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KPN B.V. Mr. K. Wakkerman Fauststraat 1 7323 BA APELDOORN

Our ref. A1900017058 BR RFK/JdW Contact: Jeroen de Wit (+31 6 4674 8584)

Amstelveen, 27 March 2019

Subject: Confirmation of WebTrust Audits to be performed on DigiCert environment

Dear Mr. Wakkerman,

I am writing to confirm your ask for KPMG to perform audits based on the WebTrust Principles and Criteria for Certification Authorities. These audits will take into scope your DigiCert environment, and shall cover multiple CAs. Specifically, you have asked us to include the following CAs:

CA Owner/Certificate Name	Certificate Serial Number	
ABN AMRO CA - G2	411A8F246F9499C1B5A4F35AED3EA311	
ABN AMRO CA - G2	6EA805BE07EAAB36E5EE878BB88FE1D4	
ABN AMRO CA - G2	13DFD759C63ADEE0C0776BCA9193B844	
ABN AMRO Test CA - G2	2D1201300A83FA74E8C871766BED453B	
ABN AMRO Test CA - G2	32056153A6AC2A54C42F24BE1AACFB81	
Philips Extranet CA - G4	07314954129460BC7977A8EA6A8AA740	
KPN Class 2 Managed PKI Individual Subscriber CA 2016	6463A535E8758F97622528A3192939CB	
Shell Information Technology International CA - G3	57B6E0B91CED71D26C3389D2336F1566	

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Our audits will result in four (4) audit reports covering different audit periods, namely:

Audit #	CA's covered	Audit period
1	ABN AMRO CA - G2	25 May 2017 –
	ABN AMRO CA - G2	24 May 2018
	ABN AMRO CA - G2	
	ABN AMRO Test CA - G2	
	ABN AMRO Test CA - G2	
	KPN Class 2 Managed PKI Individual Subscriber CA 2016	
2	Philips Extranet CA - G4	23 July 2017 –
	Shell Information Technology International CA - G3	22 July 2018
3	ABN AMRO CA - G2	25 May 2018 –
	ABN AMRO CA - G2	24 May 2019
	ABN AMRO CA - G2	
	ABN AMRO Test CA - G2	
	ABN AMRO Test CA - G2	
	KPN Class 2 Managed PKI Individual Subscriber CA 2016	
4	Philips Extranet CA - G4	23 July 2018 –
	Shell Information Technology International CA - G3	22 July 2019

The audits will be performed against the applicable WebTrust Principles and Criteria for Certification Authorities as were effective for the audit periods in scope, which are respectively version 2.0 for audits #1 and #2, and version 2.1 for audits #3 and #4.

The detailed principles and criteria applicable for each audit will be determined as part of the initial scoping phase of our engagement. As such, at this point in time the detailed list of applicable controls is not yet defined.

KPN's role in this environment is the owner and technical administrator of the DigiCert environment, which is offered as a service to the CAs listed above. KPN is not involved with the registration or validation processes. As such, in terms of scope of applicable controls, we are expecting the controls in scope to be primarily focused on:

- (i) the CA Environmental Controls, and;
- (ii) a subset of the Service Integrity Controls.

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We expect to explicitly exclude from our scope:

- (i) the authentication of Subscriber information within the Service Integrity Controls, and;
- (ii) the CA Business Practices Disclosure Controls.

Based on our current understanding of the scope of the audits, the technical environment of KPN and availability of our key auditors which are to be involved in this engagement, we expect to be able to finish audits #1 and #2 by the latest by the end of May.

Note that this letter is solely a confirmation of KPN's request as received on 15 March 2019 for KPMG to perform these audits, our understanding of the work to be performed and our expected planning. This letter is by no means meant as a guarantee or commitment of any kind. We cannot provide assurance that an unqualified opinion will be rendered. Circumstances may arise in which it is necessary for us to modify our report or withdraw from the engagement. In such circumstances, our findings our reasons for withdrawal will be communicated to the management of KPN.

We are currently writing our WebTrust proposal and thereby need to adhere to both KPMG's and KPN's internal engagement acceptance and procurement processes until a formal WebTrust assurance agreement will be entered into.

This letter is provided on the basis that it is for your information only and that it will not be copied or disclosed to any third party, other than to DigiCert, Mozilla and the Mozilla community (through posting on Bugzilla).

Please do not hesitate to contact Jeroen de Wit or me if you have any questions.

Yours sincerely,

freen

R.F. Koorn Partner