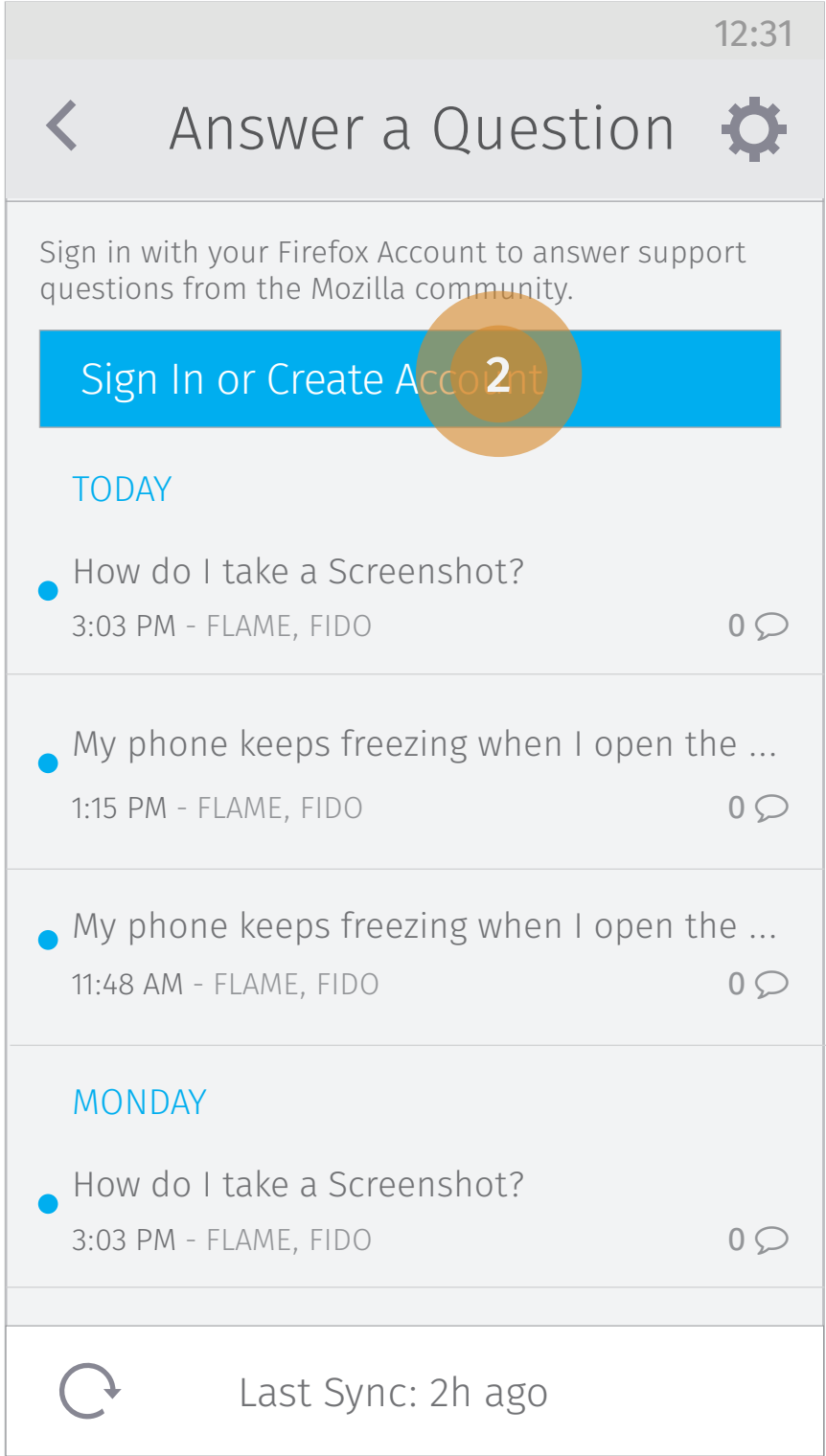


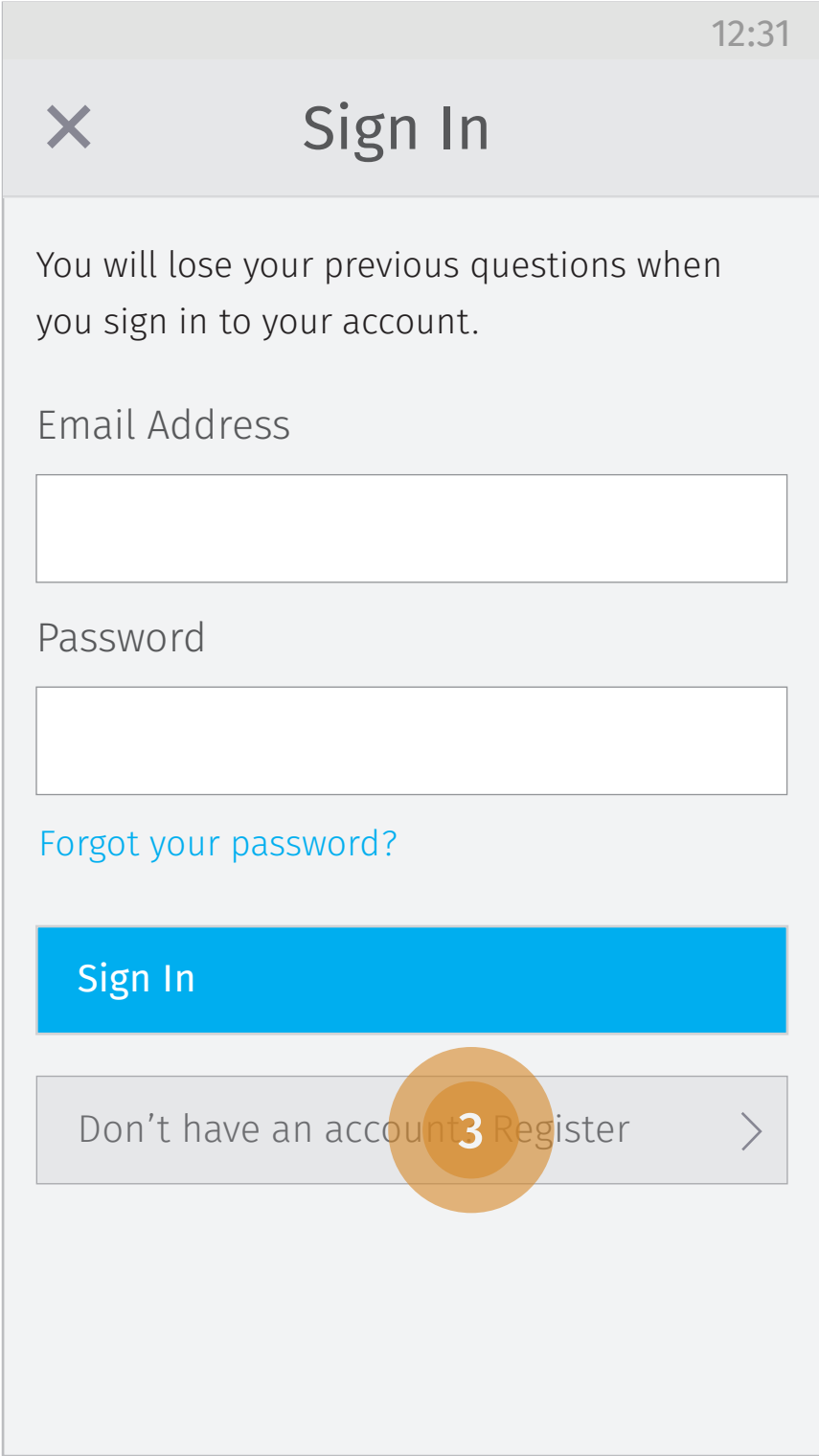
Create Account - With Account Confirmation [1/2]

1. Tap Create Account



User taps on the ‘Create Account or Sign In’ button.

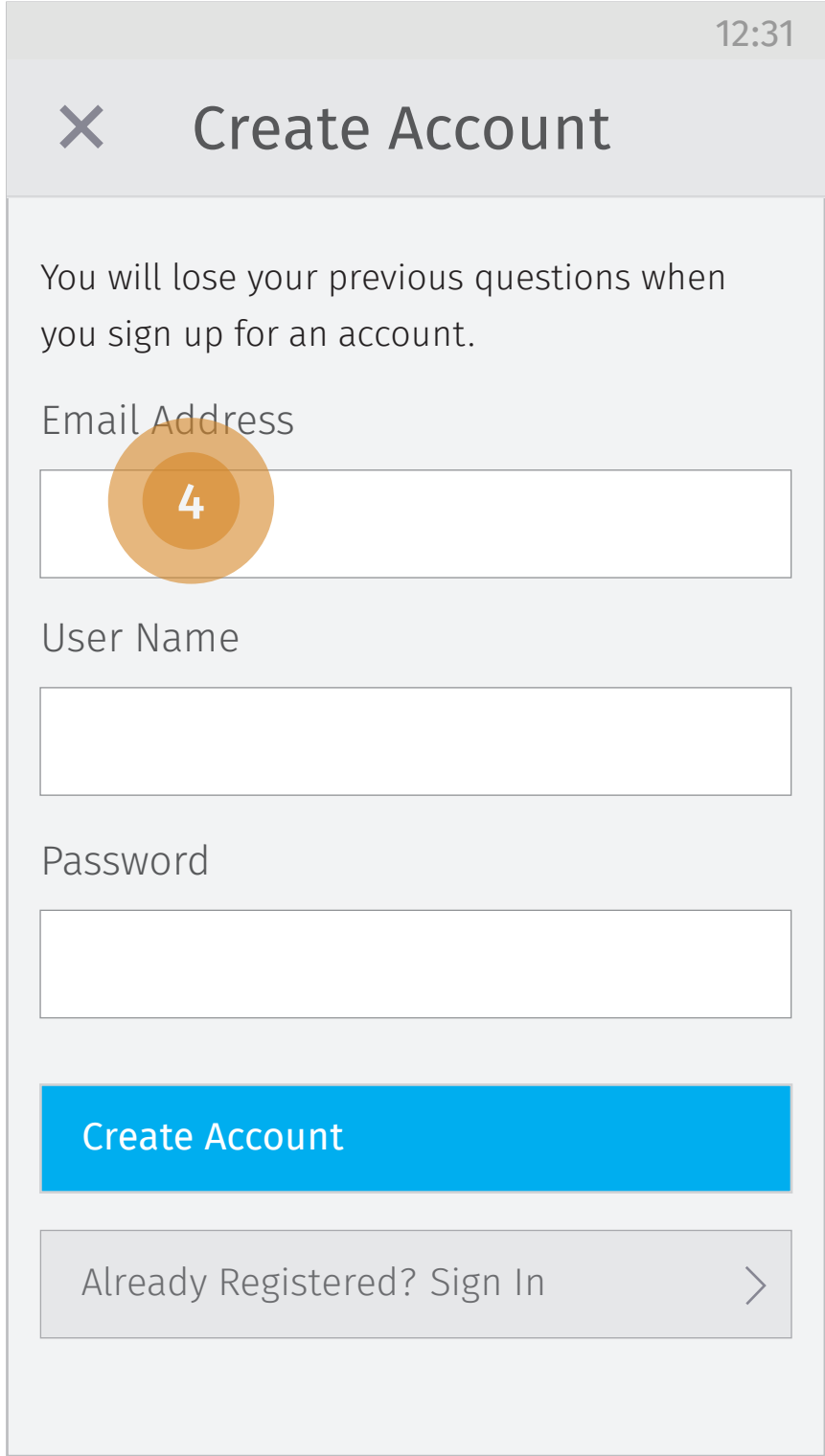
2. Select Create Account Flow



User taps the ‘Don’t have an account, register’ button.

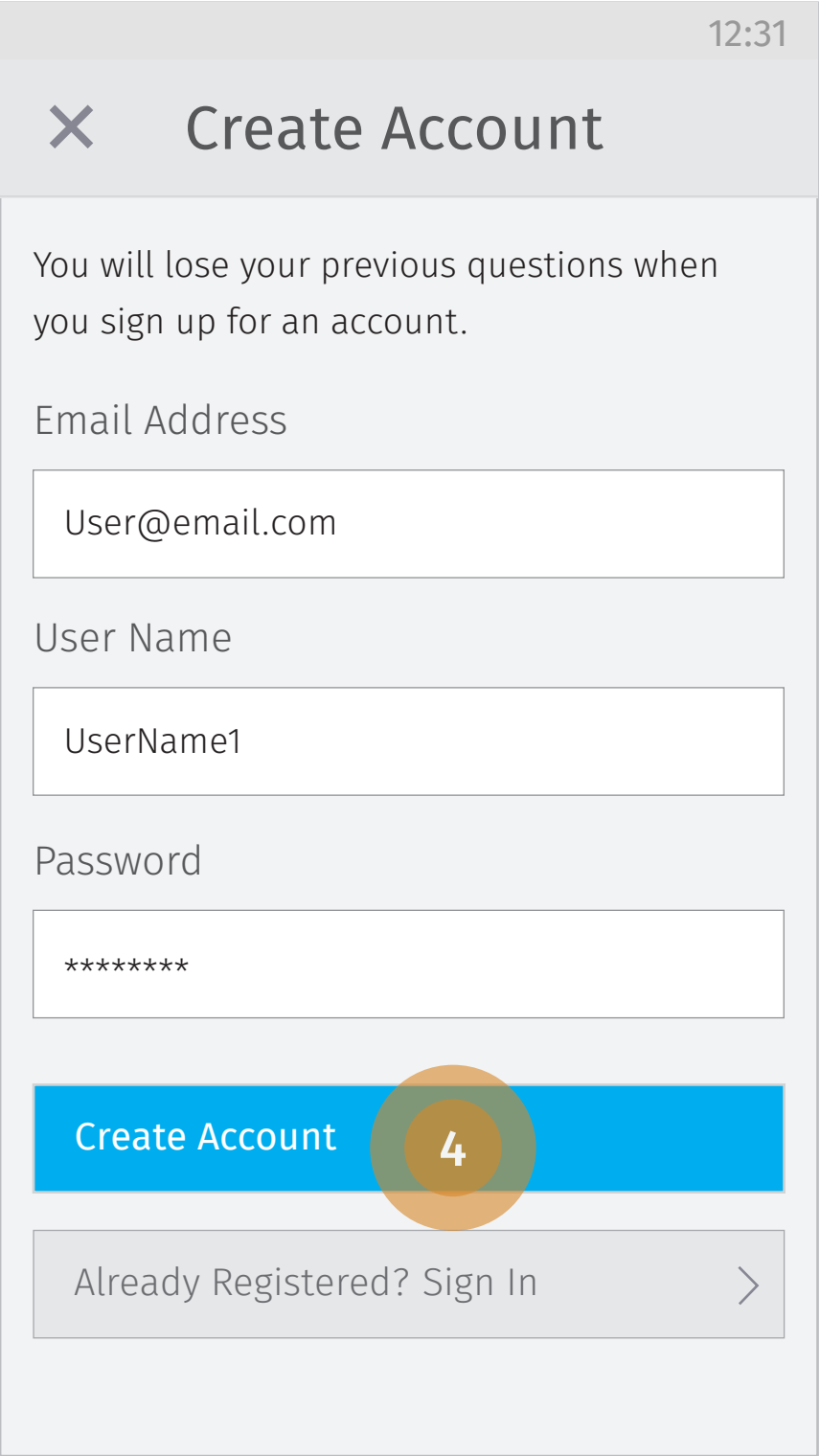
If the user already has an account, will input the information in this screen and tap ‘Sign In’

3. Input Information



User will fill in the new account information.

4. Tap ‘Create Account’



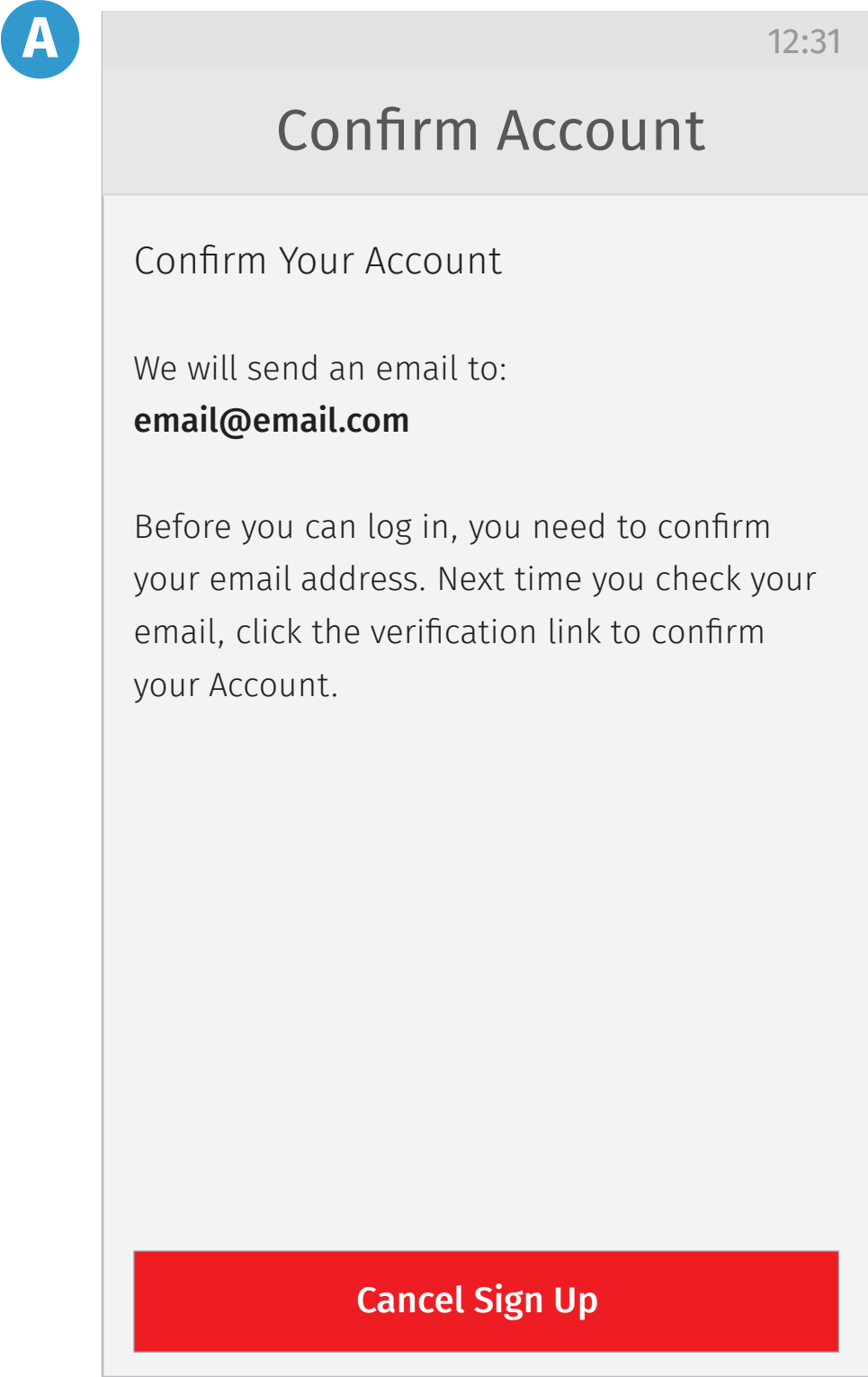
Once all fields have been filled out, the user taps the ‘Create Account’ Infomation.

A

Notes

Create Account - With Account Confirmation [2/2]

5. User Needs to Confirm Account



The email confirmation screen will inform the user that they need to confirm their account before they can use helper functionalities.

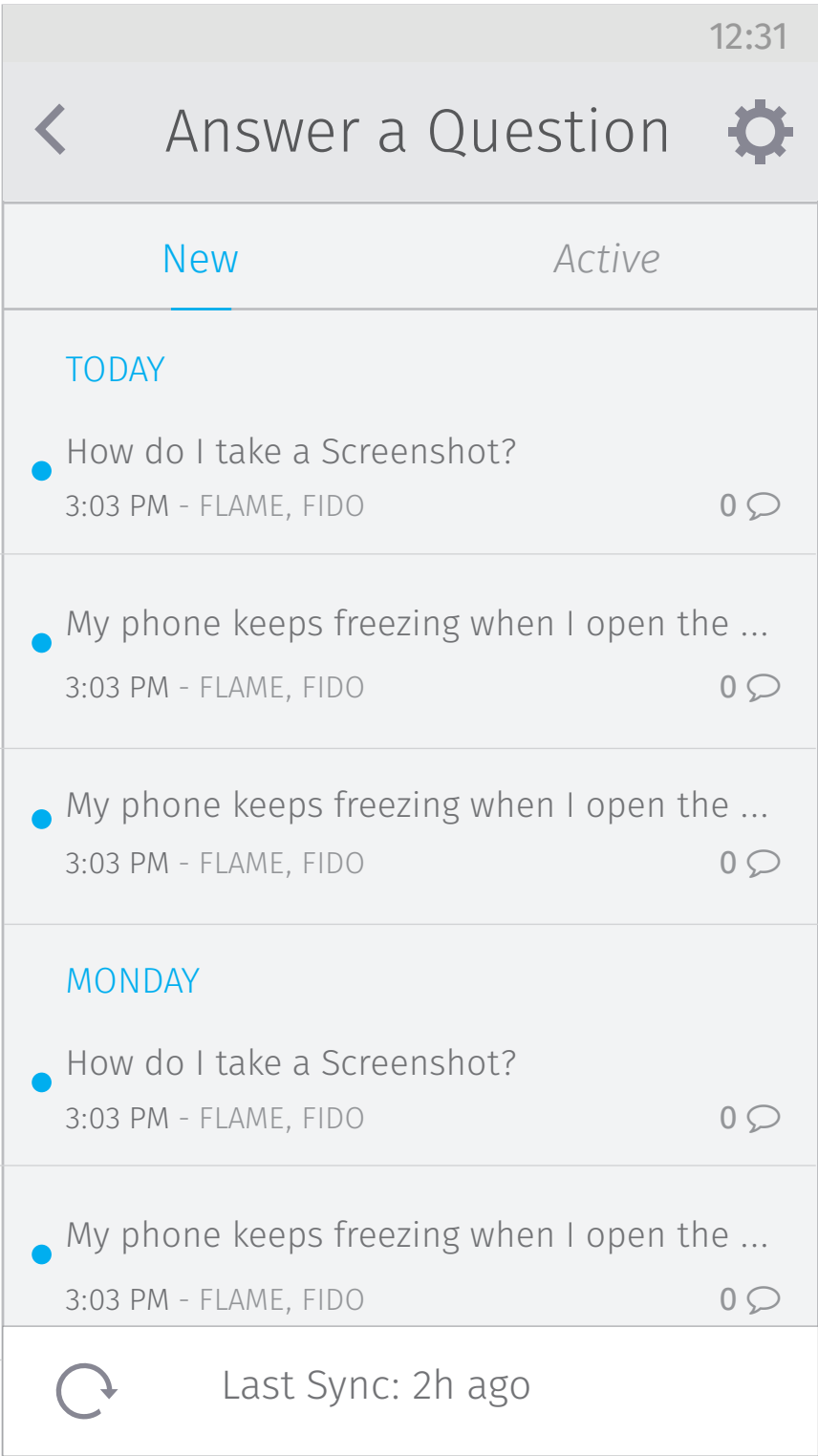
If the user taps the ‘Cancel Sign Up’ Button, they will return the screen they initiated the setup flow from (in this case screen 1).

6. Taps Link in Confirmation Email

CONFIRMS
ACCOUNT

User taps confirm through their email.

3. Account Created



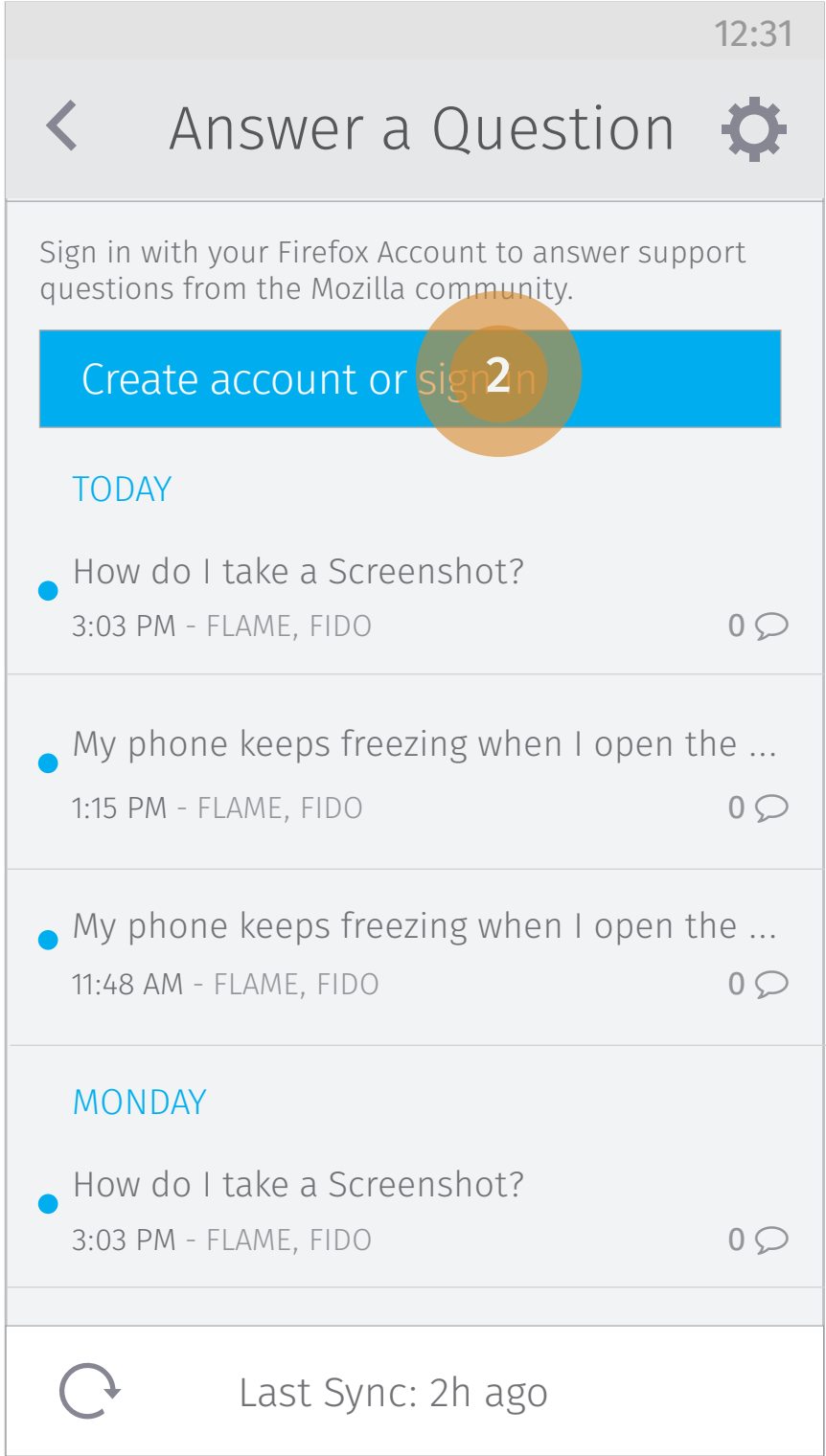
User can now answer questions and use helper functions.

Notes

- A When the user returns to their screen, the page will be refreshed. If the user has confirmed their email, they will see the full Answer a Question screen.

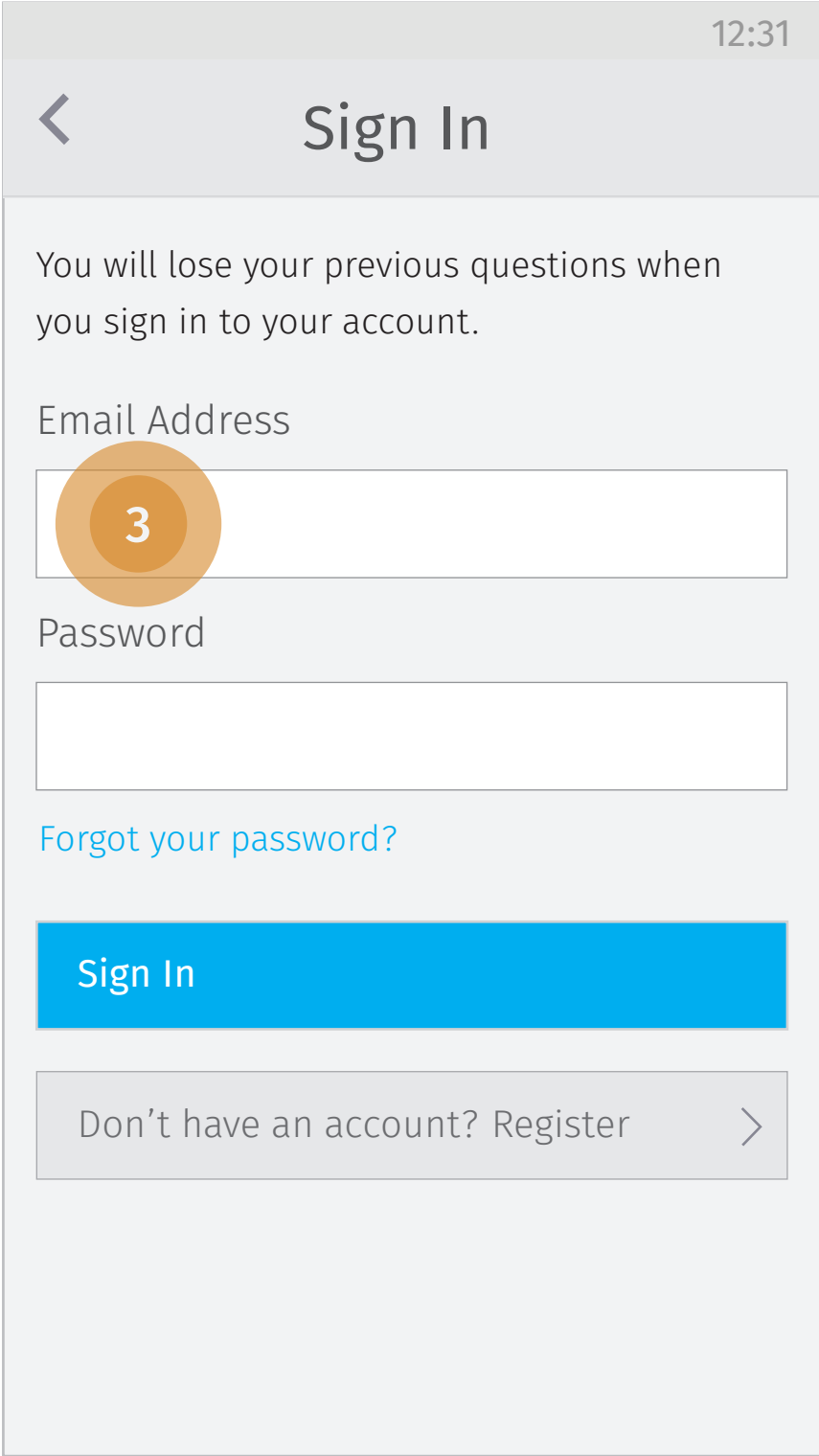
Sign In

1. Tap ‘Create Account or Sign In’



User taps on the ‘Create Account or Sign In’ button.

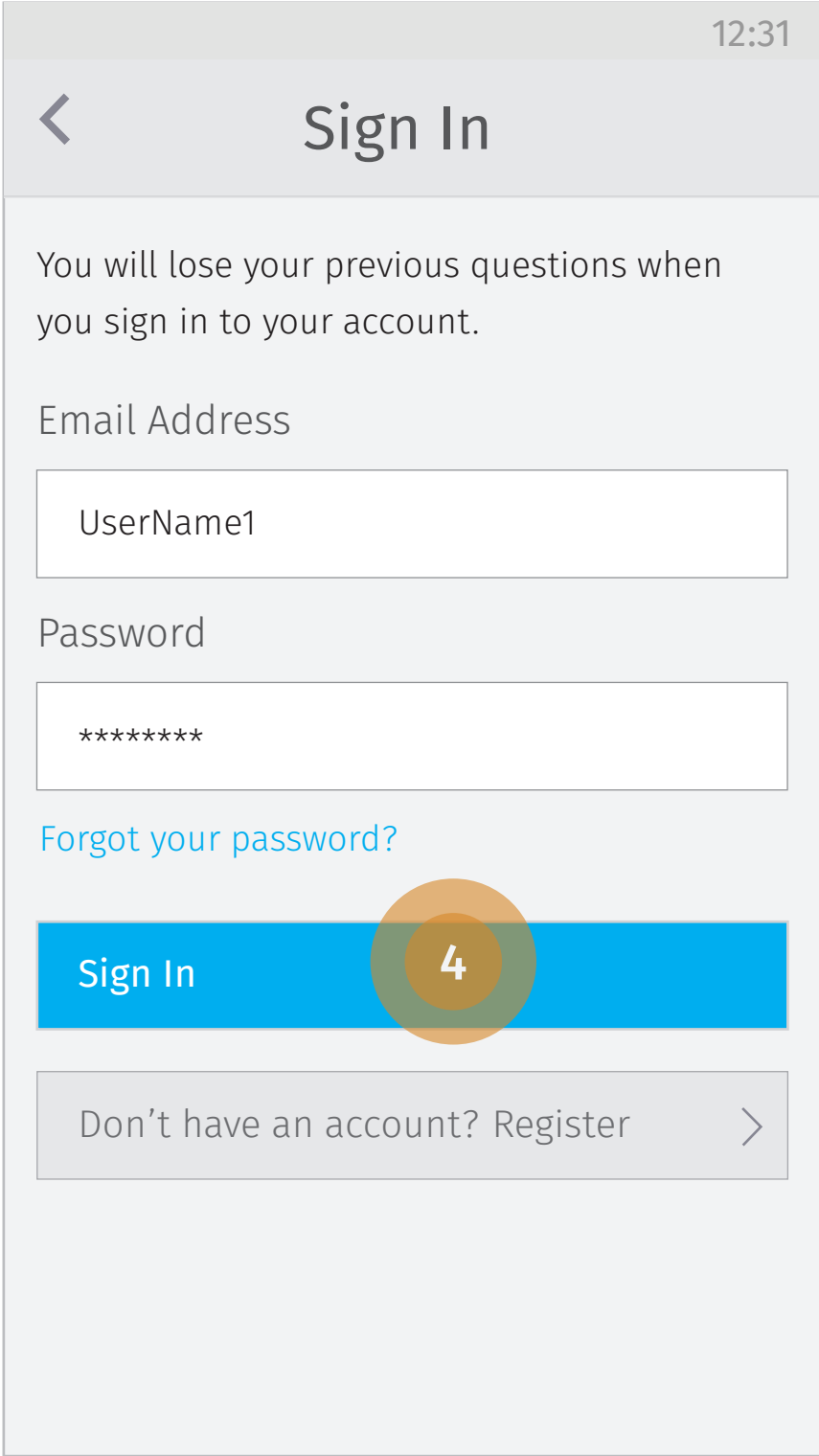
2. Input Information



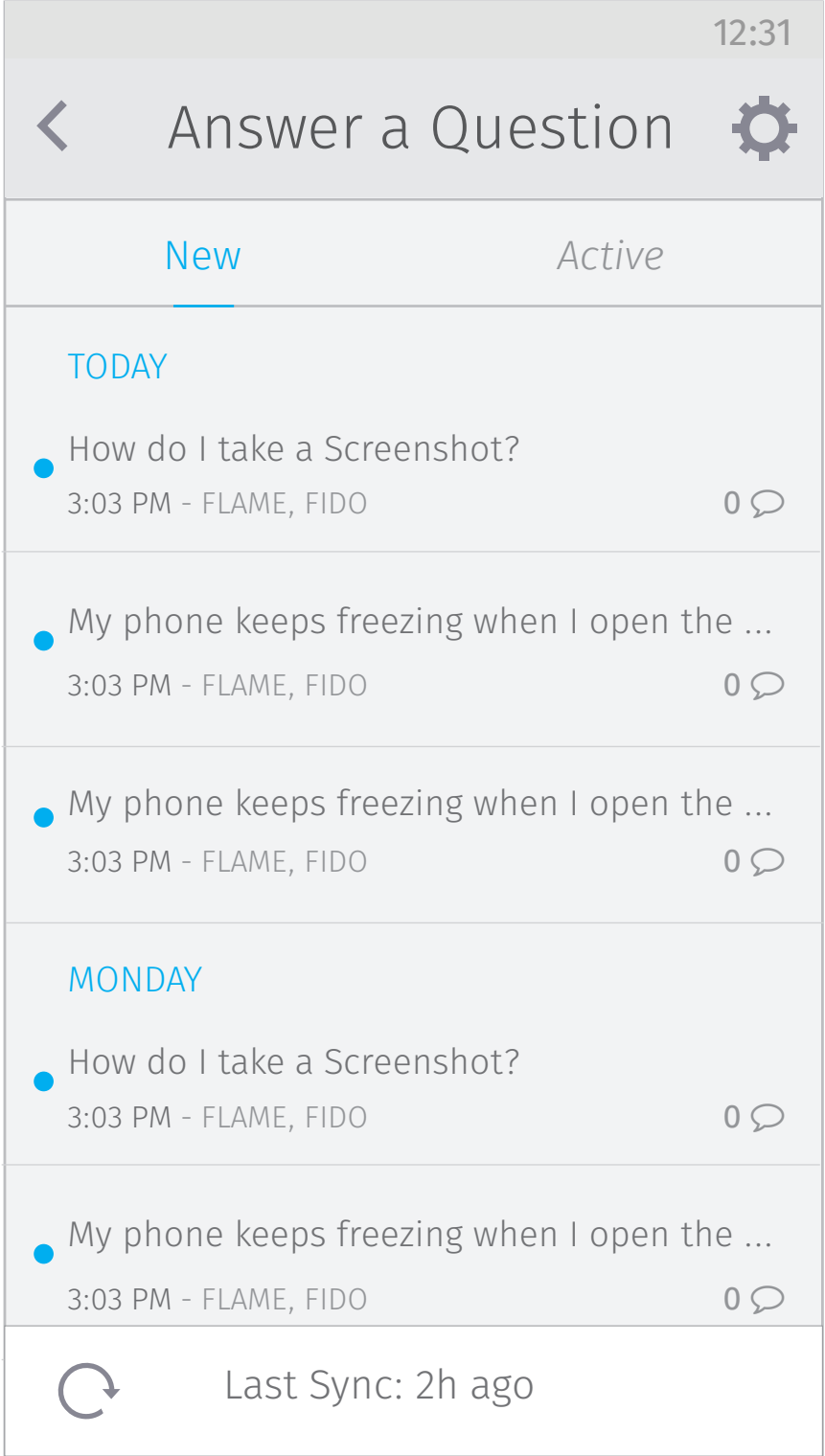
User inputs the create account information.

If the user doesn’t have an account, they will tap the “Don’t have an account? Register” button.

3. Tap ‘Sign In’



4. User is Signed In



User can now answer community questions and act as a helper.

A

Notes

Forgot Password

1. Tap ‘Forgot your password?’

12:31

<

Sign In

You will lose your previous questions when you sign in to your account.

Email Address

Password

Forgot your password?

3

Sign In

Don't have an account? Register

>

User taps on the ‘Forgot your password’ button.

2. Enter Email and Tap ‘Reset’

12:31

×

Reset Password

Forgotten your password? Enter your email address below, and we'll send you instructions for setting a new one.

Email Address

Reset Password

3

User enters the email address for the account and taps ‘Reset Password’.

3. Tap ‘Ok’

12:31

×

Reset Password

We've sent an email to your account. Please follow the link in the email to reset your password.

Ok

3

An email will be sent to the user with a link to reset their password.

4. Complete Reset Password Process

RESETS PASSWORD
THROUGH EMAIL

→

Once the reset password process if completer, the user returns to screen 1.

A

Notes

Errors

1. Sign In

12:31

×

Sign In

You will lose your previous questions when you sign in to your account.

A

Email Address

Invalid Email Address

A

Password

Invalid Password

[Forgot your password?](#)

Sign In

Don't have an account? Register

>

2. Create Account

12:31

×

Create Account

You will lose your previous questions when you sign up for an account.

A

Email Address

Invalid Email Address

A

User Name

Invalid User Name

A

Password

Invalid Password

Create Account

Already Registered? Sign In

>

Notes

- A

Error messages will follow wording provided by the server.