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timeless@gmail.com, warningchemist@aol.com, firebot@psychoticwolf.net, cbook@mozilla.com

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shell.integration@firefox.bugs

**Bug 472473 - Printing to Adobe PDF-Writer produces garbage in [Last Comment](#)  
FF3.0.5 , not in previous versions ([edit](#))****Status:** UNCONFIRMED ([edit](#))**Whiteboard:** **Keywords:** **Product:** **Component:** **Version:** **Platform:**  **Importance:** --  ([vote](#))**Target Milestone:** ---**Assigned To:** [Nobody](#); OK to take it and work on it**QA Contact:** [shell.integration@firefox.bugs](mailto:shell.integration@firefox.bugs)**URL:** **Depends on:** **Blocks:** Show dependency [tree](#) / [graph](#)**Reported:** 2009-01-0704:01:04 PST by  
[Philip S Lingard](#)**Modified:** 2009-01-07 04:01  
PST ([History](#))**CC List:** ☐ Add me to CC  
list  
0 users ([edit](#))**Flags:**

blocking-firefox3.1	<input type="checkbox"/>
wanted-firefox3.1	<input type="checkbox"/>
blocking1.9.0.6	<input type="checkbox"/>
blocking1.9.0.7	<input type="checkbox"/>
wanted1.9.0.x	<input type="checkbox"/>
blocking1.8.1.next	<input type="checkbox"/>
wanted1.8.1.x	<input type="checkbox"/>
blocking1.8.0.next	<input type="checkbox"/>
wanted1.8.0.x	<input type="checkbox"/>
in-litmus	<input type="checkbox"/>
in-testsuite	<input type="checkbox"/>

**Attachments**[Add an attachment](#) (proposed patch, testcase, etc.)[Collapse All Comments](#) - [Expand All Comments](#)**Description** From [Philip S Lingard](#) 2009-01-07 04:01:04 PST (-) [[reply](#)] (-) [[reply](#)]

User-Agent: Mozilla/5.0 (Windows; U; Windows NT 5.1; en-US; rv:1.9.0.5)  
Gecko/2008120122 Firefox/3.0.5  
Build Identifier: Mozilla/5.0 (Windows; U; Windows NT 5.1; en-US; rv:1.9.0.5)

Gecko/2008120122 Firefox/3.0.5

Since updating to Firefox 3.0.5 i can no longer print downloaded forms or downloaded html pages CLEANLY. Instead of the output in the resulting pdf file being READABLE by english -speaking human beings, it looks as if there has been character substitution corrupting the output to make it unreadable.

I note that Rich Alcorn reported this last August (2008) , and my problem is substantially the same. My pdf-writer is from Adobe's Acrobat vers. 4.05; and it has worked cleanly in all other versions of Firefox (I have been with you since the beginning) and used Netscape prior to that!

Is the nothing you can do to fix this simple bug?

Reproducible: Always

Steps to Reproduce:

1. Download to FF 3.0.5 or File-open from a folder any html file with text and image content.
2. Print all or part of it to pdf using Adobe PDF Writer (an installed virtual printer)
3. The text in the printed file copy (eg. nnnn.pdf) will be corrupted by character substitution, some of which is symbol oriented.

Actual Results:

The ascii text in the output pdf-file is unreadable because each character has been substituted by another , seemingly at random - but there may be some cipher being applied.

Expected Results:

A normally readable ENGLISH Language file replicating the LAYOUT (INCLUDING IMAGES) of the on-screen page or form from which the file printout WAS ORDERED BY THE USER ie by using the menu function File/Print (Properties set to PDF-Writer virtual printer) .

The pages print normally to an HP3055 laser all-in-one or Canon BJ 200 printer.

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#### Additional Comments:

Status: UNCONFIRMED

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