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#### REPORT OF THE INDEPENDENT ACCOUNTANT

To the Management of Microsoft Public Key Infrastructure ("PKI") Services (formerly known as "PRSS PKI"):

We have examined Microsoft PKI Services' management <u>assertion</u> that for its Certification Authority ("CA") operations in the United States of America and the European Union, throughout the period January 1, 2019 to April 30, 2019 for the CAs enumerated in <u>Appendix A</u>, Microsoft PKI Services has:

- disclosed its business, key lifecycle management, certificate lifecycle management, and CA environmental control practices in the applicable versions of its Microsoft PKI Services Certificate Policy and Certification Practice Statement enumerated in Appendix B
- maintained effective controls to provide reasonable assurance that:
  - Microsoft PKI Services' Certification Practice Statement is consistent with its Certificate Policy; and
  - Microsoft PKI Services provides its services in accordance with its Certificate Policy and Certification Practice Statement
- maintained effective controls to provide reasonable assurance that:
  - the integrity of keys and certificates it manages is established and protected throughout their lifecycles;
  - o subscriber information is properly authenticated; and
  - subordinate CA certificate requests are accurate, authenticated, and approved
- maintained effective controls to provide reasonable assurance that:
  - logical and physical access to CA systems and data is restricted to authorized individuals;
  - o the continuity of key and certificate management operations is maintained; and
  - CA systems development, maintenance, and operations are properly authorized and performed to maintain CA systems integrity

based on the <u>WebTrust Principles and Criteria for Certification Authorities v2.1</u>. Microsoft PKI Services' management is responsible for its assertion. Our responsibility is to express an opinion on management's assertion, based on our examination.



The relative effectiveness and significance of specific controls at Microsoft PKI Services and their effect on assessments of control risk for subscribers and relying parties are dependent on their interaction with the controls and other factors present at individual subscriber and relying party locations. Our examination did not extend to controls at individual subscriber and relying party locations and we have not evaluated the effectiveness of such controls.

Microsoft PKI Services does not escrow CA keys, does not provide subscriber key lifecycle management services, and does not provide certificate suspension services. Accordingly, our examination did not extend to controls that would address those criteria.

Our examination was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants. Those standards require that we plan and perform the examination to obtain reasonable assurance about whether management's assertion is fairly stated, in all material respects. An examination involves performing procedures to obtain evidence about management's assertion. The nature, timing, and extent of the procedures selected depend on our judgment, including an assessment of the risks of material misstatement of management's assertion, whether due to fraud or error. We believe that the evidence we obtained is sufficient and appropriate to provide a reasonable basis for our opinion.

Because of the nature and inherent limitations of controls, Microsoft PKI Services' ability to meet the aforementioned criteria may be affected. For example, controls may not prevent, or detect and correct, error, fraud, unauthorized access to systems and information, or failure to comply with internal and external policies or requirements. Also, the projection of any conclusions based on our findings to future periods is subject to the risk that changes may alter the validity of such conclusions.

In our opinion, management's assertion, as referred to above, is fairly stated in all material respects.

This report does not include any representation as to the quality of the services of Microsoft PKI Services beyond those covered by the <u>WebTrust Principles and Criteria for Certification Authorities v2.1</u> for CAs enumerated in <u>Appendix A</u>, nor the suitability of any of the services of Microsoft PKI Services for any customer's intended purpose.

Microsoft PKI Services' use of the WebTrust for Certification Authorities Seal constitutes a symbolic representation of the contents of this report and it is not intended, nor should it be construed, to update this report or provide any additional assurance.

BDO USA, LLP

Certified Public Accountants July 25, 2019



# **APPENDIX A - IN-SCOPE CAs**

Root CAs	Serial Number	Issue Date	Expiration Date	SHA256 Thumbprint
CN = Microsoft EV RSA Root Certificate Authority 2017 O = Microsoft Corporation L = Redmond S = Washington C = US	19 fc eb 6d f7 cf 57 84 41 84 bd d9 e0 22 8e 98	7/26/2017	7/26/2042	dfb3c314740596ad5fb9 7960ef62ad7c1fcceead 16e74054652d1032e6f1 40ef
CN = Microsoft EV ECC Root Certificate Authority 2017 O = Microsoft Corporation L = Redmond S = Washington C = US	3f dc cc 3b 5b dc d2 98 44 ca df 59 d1 d2 eb 1c	7/26/2017	7/26/2042	6aea30bc02ca85afcfec 2f65f60881893c926925f d0704bd8ada3f0f6eddb 699
CN = Microsoft RSA Root Certificate Authority 2017 O = Microsoft Corporation L = Redmond S = Washington C = US	29 c8 70 39 f4 db fd b9 4d bc da 6c a7 92 83 6b	7/26/2017	7/26/2042	ecdd47b5acbfa328211e 1bff54adeac95e6991e3 c1d50e27b527e903208 040a1
CN = Microsoft ECC Root Certificate Authority 2017 O = Microsoft Corporation L = Redmond S = Washington C = US	71 76 7e 8d 58 e4 fc 96 49 c6 3e fb cf 3a bd a7	7/26/2017	7/26/2042	fea1884ab3aea6d0dbe dbe4b9cd9fec86551163 00a86a856488fc488bb4 b44d2



Issuing and Intermediate CAs	Serial Number	Issue Date	Expiration Date	SHA256 Thumbprint
CN = Microsoft EV Server PCA 2018 O = Microsoft Corporation L = Redmond S = Washington C = US	33 00 00 00 05 3a 9f 0c 06 fa e1 7f 7b 00 00 00 00 00 05	2/28/2018	2/28/2033	2164a69e46106175 459f1ccc8257157b0 42c13eea588a7f1b 9afd079ffbf28bb
CN = Microsoft Server PCA 2018 O = Microsoft Corporation L = Redmond S = Washington C = US	33 00 00 00 02 88 e3 58 f4 e2 07 4b 99 00 00 00 00 00 02	2/28/2018	2/28/2033	334af3b6768a8693 99de242079038d21 d1fda5b9865708d7 427f7f675d588b43
CN = Microsoft EV ECC Server PCA 2018 O = Microsoft Corporation L = Redmond S = Washington C = US	33 00 00 00 02 fd 7d 5d 3d db b5 17 10 00 00 00 00 00 02	2/28/2018	2/28/2033	d21facbab9fad08ee ac926fbc6d5062b0 7f6a76f6b2c4c47f5 89418a94149c59
CN = Microsoft ECC Server PCA 2018 O = Microsoft Corporation L = Redmond S = Washington C = US	33 00 00 00 02 36 8a d5 48 99 21 bf 9b 00 00 00 00 00 02	2/28/2018	2/28/2033	25d41e8a8543371b 9cada5e7d15221d9 289cf3f034f5808a8 ff9d1d892e8d4de
CN = Microsoft TLS EV Issuing CA 01 O = Microsoft Corporation L = Redmond S = Washington C = US	33 00 00 00 06 fe 1e fe d7 bc 72 46 7e 00 00 00 00 00 06	5/31/2018	5/31/2023	4e8cf75cec298a400 11ec6f345a1b0801 daa7f13d4f6df1f1c 8807dc92d0d437
CN = Microsoft TLS EV Issuing CA 05 OU = EOC O = Microsoft Corporation L = Redmond S = Washington C = US	33 00 00 00 07 95 3b f3 a9 5f 91 07 55 00 00 00 00 00 07	5/31/2018	5/31/2023	190ee6be09b3c97c 1167dfd7bb366fe40 c066f188a6defb1e0 655a3f700341b1
CN = Microsoft TLS ECC EV Issuing CA 01 O = Microsoft Corporation L = Redmond S = Washington C = US	33 00 00 00 03 b5 e4 64 b8 7f 90 c8 83 00 00 00 00 00 03	5/31/2018	5/31/2023	dbed47a27d2df69a f759ead788d33bdd 7bee79a33d3b762a 7806ffcfb3a3acb4



Issuing and Intermediate CAs	Serial Number	Issue Date	Expiration Date	SHA256 Thumbprint
CN = Microsoft TLS ECC EV Issuing CA 05 OU = EOC O = Microsoft Corporation L = Redmond S = Washington C = US	33 00 00 00 04 f6 1d d4 6a 69 4a fe 86 00 00 00 00 00 04	5/31/2018	5/31/2023	664e415a24730152 16baeb56708271bc e20277e93b398c53 32ddd8b94c808327
CN = Microsoft TLS Issuing CA 01 O = Microsoft Corporation L = Redmond S = Washington C = US	33 00 00 00 03 09 a4 fe b7 d2 c2 ab ca 00 00 00 00 00 03	5/31/2018	5/31/2023	f6be0e24c9bb74db 7674261e7404d7a3 9d0c1862708b8a0a 49d184d8b0c9b914
CN = Microsoft TLS Issuing CA 05 OU = EOC O = Microsoft Corporation L = Redmond S = Washington C = US	33 00 00 00 04 3f 51 ec c6 02 13 1c 4c 00 00 00 00 00 04	5/31/2018	5/31/2023	4bc9fe53ce532690 216e157c76c77155 793c9be895d9f671 8ea3d3d1fd694aba
CN = Microsoft TLS ECC Issuing CA 01 O = Microsoft Corporation L = Redmond S = Washington C = US	33 00 00 00 03 23 96 17 a3 31 58 4c 3b 00 00 00 00 00 03	5/31/2018	5/31/2023	a383b4a775ab1df5 e3e88507001ccc35 352f44bc82e46694 453fbf50406b4f6c
CN = Microsoft TLS ECC Issuing CA 05 OU = EOC O = Microsoft Corporation L = Redmond S = Washington C = US	33 00 00 00 04 8c 75 4d 11 c3 a1 94 12 00 00 00 00 00 04	5/31/2018	5/31/2023	ca61a36f29960ace5 9951f7ccef46e1368 faae5eb3d6c06284 cae56e0918d7f7



# APPENDIX B - CERTIFICATION PRACTICE STATEMENT AND CERTIFICATE POLICY VERSIONS IN-SCOPE

Policy Name	Policy Version	Policy Date
Microsoft PKI Services Certificate Policy	Version 3.1.1	July 10, 2018
Microsoft PKI Services Certification Practice Statement	Version 3.1.2	October 12, 2018

# Microsoft Microsoft public key infrastruture services' management assertion

Microsoft Public Key Infrastructure ("PKI") Services operates the Certification Authority ("CA") services for the CAs enumerated in Appendix A, and provides the following CA services:

- Subscriber registration
- Certificate renewal
- Certificate rekey
- Certificate issuance
- Certificate distribution
- Certificate revocation
- Certificate validation
- Subordinate CA certification

The management of Microsoft PKI Services is responsible for establishing and maintaining effective controls over its CA operations, including its CA business practices disclosure on its repository, CA business practices management, CA environmental controls, CA key lifecycle management controls, certificate lifecycle management controls, and subordinate CA certificate lifecycle management controls. These controls contain monitoring mechanisms, and actions are taken to correct deficiencies identified.

There are inherent limitations in any controls, including the possibility of human error, and the circumvention or overriding of controls. Accordingly, controls placed into operation can only provide reasonable assurance with respect to Microsoft PKI Services' CA operations. Furthermore, because of changes in conditions, the effectiveness of controls may vary over time.

Microsoft PKI Services management has assessed its disclosures of its certificate practices and controls over its CA services. Based on that assessment, in Microsoft PKI Services management's opinion, in providing its CA services in the United States of America and the European Union, throughout the period January 1, 2019 to April 30, 2019, Microsoft PKI Services has:

- disclosed its business, key lifecycle management, certificate lifecycle management, and CA environmental control practices in the applicable versions of its Microsoft PKI Services Certificate Policy and Certification Practice Statement enumerated in Appendix B
- maintained effective controls to provide reasonable assurance that:
  - Microsoft PKI Services' Certification Practice Statement is consistent with its Certificate Policy; and
  - Microsoft PKI Services provides its services in accordance with its Certificate Policy and Certification Practice Statement
- maintained effective controls to provide reasonable assurance that:
  - the integrity of keys and certificates it manages is established and protected throughout their lifecycles;
  - subscriber information is properly authenticated; and
  - subordinate CA certificate requests are accurate, authenticated, and approved

- maintained effective controls to provide reasonable assurance that:
  - logical and physical access to CA systems and data is restricted to authorized individuals;
  - o the continuity of key and certificate management operations is maintained; and
  - CA systems development, maintenance, and operations are properly authorized and performed to maintain CA systems integrity

based on the WebTrust Principles and Criteria for Certification Authorities v2.1, including the following:

#### **CA Business Practices Disclosure**

- Certification Practice Statement (CPS)
- Certificate Policy (CP)

#### **CA Business Practices Management**

- Certificate Policy Management
- Certification Practice Statement Management
- CP and CPS Consistency

#### **CA Environmental Controls**

- Security Management
- Asset Classification and Management
- Personnel Security
- Physical & Environmental Security
- Operations Management
- System Access Management
- System Development and Maintenance
- Business Continuity Management
- Monitoring and Compliance
- Audit Logging

## **CA Key Lifecycle Management Controls**

- CA Key Generation
- · CA Key Storage, Backup, and Recovery
- CA Public Key Distribution
- CA Key Usage
- CA Key Archival
- CA Key Destruction
- CA Key Compromise
- CA Cryptographic Hardware Lifecycle Management
- CA Key Transportation
- CA Key Migration

#### **Certificate Lifecycle Management Controls**

- Subscriber Registration
- Certificate Renewal
- Certificate Rekey
- Certificate Issuance
- Certificate Distribution
- Certificate Revocation
- Certificate Validation



## Subordinate CA Certificate Lifecycle Management Controls

• Subordinate CA Certificate Lifecycle Management

Microsoft PKI Services did not escrow CA keys, does not provide any subscriber key lifecycle management services, and does not provide certificate suspension services. Accordingly, our assertion did not extend to controls that would address those criteria.

Chuck Chan

Corporate Vice President, Microsoft Corporation.

Raza Syed

Partner Director of Software Engineering, Microsoft Corporation

July <u>25,</u> 2019

## **APPENDIX A - IN-SCOPE CAS**

Root CAs	Serial Number	Issue Date	Expiration Date	SHA256 Thumbprint
CN = Microsoft EV RSA Root Certificate Authority 2017 O = Microsoft Corporation L = Redmond S = Washington C = US	19 fc eb 6d f7 cf 57 84 41 84 bd d9 e0 22 8e 98	7/26/2017	7/26/2042	dfb3c314740596ad5fb9 7960ef62ad7c1fcceead 16e74054652d1032e6f1 40ef
CN = Microsoft EV ECC Root Certificate Authority 2017 O = Microsoft Corporation L = Redmond S = Washington C = US	3f dc cc 3b 5b dc d2 98 44 ca df 59 d1 d2 eb 1c	7/26/2017	7/26/2042	6aea30bc02ca85afcfec 2f65f60881893c926925f d0704bd8ada3f0f6eddb 699
CN = Microsoft RSA Root Certificate Authority 2017 O = Microsoft Corporation L = Redmond S = Washington C = US	29 c8 70 39 f4 db fd b9 4d bc da 6c a7 92 83 6b	7/26/2017	7/26/2042	ecdd47b5acbfa328211e 1bff54adeac95e6991e3 c1d50e27b527e903208 040a1
CN = Microsoft ECC Root Certificate Authority 2017 O = Microsoft Corporation L = Redmond S = Washington C = US	71 76 7e 8d 58 e4 fc 96 49 c6 3e fb cf 3a bd a7	7/26/2017	7/26/2042	fea1884ab3aea6d0dbe dbe4b9cd9fec86551163 00a86a856488fc488bb4 b44d2



Issuing and Intermediate	Serial Number	Issue Date	Expiration	SHA256
CAs			Date	Thumbprint
CN = Microsoft EV Server PCA 2018 O = Microsoft Corporation L = Redmond S = Washington C = US	33 00 00 00 05 3a 9f 0c 06 fa e1 7f 7b 00 00 00 00 00 05	2/28/2018	2/28/2033	2164a69e46106175 459f1ccc8257157b0 42c13eea588a7f1b 9afd079ffbf28bb
CN = Microsoft Server PCA 2018 O = Microsoft Corporation L = Redmond S = Washington C = US	33 00 00 00 02 88 e3 58 f4 e2 07 4b 99 00 00 00 00 00 02	2/28/2018	2/28/2033	334af3b6768a8693 99de242079038d21 d1fda5b9865708d7 427f7f675d588b43
CN = Microsoft EV ECC Server PCA 2018 O = Microsoft Corporation L = Redmond S = Washington C = US	33 00 00 00 02 fd 7d 5d 3d db b5 17 10 00 00 00 00 00 02	2/28/2018	2/28/2033	d21facbab9fad08ee ac926fbc6d5062b0 7f6a76f6b2c4c47f5 89418a94149c59
CN = Microsoft ECC Server PCA 2018 O = Microsoft Corporation L = Redmond S = Washington C = US	33 00 00 00 02 36 8a d5 48 99 21 bf 9b 00 00 00 00 00 02	2/28/2018	2/28/2033	25d41e8a8543371b 9cada5e7d15221d9 289cf3f034f5808a8 ff9d1d892e8d4de
CN = Microsoft TLS EV Issuing CA 01 O = Microsoft Corporation L = Redmond S = Washington C = US	33 00 00 00 06 fe 1e fe d7 bc 72 46 7e 00 00 00 00 00 06	5/31/2018	5/31/2023	4e8cf75cec298a400 11ec6f345a1b0801 daa7f13d4f6df1f1c 8807dc92d0d437
CN = Microsoft TLS EV Issuing CA 05 OU = EOC O = Microsoft Corporation L = Redmond S = Washington C = US	33 00 00 00 07 95 3b f3 a9 5f 91 07 55 00 00 00 00 00 07	5/31/2018	5/31/2023	190ee6be09b3c97c 1167dfd7bb366fe40 c066f188a6defb1e0 655a3f700341b1
CN = Microsoft TLS ECC EV Issuing CA 01 O = Microsoft Corporation L = Redmond S = Washington C = US	33 00 00 00 03 b5 e4 64 b8 7f 90 c8 83 00 00 00 00 00 03	5/31/2018	5/31/2023	dbed47a27d2df69a f759ead788d33bdd 7bee79a33d3b762a 7806ffcfb3a3acb4
CN = Microsoft TLS ECC EV Issuing CA 05 OU = EOC O = Microsoft Corporation L = Redmond S = Washington C = US	33 00 00 00 04 f6 1d d4 6a 69 4a fe 86 00 00 00 00 00 04	5/31/2018	5/31/2023	664e415a24730152 16baeb56708271bc e20277e93b398c53 32ddd8b94c808327



Issuing and Intermediate CAs	Serial Number	Issue Date	Expiration Date	SHA256 Thumbprint
CN = Microsoft TLS Issuing	33 00 00 00 03	5/31/2018	5/31/2023	f6be0e24c9bb74db
CA 01	09 a4 fe b7 d2			7674261e7404d7a3
O = Microsoft Corporation	c2 ab ca 00 00			9d0c1862708b8a0a
L = Redmond	00 00 00 03			49d184d8b0c9b914
S = Washington				
C = US				
CN = Microsoft TLS Issuing	33 00 00 00 04	5/31/2018	5/31/2023	4bc9fe53ce532690
CA 05	3f 51 ec c6 02			216e157c76c77155
OU = EOC	13 1c 4c 00 00			793c9be895d9f671
O = Microsoft Corporation	00 00 00 04			8ea3d3d1fd694aba
L = Redmond				
S = Washington				
C = US				
CN = Microsoft TLS ECC	33 00 00 00 03	5/31/2018	5/31/2023	a383b4a775ab1df5
Issuing CA 01	23 96 17 a3 31			e3e88507001ccc35
O = Microsoft Corporation	58 4c 3b 00 00			352f44bc82e46694
L = Redmond	00 00 00 03			453fbf50406b4f6c
S = Washington				
C = US				
CN = Microsoft TLS ECC	33 00 00 00 04	5/31/2018	5/31/2023	ca61a36f29960ace5
Issuing CA 05	8c 75 4d 11 c3			9951f7ccef46e1368
OU = EOC	a1 94 12 00 00			faae5eb3d6c06284
O = Microsoft Corporation	00 00 00 04			cae56e0918d7f7
L = Redmond				
S = Washington				
C = US				



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