

"print problem" "Firefox 3"

Search

[\\$GYDQFHG6HDUFK](#)
[3LHHJGHV](#)

HE 5HVXW R R [SULOUREOP](#) [LHR](#) VFRQG

3 UQWJ SUREOP VZIM) LHR

6LQHLOWW) LHR[MLQIURP VH,OMLQZISIQV I [SULOUREOP](#) SQ
E6]RP EDVRLUHGM-XQ367
VXSSRUVRJ [LHR](#) WNYHZ BIRUXP BMLHDG SKS' @FDEI KXIRUXP,G
FRPPHQWBSDUHQMG N &DFKHG [6LPIDSDJHV](#)

3 UQWJ SUREOP VZIM) LHR

6LQHLOWW) LHR[MLQIURP VH,OMLQZISIQV HVRXQNEEHUMK
II [SULOUREOP](#) SQ.E367
VXSSRUVRJ [LHR](#) WNYHZ BIRUXP BMLHDG SKS' @FDEI QRIRUXP,G
FRPPHQWBSDUHQMG NKRXU/DJR &DFKHG [6LPIDSDJHV](#)
0 RLHUVXOMURP VXSSRUVRJ [LHR](#) a

' RZQBDGQ3 UQW) LHR ' RZ QBDG' DA &HUMFDM 0 \

7KRVHZ KRKDGGRZ QBDGHGMH) LHR[GULJ VH' RZ QBDG' DA ZKIEKXQQJ I LHR
[LHR](#) SUREOP V I LHR[DGREDFUREDW [SULOUREOP](#) I
ZZZ P\GJ [LHR](#) GRZ QBDGQ3UQW I LHR I GRZ QBDGDA FHUMFDM
&DFKHG [6LPIDSDJHV](#)

H) D] [SULOUREOP](#) L) LHR H.SMRQVXH' ?R] [LHR](#)

H) D] [SULOUREOP](#) L) LHR[H.SMRQVXH" 8VHJHSIRO R] [LHR](#)
\$QRPRXV JXHVRWQJ DQZ HGSRVSDJHR
IRUXPVP R] [LHR](#) ICHRJ YHZ VRSFSKS" I W N &DFKHG [6LPIDSDJHV](#)

) LHR %XIQV?R] [LHR](#) RUXP V

8QLFRGHVSDA DQG [SULOUREOP](#) I) EI ' HIHQMMVMRQRQ XQKXWDP
) LHR[5 6QZ 6VUWJ KO HP RU ZIM/ LYHRRNP
IRUXPVP R] [LHR](#) ICHRJ YHZ IRUXP SKS" I WW VN VG GVMWV N
&DFKHG [6LPIDSDJHV](#)
0 RLHUVXOMURP IRUXPVP R] [LHR](#) ICHRJ a

%XJ LI LHR 8 EXQM³ [SULOUREOP](#)

) LHR[[LHR](#) DDMKDGQYDQMKIURP P\ VFUHQZ LMRXQJ HURUPHWDJH KDYHMH
[SULOUREOP](#) IDQ P\ DSSQFMRQ/ZKHQ WJ VRSUCW
KMSVEXJV OXCFKSDGQHW XEXQMVRXUFH I LHR N
&DFKHG [6LPIDSDJHV](#)

%XJVIQ6 RXUFH3 DFNDJ H HMLQFHILQ8 EXQM

WUQDGH WUQDN/GSDA DQG [SULOUREOP](#) RZ &RQIUP HGQZ
JHMHURIB QKCGGGO,0 (WSHPM SDIQ
KMSVEXJV OXCFKSDGQHW XEXQM VRXUFHMLQFHEXJV' I HGMWJ DSSRUWJ N
&DFKHG [6LPIDSDJHV](#)

) LHR RZ QBDG' DA

) LHR[RZ QBDG' DA , GRZ QBDGHGEXWHHMHVDP H [SULOUREOP](#) DQ VMMWQW
FDQQRVUQW LFRQMQFRUHFV UHXQJ LQFURSSHGM W
EQJ PDURFRDQXFRP EQJ I LHR BGRZ QDRGK W I
&DFKHG [6LPIDSDJHV](#)

5 HGHNMFARSHQRILFH SUREOP VJ

) LHR[5 5 HDVHG) URP WH(YHU RQH V) DYRUM%URZ VHGH-SW UHMRVE\
7KUHDGGHNMVAFRSHQRILFH SUREOP RQ URHQ
RVGLFRP P SUCMFXSVJHQHDO VJ KVF10 &DFKHG 6IP10SDJHV

' 6 ZLHFRGHP VJ

GFNIDRQHMEHCRSUHMHW SUREOP VHQGL UHMVW) LHR[5
5HGDVHG) URP WH(YHU RQH V) DYRUM%URZ VHGH-SW
RVGLFRP P DLVFP LVMUKRXVHXVHU VJ KVF10 &DFKHG 6IP10SDJHV
0 RLHUHVXOMURP RVGLFRP a

8EXQVX) RUXP V7KUHDG/7DJJHGZLW SUREOP

WVVIWHR[I LHR[GDVHKHS SUREOP >EXQM@) LHR[QARUNQJ JHMLHR[
WV SUREOP >EXM@ SUCMEQQNSDJHV
XEXQIRUXPVVRUJ WVVSKS' WJ SUREOP SDJH N &DFKHG 6IP10SDJHV

' LVFXMRQVP RJ 10VXSSRUMHR[* RRJ@* URXSV

&RPSOMYHURQRI : LGRZ V/ LYH+ RV DQJHDFK-DEGIZ LK) LHR[LCFH, KDGIQMD
0 R]10) LHR[FDCRM DYHDCDFHVRVMHFRP SOMYHURQ
JURXSJRRJ@FRP JURXS P RJ 10VXSSRUMHR[VRSIEV' WDUV N
&DFKHG 6IP10SDJHV

' LVFXMRQVP RJ 10VXSSRUMHR[* RRJ@* URXSV

) SUREOP Z RI -XO) LHR[RQMD DF FUDVKHVRQSUCWKDYHWHG
RVVHDFKRMV/EXMDYHCFRFXCGDQ MLOJ
JURXSJRRJ@FRP JURXS P RJ 10VXSSRUMHR[VRSIEV' WF N &DFKHG 6IP10SDJHV
0 RLHUHVXOMURP JURXSJRRJ@FRP a

0 DFQ7RXFK5 HFHQWZ V

) LHR[OFNERDUGGGFOMURRP FRDERUDMRQ SUREOP) LHR[
%OFNERDUGSUREOP VDCGDOMUCMNVH: HE GHMJ QMDGGDUGV
ZZZ P DFQ7RXFKFRP QHZ VUHFOVWVO 6IP10SDJHV

5 RJLR&RP P XQW >RZHUHGE\ ,QVMRQ3 RZ HJ/RDUG@

-XQ RJ 10) LHR[LRFVHGRQP SURYHGP HP RU KDCGDQ RI RXNQRZ IL
WH I[HG) LHR[SUREOP KHUE MVMHDGUV/RU
IRUXPVVXSSRUMHR[LRFRP LQH[SKS' DFW3UQW FOHQVSLQMU W N
&DFKHG 6IP10SDJHV

* HVMQVW RMLHR[5 F5 RJLR&RP P XQW

0 R]10) LHR[LRFVHGRQP SURYHGP HP RU KDCGDQ SHURP DCFH RI RXNQRZ IL
WH I[HG) LHR[SUREOP KHUE MVMHDGUV/RURRMLV
IRUXPVVXSSRUMHR[LRFRP LQH[SKS' VKRZ VRSIE DPS PRGH MHDGHG
DPS SIG N &DFKHG 6IP10SDJHV
0 RLHUHVXOMURP IRUXPVVXSSRUMHR[LRFRP a

3 UCMYHU/ICNV(36; SUREOP 76XSSRUM) RUXP V

-XQ UCMYHU/ICNV(36; SUREOP KDYH WUH SUCMU/FRQCFMG
VMV/ ICNV(36; SUCMUYHJDCGDQ RVZARUNMDMRQV
IRUXPVWFKJX) RU KDUGZ DUHVMYHICNV VHSV[SUCMVF10
&DFKHG 6IP10SDJHV

7HQ VQ SUCMFK6XSSRUM) RUXP V

-DQ DMPH, FKFNHGMH GGGDYHDCGDQ/Z HVRVMHMQ VQ SUCW
SUREOP L(VRXJK* XHVMH UHZ RUNQJ RQW
IRUXPVWFKJX) RU Z LGRZ VYVMDHQ VQ SUCMVF10
&DFKHG 6IP10SDJHV

5 HDGREHDFUREDW **SULQSUREOP** HDG/ LWRP

P Å) **LHR**[UVQDQWQD VJ Å **LHR**[DQGMMDGMLVRZ HDGEHKDYHDIWUJ 3
VS DQREDFUREDW **SULQSUREOP** GDMKP DQD DA
UHDGWRP QWQWPRJ **LHR** VXSSRUWHIRI KWF O 6 IP QDSDJHV

0 RJ **LHR** VXSSRUWHIRI 0 D : HFN5 HDG/ LWRP

P Å) **LHR**[5 VXFNV0 DA PVJV Å DQREHDFUREDW **SULQSUREOP**
DA PVJV Å RP SLMRQRI **LHR**[RQD ,36
UHDGWRP QWQWPRJ **LHR** VXSSRUWHIRI P DA ZNKWFO
&DFKHG 6 IP QDSDJHV
0 RUHUHXOMURP UHDGWRP a

) **LHR** [' ,9V7KD&DXVH&RQMQVXGQDFMRQ KHQ3 UQMQJ . IQN

\$ QXJHMRQVR GHQDQ Z LMMMLVFRQMQVHUIQZ **SULQSUREOP** DQHGDERXW 7LVII
Z RNLHGJ UHQD) **LHR**[QH RXVDIGRQ(
ZZZ EHQQDGRP EBJ **LHR** [' ,9V7KD&DXVH&RQMQVXGQDFMRQ KHQ3 UQMQJ KWF
&DFKHG 6 IP QDSDJHV

3 UREOP VSUQMQJ Z HE SDJHV0 RJ **LHR** =IQH. QRZ QGJ H/DVH

6QMQ \$ EVRQMO SRVLRCHGUDP HVGRVSEPHQMGQ LVMQJ VHFROGSDJHRI FRQV HQV
ZKHQSUCMQJ RLSUCQVHMEZ IQJ WLVVMIIHQIQ) **LHR**[
NEP RJ **LHR** [**LHR** 3 UREOP VBSUCMQJ BZ HEBSDJHVN &DFKHG 6 IP QDSDJHV

([SHUV([FKQDJH7RS6RQMRQV

) **LHR**[3 **LHR** UREOP LMD) XH **LHR** [' RFX3 UQV: KHQSUCMQJ RII FHUMLQ/LMVRQ
Z HE [WHP HQ KJK&38 DGGPHPRU XVDJH) **LHR**[L9 LMD
ZZZ H [SHUVH FKQDJHFRP 6 HFXUW : HEB%JRZ VHV) **LHR** [+ RMB6 RQMRQV/BKWF Q
&DFKHG 6 IP QDSDJHV

0 IEURVBDVFK: DFK a) **LHR** [LRXW

, KDYHCRWFHGRZ HYHUMDADQ RI WHH [WQMRQV, XVHIQ) KDYHCRWFHGXSDWNG \ HW
Z RNLZ W9 - IP 5 HDGMHUHVR WHSRMWHU) **LHR** [L
PVSDWFKZDVKFRP SDWFKZDVK **LHR** [LRXW &DFKHG 6 IP QDSDJHV

>XJ>@ : @ **LHR** [UDMHGZKHQSUCMQJ

3 XEQ EXJ UHSRUMG/QDU SDFNDJHKQMLHRI 5 DQGRP Q **LHR** [UDMKZ KIQ
SUQMQJ : KHQMLVKDSSHQGDZ RUNDURXGGLVR3 UQVHMEZ
KMSVQWVXEQVFRP DUFKYHV XEQVMPRJ **LHR** [QMDP EXJV \$ SUBW Q
&DFKHG 6 IP QDSDJHV

+RZ VRQDGIHQIURP 85/ DQGSUCQVQJ NYDVFUSW

) HE HFQWBJ 5 RQJ EDFNIURP) **LHR** [R) **LHR** [%HVHUNHU
- DYDVFUSVQGRZ **SULQSUREOP** DRII - DYD6 FUSW
IRUXPVGLVMSRIGFRP VKRZ WUHDGSKS' W N &DFKHG 6 IP QDSDJHV

YEHHGVFRP \$ QVXDQDMF) HGV/QZ QH3 QFH

: KFKLVQFH, YHGRZ QBDGQ) **LHR** [RJ LYHIDELJHDGP RUH@ U WQDSRUW
\$FVYH 3 **LHR** UREOP \$ QVFDQVQV 5 HSRUW
YEHHGVFRP N &DFKHG 6 IP QDSDJHV

5 LKQVFNLCQVMDQDEQI&1 (7 : IQGRZV; 3) RUXP V

) **LHR** [QYFKQMGD (YHQWUWDDP 3 DFLIE SP (DVMQZ XVSHFIDGRWW
WHHYHQW IQGRZV; 3; 3 **LHR** UREOP URSUMU 3 URJUDP
IRUXPVFQVFRP BKWF OIRUXP,' WUHDG'
PHVVDJH,' N &DFKHG 6 IP QDSDJHV

6RUJ , VSRNH&1 (7 : IGRZ V; 3) RUXP V

) LHR[QYFKWGD (YHQUVDAP 3DFUE SP (DVMUQ XJ/SFIDRW
WHHYHQV ,UHQ VR **SUCUREOP** \ JHRIUH
IRUXPVFQHFRP BKW OIRUXP,' **WUHG**
PHVDJH' N &DFKHG 6IP IODSDJHV
0 RLUHVXOMURP IRUXPVFQHFRP a

SSO: DMK0 DF%RRN\ 7UISVMH* HQXV%D3 DUW

-XQ RZ , VKRXCZOP H) LHR[WVDVGLUQJ WHGRZ QBDGMDW
6VMH+ REV3 HUHSMRQBUREOP \$ SSOV([WPH **3UCUREOP**
EQJVHZ H-NFRP DSSOZ DMKFRQMGV P DFERRN \ BMSBMBMBHBJHQXBEDUBSDUBRCHKW O
&DFKHG 6IP IODSDJHV

, (L X RJ IODVSSRUWHRJ * RRJQ P ? 7UDQODMVMVSDJH

) **SUCUREOP** ?? ? u ?? F (? ? ? +DDQ RCHHOHCRMFHGMW
) LHR[DQ6KDSHMKLWMLGRQRVHQBQ VJHMHU
JURXSVJRRJOFIRB JURXS PR] IODVSSRUWHRJ " ON WKN &DFKHG 6IP IODSDJHV

7HF6 XSSRUWXMVQV' \$VN DYH7D QU

, GRZ QBDG-G) LHR[QNP DQ RM-URODQGUHD QHLW **3UCUREOP** LW
0 LFURVWV FHO : KDWUHSXDMRQP DQJHP HQV
ZZZ DVNGDYHMA QURP N &DFKHG 6IP IODSDJHV

%MLQHWDCGO DQJHP HQVFK6 XSSRUWMLQHV\$UWOMURP \$VN

7KHDQZ HUR **3UCUREOP** LMO IFURVWV FHO Q) LHR[F, KDYH
P RLMDCRQHKRP HSDJH' +RZ FDQ YHZ 3') ILOVZ LMQ) LHR[
ZZZ DVNGDYHMA QURP FMBEXMLQHWBDCQBP DQJHP HQV
&DFKHG 6IP IODSDJHV
0 RLUHVXOMURP ZZZ DVNGDYHMA QURP a

7HFVWHFRP ,CGD! \$VN7HF7UH

6XE **SUCUREOP** URP WQ 6HFWRQ+DUG' UYH&UDK&RUXSVMRQB DUMRQLWXHV
) LHR[LUXR SUHVMRQ/
ZZZ WFKVWHFRP WFKVWHMSOMMS' QWVDVNB TXHVMRQBSDJHBQRMLJGHGQ
FRPPHQWBLG N &DFKHG 6IP IODSDJHV

7HFVWHFRP ,CGD! \$VN7HF7UH

0 R] IODVHV: RUC5 HFRUGZ LW) LHR[DXQK 6X **SUCUREOP** URP WQ 6HFWRQ
+DUG' UYH&UDK&RUXSVMRQB DUMRQLWXHV
ZZZ WFKVWHFRP WFKVWHMSOMMS' QWVDVNB DORPPHQWQBWBQRMLJGHGQ
FMBLG N &DFKHG 6IP IODSDJHV

P DFRV[KQVFRP 5 HMLYHKRP H,3 DGGUWUHP RMO YDHP DLO

0 DV OH^ **SUCUREOP** JMO DGGUHW?Q R] IODV) LHR[VW
JHNM Z RUCUFRUG\$ SSOVRO DFVXEVFUEHV\6\ CFERRN DUV
ZZZ P DFRV[KQVFRP DUMFOISKS" WRU TXHU GKFSN
&DFKHG 6IP IODSDJHV

3UH5HODM%HM3 DJHRSHQ686() RUXP V

RNXOU **SUCUREOP** FKQHM-B V-XQ30 EV FKQHM-B V^ RVRMSRW
) LHR[%DIRQWRREJ
IRUXPVRSHQXVHRUJ SUHUHODMVEHMLQGH[KFN &DFKHG 6IP IODSDJHV

3UH5HODM%HM\$UFKLYHSHQ686() RUXP V

RSHQ6X6(5 & VR),1\$/ ^XVXSGDMEX" RNXOU **SUCUREOP**) IODRXCQRZ Q
^ (IODSHQ686(FRPHZ LW) LHR[IOD
IRUXPVRSHQXVHRUJ DUFKLYHSHQ[SKSI KFN &DFKHG 6IP IODSDJHV
0 RLUHVXOMURP IRUXPVRSHQXVHRUJ a

FRP FDVWQZ IQRZ VYLVW2 P JI(%)] 6 HDUFK

-XQ ED) LHR[USUREOP P D EHDZ IQRZ VYLVWSUREOP EXVWUH
ZKDW , WLVVD SUREOP K-LHGR, JRVUP HG LW
EX]] RP JI(%) EX]] FRP FDVWQZ IQRZ VYLVW &DFKHG 6 IP I(%)SDJHV

+RZ VRFUHDMEIRIQRUP DMFVFRGHIURP DSXEQKHGDUMF(%) KDW

0 DA QLVHT a %2 8; =@ SUREOP WLVHTXHQFHGEDG
HQULRCP HQDFHRRN LHR[JHQR
QDXGHLVZ RUGSUHWFRP KRZ VRFUHDMEIRIQRUP DMFVFRGHIURP DSXEQKHG
DUMF(%) &DFKHG 6 IP I(%)SDJHV

7HF7LS7URXEQMRRWH(&3 SUQM3RUW

' HMLFH DQJHVXKXGGRZ VRZ 3 UQM3RUW UDMHUMDQ(&3 3 UQM3RUWZ KFKZ (Q
UHVROH RXU SUREOP FRW
DUMF(%) WFKUHSXEQ FRP FRP BKW(%) &DFKHG 6 IP I(%)SDJHV

7RS+3 SUQM3 SUREOP VDOGKRZ VRII WHP

3 RSXUQRQ%6 VLVV: RUC1 HZ V_) DQMM) RRV(%) P\ : IQRXVH%DMHED()
%DM(%)) LHR[I3KRCH*
DUMF(%) WFKUHSXEQ FRP FRP KW(%) &DFKHG 6 IP I(%)SDJHV
0 RUHVXQUMURP DUMF(%) WFKUHSXEQ FRP FRP a

0 DFZ RUG&RP P XQW 0 DF

URGDUGA(FUMHP DDCG) LHR[QFRP SDME(%) KPX(%) HGDÁ 3 UQUREOP
7KHSURFHV3SIFZ SWRSV WRSXGXCH SHFMGD Z LK WDMV
IRUXPVP DFZ RUGFRP FRP P XQW KHSP DF
MMLRQG ' %(\$%) (' %%) &\$') " YHZ GVFXVMRQ/N
&DFKHG 6 IP I(%)SDJHV

0 DFZ RUG& QDUVDFH0 DFZ RUG

0 R]I(%) V(%) R(%)) LHR[GZ QORDVQDGD GDA VDJ RIG VRII 3 UQW
SUREOP 7SURFHV3SIFZ SWRSV WRSXGXCH SHFMGD Z LK WDMV
IRUXPVP DFZ RUGFRP UHQW
XSGDMVMSDMMHMRQG %(\$))) % (' ' ' %(" WDUW QP 5 HVX
&DFKHG 6 IP I(%)SDJHV
0 RUHVXQUMURP IRUXPVP DFZ RUGFRP a

/ RMLQ FOSSIQ SDIK Z KHQH SRUQJ IURP ,Q HMLQMS FUREDW

EURFKUHR WUHHLHG SUREOP QDNH DVFQRI DQSRMWHUH \$ DQG
E(WZH D) LHR[LUHDO IXQN LQDFVDMU
ZZZ JDSKFGMLQIRUP FRP RUXP VRZ WJHDSKS' S N
&DFKHG 6 IP I(%)SDJHV

6X6(/ IQX() RUXP V! ' HVMRS (QYURQP HQW

, QM(%) 90 : DUH21 6X6(UHSHV7KXGHELG 3 UQUREOP QV1 DXWV
,FRQ/ DEHVHSHV. GH) X]]) RQVUHS(%)
IRUXPVVXW(%) VSSRUH(%) QILYLMRQGH(%) SKSI KW(%) &DFKHG 6 IP I(%)SDJHV

3UREOP IDIQ ZLV6%&' 6/ FRQHFVRQ

-XQ) LHR[DNHVKUH6 W(%) %(\$GQI 7R) LHR[%DVH 3 UQW
SUREOP L6KDUHG3UQMA IQRZ V; 3) D(&RQ/R(%) SUREOP
ZZZ WPKDLEZ DUHFRP IRUXP QP IDIQ FRQHFVRQ
&DFKHG 6 IP I(%)SDJHV

RJ P RJ I(%) WVXSSRUWHR(0 D P HMDJHV

JGLDHQU KWH+ HSP HSD 7DUNVDGREHDFUREDW SUREOP GP DQ5 H1R
P X(%) V(%) EV DYGO F5 LMKH) LHR[5 VXFV3DUMD

P DUN DDUJ EURZ VHRUJ PRJ ID @WVXSSRUWHR N
&DFKHG 6IP IDSDJHV

8\$ 8QYH07ZIQ) IQW 1HZ 7RQH%0ICGLQJ 7XEH6R0G6 VDM

5HSRUW) LHR[X0 DP (' 7 KRXU/P IQXMM/DJR%DFNERDUGDQG
FOMURRP FR0ERUDMRQ ~~SUREOP~~ DE0MS5 HSRUWHS3 0DVH
DSS0SURDXGRFRP \$UMF0KMF0 &DFKHG 6IP IDSDJHV

0 DFNH2 Q [6 DMDM2 XRMKIV: RUG5 HFRUGIQJ 0 XMFIDQV

\$XJ HSRUW) LHR[-0 DP (' 7 KRXU/P IQXMM/DJR
%DFNERDUGDQGFOMURRP FR0ERUDMRQ ~~SUREOP~~ DE0MS
DSS0SURDXGRFRP 5 HMLHZ VUHT VKRZ FROM0KMF0 &DFKHG 6IP IDSDJHV
0 RLUHUVXOMURP DSS0SURDXGRFRP a

%H01 HZV ,QMLQHV SRUHV) IQD5H0DMHG

2 FV 0R+HUHVMMH0N, XVHGRIE WH ~~SUREOP~~ MK RUH0DVH
VKRU0 DQGMDV) LHR[LDOHDG XQGHGMYH0SP HQW
ZZZ EHM0QHZ VFRP DUMF0,QMLQHV ([S0LHBB) IQD5 H0DMHG
&DFKHG 6IP IDSDJHV

%H01 HZV ,QMLQHV SRUHV) IQD5H0DMHG

&0R+HUHVMMH0N, XVHGRIE WH ~~SUREOP~~ MK: RUG3HUHFV RUH0DVH
VKRU0 DQGMDV) LHR[LDOHDG XQGHGMYH0SP HQW
ZZZ EHM0QHZ VFRP DUMF0,SUQ,QMLQHV ([S0LHBB) IQD5 H0DMHG
&DFKHG 6IP IDSDJHV

3& : RUG 5 HMLHZV+ DUGZ DUH3 UQMUJ%DFN KVM

0 R)IDV) LHR[VWJHN ZRUGUFRUG XLR0 ~~SUREOP~~ LQROYHDUDMH0EDUN
ILQVKRQ/KDGHGJUDSKIFVSUQMG0RYHJ GSL
ZZZ SFZRUGJ FRP DXIQGH[SKS W[IGSIGSW 6IP IDSDJHV

: RUG3 VU0VMDJ H/RDUGV3 & \$VNDQ\$QVZH4 XHMRQV

3 ~~SUREOP~~ MK: RUG RFXP HQM0QMDVFRP HFD0D0G QMLXVÂ RZ 0BDGÂ
SUQMRU0VMSUREOP" LHR[KZ GRXJHM
IRUXP ZRUGMDVFRP DUKYHIQGH[SKS SKMF0 &DFKHG 6IP IDSDJHV

7XRU0D07ISV3 DJH8 EXQM) RXP V

+2: 72 ,QMD0) LHR[5 RUJHDMUG8 EXQM+DUG 0HRGH DJVFXSVSG ~~SUREOP~~
~~SUREOP~~XQFDMGZ HESDJH7,3 3') SUQMQ IURP) LHR[
SHQMQ 0DQDXEXQMIRUXP VFRP IRUXP GVS0 SKS'I RUGHU GHVFSDJH N
&DFKHG 6IP IDSDJHV

EUDQGQZ SURIDP HMDJHERDUGV %RDUG5 HDGHU

5H1IFHQZ 0RNEXW ~~SUREOP~~ MDVROHG KHQ RXIQMD0) LHR[VR0
KDYHDEUDQGQZ SURIDVR) RX0YHRIQMD0RRJ0
ERDUGHDGHFRP V\$ EUDQGQZ SURIDKMF0 &DFKHG 6IP IDSDJHV

* DP H6SRVURXP V6RQ 363 : KLFKFR0XU

0 DV KHZ KVM0MRXJK, KDYHEDFNZ KVMGRH0VYH RXVHIQJHU ~~SUREOP~~
~~SUREOP~~I \ RXDUHDDP DQDF DERXMRZ \ RXLSV0RN
ZZZ JDPHVSFRP SDJHVIRUXP V VKRZBPVJV SKS' VRSIFBG N
&DFKHG 6IP IDSDJHV

* DP H6SRVURXP V3& + DUGZ DUH' VFXVIRQ/RRNDM FRP SXMU

\$SU RMD0VHKD0VD0V IQJHU ~~SUREOP~~ H0HGGVD KH 7RGD
RQ&1 (7 \$SS0I3KRCH' UMD0DP HD_) LHR[* DP HV
ZZZ JDPHVSFRP SDJHVIRUXP V VKRZBPVJV SKS' VRSIFBG N

&DFKHG 6IP100SDJHV
0RUHUHXOMURP ZZZ JDPHVSFRP a

-DYDVUSSUFKLYH@K' RW) RXP V

QHYZLGRZ **SUCUREOP** QHYZRUNVRO RJ10GRHVQZRUNRQ(
ZLGRZ RSHQLGRFXPHOMSON/2SHQ)UDP HIURP 3DUHQWY
ZZZ KJKGRWFRP IRUXP VDUFKLYH SKS N &DFKHG 6IP100SDJHV

0DFURP HGD' UHP ZHDYH\$UFKLYH@JH+LJK' RW) RXP V

(PEHGGH9LGR30VIQ(EXORW) **LHR** UHIV GGMQRDEDFNOMKFKDUDFMU
10FKDIQHS0IV **3UCUREOP** QH/
ZZZ KJKGRWFRP IRUXP VDUFKLYH SKS N &DFKHG 6IP100SDJHV

([ZSHQ LFXWRO\$UFKLYH@JH([V6) RXP V

)<) **LHR** [%MVLGRZ DYDDEOIA [V6 RORV V6 \$ ERXVMD5 HDGUFOW
OHQVHZRUUHVH VEXOMHEURZ VHA **3UCUREOP**
HVMFRP IRUXP DUFKLYH@JH SKS SKWID &DFKHG 6IP100SDJHV

&66 \$UFKLYH@JH: HE' HMGSHFRP

7KLVMMIQ **LHR** [A LVSDA LVXHVZIM) **LHR** [%MACKUHMVHVMH P DF
WQJHEXJ A **3UCUREOP** (A5(62/9(' :@KHUVP\ DSSO'
ZZZ ZHEGMHGSUFRP IRUXP DUFKLYH@JH SKS SKWID
&DFKHG 6IP100SDJHV

6RVZDUH

)RQWIQ **LHR** [DGG) **LHR** [' XDEHG' III 5HVROVRQ/6HMDJ < 3RV A HQUDMDJ
UFRUWZIMQDI RVDGGGRXMD A KH SUREOP RI EXLQIQ DO XOI
ZZZ IHGRDIRUXP RU IRUXP DUFKLYH@JH SKS SKWID &DFKHG 6IP100SDJHV

&RQMQRZQBDG' L 3DJH&1(7FRP DX

)LQGBJ IQ/DQGSWZRLGVIQ) **LHR** [O VHYGR DQDJH
) **LHR** [V ERRNPUN3O VHYGR
ZZZ FCHFRP DXMD GL FROMQRZQBDGK" SDJH N &DFKHG 6IP100SDJHV

7LG%76 7IG%76 7DOI

6DDL) **LHR** [VPSHGE\ : HENWUKO" (UF' XEURZ 3K' > @KQV
' RQINH\$ ERXVPHO DFKIQ **3UCUREOP** R3')) RUP
HPSHURWELWFRP ZHEJ" # # FIVNS N &DFKHG 6IP100SDJHV

7KH(PPD: DMRQ) RXP V! &RP SXMLQMLQHW

) **LHR** [QIV DF2 \$FUSHOM) RCHV\$UDQJHV%) UH6SDFH'
UHQHV **3UCUREOP** QH(URL&RS\ IQ \$) IBI
HP P DZ DMRQQRUXP @LYHVRQCGH SKS" I KWI &DFKHG 6IP100SDJHV

0RJ100\$UFKLYH@JHQBIL) RXP

) **LHR** [5 VXFV6LW SOFPHQVQDJHG ACFONHYHOMQRKQGGGIFRUHFV IRU
! WJ AGRHDFUREDW **SUCUREOP** RIQHICQYIGXDO
IIXQI FRP DUFKLYH SKWID &DFKHG 6IP100SDJHV

<DKRR0 DEXBJ a 1HGHKSP DQDJIQ WDWUHYHZ 3DQH'

+RZ @Q LV< DKRRJRCQ@GDYH) **LHR** [XHJZIMDEURNQH SHUHGFHZIMVHQHZ 0 DIO
\$ @H<DKRRFRP PHQRUVDA VMVIL HGIQMLCDD EXXQRZ
ZZZ \PD@BJ FRP EQJ QKHS P DQDJIQ WDWUHYHZ SDQH
&DFKHG 6IP100SDJHV

7LG%76 ,WXH

) HE) **LHR** [%RXQG) RIZ DLG- XQ **3UCUREOP** R3')) RUP

VIXJ RJJ XVDJHVHDFK BKW10

&DFKHG 6IP 101SDJHV

8 VDJH6 VMMVFI R P R DMOXJ RJJ \$ SUSHDFK6 WQJ

7UDQVMMMLVSDJH

WQFVDXURD ILHR[PRJ 10EHDLQ
SUCUREOP UHGVP EDFXSVSUCMHHUHQX RM
VIXJ RJJ XVDJHVHDFK BKW10 &DFKHG 6IP 101SDJHV

5 HIHUFHMHUHM) I \ RX12 ZQ3 &

,I \ RX12HXQXUHZ KDVRXU SUCUREOP LILUWK-FN RXDSSCFDWRVHMWJ V
P DZ DLHM RXGGUHP RYH DQGMHQM VRVWUW) LHR[
ZZZ GRFVWF FRP GRFV 5 HIHUFHMHUHM) I \ RX12 ZQ3 & N
&DFKHG 6IP 101SDJHV

6 RIVDUHXSGDM/8 QUD(GFA/7 Z HDNLU/CHM XNADFNU

7UDQVMMMLVSDJH

5DQGRP SUCUREOP I HG3 UQW 7 I HG: RUMZ W GHEXJJHU/UXQQJ
) LHR[NUWUWUHP HQW IQ XICWV%RRNR 5 HFRUGV
V HDNLU/CHM XNADFNU 8 QUD(GFAK10 &DFKHG 6IP 101SDJHV

: IQ XMHGH; Q9IHZ) IQDQXMRQMHFKH%10EHDKMU

7UDQVMMMLVSDJH

\$XJ I HG 3 UQUREOP LMP X0SDJHIL0I HG/DGGVSD RI (; ;)
* XQWEHMMWRZ QBDG HWRNUG-U) LHR[
ZIQXMHGHQZ VKW10 &DFKHG 6IP 101SDJHV

: IQ XMHGH; Q9IHZ) IQDQXMRQMHFKHU

%10EHDKMU 7UDQVMMMLVSDJH

I HG/DGIRFXVLDYHGD0J I HG 3 UQUREOP LMP X0SDJHIL0 UREOP 0 LW
) LHR[RSLHQ LHV7H MV1LEK0J J0FK
ZIQXMHGHQGH SKS" SDJH ZIYQZV QZV VRZ VSHFSKS NRP BLG
QZVBLG N &DFKHG 6IP 101SDJHV

; Q9IHZ ???????; Q9IHZ 6/2 UX

7UDQVMMMLVSDJH

0 DJ 3 UQUREOP W0GZ VJURXS[Q9IHZ FRP YIHZ VRSF SKS" W
???????) LHR[???? ?????? ???? ???????
ZZZ V0UXQZVHQW N &DFKHG 6IP 101SDJHV

1 HX\$XVJDEHQH/V3+3 0 DJ D IQVXCG3+3 6 RQMRQ01 HZ V

7UDQVMMMLVSDJH

' HQQXHQ/URZ VHU) LHR[XQGHMVHQ HDMUHM-U HMBSHU E-P (UFKHQHQMFKRQ
ZLHG-U EHUKRQCGVWUWFKHQJHQHU0M 3 UQUREOP
ZZZ V0EVMHQGJ IP QMV GH SURJUDP I HUXQJ QHXDXVJDEHQH/SKS
P DJD]IQVXCGSKS VR0MRGN &DFKHG 6IP 101SDJHV

7KXQHLEUG3UREOP 0 IEURVRIWQGRZV# VWRUDYGH) RUXP

7UDQVMMMLVSDJH

6HS 7KXQHLEU 3 UQUREOP 0Q0 IEURVRIWQGRZV
HJIIHQ0EKQJ YRQ) LHR[
ZZZ VWRUDYGHIRUXP P IEURVRIWQGRZV KXQHLEUGSUREOP KW0 6IP 101SDJHV

MQQ] XNRV3 DJ HFDVEX0DF\$ WDFNSUHM-QANGE 3 DJ H0NHV

5HSRUW) LHR[0FNERUGDGGF0MURRP FR0ERLDMRQ SUCUREOP ,DGGMRQ
VRXSSRUWVXSGMI I HVD) LHR[ERRNPUNEXJ
ZHE SDJH0NHVFRP MQQ] XNRN &DFKHG 6IP 101SDJHV

%0D3 0 DF1 IHZ V0 DF,Q7RXFK

5HSRUW) LHR[0FNERUGDGGF0MURRP FR0ERLDMRQ SUCUREOP DE0MS5HSRUW
+DUG UYHVVKRFNSURVVRQPFKQVP VIRUP DMWJ
ZZZ E0DSQ0DFQHXZ VSKS" KH0G0HV 0 DF,Q7RXFKN &DFKHG 6IP 101SDJHV

6 (/)+70/) RUXP VDFKLY-DQXDU

7UDQVMMMLVSDJH

