

Sign in with a supported browser

To help protect your account, Google doesn't let you sign in from some browsers. Google might stop sign-ins from browsers that:

- Don't support JavaScript or have JavaScript turned off
- Have unsecure or unsupported extensions added
- Are being controlled through software automation rather than a human
- Are embedded in a different application

Step 1. Use a supported browser


These and other browsers support JavaScript:

- Chrome
- Safari
- Firefox
- Opera
- Internet Explorer
- Edge

Step 2. Turn on JavaScript in Chrome

If you use a supported browser and still can't sign in, you might need to turn on JavaScript.

[Computer](#) [Android](#) [iPhone & iPad](#)

1. On your computer, open Chrome.
2. At the top right, click More  > **Settings**.
3. At the bottom, click **Advanced**.
4. Under "Privacy and security," click **Site Settings** > **Javascript**.
5. Turn on the setting.

Tip: You can turn off JavaScript after you sign in.

Turn on JavaScript in other browsers

If you use a [supported browser](#) other than Chrome, check its support page for instructions on how to turn on JavaScript. If you're not sure whether your browser supports JavaScript, check its support page.

Fix problems when you sign in

[Turn off extensions in Chrome](#)

[Update your browser](#)

[Check your privacy settings](#)

[Check for security programs](#)

If you use a firewall, proxy, or anti-virus program, temporarily turn off the program. Then try to sign in to your Google Account.