindex="102" name="vb_login_password_hint" id="navbar_password_hint" size="10" value="{vb:rawphrase password}" style="display:none;" />
<input type="password" class="textbox" tabindex="102" name="vb_login_password" id="navbar_password" size="10" />
```

Replace it with:

```
<input type="password" class="textbox" tabindex="102" name="vb_login_password" id="navbar_password" size="10" />
<input type="text" class="textbox default-value" tabindex="102" name="vb_login_password_hint" id="navbar_password_hint" size="10" value="{vb:rawphrase password}" style="display:none;" />
```

Comment by [Allen Lin](#) [26/May/11 05:54 PM]

Reopening to Unconfirmed for another round of Bugscrubbing, as per <http://www.vbulletin.com/forum/showthread.php/380621-vBulletin-Tracker-update>

Comment by [Sebastiano Vassellatti](#) [05/Jul/11 02:13 AM]

Issue reverified in 4.1.4, the issue is still reproducible.

Unsetting Fix Provided due to dev discussion in comments above.

Comment by [Legionary](#) [05/Jul/11 03:43 AM]

Yes, this has never been fixed, strangely and irritating enough. It should be easy to amend, so please deal with it a.s.a.p.

Comment by [beishe8](#) [16/Feb/12 01:24 AM]

Still not fixed?
Generated at Thu Dec 12 00:43:20 PST 2013 by unghost using JIRA 4.0.1#471.