

## Report of Independent Accountants

To the Management of  
Web.com Group, Inc.:

We have examined the [assertion](#) by the management of Web.com Group, Inc. ("Web.com" the parent company of "Network Solutions") that in providing its Certification Authority (CA) services at the Herndon, Virginia, United States; Jersey City, New Jersey, United States; Clifton, New Jersey, United States; Edinburgh, Scotland, United Kingdom; Bradford, England, United Kingdom; and Manchester, England, United Kingdom locations, Network Solutions, during the period from April 1, 2013 through March 31, 2014 has

- disclosed its Business, Key Life Cycle Management, Certificate Life Cycle Management, and CA Environmental Control practices in its [Certification Practice Statement](#) and provided such services in accordance with its disclosed practices
- maintained effective controls to provide reasonable assurance that
  - the integrity of keys and certificates it manages is established and protected throughout their life cycles;
  - the integrity of subscriber keys and certificates it manages is established and protected throughout their life cycles;
  - the Subscriber information is properly authenticated (for the registration activities performed by the CA); and
  - subordinate CA certificate requests are accurate, authenticated and approved
- maintained effective controls to provide reasonable assurance that
  - logical and physical access to CA systems and data is restricted to authorized individuals;
  - the continuity of key and certificate management operations is maintained; and
  - CA systems development, maintenance and operations are properly authorized and performed to maintain CA systems integrity

for Network Solutions' CA based on the AICPA/CICA [Trust Services Criteria for Certification Authorities](#)

Web.com's management is responsible for its assertion. Our responsibility is to express an opinion on management's assertion based on our examination.

Network Solutions makes use of external registration authorities for specific subscriber registration activities as disclosed in Network Solutions' business practice disclosures. Our examination did not extend to the controls of external registration authorities.

Our examination was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants (AICPA), and accordingly, included (1) obtaining an understanding of Network Solutions' key and certificate life cycle management business practices and its controls over key and certificate integrity, over the authenticity and privacy of subscriber and relying party information, over the continuity of key and certificate life cycle management operations, and over the development, maintenance and operation of systems integrity; (2) selectively testing



transactions executed in accordance with disclosed key and certificate life cycle management business practices; (3) testing and evaluating the operating effectiveness of the controls; and (4) performing such other procedures as we considered necessary in the circumstances. We believe that our examination provides a reasonable basis for our opinion.

The relative effectiveness and significance of specific controls at Network Solutions and their effect on assessments of control risk for subscribers and relying parties are dependent on their interaction with the controls, and other factors present at individual subscriber and relying party locations. We have performed no procedures to evaluate the effectiveness of controls at individual subscriber and relying party locations.

Because of the nature and inherent limitations of controls, Network Solutions' ability to meet the aforementioned criteria may be affected. For example, controls may not prevent, or detect and correct, error, fraud, unauthorized access to systems and information, or failure to comply with internal and external policies or requirements. Also, the projection of any conclusions based on our findings to future periods is subject to the risk that changes may alter the validity of such conclusions.

In our opinion, for the period April 1, 2013 through March 31, 2014, Web.com management's assertion, as set forth in the first paragraph, is fairly stated, in all material respects, based on the AICPA/CICA *Trust Services Criteria for Certification Authorities*.

The WebTrust seal of assurance for Certification Authority on Network Solutions' Web site constitutes a symbolic representation of the contents of this report and it is not intended, nor should it be construed, to update this report or provide any additional assurance.

This report does not include any representation as to the quality of Network Solutions' services beyond those covered by the AICPA/CICA *Trust Services Criteria for Certification Authorities*, nor the suitability of any of Network Solutions' services for any customer's intended purpose.

*Ernst & Young LLP*

Tampa, Florida  
February 24, 2015

**Assertion by Management of Web.com Group, Inc. Regarding  
Its Disclosure of Its Business Practices and Its Controls Over  
Its Certification Authority Operations During the Period  
April 1, 2013 through March 31, 2014**

February 24, 2015

Network Solutions, a wholly owned subsidiary of Web.com Group, Inc. operates as a Certification Authority (CA) for the nsProtect Secure Xpress, nsProtect Secure Basic, nsProtect Secure Wildcard and nsProtect Secure Advanced products and provides the following certification authority services:

- Subscriber registration,
- Certificate renewal,
- Certificate rekey,
- Certificate issuance,
- Certificate distribution,
- Certificate revocation, and
- Certificate status information processing

Management of Network Solutions is responsible for establishing and maintaining effective controls over its CA operations, including its CA business practices disclosure in Network Solutions [Certification Practice Statement](#), service integrity (including key and certificate life cycle management controls), and CA environmental controls. These controls contain monitoring mechanisms, and actions are taken to correct deficiencies identified.

Controls have inherent limitations, including the possibility of human error and the circumvention or overriding of controls. Accordingly, even effective controls can provide only reasonable assurance with respect to Network Solutions' CA operations. Furthermore, because of changes in conditions, the effectiveness of controls may vary over time.

Management has assessed the controls over its CA operations. Based on that assessment, in Network Solutions Management's opinion, in providing its CA services at the Herndon, Virginia, United States; Jersey City, New Jersey, United States; Clifton, New Jersey, United States; Edinburgh, Scotland, United Kingdom; Bradford, England, United Kingdom; and Manchester, England, United Kingdom locations, Network Solutions, during the period from April 1, 2013 through March 31, 2014

- disclosed its Business, Key Life Cycle Management, and Certificate Life Cycle Management, and CA Environmental Control practices in its [Certification Practice Statement](#) and provided such services in accordance with its disclosed practices
- maintained effective controls to provide reasonable assurance that
  - the integrity of keys and certificates it manages is established and protected throughout their life cycles;
  - the integrity of subscriber keys and certificates it manages is established and protected throughout their life cycles;
  - the Subscriber information is properly authenticated (for the registration activities performed by the CA); and

- subordinate CA certificate requests are accurate, authenticated and approved
- maintained effective controls to provide reasonable assurance that
  - logical and physical access to CA systems and data is restricted to authorized individuals;
  - the continuity of key and certificate management operations is maintained; and
  - CA systems development, maintenance and operations are properly authorized and performed to maintain CA systems integrity

for the Network Solutions CA, in accordance with the AICPA/CICA [Trust Services Criteria for Certification Authorities](#) including the following

### **CA Business Practices Disclosure**

#### *CA Business Practices Management*

- Certificate Practice Statement Management
- Certificate Policy Management (CP is not applicable per Network Solutions' requirements)

### **Service Integrity**

#### *CA Key Life Cycle Management Controls*

- CA Key Generation
- CA Key Storage, Backup, and Recovery
- CA Public Key Distribution
- CA Key Usage
- CA Key Archival and Destruction
- CA Key Compromise
- CA Cryptographic Hardware Life Cycle Management
- CA Key Escrow (not applicable – service not provided by Network Solutions)

*Subscriber Key Life Cycle Management Controls* (not applicable – Subscriber Key Life Cycle Management services not provided by Network Solutions)

- CA-Provided Subscriber Key Generation Services
- CA-Provided Subscriber Key Storage and Recovery Services
- Integrated Circuit Card Life Cycle Management

#### *Certificate Life Cycle Management Controls*

- Subscriber Registration
- Certificate Renewal
- Certificate Rekey
- Certificate Issuance
- Certificate Distribution
- Certificate Revocation
- Certificate Suspension (not applicable – service not provided by Network Solutions)
- Certificate Validation
- Subordinate CA Certificate Life Cycle Management Controls



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- Subordinate CA Certificate Life Cycle Management

#### **CA Environmental Controls**

- Security Management
- Asset Classification and Management
- Personnel Security
- Physical and Environmental Security
- Operations Management
- System Access Management
- Systems Development and Maintenance
- Business Continuity Management
- Monitoring and Compliance
- Audit Logging

Jennifer Standiford  
Director  
Web.com Group, Inc.