

Troubleshooting Information

This page contains technical information that might be useful when you're trying to solve a problem. If you are looking for answers to common questions about Firefox, check out our [support website](#).

Copy raw data to clipboard

Copy text to clipboard

Give Firefox a tune up

Refresh Firefox...

Try Safe Mode

Restart with Add-ons Disabled...

Application Basics

Name	Firefox
Version	67.0.1
Build ID	20190529130856
Update History	Show Update History
Update Channel	release
User Agent	Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:67.0) Gecko/20100101 Firefox/67.0
OS	Windows_NT 10.0
Profile Folder	Open Folder C:\Users\Terry Taylor\AppData\Roaming\Mozilla\Firefox\Profiles\I52l0yer.default
Enabled Plugins	about:plugins
Build Configuration	about:buildconfig
Memory Use	about:memory
Performance	about:performance
Registered Service Workers	about:serviceworkers
Launcher Process	Disabled forcibly
Multiprocess Windows	1/1 Enabled by default
Web Content Processes	4/8
Enterprise Policies	Inactive
Google Location Service Key	Found
Google Safebrowsing Key	Found
Mozilla Location Service Key	Found
Safe Mode	false
Profiles	about:profiles

Crash Reports

Report ID	Submitted
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[All Crash Reports](#)

Firefox Features

Name	Version	ID
Firefox Monitor	3.0	fxmonitor@mozilla.org
Firefox Screenshots	37.1.0	screenshots@mozilla.org
Form Autofill	1.0	formautofill@mozilla.org
Web Compat	4.0.0	webcompat@mozilla.org
WebCompat Reporter	1.1.0	webcompat-reporter@mozilla.org

Extensions

Name	Version	Enabled	ID
Personas Plus	2.0.3	true	personas@christopher.beard
Add-on Compatibility Reporter	2.2.4	false	compatibility@addons.mozilla.org
CacheViewer	0.8.6.3.1-let-fixed	false	{71328583-3CA7-4809-B4BA-570A85818FBB}
DownThemAll!	3.0.8	false	{DDC359D1-844A-42a7-9AA1-88A850A938A8}
Firebug	2.0.19	false	firebug@software.joehewitt.com
JavaScript Debugger	0.9.89.1-signed.1-signed	false	{f13b157f-b174-47e7-a34d-4815dddfefb8}
Private Tab	0.2.2	false	privateTab@infocatcher
RightToClick	2.9.6	false	{cd617375-6743-4ee8-bac4-fbf10f35729e}
Valence	0.3.8	false	fxdevtools-adapters@mozilla.org
Web Mirror Viewer	1.95.1-signed.1-signed	false	{B2EA3FAB-912C-48a1-BABD-C5B00B885BB}

Security Software

Type	Name
Antivirus	McAfee VirusScan
Antispyware	
Firewall	McAfee Firewall

Graphics

Features	
Compositing	Direct3D 11 (Advanced Layers)
asyncPanZoom	wheel input enabled; scrollbar drag enabled; keyboard enabled; autoscroll enabled
webgl1WSIInfo	EGL_VENDOR: Google Inc. (adapter LUID: 00000000000a468) EGL_VERSION: 1.4 (ANGLE 2.1.0.fff6bdfb1db9) EGL_EXTENSIONS: EGL_EXT_create_context_robustness EGL_ANGLE_d3d_share_handle_client_buffer EGL_ANGLE_d3d_texture_client_buffer EGL_ANGLE_surface_d3d_texture_2d_share_handle EGL_ANGLE_query_surface_pointer EGL_ANGLE_window_fixed_size EGL_ANGLE_keyed_mutex EGL_ANGLE_surface_orientation EGL_ANGLE_direct_composition EGL_NV_post_sub_buffer EGL_KHR_create_context EGL_EXT_device_query EGL_KHR_image EGL_KHR_image_base EGL_KHR_gl_texture_2D_image EGL_KHR_gl_texture_cubemap_image EGL_KHR_gl_renderbuffer_image EGL_KHR_get_all_proc_addresses EGL_KHR_stream EGL_KHR_stream_consumer_gltexture EGL_NV_stream_consumer_gltexture_yuv EGL_ANGLE_flexible_surface_compatibility EGL_ANGLE_stream_producer_d3d_texture EGL_ANGLE_create_context_webgl_compatibility EGL_CHROMIUM_create_context_bind_generates_resource EGL_CHROMIUM_sync_control EGL_EXT_pixel_format_float EGL_KHR_surfaceless_context EGL_ANGLE_display_texture_share_group EGL_ANGLE_create_context_client_arrays EGL_ANGLE_program_cache_control EGL_ANGLE_robust_resource_initialization EGL_ANGLE_create_context_extensions_enabled EGL_MOZ_create_context_provoking_vertex_dont_care EGL_EXTENSIONS(nullptr): EGL_EXT_client_extensions EGL_EXT_platform_base EGL_EXT_platform_device EGL_ANGLE_platform_angle EGL_ANGLE_platform_angle_d3d EGL_ANGLE_device_creation EGL_ANGLE_device_creation_d3d11 EGL_ANGLE_experimental_present_path EGL_KHR_client_get_all_proc_addresses EGL_KHR_debug EGL_ANGLE_explicit_context
WebGL 1 Driver Renderer	Google Inc. -- ANGLE (NVIDIA GeForce GTX 960 Direct3D11 vs_5_0 ps_5_0)
WebGL 1 Driver Version	OpenGL ES 2.0 (ANGLE 2.1.0.fff6bdfb1db9)
WebGL 1 Driver Extensions	GL_ANGLE_client_arrays GL_ANGLE_depth_texture GL_ANGLE_explicit_context GL_ANGLE_explicit_context_gles1 GL_ANGLE_framebuffer_blit GL_ANGLE_framebuffer_multisample GL_ANGLE_instanced_arrays GL_ANGLE_lossy_etc_decode GL_ANGLE_pack_reverse_row_order GL_ANGLE_program_cache_control GL_ANGLE_request_extension GL_ANGLE_robust_client_memory GL_ANGLE_texture_compression_dxt3 GL_ANGLE_texture_compression_dxt5 GL_ANGLE_texture_usage GL_ANGLE_translated_shader_source GL_CHROMIUM_bind_generates_resource GL_CHROMIUM_bind_uniform_location GL_CHROMIUM_color_buffer_float_rgb GL_CHROMIUM_color_buffer_float_rgba GL_CHROMIUM_copy_compressed_texture GL_CHROMIUM_copy_texture GL_CHROMIUM_sync_query GL_EXT_blend_minmax GL_EXT_color_buffer_half_float GL_EXT_debug_marker GL_EXT_discard_framebuffer GL_EXT_disjoint_timer_query GL_EXT_draw_buffers GL_EXT_frag_depth GL_EXT_map_buffer_range GL_EXT_occlusion_query_boolean GL_EXT_read_format_bgra GL_EXT_robustness GL_EXT_sRGB GL_EXT_shader_texture_lod GL_EXT_texture_compression_dxt1 GL_EXT_texture_compression_s3tc_srgb GL_EXT_texture_filter_anisotropic GL_EXT_texture_format_BGRA8888 GL_EXT_texture_rg GL_EXT_texture_storage GL_EXT_unpack_subimage GL_KHR_debug GL_KHR_parallel_shader_compile GL_KHR_robust_buffer_access_behavior GL_NV_EGL_stream_consumer_external GL_NV_fence GL_NV_pack_subimage GL_NV_pixel_buffer_object GL_OES_EGL_image GL_OES_EGL_image_external GL_OES_compressed_ETC1_RGB8_texture GL_OES_depth32 GL_OES_element_index_uint GL_OES_get_program_binary GL_OES_mapbuffer GL_OES_packed_depth_stencil GL_OES_rgb8_rgba8 GL_OES_standard_derivatives GL_OES_surfaceless_context GL_OES_texture_float GL_OES_texture_float_linear GL_OES_texture_half_float GL_OES_texture_half_float_linear GL_OES_texture_npot GL_OES_vertex_array_object OES_compressed_EAC_R11_signed_texture OES_compressed_EAC_R11_unsigned_texture

	OES_compressed_EAC_RG11_signed_texture OES_compressed_EAC_RG11_unsigned_texture OES_compressed_ETC2_RGB8_texture OES_compressed_ETC2_RGBA8_texture OES_compressed_ETC2_punchthroughA_RGBA8_texture OES_compressed_ETC2_punchthroughA_sRGB8_alpha_texture OES_compressed_ETC2_sRGB8_alpha8_texture OES_compressed_ETC2_sRGB8_texture
WebGL 1 Extensions	ANGLE_instanced_arrays EXT_blend_minmax EXT_color_buffer_half_float EXT_disjoint_timer_query EXT_float_blend EXT_frag_depth EXT_shader_texture_lod EXT_sRGB EXT_texture_filter_anisotropic OES_element_index_uint OES_standard_derivatives OES_texture_float OES_texture_float_linear OES_texture_half_float OES_texture_half_float_linear OES_vertex_array_object WebGL_color_buffer_float WebGL_compressed_texture_s3tc WebGL_compressed_texture_s3tc_srgb WebGL_debug_renderer_info WebGL_debug_shaders WebGL_depth_texture WebGL_draw_buffers WebGL_lose_context
WebGL 2 Driver WSI Info	EGL_VENDOR: Google Inc. (adapter LUID: 000000000000a468) EGL_VERSION: 1.4 (ANGLE 2.1.0.0eff6b1db9) EGL_EXTENSIONS: EGL_EXT_create_context_robustness EGL_ANGLE_d3d_share_handle_client_buffer EGL_ANGLE_d3d_texture_client_buffer EGL_ANGLE_surface_d3d_texture_2d_share_handle EGL_ANGLE_query_surface_pointer EGL_ANGLE_window_fixed_size EGL_ANGLE_keyed_mutex EGL_ANGLE_surface_orientation EGL_ANGLE_direct_composition EGL_NV_post_sub_buffer EGL_KHR_create_context EGL_EXT_device_query EGL_KHR_image EGL_KHR_image_base EGL_KHR_gl_texture_2D_image EGL_KHR_gl_texture_cubemap_image EGL_KHR_gl_renderbuffer_image EGL_KHR_get_all_proc_addresses EGL_KHR_stream EGL_KHR_stream_consumer_gltexture EGL_NV_stream_consumer_gltexture_yuv EGL_ANGLE_flexible_surface_compatibility EGL_ANGLE_stream_producer_d3d_texture EGL_ANGLE_create_context_webgl_compatibility EGL_CHROMIUM_create_context_bind_generates_resource EGL_CHROMIUM_sync_control EGL_EXT_pixel_format_float EGL_KHR_surfaceless_context EGL_ANGLE_display_texture_share_group EGL_ANGLE_create_context_client_arrays EGL_ANGLE_program_cache_control EGL_ANGLE_robust_resource_initialization EGL_ANGLE_create_context_extensions_enabled EGL_MOZ_create_context_provoking_vertex_dont_care EGL_EXTENSIONS(nullptr): EGL_EXT_client_extensions EGL_EXT_platform_base EGL_EXT_platform_device EGL_ANGLE_platform_angle EGL_ANGLE_platform_angle_d3d EGL_ANGLE_device_creation EGL_ANGLE_device_creation_d3d11 EGL_ANGLE_experimental_present_path EGL_KHR_client_get_all_proc_addresses EGL_KHR_debug EGL_ANGLE_explicit_context
WebGL 2 Driver Renderer	Google Inc. -- ANGLE (NVIDIA GeForce GTX 960 Direct3D11 vs_5_0 ps_5_0)
WebGL 2 Driver Version	OpenGL ES 3.0 (ANGLE 2.1.0.0eff6b1db9)
WebGL 2 Driver Extensions	GL_ANGLE_client_arrays GL_ANGLE_depth_texture GL_ANGLE_explicit_context GL_ANGLE_explicit_context_gles1 GL_ANGLE_framebuffer_blit GL_ANGLE_framebuffer_multisample GL_ANGLE_instanced_arrays GL_ANGLE_lossy_etc_decode GL_ANGLE_multiview GL_ANGLE_pack_reverse_row_order GL_ANGLE_program_cache_control GL_ANGLE_request_extension GL_ANGLE_robust_client_memory GL_ANGLE_texture_compression_dxt3 GL_ANGLE_texture_compression_dxt5 GL_ANGLE_texture_usage GL_ANGLE_translated_shader_source GL_CHROMIUM_bind_generates_resource GL_CHROMIUM_bind_uniform_location GL_CHROMIUM_color_buffer_float_rgb GL_CHROMIUM_color_buffer_float_rgba GL_CHROMIUM_copy_compressed_texture GL_CHROMIUM_copy_texture GL_CHROMIUM_sync_query GL_EXT_blend_minmax GL_EXT_color_buffer_float GL_EXT_color_buffer_half_float GL_EXT_debug_marker GL_EXT_discard_framebuffer GL_EXT_disjoint_timer_query GL_EXT_draw_buffers GL_EXT_frag_depth GL_EXT_map_buffer_range GL_EXT_occlusion_query_boolean GL_EXT_read_format_bgra GL_EXT_robustness GL_EXT_sRGB GL_EXT_shader_texture_lod GL_EXT_texture_compression_dxt1 GL_EXT_texture_compression_s3tc_srgb GL_EXT_texture_filter_anisotropic GL_EXT_texture_format_BGRA8888 GL_EXT_texture_norm16 GL_EXT_texture_rg GL_EXT_texture_storage GL_EXT_unpack_subimage GL_KHR_debug GL_KHR_parallel_shader_compile GL_KHR_robust_buffer_access_behavior GL_NV_EGL_stream_consumer_external GL_NV_fence GL_NV_pack_subimage GL_NV_pixel_buffer_object GL_OES_EGL_image GL_OES_EGL_image_external GL_OES_EGL_image_external_essl3 GL_OES_compressed_ETC1_RGB8_texture GL_OES_depth32 GL_OES_element_index_uint GL_OES_get_program_binary GL_OES_mapbuffer GL_OES_packed_depth_stencil GL_OES_rgb8_rgba8 GL_OES_standard_derivatives GL_OES_surfaceless_context GL_OES_texture_float GL_OES_texture_float_linear GL_OES_texture_half_float GL_OES_texture_half_float_linear GL_OES_texture_npot GL_OES_vertex_array_object OES_compressed_EAC_R11_signed_texture OES_compressed_EAC_R11_unsigned_texture OES_compressed_EAC_RG11_signed_texture OES_compressed_EAC_RG11_unsigned_texture OES_compressed_ETC2_RGB8_texture OES_compressed_ETC2_RGBA8_texture OES_compressed_ETC2_punchthroughA_RGBA8_texture OES_compressed_ETC2_punchthroughA_sRGB8_alpha_texture OES_compressed_ETC2_sRGB8_alpha8_texture OES_compressed_ETC2_sRGB8_texture
WebGL 2 Extensions	EXT_color_buffer_float EXT_disjoint_timer_query EXT_float_blend EXT_texture_filter_anisotropic OES_texture_float_linear WebGL_compressed_texture_s3tc WebGL_compressed_texture_s3tc_srgb WebGL_debug_renderer_info WebGL_debug_shaders WebGL_lose_context
Direct2D	true
Off Main Thread Painting Enabled	true
Off Main Thread Painting Worker Count	4
Target Frame Rate	60
DirectWrite	true (10.0.18362.1)
GPU #1	
Active	Yes
Description	NVIDIA GeForce GTX 960
Vendor ID	0x10de
Device ID	0x1401
Driver Version	24.21.13.9924
Driver Date	9-5-2018
Drivers	C:\WINDOWS\System32\DriverStore\FileRepository\nv_desktop_ref4wu.inf_amd64_d666a2459eba14a6\nvldumdx.dll,C: \WINDOWS\System32\DriverStore\FileRepository\nv_desktop_ref4wu.inf_amd64_d666a2459eba14a6\nvldumdx.dll,C: \WINDOWS\System32\DriverStore\FileRepository\nv_desktop_ref4wu.inf_amd64_d666a2459eba14a6\nvldumdx.dll,C:

	\WINDOWS\System32\DriverStore\FileRepository\nv_desktop_ref4wu.inf_amd64_d666a2459eba14a6\nvldumd.dll C:\WINDOWS\System32\DriverStore\FileRepository\nv_desktop_ref4wu.inf_amd64_d666a2459eba14a6\nvldumd.dll,C: \WINDOWS\System32\DriverStore\FileRepository\nv_desktop_ref4wu.inf_amd64_d666a2459eba14a6\nvldumd.dll,C: \WINDOWS\System32\DriverStore\FileRepository\nv_desktop_ref4wu.inf_amd64_d666a2459eba14a6\nvldumd.dll,C: \WINDOWS\System32\DriverStore\FileRepository\nv_desktop_ref4wu.inf_amd64_d666a2459eba14a6\nvldumd.dll
Subsys ID	113810de
RAM	2048
Diagnostics	
AzureCanvasBackend	direct2d 1.1
AzureCanvasBackend (UI Process)	skia
AzureContentBackend	direct2d 1.1
AzureContentBackend (UI Process)	skia
AzureFallbackCanvasBackend (UI Process)	cairo
GPUProcessPid	12116
ClearType Parameters	Gamma: 1.8 Pixel Structure: RGB ClearType Level: 100 Enhanced Contrast: 50
Decision Log	
WEBRENDER	opt-in by default: WebRender is an opt-in feature

Media

Audio Backend	wasapi								
Max Channels	6								
Preferred Sample Rate	44100								
Output Devices									
Name	Group	Vendor	State	Preferred	Format	Channels	Rate	Latency	
NVIDIA Output (NVIDIA High Definition Audio)	HDAUDIO\FUNC_01&VEN_10DE&DEV_0072&SUBSYS_10DE1138&REV_1001\5&115fdabf&0&0001		Disabled	None	default: F32LE, support: S16LE F32LE	0	default: 0, support: 0 - 0	0 - 0	
Speakers / Headphones (Realtek Audio)	HDAUDIO\FUNC_01&VEN_10EC&DEV_0899&SUBSYS_102806B8&REV_1000\4&3aa43e2c&0&0001		Enabled	All	default: F32LE, support: S16LE F32LE	6	default: 44100, support: 44100 - 44100	133 - 448	
Internal AUX Jack (MOTU USB MIDI Device for 64 bit Windows)	MotuUSB64\MotuMidi64\0200		Disabled	None	default: F32LE, support: S16LE F32LE	0	default: 0, support: 0 - 0	0 - 0	
Internal AUX Jack (MOTU USB MIDI Device for 64 bit Windows)	MotuUSB64\MotuMidi64\0200		Disabled	None	default: F32LE, support: S16LE F32LE	0	default: 0, support: 0 - 0	0 - 0	
NVIDIA Output (NVIDIA High Definition Audio)	HDAUDIO\FUNC_01&VEN_10DE&DEV_0072&SUBSYS_10DE1138&REV_1001\5&115fdabf&0&0001		Unplugged	None	default: F32LE, support: S16LE F32LE	0	default: 0, support: 0 - 0	0 - 0	
NVIDIA Output (NVIDIA High Definition Audio)	HDAUDIO\FUNC_01&VEN_10DE&DEV_0072&SUBSYS_10DE1138&REV_1001\5&115fdabf&0&0001		Disabled	None	default: F32LE, support: S16LE F32LE	0	default: 0, support: 0 - 0	0 - 0	
NVIDIA Output (NVIDIA High Definition Audio)	HDAUDIO\FUNC_01&VEN_10DE&DEV_0072&SUBSYS_10DE1138&REV_1001\5&115fdabf&0&0001		Disabled	None	default: F32LE, support: S16LE F32LE	0	default: 0, support: 0 - 0	0 - 0	
NVIDIA Output (NVIDIA High Definition Audio)	HDAUDIO\FUNC_01&VEN_10DE&DEV_0072&SUBSYS_10DE1138&REV_1001\5&115fdabf&0&0001		Unplugged	None	default: F32LE, support: S16LE	0	default: 0, support: 0 - 0	0 - 0	

NVIDIA Output (NVIDIA High Definition Audio)	HDAUDIO\FUNC_01&VEN_10DE&DEV_0072&SUBSYS_10DE1138&REV_1001\5&115fdabf&0&0001	Disabled	None	F32LE	0	default: 0, support: 0 - 0
NVIDIA Output (NVIDIA High Definition Audio)	HDAUDIO\FUNC_01&VEN_10DE&DEV_0072&SUBSYS_10DE1138&REV_1001\5&115fdabf&0&0001	Unplugged	None	F32LE	0	default: 0, support: 0 - 0
NVIDIA Output (NVIDIA High Definition Audio)	HDAUDIO\FUNC_01&VEN_10DE&DEV_0072&SUBSYS_10DE1138&REV_1001\5&115fdabf&0&0001	Unplugged	None	F32LE	0	default: 0, support: 0 - 0

Input Devices

Name	Group	Vendor	State	Preferred	Format	Channels	Rate	Latency
Internal AUX Jack (NVIDIA High Definition Audio)	HDAUDIO\FUNC_01&VEN_10DE&DEV_0072&SUBSYS_10DE1138&REV_1001\5&115fdabf&0&0001		Disabled	None	F32LE	0	default: 0, support: 0 - 0	0 - 0
Internal AUX Jack (NVIDIA High Definition Audio)	HDAUDIO\FUNC_01&VEN_10DE&DEV_0072&SUBSYS_10DE1138&REV_1001\5&115fdabf&0&0001		Disabled	None	F32LE	0	default: 0, support: 0 - 0	0 - 0
Internal AUX Jack (NVIDIA High Definition Audio)	HDAUDIO\FUNC_01&VEN_10DE&DEV_0072&SUBSYS_10DE1138&REV_1001\5&115fdabf&0&0001		Disabled	None	F32LE	0	default: 0, support: 0 - 0	0 - 0
Stereo Mix (Realtek Audio)	HDAUDIO\FUNC_01&VEN_10EC&DEV_0899&SUBSYS_102806B8&REV_1000\4&3aa43e2c&0&0001		Disabled	None	F32LE	2	default: 48000, support: 48000 - 48000	0 - 0
Internal AUX Jack (MOTU USB MIDI Device for 64 bit Windows)	MotuUSB64\MotuMidi64\0200		Disabled	None	F32LE	0	default: 0, support: 0 - 0	0 - 0
Speakers / Headphones (Realtek Audio)	HDAUDIO\FUNC_01&VEN_10EC&DEV_0899&SUBSYS_102806B8&REV_1000\4&3aa43e2c&0&0001		Disabled	None	F32LE	0	default: 0, support: 0 - 0	0 - 0
Speakers / Headphones (Realtek Audio)	HDAUDIO\FUNC_01&VEN_10EC&DEV_0899&SUBSYS_102806B8&REV_1000\4&3aa43e2c&0&0001		Disabled	None	F32LE	0	default: 0, support: 0 - 0	0 - 0
Internal AUX Jack (MOTU USB MIDI Device for 64 bit Windows)	MotuUSB64\MotuMidi64\0200		Disabled	None	F32LE	0	default: 0, support: 0 - 0	0 - 0
Speakers / Headphones (Realtek Audio)	HDAUDIO\FUNC_01&VEN_10EC&DEV_0899&SUBSYS_102806B8&REV_1000\4&3aa43e2c&0&0001		Disabled	None	F32LE	0	default: 0, support: 0 - 0	0 - 0
Speakers / Headphones (Realtek Audio)	HDAUDIO\FUNC_01&VEN_10EC&DEV_0899&SUBSYS_102806B8&REV_1000\4&3aa43e2c&0&0001		Disabled	None	F32LE	0	default: 0, support: 0 - 0	0 - 0
Internal AUX Jack (NVIDIA High Definition Audio)	HDAUDIO\FUNC_01&VEN_10DE&DEV_0072&SUBSYS_10DE1138&REV_1001\5&115fdabf&0&0001		Disabled	None	F32LE	0	default: 0, support: 0 - 0	0 - 0

Microphone (Realtek Audio)	HDAUDIO\FUNC_01&VEN_10EC&DEV_0899&SUBSYS_102806B8&REV_1000\4&3aa43e2c&0&0001	Enabled	All	default: F32LE, support: S16LE F32LE	2	default: 48000, support: 48000 - 48000	144 - 480
Line In (Realtek Audio)	HDAUDIO\FUNC_01&VEN_10EC&DEV_0899&SUBSYS_102806B8&REV_1000\4&3aa43e2c&0&0001	Unplugged	None	default: F32LE, support: S16LE F32LE	2	default: 48000, support: 48000 - 48000	0 - 0
Internal AUX Jack (NVIDIA High Definition Audio)	HDAUDIO\FUNC_01&VEN_10DE&DEV_0072&SUBSYS_10DE1138&REV_1001\5&115fdabf&0&0001	Disabled	None	default: F32LE, support: S16LE F32LE	0	default: 0, support: 0 - 0	0 - 0
Internal AUX Jack (NVIDIA High Definition Audio)	HDAUDIO\FUNC_01&VEN_10DE&DEV_0072&SUBSYS_10DE1138&REV_1001\5&115fdabf&0&0001	Disabled	None	default: F32LE, support: S16LE F32LE	0	default: 0, support: 0 - 0	0 - 0
Internal AUX Jack (NVIDIA High Definition Audio)	HDAUDIO\FUNC_01&VEN_10DE&DEV_0072&SUBSYS_10DE1138&REV_1001\5&115fdabf&0&0001	Disabled	None	default: F32LE, support: S16LE F32LE	0	default: 0, support: 0 - 0	0 - 0
Internal AUX Jack (NVIDIA High Definition Audio)	HDAUDIO\FUNC_01&VEN_10DE&DEV_0072&SUBSYS_10DE1138&REV_1001\5&115fdabf&0&0001	Disabled	None	default: F32LE, support: S16LE F32LE	0	default: 0, support: 0 - 0	0 - 0
Speakers / Headphones (Realtek Audio)	HDAUDIO\FUNC_01&VEN_10EC&DEV_0899&SUBSYS_102806B8&REV_1000\4&3aa43e2c&0&0001	Disabled	None	default: F32LE, support: S16LE F32LE	0	default: 0, support: 0 - 0	0 - 0
Speakers / Headphones (Realtek Audio)	HDAUDIO\FUNC_01&VEN_10EC&DEV_0899&SUBSYS_102806B8&REV_1000\4&3aa43e2c&0&0001	Disabled	None	default: F32LE, support: S16LE F32LE	0	default: 0, support: 0 - 0	0 - 0
Speakers / Headphones (Realtek Audio)	HDAUDIO\FUNC_01&VEN_10EC&DEV_0899&SUBSYS_102806B8&REV_1000\4&3aa43e2c&0&0001	Disabled	None	default: F32LE, support: S16LE F32LE	0	default: 0, support: 0 - 0	0 - 0

Important Modified Preferences

Name	Value
accessibility.typeaheadfind.flashBar	0
browser.cache.disk.capacity	1048576
browser.cache.disk.filesystem_reported	1
browser.cache.disk.hashstats_reported	1
browser.cache.disk.smart_size_cached_value	358400
browser.cache.disk.smart_size.first_run	false
browser.cache.disk.smart_size.use_old_max	false
browser.cache.frecency_experiment	2
browser.display.background_color	#C0C0C0
browser.display.use_system_colors	true
browser.download.useDownloadDir	false
browser.fixup.domainwhitelist.desktop-d1g371g	true
browser.fixup.domainwhitelist.lightytestbed	true
browser.fixup.domainwhitelist.terrytaylor-pc	true
browser.places.importBookmarksHTML	false
browser.places.importDefaults	false

Name	Value
browser.places.leftPaneFolderId	-1
browser.places.migratePostDataAnnotations	false
browser.places.smartBookmarksVersion	8
browser.places.updateRecentTagsUri	false
browser.sessionstore.upgradeBackup.latestBuildID	20190529130856
browser.startup.homepage	about:newtab
browser.startup.homepage_override.buildID	20190529130856
browser.startup.homepage_override.mstone	67.0.1
browser.tabs.drawInTitlebar	false
browser.tabs.remote.autostart.2	true
browser.urlbar.matchBuckets	general:5,suggestion:Infinity
browser.urlbar.placeholderName	Google
browser.urlbar.searchSuggestionsChoice	false
browser.urlbar.userMadeSearchSuggestionsChoice	true
dom.apps.lastUpdate.buildID	20161019084923
dom.apps.lastUpdate.mstone	49.0.2
dom.apps.reset-permissions	true
dom.disable_window_status_change	false
dom.forms.autocomplete.formautofill	true
dom.ipc.processCount.web	4
dom.mozApps.used	true
dom.push.userAgentID	b1299d354a384c9aa4ff67493373eafb
dom.w3c_touch_events.expose	false
extensions.checkCompatibility	false
extensions.checkCompatibility.10.0	false
extensions.checkCompatibility.10.0a	false
extensions.checkCompatibility.11.0	false
extensions.checkCompatibility.11.0a	false
extensions.checkCompatibility.12.0	false
extensions.checkCompatibility.12.0a	false
extensions.checkCompatibility.3.6	false
extensions.checkCompatibility.3.6b	false
extensions.checkCompatibility.3.6p	false
extensions.checkCompatibility.3.6pre	false
extensions.checkCompatibility.3.7a	false
extensions.checkCompatibility.4.0	false
extensions.checkCompatibility.4.0b	false
extensions.checkCompatibility.4.0p	false
extensions.checkCompatibility.4.0pre	false
extensions.checkCompatibility.4.2	false
extensions.checkCompatibility.4.2a	false
extensions.checkCompatibility.4.2b	false
extensions.checkCompatibility.4.2p	false
extensions.checkCompatibility.4.2pre	false
extensions.checkCompatibility.5.0	false
extensions.checkCompatibility.5.0a	false
extensions.checkCompatibility.5.0b	false
extensions.checkCompatibility.5.0p	false
extensions.checkCompatibility.5.0pre	false
extensions.checkCompatibility.6.0	false
extensions.checkCompatibility.6.0a	false

Name	Value
extensions.checkCompatibility.7.0	false
extensions.checkCompatibility.7.0a	false
extensions.checkCompatibility.8.0	false
extensions.checkCompatibility.8.0a	false
extensions.checkCompatibility.9.0	false
extensions.checkCompatibility.9.0a	false
extensions.checkCompatibility.nightly	false
extensions.formautofill.firstTimeUse	false
extensions.lastAppVersion	67.0.1
font.internaluseonly.changed	true
general.useragent.extra.microsoftdotnet	(.NET CLR 3.5.30729; .NET4.0C)
gfx.blacklist.suggested-driver-version	10.6
gfx.crash-guard.d3d11layers.appVersion	56.0.2
gfx.crash-guard.d3d11layers.deviceID	0x1401
gfx.crash-guard.d3d11layers.driverVersion	22.21.13.8205
gfx.crash-guard.d3d11layers.feature-d2d	true
gfx.crash-guard.d3d11layers.feature-d3d11	true
gfx.crash-guard.glcontext.gfx.driver-init.direct3d11-angle	true
gfx.crash-guard.glcontext.gfx.driver-init.webgl-angle	true
gfx.crash-guard.glcontext.gfx.driver-init.webgl-angle-force-d3d11	false
gfx.crash-guard.glcontext.gfx.driver-init.webgl-angle-force-warp	false
gfx.crash-guard.glcontext.gfx.driver-init.webgl-angle-try-d3d11	true
gfx.crash-guard.status.d3d11layers	2
gfx.crash-guard.status.d3d11video	2
gfx.crash-guard.status.d3d9video	2
gfx.crash-guard.status.glcontext	2
gfx.crash-guard.status.wmfvpvideo	2
gfx.crash-guard.wmfvpvideo.appVersion	67.0.1
gfx.crash-guard.wmfvpvideo.deviceID	0x1401
gfx.crash-guard.wmfvpvideo.driverVersion	24.21.13.9924
gfx.direct3d.last_used_feature_level_idx	0
gfx.direct3d.prefer_10_1	true
gfx.driver-init.appVersion	42.0
gfx.driver-init.deviceID	0x1401
gfx.driver-init.driverVersion	10.18.13.5382
gfx.driver-init.feature-d2d	true
gfx.driver-init.feature-d3d11	true
gfx.driver-init.status	2
idle.lastDailyNotification	1560096596
javascript.options.strict	true
layers.mlgpu.sanity-test-failed	false
media.benchmark.vp9.fps	318
media.benchmark.vp9.versioncheck	4
media.gmp-eme-adobe.abi	x86-msvc-x64
media.gmp-eme-adobe.lastUpdate	1461815858
media.gmp-eme-adobe.version	17
media.gmp-gmpopenh264.abi	x86_64-msvc-x64
media.gmp-gmpopenh264.lastUpdate	1558471799
media.gmp-gmpopenh264.version	1.8.1
media.gmp-manager.buildID	20190529130856
media.gmp-manager.lastCheck	1560114901

Name	Value
media.gmp-widevinecdm.abi	x86_64-msvc-x64
media.gmp-widevinecdm.lastUpdate	1544907579
media.gmp-widevinecdm.version	4.10.1146.0
media.gmp.storage.version.observed	1
media.hardware-video-decoding.failed	false
network.auth.allow-subresource-auth	2
network.cookie.prefsMigrated	true
network.http.proxy.version	1.0
network.image.imageBehavior	0
network.predictor.cleaned-up	true
places.database.lastMaintenance	1560008994
places.history.expiration.transient_current_max_pages	131072
plugin.disable_full_page_plugin_for_types	application/pdf
plugin.importedState	true
plugin.state.flash	2
plugin.state.npdeployjava	1
plugin.state.npwpf	0
plugins.ctprolout.cohort	user-changed-from-test
plugins.ctprolout.cohortSample	0.726142
print.print_printer	Microsoft XPS Document Writer
privacy.cpd.cookies	false
privacy.cpd.downloads	false
privacy.cpd.formdata	false
privacy.cpd.history	false
privacy.cpd.sessions	false
privacy.sanitize.migrateClearSavedPwdsOnExit	true
privacy.sanitize.migrateFx3Prefs	true
privacy.sanitize.pending	[{"id":"newtab-container","itemsToClear":[],"options":{}}]
privacy.sanitize.timeSpan	4
security.disable_button.openCertManager	false
security.disable_button.openDeviceManager	false
security.enable_tls	true
security.remote_settings.intermediates.checked	1560189340
security.sandbox.content.tempDirSuffix	{6c1ca867-578b-4cc2-955d-50d88df19922}
security.sandbox.plugin.tempDirSuffix	{fdc72ba2-ca76-48e6-87aa-6c0b5537f693}
security.warn_viewing_mixed	true
services.sync.declinedEngines	
services.sync.engine.addresses.available	true
services.sync.engine.prefs.modified	false
services.sync.lastPing	1560113755
services.sync.lastSync	Mon Jun 10 2019 14:31:13 GMT-0400 (Eastern Daylight Time)
signon.importedFromSqlite	true
storage.vacuum.last.index	1
storage.vacuum.last.places.sqlite	1558373469
storage.vacuum.last.queue.sqlite	1508892527
ui.osk.debug.keyboardDisplayReason	IKPOS: Touch screen not found.

Important Locked Preferences

Name	Value
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Places Database

Integrity	Verify Integrity
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JavaScript

Incremental GC	true
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Accessibility

Activated	false
Prevent Accessibility	0
Accessible Handler Used	true
Accessibility Instantiator	

Library Versions

	Expected minimum version	Version in use
NSPR	4.21	4.21
NSS	3.43	3.43
NSSMIME	3.43	3.43
NSSSSL	3.43	3.43
NSSUTIL	3.43	3.43

Sandbox

Content Process Sandbox Level	5
Effective Content Process Sandbox Level	5

Internationalization & Localization

Application Settings	
Requested Locales	["en-US"]
Available Locales	["en-US"]
App Locales	["en-US"]
Regional Preferences	["en-US"]
Default Locale	"en-US"
Operating System	
System Locales	["en-US"]
Regional Preferences	["en-US"]