

Ernst & Young, LLP Suite 2400 201 North Jackson Street Tampa, FL 33602 Tel: +1 813 225 4800 Fax: +1 813 225 4711 ey.com

## **Report of Independent Accountants**

To the Management of Web.com Group, Inc.:

We have been engaged to report on Network Solutions, LLC's ("Network Solutions," a wholly owned subsidiary of Web.com) operation of its Extended Validation (EV) certificate management practices at the Herndon, Virginia, United States; Jersey City, New Jersey, United States; Clifton, New Jersey, United States; Edinburgh, Scotland, United Kingdom; Bradford, England, United Kingdom; and Manchester, England, United Kingdom locations, regarding whether, during the period from April 1, 2013 through March 31, 2014, Network Solutions has

- disclosed its EV certificate life cycle management policies and procedures, including its commitment to provide EV certificates in conformity with the <u>CA/Browser Forum Guidelines for</u> <u>Extended Validation</u>, and provided such services in accordance with its disclosed practices in its <u>Certificate Practice Statement</u>
- maintained effective controls to provide reasonable assurance that:
  - EV Subscriber information was properly collected, authenticated (for the registration activities performed by the CA) and verified, and
  - The integrity of keys and EV certificates it manages was established and protected throughout their life cycles.

based on the AICPA/CICA <u>WebTrust for Certification Authorities – Extended Validation Audit Criteria</u>. These disclosures and controls are the responsibility of Network Solutions' management. Our responsibility is to express an opinion based on our examination.

Network Solutions makes use of external registration authorities for specific subscriber registration activities as disclosed in Network Solutions' business practice disclosures. Our examination did not extend to the controls of external registration authorities.

Our examination was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants (AICPA), and, accordingly, included (1) obtaining an understanding of Network Solutions' EV certificate life cycle management practices and procedures, including its relevant controls over the issuance, renewal and revocation of EV certificates; (2) selectively testing transactions executed in accordance with disclosed EV certificate life cycle management practices; (3) testing and evaluating the operating effectiveness of the controls; and (4) performing such other procedures as we considered necessary in the circumstances. We believe that our examination provides a reasonable basis for our opinion.

The relative effectiveness and significance of specific controls at Network Solutions and their effect on assessments of control risk for subscribers and relying parties are dependent on their interaction with the controls, and other factors present at individual subscriber and relying party locations. We have performed no procedures to evaluate the effectiveness of controls at individual subscriber and relying party locations.

Because of the nature and inherent limitations of controls, Network Solutions' ability to meet the aforementioned criteria may be affected. For example, controls may not prevent, or detect and



correct, error, fraud, unauthorized access to systems and information, or failure to comply with internal and external policies or requirements. Also, the projection of any conclusions based on our findings to future periods is subject to the risk that changes may alter the validity of such conclusions.

In performing our engagement, we noted the following matter that prevented certain Extended Validation Audit Criteria from being met during the audit period from April 1, 2013 through March 31, 2014: Principle 2, Criterion 52: Network Solutions did not perform a formal risk assessment during the period covered by this report. As a result, Principle 2, Criterion 52 The CA maintains controls to provide reasonable assurance that risks impacting its CA operations over EV certifications are assessed regularly and address the following: identify reasonably foreseeable internal and external threats that could result in unauthorized access, disclosure, misuse, alteration, or destruction of any EV Data or EV Processes; assess the likelihood and potential damage of these threats, taking into consideration the sensitivity of the EV Data and EV Processes; and assess the sufficiency of the policies, procedures, information systems, technology, and other arrangements that the CA has in place to control such risks, was not met.

In our opinion, except for the matter described in the previous paragraph, during the period from April 1, 2013 through March 31, 2014, Network Solutions, in all material respects

- disclosed its EV certificate life cycle management policies and procedures, including its commitment to provide EV certificates in conformity with the <u>CA/Browser Forum Guidelines for</u> <u>Extended Validation</u>, and provided such services in accordance with its disclosed practices in its <u>Certificate Practice Statement</u>
- maintained effective controls to provide reasonable assurance that:
  - EV Subscriber information was properly collected, authenticated (for the registration activities performed by the CA) and verified, and
  - The integrity of keys and EV certificates it manages was established and protected throughout their life cycles.

based on the AICPA/CICA WebTrust for Certification Authorities - Extended Validation Audit Criteria.

This report does not include any representation as to the quality of Network Solutions' services beyond those covered by the AICPA/CICA WebTrust for Certification Authorities – Extended Validation Audit Criteria, nor the suitability of any of Network Solutions' services for any customer's intended purpose.

Tampa, Florida February 24, 2015

Ernst + Young LLP