

## Thunderbird check-up

[https://wiki.mozilla.org/Thunderbird:Testing:Memory\\_Usage\\_Problems](https://wiki.mozilla.org/Thunderbird:Testing:Memory_Usage_Problems)

### 1. Version **68.2.0**

Soon after launch, ThB starts working at 100% CPU, eats all the memory (up to 9 GB over 8 GB !). Then it runs at low CPU (1-2%) still using all the memory and blocking the whole system. Stays like that a few minutes, then starts releasing memory and running again at high CPU, till all goes back to normal. Then, shortly afterwards or after a few minutes, the cycle starts again. When this happens, the completion bar at the bottom of the window indicates an ongoing process.

### 2. **ThB safe-mode** does not improve performance.

==> removed incompatible extensions for good

### 3. **OS safe-mode**

AV and Firewall disabled

Autobackup disabled

ThB deleted and re-installed

Marginal improvement: use of memory above 8GB lasts "only" 1 min. It repeats in cycles of 3 min. However ThB is "not responding" all the time, less a few secs in the cycle.

### 4. **Spotlight** not allowed. No improvement

5.

6. NA

7.

8. Off-line does not help.

I cannot do other tests because I can almost never get control of the app.

Note : Funnily enough, when I started for the first time ThB with the system in safe-mode, it worked well. When I restarted again the system in safe-mode, ThB started misbehaving again. Same thing happened when I made ThB to start off-line. At the first attempt, it worked well. When trying again, it misbehaved.