

Informations de dépannage

Cette page contient des informations techniques qui pourraient être utiles quand vous essayez de résoudre un problème. Si vous cherchez des réponses à des questions courantes sur Firefox, veuillez consulter notre [site web d'assistance](#).

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[Copier le texte dans le presse-papiers](#)

Donnez un coup de jeune à Firefox

[Réparer Firefox...](#)

Essayez en mode sans échec

[Redémarrer avec les modules désactivés...](#)

Paramètres de base de l'application

Nom	Firefox
Version	78.3.0esr
Identifiant de compilation	20200929152203
ID de distribution	redhat
Agent utilisateur	Mozilla/5.0 (X11; Linux x86_64; rv:78.0) Gecko/20100101 Firefox/78.0
Système d'exploitation	Linux 2.6.32-754.35.1.el6.x86_64
Binaire de l'application	/usr/lib64/firefox/firefox
Répertoire de profil	Ouvrir le dossier correspondant /home/elslod/.mozilla/firefox/h9dyshd5.default
Plugins activés	about:plugins
Configuration de compilation	about:buildconfig
Utilisation mémoire	about:memory
Performances	about:performance
Service workers inscrits	about:serviceworkers
Fenêtres multiprocessus	1/1 Activé par défaut
Processus distants	7
Stratégies d'entreprise	Inactives
Clé du service de localisation de Google	Présente
Clé de Google Safebrowsing	Présente
Clé du service de localisation de Mozilla	Présente
Mode sans échec	false
Profils	about:profiles

Fonctionnalités de Firefox

Nom	Version	ID
Déploiement de DoH	1.3.0	doh-rollout@mozilla.org
Firefox Screenshots	39.0.0	screenshots@mozilla.org
Form Autofill	1.0	formautofill@mozilla.org
Web Compat	11.0.0	webcompat@mozilla.org
WebCompat Reporter	1.3.0	webcompat-reporter@mozilla.org

Processus distants

Type	Nombre
Contenu web	5 / 8
Extension	1
Pages « à propos » privilégiées	1

Extensions

Nom	Version	Activée	ID
Adblock Plus - bloqueur de publicités gratuit	3.9.5	true	{d10d0bf8-f5b5-c8b4-a8b2-2b9879e08c5d}
Amazon.co.uk	1.1	true	amazon@search.mozilla.org
Bing	1.1	true	bing@search.mozilla.org
DuckDuckGo	1.0	true	ddg@search.mozilla.org
eBay	1.0	true	ebay@search.mozilla.org
Flash Player	1.1.9	true	{87e997f4-ae0e-42e6-a780-ff73977188c5}
Google	1.0	true	google@search.mozilla.org
Qwant	1.1	true	qwant@search.mozilla.org
Wikipédia (fr)	1.0	true	wikipedia@search.mozilla.org

Accélération graphique

Fonctionnalités	
Composition	Basic
Zoom/Panoramique asynchrones	entrée molette activée; faire glisser les barres de défilement; clavier activé; défilement automatique activé
Pilote WebGL 1 - Informations WSI	GLX 1.4 GLX_VENDOR(client): Mesa Project and SGI GLX_VENDOR(server): SGI Extensions: GLX_ARB_create_context GLX_ARB_create_context_profile GLX_ARB_create_context_robustness GLX_ARB_fbconfig_float GLX_ARB_framebuffer_sRGB GLX_ARB_get_proc_address GLX_ARB_multisample GLX_EXT_import_context GLX_EXT_visual_info GLX_EXT_visual_rating GLX_EXT_framebuffer_sRGB GLX_EXT_create_context_es2_profile GLX_MESA_copy_sub_buffer GLX_MESA_multithread_makecurrent GLX_MESA_query_renderer GLX_MESA_swap_control GLX_OML_swap_method GLX_OML_sync_control GLX_SGI_make_current_read GLX_SGI_swap_control GLX_SGI_video_sync GLX_SGIS_multisample GLX_SGIX_fbconfig GLX_SGIX_pbuffer GLX_SGIX_visual_select_group GLX_EXT_texture_from_pixmap GLX_INTEL_swap_event
Pilote WebGL 1 - Rendu	Intel Open Source Technology Center -- Mesa DRI Intel(R) HD Graphics 5500 (Broadwell GT2)
Pilote WebGL 1 - Version	2.1 Mesa 11.0.7
Pilote WebGL 1 - Extensions	GL_ARB_multisample GL_EXT_abgr GL_EXT_bgra GL_EXT_blend_color GL_EXT_blend_minmax GL_EXT_blend_subtract GL_EXT_copy_texture GL_EXT_polygon_offset GL_EXT_subtexture GL_EXT_texture_object GL_EXT_vertex_array GL_EXT_compiled_vertex_array GL_EXT_texture GL_EXT_texture3D GL_IBM_rasterpos_clip GL_ARB_point_parameters GL_EXT_draw_range_elements GL_EXT_packed_pixels GL_EXT_point_parameters GL_EXT_rescale_normal GL_EXT_separate_specular_color GL_EXT_texture_edge_clamp GL_SGIS_generate_mipmap GL_SGIS_texture_border_clamp GL_SGIS_texture_edge_clamp GL_SGIS_texture_lod GL_ARB_framebuffer_sRGB GL_ARB_multitexture GL_EXT_framebuffer_sRGB GL_IBM_multimode_draw_arrays GL_IBM_texture_mirrored_repeat GL_3DFX_texture_compression_FXT1 GL_ARB_texture_cube_map GL_ARB_texture_env_add

GL_ARB_transpose_matrix
GL_EXT_blend_func_separate
GL_EXT_fog_coord GL_EXT_multi_draw_arrays
GL_EXT_secondary_color
GL_EXT_texture_env_add
GL_EXT_texture_filter_anisotropic
GL_EXT_texture_lod_bias
GL_INGR_blend_func_separate
GL_NV_blend_square
GL_NV_light_max_exponent
GL_NV_texgen_reflection
GL_NV_texture_env_combine4 GL_S3_s3tc
GL_SUN_multi_draw_arrays
GL_ARB_texture_border_clamp
GL_ARB_texture_compression
GL_EXT_framebuffer_object
GL_EXT_texture_env_combine
GL_EXT_texture_env_dot3
GL_MESA_window_pos
GL_NV_packed_depth_stencil
GL_NV_texture_rectangle
GL_ARB_depth_texture
GL_ARB_occlusion_query GL_ARB_shadow
GL_ARB_texture_env_combine
GL_ARB_texture_env_crossbar
GL_ARB_texture_env_dot3
GL_ARB_texture_mirrored_repeat
GL_ARB_window_pos
GL_EXT_stencil_two_side
GL_EXT_texture_cube_map
GL_NV_depth_clamp GL_APPLE_packed_pixels
GL_APPLE_vertex_array_object
GL_ARB_draw_buffers
GL_ARB_fragment_program
GL_ARB_fragment_shader
GL_ARB_shader_objects
GL_ARB_vertex_program
GL_ARB_vertex_shader GL_ATI_draw_buffers
GL_ATI_texture_env_combine3
GL_ATI_texture_float GL_EXT_shadow_funcs
GL_EXT_stencil_wrap GL_MESA_pack_invert
GL_NV_primitive_restart
GL_ARB_depth_clamp
GL_ARB_fragment_program_shadow
GL_ARB_half_float_pixel
GL_ARB_occlusion_query2
GL_ARB_point_sprite
GL_ARB_shading_language_100 GL_ARB_sync
GL_ARB_texture_non_power_of_two
GL_ARB_vertex_buffer_object
GL_ATI_blend_equation_separate
GL_EXT_blend_equation_separate
GL_OES_read_format
GL_ARB_color_buffer_float
GL_ARB_pixel_buffer_object
GL_ARB_texture_compression_rgtc
GL_ARB_texture_float
GL_ARB_texture_rectangle
GL_EXT_packed_float
GL_EXT_pixel_buffer_object
GL_EXT_texture_compression_dxt1
GL_EXT_texture_compression_rgtc
GL_EXT_texture_rectangle
GL_EXT_texture_sRGB
GL_EXT_texture_shared_exponent
GL_ARB_framebuffer_object
GL_EXT_framebuffer.blit
GL_EXT_framebuffer_multisample
GL_EXT_packed_depth_stencil
GL_APPLE_object_purgeable
GL_ARB_vertex_array_object
GL_ATI_separate_stencil
GL_EXT_draw_buffers2
GL_EXT_draw_instanced
GL_EXT_gpu_program_parameters
GL_EXT_texture_array
GL_EXT_texture_integer
GL_EXT_texture_sRGB_decode
GL_EXT_timer_query GL_OES_EGL_image
GL_ARB_copy_buffer
GL_ARB_depth_buffer_float
GL_ARB_draw_instanced
GL_ARB_half_float_vertex
GL_ARB_instanced_arrays
GL_ARB_map_buffer_range
GL_ARB_texture_rg GL_ARB_texture_swizzle
GL_ARB_vertex_array_bgra
GL_EXT_texture_swizzle
GL_EXT_vertex_array_bgra
GL_NV_conditional_render

GL_AMD_conservative_depth
 GL_AMD_draw_buffers_blend
 GL_AMD_seamless_cubemap_per_texture
 GL_ARB_ES2_compatibility
 GL_ARB_blend_func_extended
 GL_ARB_debug_output
 GL_ARB_draw_buffers_blend
 GL_ARB_draw_elements_base_vertex
 GL_ARB_explicit_attrib_location
 GL_ARB_fragment_coord_conventions
 GL_ARB_provoking_vertex
 GL_ARB_sample_shading
 GL_ARB_sampler_objects
 GL_ARB_seamless_cube_map
 GL_ARB_shader_texture_lod
 GL_ARB_texture_cube_map_array
 GL_ARB_texture_gather
 GL_ARB_texture_multisample
 GL_ARB_texture_query_lod
 GL_ARB_texture_rgb10_a2ui
 GL_ARB_uniform_buffer_object
 GL_ARB_vertex_type_2_10_10_10_rev
 GL_EXT_provoking_vertex
 GL_EXT_texture_snorm
 GL_MESA_texture_signed_rgba
 GL_ARB_get_program_binary
 GL_ARB_robustness
 GL_ARB_separate_shader_objects
 GL_ARB_shader_bit_encoding
 GL_ARB_texture_compression_bptc
 GL_ARB_timer_query
 GL_ARB_transform_feedback2
 GL_ARB_transform_feedback3
 GL_ANGLE_texture_compression_dxt3
 GL_ANGLE_texture_compression_dxt5
 GL_ARB_compressed_texture_pixel_storage
 GL_ARB_conservative_depth
 GL_ARB_internalformat_query
 GL_ARB_map_buffer_alignment
 GL_ARB_shader_atomic_counters
 GL_ARB_shader_image_load_store
 GL_ARB_shading_language_420pack
 GL_ARB_shading_language_packing
 GL_ARB_texture_storage
 GL_ARB_transform_feedback_instanced
 GL_EXT_framebuffer_multisample_blit_scaled
 GL_EXT_transform_feedback
 GL_AMD_shader_trinary_minmax
 GL_ARB_ES3_compatibility
 GL_ARB_clear_buffer_object
 GL_ARB_copy_image
 GL_ARB_explicit_uniform_location
 GL_ARB_framebuffer_no_attachments
 GL_ARB_invalidate_subdata
 GL_ARB_program_interface_query
 GL_ARB_shader_image_size
 GL_ARB_stencil_texturing
 GL_ARB_texture_query_levels
 GL_ARB_texture_storage_multisample
 GL_ARB_texture_view
 GL_ARB_vertex_attrib_binding GL_KHR_debug
 GL_ARB_buffer_storage GL_ARB_clear_texture
 GL_ARB_multi_bind
 GL_ARB_seamless_cubemap_per_texture
 GL_ARB_texture_mirror_clamp_to_edge
 GL_ARB_vertex_type_10f_11f_11f_rev
 GL_EXT_shader_integer_mix
 GL_ARB_clip_control
 GL_ARB_conditional_render_inverted
 GL_ARB_derivative_control
 GL_ARB_get_texture_sub_image
 GL_ARB_pipeline_statistics_query
 GL_EXT_polygon_offset_clamp
 GL_KHR_context_flush_control

ANGLE_instanced_arrays EXT_blend_minmax
 EXT_color_buffer_half_float EXT_frag_depth
 EXT_shader_texture_lod EXT_sRGB
 EXT_texture_compression_bptc
 EXT_texture_compression_rgtc
 EXT_texture_filter_anisotropic MOZ_debug
 OES_element_index_uint
 OES_fbo_render_mipmap
 OES_standard_derivatives OES_texture_float
 OES_texture_float_linear
 OES_texture_half_float
 OES_texture_half_float_linear
 OES_vertex_array_object
 WEBGL_color_buffer_float
 WEBGL_compressed_texture_etc
 WEBGL_compressed_texture_s3tc

WebGL 1 - Extensions

	WEBGL_debug_renderer_info WEBGL_debug_shaders WEBGL_depth_texture WEBGL_draw_buffers WEBGL_lose_context
Pilote WebGL 2 - Informations WSI	-
Pilote WebGL 2 - Rendu	WebGL creation failed: * tryNativeGL * Exhausted GL driver options.
Pilote WebGL 2 - Version	-
Pilote WebGL 2 - Extensions	-
WebGL 2 - Extensions	-
Protocole de fenêtrage	x11
Environnement de bureau	gnome
Painting en dehors du fil d'exécution principal activé	true
Nombre de workers participant au painting en dehors du fil d'exécution principal	3
Fréquence d'images cible	60
GPU 1	
Actif	Oui
Description	Mesa DRI Intel(R) HD Graphics 5500 (Broadwell GT2)
ID du vendeur	0x8086
ID du périphérique	0x1616
Éditeur du pilote	mesa/i965
Version du pilote	11.0.7.0
RAM	3072
Diagnostics	
AzureCanvasBackend	skia
AzureContentBackend	skia
AzureFallbackCanvasBackend	none
CairoUseXRender	0
CMSOutputProfile	Empty profile data
Display0	1920x1080 default
DisplayCount	1
Journal des décisions	
HW_COMPOSITING	available by default blocked by env: Acceleration blocked by platform
OPENGL_COMPOSITING	unavailable by default: Hardware compositing is disabled
GPU_PROCESS	available by default unavailable by env: Hardware compositing is unavailable.
WEBRENDER	opt-in by default: WebRender is an opt-in feature
WEBRENDER_QUALIFIED	available by default blacklisted by env: No qualified hardware
WEBRENDER_COMPOSITOR	disabled by default: Disabled by default
WEBRENDER_ANGLE	opt-in by default: WebRender ANGLE is an opt-in feature
WEBRENDER_DCOMP_PRESENT	opt-in by default: WebRender DirectComposition is an opt-in feature
OMTP	available by default
WEBGPU	disabled by default: Disabled by default

blocked by runtime: WebGPU can only be enabled in nightly

Multimédia

Backend audio	(remote error)							
Nombre maximum de canaux	0							
Fréquence d'échantillonnage préférée	44100							
Latence aller-retour (écart type)	...							
Périphériques de sortie								
Nom	Groupe	Fabricant	État	Préféré	Format	Canaux	Fréquence	Latence
Périphériques d'entrée								
Nom	Groupe	Fabricant	État	Préféré	Format	Canaux	Fréquence	Latence

Préférences modifiées importantes

Nom	Valeur
accessibility.typeaheadfind.flashBar	0
browser.cache.disk.amount_written	1440932
browser.cache.disk.capacity	1048576
browser.cache.disk.filesystem_reported	1
browser.cache.disk.hashstats_reported	1
browser.cache.disk.smart_size.first_run	false
browser.cache.disk.telemetry_report_ID	47
browser.cache.freency_experiment	3
browser.contentblocking.category	standard
browser.download.useDownloadDir	false
browser.places.smartBookmarksVersion	8
browser.search.region	FR
browser.sessionstore.upgradeBackup.latestBuildID	20200929152203
browser.startup.homepage	https://www.google.fr/webhp?ie=utf-8&oe=utf-8&gws_rd=cr&ei=6
browser.startup.homepage_override.buildID	20200929152203
browser.startup.homepage_override.mstone	78.3.0
browser.tabs.remote.autostart.2	true
browser.urlbar.daysBeforeHidingSuggestionsPrompt	0
browser.urlbar.lastSuggestionsPromptDate	20180330
browser.urlbar.matchBuckets	general:5,suggestion:Infinity
browser.urlbar.placeholderName	Google
browser.urlbar.timesBeforeHidingSuggestionsHint	0
browser.urlbar.tipShownCount.searchTip_onboard	4
browser.urlbar.tipShownCount.searchTip_redirect	4
dom.apps.reset-permissions	true
dom.mozApps.used	true
dom.push.userAgentID	8c21fe36ef2a460e9f6691738d749914
extensions.lastAppVersion	78.3.0
font.internaluseonly.changed	false
general.useragent.locale	fr
gfx.crash-guard.glcontext.appVersion	45.2.0
gfx.crash-guard.glcontext.deviceID	Mesa DRI Intel(R) HD Graphics 5500 (Broadwell GT2)
gfx.crash-guard.glcontext.driverVersion	2.1 Mesa 10.4.3
gfx.crash-guard.status.glcontext	2
idle.lastDailyNotification	1603694827
media.autoplay.default	0
media.gmp-gmpopenh264.abi	x86_64-gcc3

Nom	Valeur
media.gmp-gmpopenh264.enabled	true
media.gmp-gmpopenh264.lastUpdate	1602135940
media.gmp-gmpopenh264.version	1.8.1.1
media.gmp-manager.buildID	20200929152203
media.gmp-manager.lastCheck	1603694788
media.gmp.storage.version.observed	1
network.cookie.prefsMigrated	true
network.predictor.cleaned-up	true
places.database.lastMaintenance	1603349781
places.history.expiration.transient_current_max_pages	111393
plugin.disable_full_page_plugin_for_types	application/pdf
plugin.flash.arch	x86_64-gcc3
plugin.flash.blockliststate	0
plugin.flash.desc	Shockwave Flash 32.0 r0
plugin.flash.lastmod_hi	372
plugin.flash.lastmod_lo	-944973408
plugin.flash.path	/usr/lib64/flash-plugin/libflashplayer.so
plugin.flash.version	32.0.0.445
plugin.importedState	true
print.print_bgcolor	false
print.print_bgiimages	false
print.print_duplex	0
print.print_evenpages	true
print.print_margin_bottom	0.5
print.print_margin_left	0.5
print.print_margin_right	0.5
print.print_margin_top	0.5
print.print_oddpages	true
print.print_orientation	0
print.print_page_delay	50
print.print_paper_data	0
print.print_paper_height	11,69
print.print_paper_name	iso_a4
print.print_paper_size_unit	0
print.print_paper_width	8,27
print.print_scaling	1,00
print.print_shrink_to_fit	true
print.print_to_file	false
print.print_unwriteable_margin_bottom	56
print.print_unwriteable_margin_left	25
print.print_unwriteable_margin_right	25
print.print_unwriteable_margin_top	25
privacy.purge_trackers.date_in_cookie_database	0
privacy.sanitize.migrateFx3Prefs	true
privacy.sanitize.pending	[{"id": "newtab-container", "itemsToClear": [], "options": {}}]
security.remote_settings.crlite_filters.checked	1603375119
security.remote_settings.intermediates.checked	1603349208
security.sandbox.content.tempDirSuffix	beb97d0-e0f9-42bc-a952-0f4a003a2c8f
security.sandbox.plugin.tempDirSuffix	6c62ae59-5b86-488d-8303-328719abe892
services.sync.declinedEngines	
signon.importedFromSqlite	true
storage.vacuum.last.index	1
storage.vacuum.last.places.sqlite	1603349777

Préférences verrouillées importantes

Nom	Valeur
dom.ipc.processCount.webslolated	1
fission.autostart	false

Base de données « Places »

Intégrité	Vérifier l'intégrité
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Accessibilité

Activée	false
Empêcher l'accessibilité	0

Versions des bibliothèques

	Version minimale attendue	Version utilisée
NSPR	4.25.1	4.25.1
NSS	3.53.1	3.53.1
NSSMIME	3.53.1	3.53.1
NSSSSL	3.53.1	3.53.1
NSSUTIL	3.53.1	3.53.1

Bac à sable

Seccomp-BPF (Filtrage des appels système)	false
Synchronisation du fil d'exécution Seccomp	false
Espace de noms utilisateur	false
Bac à sable pour les processus de contenu	false
Bac à sable pour les plugins multimédia	false
Niveau du bac à sable pour les processus de contenu	4
Niveau effectif du bac à sable pour les processus de contenu	4

Appels système rejetés

#	Il y a quelques secondes	PID	TID	Type de processus	Syscall	Arguments

Cache de démarrage

Chemin du cache disque	/home/elslod/.cache/mozilla/firefox/h9dyshd5.default/startupCache/startupCache.8.little
Ignorer le cache disque	false
Cache disque trouvé à l'initialisation	true
Écriture dans le cache disque	false

Langue et internationalisation

Paramètres d'application	
Langues demandées	["fr-FR"]
Langues disponibles	["en-US", "ach", "af", "an", "ar", "ast", "az", "be", "bg", "bn", "br", "bs", "ca", "cak", "cs", "cy", "da", "de", "dsb", "el", "en-CA", "en-GB", "eo", "es-AR", "es-CL", "es-ES", "es-MX", "et", "eu", "fa", "ff", "fi", "fr", "fy-NL", "ga-IE", "gd", "gl", "gn", "gu-IN", "he", "hi-IN", "hr", "hsb", "hu", "hy-AM", "ia", "id", "is", "it", "ja", "ka", "kab", "kk", "km", "kn", "ko", "lij", "lt", "lv", "mk", "mr", "ms", "my", "nb-NO", "ne-NP", "nl", "nn-NO", "oc", "pa-IN", "pl", "pt-BR", "pt-PT", "rm", "ro", "ru", "si", "sk", "sl", "son", "sq", "sr", "sv-SE", "ta", "te", "th", "tl", "tr", "trs", "uk", "ur", "uz", "vi", "xh", "zh-CN", "zh-TW"]

Langues de l'application	["fr","en-US"]
Préférences régionales	["fr-FR"]
Langue par défaut	"en-US"
Système d'exploitation	
Langues du système	["fr-FR"]
Préférences régionales	["fr-FR"]