# IdenTrust Rollover Submission to Mozilla Root CA Program

Bugzilla ID:

**Bugzilla Summary:** IdenTrust Root Rollover Request

Original Root Bugzilla ID: 394733

General information about the CA's associated organization

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CA Company Name	IdenTrust	
Website URL	http://www.identrust.com/	
Organizational type	Public Corporation	
Primary Market / Customer Base	IdenTrust is a for-profit corporation serving the private, commercial, and government sectors.	
CA Contact Information	Contact #1:	
	Name: Renne Rodriguez	
	CA Email Alias: roots@identrust.com	
	Phone Number: (801) 384-3522	
	Title / Department: Trust Infrastructure, Product Manager	
	Contact #2:	
	Name: Eric Halbritter	
	CA Email Alias: roots@identrust.com	
	Phone Number: (801) 384-3516	
	Title / Department: Director, PKI Operations	

# Technical information about each root certificate

Certificate	IdenTrust Commercial Root CA	IdenTrust Public Sector Root CA
Name		
Certificate	CN = IdenTrust Commercial Root CA 1	CN = IdenTrust Public Sector Root CA 1
Issuer Field	0 = IdenTrust	0 = IdenTrust
	C = US	C = US
Certificate	This is a SHA-256 root that will replace the SHA-1 "DST Root X3"	This is a SHA-256 root that will replace the SHA-1 "DST ACES X6"
Summary	certificate. The intent is to issue email and SSL certificates.	certificate. The intent is to issue email and SSL certificates.
Root Cert	http://validation.identrust.com/roots/commercialrootca1.p7c	http://validation.identrust.com/roots/publicrootca1.p7c
URL		
SHA1	df 71 7e aa 4a d9 4e c9 55 84 99 60 2d 48 de 5f bc f0 3a 25	ba 29 41 60 77 98 3f f4 f3 ef f2 31 05 3b 2e ea 6d 4d 45 fd
Fingerprint		
Valid From	January 16, 2014	January 16, 2014
Valid To	January 16, 2034	January 16, 2034
Cert Version	3	3

Cert	SHA-256 With RSA Encryption	SHA-256 With RSA Encryption
Signature	om 200 with Roll Energy brion	Sim 250 With Roll Billy priori
Algorithm		
Signing key	4096 bit RSA	4096 bit RSA
parameters		
Test Website	https://sha2ssl-trustidvalid.identrustssl.com/	https://sha2ssl-acesvalid.identrust.com/
	For testing of revoked and invalid certificates see:	For testing of revoked and invalid certificates see:
	http://testssl.identrust.com/, where a comprehensive list is	http://testssl.identrust.com/, where a comprehensive list is
	available	available
CRL URL	Root-level Validation (i.e. validation of subordinate CA)	Root-level Validation (i.e. validation of subordinate CA)
	http://validation.identrust.com/crl/commercialrootca1.crl	http://validation.identrust.com/crl/publicrootca1.crl
	Intermediate-level Validation (i.e. validation of end-entity)	Intermediate-level Validation (i.e. validation of end-entity)
	http://validation.identrust.com/crl/trustidcaa52.crl	http://validation.identrust.com/crl/acesca2.crl
	(NextUpdate: 24 hours)	(NextUpdate: 24 hours)
	TrustID CPS section 4.9.7: twenty-four hours	ACES CPS section 4.4.5.1: 18 to 24 hours
OCSP URL	http://commercial.ocsp.identrust.com	http://public.ocsp.identrust.com
	(for subordinate CA and end-entity validation)	(for subordinate CA and end-entity validation)
Requested	Websites (SSL/TLS)	Websites (SSL/TLS)
Trust Bits	Email (S/MIME)	Email (S/MIME)
SSL	Organization Validated	Organization Validated
Validation		
Туре		
EV Policy	Not applicable.	Not applicable.
OID	Not requesting EV treatment at this time.	Not requesting EV treatment at this time.
Non-	IdenTrust issues certificate with non-sequential serial numbers	IdenTrust issues certificate with non-sequential serial numbers
sequential	with 20 bits of entropy.	with 20 bits of entropy.
serial	m up cocc v 742	All I ACECCOCC C 74
numbers and	TrustID CPS Section 7.1.3	Addendum to ACES CPS Section 7.1
entropy in	https://secure.identrust.com/certificates/policy/ts/identrust_trus	https://gogurg.identrust.com/gortificates/noligy/gogs/IdenTmust
cert	tid cps v2.3 20140109.pdf	https://secure.identrust.com/certificates/policy/aces/IdenTrust-Addendum-2013-11-26.pdf
	<u>uu_cps_v2.5_20140107.pui</u>	Audendum-2015-11-20.pui

CA Hierarchy information for each root certificate

CA Hierarchy	The intent is to generate the subordinate CA Certificates that will support our current lines of business under the root being replaced. At this time not all of the subordinate CA certificates have been generated (names may change)  > [Internal]TrustID CA A52 (s/mime certificates)  > [Internal]TrustID CA A12 (Device/SSL Certificates)	At the time of generation of this document, the intent is to generate the following subordinate under this root:  > [Internal]IdenTrust ACES CA 2 (s/mime, device/SSL certificates)
Externally Operated SubCAs	No externally operated subordinate CA has been issued off this root at this time.  In the future, there is the possibility of issuance of externally operated CAs under this root. In such case, IdenTrust will favor the independently audited and publicly disclose subordinate CA model of operation.	There are no plans to have externally operated subordinate CAs off this root at this time
Cross- Signing	This root is not cross-certified	This root is not cross-certified
Technical Constraints on Third-party Issuers	There are no third-party issuers for this root.	There are no third-party issuers for this root.

# **Verification Policies and Practices**

Policy	Commercial Root	Public Sector Root
Documentation		
	Documents are in English.	Documents are in English.
	TrustID Document Repository:	ACES Document Repository:
	https://secure.identrust.com/certificates/policy/ts/	https://secure.identrust.com/certificates/policy/aces/
	TrustID	ACES CPS:
	CPS:https://secure.identrust.com/certificates/policy/ts/identru	https://secure.identrust.com/certificates/policy/aces/dst-aces-
	st_trustid_cps_v2.3_20140109.pdf	<u>cps-v20040617.pdf</u>
		ACES CPS Addendum:
		https://secure.identrust.com/certificates/policy/aces/IdenTrust-
		<u>Addendum-2013-11-26.pdf</u>

Audits	Audit Type: WebTrust CA 2.0 Auditor: Ernst & Young Audit Report: <a href="https://cert.webtrust.org/SealFile?seal=1552&amp;file=pdf">https://cert.webtrust.org/SealFile?seal=1552&amp;file=pdf</a> Date: July 26, 2013  Audit Type: WebTrust Baseline Requirements Auditor: Ernst & Young Audit Report: <a href="https://secure.identrust.com/certificates/policy/ts/baseline-requirements-audit-2012.pdf">https://secure.identrust.com/certificates/policy/ts/baseline-requirements-audit-2012.pdf</a> Date: September 30, 2013	Audit Type: WebTrust CA 2.0 Auditor: Ernst & Young Audit Report: https://cert.webtrust.org/SealFile?seal=1552&file=pdf Date: July 26, 2013  Audit Type: WebTrust Baseline Requirements Auditor: Ernst & Young Audit Report: https://secure.identrust.com/certificates/policy/ts/baseline-requirements-audit-2012.pdf Date: September 30, 2013
Baseline Requirements	For the Commercial Root, Baseline Requirements are incorporated in the TrustID CP. See Appendix A and section 3.1.3.  https://secure.identrust.com/certificates/policy/ts/TrustID CP v1.6.1 20130912.pdf	For Public Sector Root, Baseline Requirements are incorporated in the ACES CPS Addendum. See section 1.1 <a href="https://secure.identrust.com/certificates/policy/aces/IdenTrust-Addendum-2013-11-26.pdf">https://secure.identrust.com/certificates/policy/aces/IdenTrust-Addendum-2013-11-26.pdf</a>
Organization Verification Procedures	Trust ID CPS section 3.2: Initial Identity Validation (Note: RAs and LRAs) For server certificates organizational verification is required as per section 3.2.2.	ACES CPS Addendum section 3.1.8: Authentication of Sponsoring Organization Identity

SSL Verification Procedures
Email Addrest Verification Procedures

#### TrustID CPS section 3.2.7.2:

IdenTrust verifies that the PKI Sponsor has the right to use or has control of the FODN(s) or IP address(es) listed in the Certificate application by following the steps listed below.

The LRA confirms the Domain registrant's rights by doing the following:

- 1) The Domain(s) supplied by the PKI Sponsor is placed into a search engine (e.g. WHOIS) and the LRA records the contact information for the Domain Name Registrant.
- 2) Once the Domain Name registrant is identified from a database record he or she is contacted via email. In this email the Domain Name registrant will be asked:
- a. to confirm or deny the right of the PKI Sponsor to be issued a Device Certificate for the Domain Name(s) for which the PKI Sponsor has applied:
- b. if they would like to provide the names other potential PKI Sponsor(s) that may request the same type of Certificate; and
- c. with respect only to applications for Wildcard Certificates, to confirm or deny control over the entire Domain Namespace of the FQDN provided and that such control is rightful.

If the PKI Sponsor applies for a Domain Name that contains a two-letter country code (ccTLD) (e.g. www.identrust.uk as opposed to www.identrust.com), this confirmation will be sought from the Domain Name level to which the ccTLD applies. This means that the LRA cannot obtain verification from www.identrust.com if the PKI Sponsor is applying for a Domain Name from www.identrust.uk.

#### ACES CPS Addendum section 3.1.9.4:

Verification of Authorization by Domain Name Registrant

IdenTrust verifies that the PKI Sponsor has the right to issue or has control of the Fully-Qualified Domain Name(s) from the SAN extension and public IP address(es) listed in the Certificate application by following the steps listed below.

- The LRA confirms the rights by the Domain Registrant by doing the following: (1)The domain(s) supplied by the PKI Sponsor is placed into a search engine (e.g. WHOIS) and the LRA records the contact information for the Domain Name Registrant.
- (2) Once the Domain Name Registrant is identified from a database record he or she are contacted via email to confirm the information provided by the PKI Sponsor to confirm or deny the right of the PKI Sponsor to be issued the certificate for the Domain Name(s) for which the PKI Sponsor has applied. It is through this process that IdenTrust ensures that SSL Certificates are issued with the consent of the owner of each FQDN contained within the Certificate. During this exchange the Domain Name Registrant will have the opportunity to name other potential PKI Sponsor(s).

If the PKI Sponsor applies for a domain that is a two-letter country code (ccTLD), this confirmation will be sought from the Domain Name level to which the ccTLD applies.

#### Trust ID CPS section 3.2.5:

Email verification when required can be done in two ways; electronically and manually through a list submitted by a Trusted Agent. If the application for a Certificate requires email verification the application cannot be approved until the specified steps for electronic or manual verification is complete.

- Electronic Verification of Email: When an Applicant/PKI Sponsor submits an application through a secure online form, an automated email is sent to the personal email address provided in the application. Within that automated email message there is a link that guides the Applicant/PKI Sponsor to a serverauthenticated SSL/TLS secured web site and instructions to provide out-of-band information, including an Account Password. This Account Password was created during the application by the Applicant/PKI Sponsor and it is secure only to the Applicant/PKI Sponsor. When the Applicant/PKI Sponsor provides and submits the Account Password created during the application accurately the verification of the email address is completed and the verification status is automatically updated within the Applicant/PKI Sponsor's application record.
- Manual Verification of Email: When a Trusted Agent provides the list of authorized Applicants/PKI Sponsors, the email address is validated by the Trusted Agent based on the internal knowledge of the Sponsoring Organization. The Trusted Agent may use internal databases and directories to ensure the email accuracy.

### ACES Addendum section 3.1.9.7

Email verification when required can be done in two ways; electronically and manually through a list submitted by a Trusted Agent. If the application for a Certificate requires email verification the application cannot be approved until the specified steps for electronic or manual of verification is complete.

Electronic Verification of Email: When an Applicant/PKI Sponsor submits an application through a secure online form, an automated email is sent to the Applicant/PKI Sponsor's email address provided in the application. Within that automated email message there is a link that guides the Applicant/PKI Sponsor to a server-authenticated SSL/TLS secured web site and instructions to provide outof-band information, including in Account passphrase Password. This Account Password was created during the application by the Applicant/PKI Sponsor and it is secure only to the Applicant/PKI Sponsor. When the Applicant/PKI Sponsor provides and submits the passphrase Account Password created during the application accurately the verification of the email address is completed and the verification status is automatically updated within the Applicant/PKI Sponsor's application record.

Manual Verification of Email: When a Trusted Agent provides the list of authorized Applicants/PKI Sponsors, the email address is validated by the Trusted Agent based on the internal knowledge of the Sponsoring Organization. The Trusted Agent may use internal databases and directories to ensure the email accuracy.

Code Signing	Not applicable.	Not applicable.
Subscriber	Not requesting the code signing trust bit.	Not requesting the code signing trust bit.
Verification		
Procedures		
Multi-factor Authentication	Confirm that multi-factor authentication is required for all accounts capable of directly causing certificate issuance or specify the technical controls that are implemented by the CA to restrict certificate issuance through the account to a limited set of pre-approved domains or email addresses.	
	The answers below apply to the controls for both roots whose inclusi	on is being requested.
	<ul> <li>For each account that can access the certificate issuance system, do you have the log-in procedure require something in addition to username/password?         <ul> <li>Yes. Two-factor authentication based on digital-certificate-based access and access control lists (ACLs) are used to access the system capable of issuing a certificate.</li> </ul> </li> <li>Specify the form factor that you use. –</li> </ul>	
	<ul> <li>For humans approving certificates: Hardware tokens; FIPS 140-1/2 Level 2-validated hardware.</li> <li>For automated RA: Hardware or software cryptomodules</li> </ul>	
	<ul> <li>This must apply to all accounts that can cause the approval and/or issuance of end-entity certificates, including your RAs and sub-CAs, unless there are technical controls that are implemented and controlled by the CA to restrict certificate issuance throug the account to a limited set of pre-approved domains or email addresses. –</li> <li>Confirmed; All RAs are required to use digital certificates and be in the ACL.</li> </ul>	
	<ul> <li>If technical controls are used instead of multi-factor auth for a</li> <li>Multi-factor authentication based on certificates is used</li> </ul>	
	Confirm that multi-factor authentication is required for all aconf <a href="https://wiki.mozilla.org/CA:Information">https://wiki.mozilla.org/CA:Information</a> checklist#Verification	

## Network Security

The network security requirements are mainly addressed in the corresponding CPSs. The sections that address the practices are specified below.

### Commercial Root CA

- Maintain network security controls that at minimum meet the Network and Certificate System Security Requirements.
  - o TrustID CPS section 6.7 NETWORK SECURITY CONTROLS
- Check for miss-issuance of certificates, especially for high-profile domains.
  - o TrustID CPS Sections 8 COMPLIANCE AUDITS AND OTHER ASSESSMENTS and 8.5.1 Actions Taken as a Result of Internal Audit Deficiency.
- Review network infrastructure, monitoring, passwords, etc. for signs of intrusion or weakness.
  - o TrustID CPS sections 6.6.2 Security Management Controls and 6.7 NETWORK SECURITY CONTROLS.
- Ensure Intrusion Detection System and other monitoring software is up-to-date.
  - o TrustID CPS sections 6.6.2 Security Management Controls and 6.7 NETWORK SECURITY CONTROLS.
- Confirm that you will be able to shut down certificate issuance quickly if you are alerted of intrusion.
  - o IdenTrust has security incident response and compromise handling policies and procedures (See TrustID CPS Section 5.7.1) that include disabling issuance functionality in a timely manner if the severity of the threat requires it.

#### Public Root CA

- Maintain network security controls that at minimum meet the Network and Certificate System Security Requirements.
  - o ACES CPS section 6.7 NETWORK SECURITY CONTROLS
- Check for mis-issuance of certificates, especially for high-profile domains.
  - o ACES CPS Addendum Section 6.5.1.1 Internal Audits.
- Review network infrastructure, monitoring, passwords, etc. for signs of intrusion or weakness.
  - o ACES CPS section 6.7 NETWORK SECURITY CONTROLS
- Ensure Intrusion Detection System and other monitoring software is up-to-date.
  - o ACES CPS section 6.7 NETWORK SECURITY CONTROLS
- Confirm that you will be able to shut down certificate issuance quickly if you are alerted of intrusion.
  - o IdenTrust has security incident response and compromise handling policies and procedures (See TrustID CPS Section 5.7.1) that include disabling issuance functionality in a timely manner if the severity of the threat requires it.

Confirm that you have performed the actions listed in #7 of

https://wiki.mozilla.org/CA:Information\_checklist#Verification\_Policies\_and\_Practices

IdenTrust confirms that has performed the action listed in #7 and there are documented practices in the CPSs as shown above

# Response to Mozilla's CA Recommended Practices (https://wiki.mozilla.org/CA:Recommended Practices)

Publicly Available CP and CPS	Yes. See above.
<u>CA Hierarchy</u>	Yes. See above.
Audit Criteria	Yes. See above.

Document Handling of IDNs in CP/CPS	Yes.	
	<b>TrustID CPS</b> : 3.2.7.1 Verification against High Risk and Denied Request Lists <b>ACES Master Addendum:</b> Section 3.1.9.4 – Authentication of Component	
	Identity	
Revocation of Compromised Certificates	Yes	
	TrustID CPS: 4.9 CERTIFICATE REVOCATION AND SUSPENSION	
	ACES CPS: 4.4 CERTIFICATE REVOCATION	
<u>Verifying Domain Name Ownership</u>	Yes. See above.	
Verifying Email Address Control	Yes. See above.	
Verifying Identity of Code Signing Certificate	Not applicable.	
Subscriber		
DNS names go in SAN	DNS names are included in the SAN extension. The name included in the CN is replicated in the SAN.	
Domain owned by a Natural Person	IdenTrust issues SSL certificates only to organizations. The existence of the organization is validated.	
	For Commercial root see TrustID CPS section 3.2, the table that establishes what is validated and	
	sections 3.2.2 and 3.2.2.1, and ACES CPS Addendum 3.1.8.	
<u>OCSP</u>	Yes. See above.	

Response to Mozilla's list of Potentially Problematic Practices (https://wiki.mozilla.org/CA:Problematic Practices)

Long-lived DV certificates	Currently, IdenTrust does not issue Domain Validated certificates.
	If, in the future, DV certificates are issued, they will comply with current policy that limits certificates to 39 months.
Wildcard DV SSL certificates	Currently, IdenTrust does not issue Domain Validated certificates. Wildcard SSL Certificates for the commercial root are OV.
	If, in the future, DV certificates are issued, wildcard DV certificates will not be issued
Email Address Prefixes for DV Certs	Currently, IdenTrust does not issue Domain Validated certificates therefore this practice is not implemented.
<u>Delegation of Domain / Email validation to</u> <u>third parties</u>	IdenTrust validates Domains for SSL certificates issued and does not delegate such validation. See TrustID CPS section 3.1.7.2 and ACES CPS Addendum 3.1.9.4.
	IdenTrust allows Trusted Agents to, in particular cases, manually validate the email of certificates. Trusted Agents are employees of the organizations requesting the certificate and are under agreement with IdenTrust. Trusted Agents validation is limited to emails within their organization and only in circumstances where automatic validation is not possible. See TrustID CPS section 3.2.5 and ACES CPS Addendum section 3.1.9.7 for detail.

Issuing end entity certificates directly from	IdenTrust does not issue end entity certificates directly from roots.
roots	identifust does not issue end endry cerunicates directly from roots.
Allowing external entities to operate subordinate CAs	Commercial Root CA: Not at this time. There is a possibility of externally operated subordinate CAs. In such case, IdenTrust will favor the externally audited and publicly disclose model of operation.
	Public Root CA: No
Distributing generated private keys in PKCS#12 files	IdenTrust does not generate private keys for SSL certificates
	For email certificates that are used only for encryption and whose key is escrowed, IdenTrust may generate the private key and deliver in a PKCS#12. See TrustID CPS section 6.1.1.3 and ACES CPS Addendum section 4.2.1.
Certificates referencing hostnames or private IP addresses	Practice is Prohibited:
	TrustID CPS: 3.2.7.3 Verification of DBA or Tradename: "IdenTrust does not and will not issue SSL Certificates to reserved IP addresses or internal server names. "
	ACES Master Addendum: 1.3.2.3.1 – Agency and Relying Party Application SSL Server Certificates: "IdenTrust does not and will not issue SSL Certificates to reserved IP addresses or internal server names. "
Issuing SSL Certificates for Internal Domains	Practice is Prohibited:
	TrustID CPS: 3.2.7.3 Verification of DBA or Tradename: "IdenTrust does not and will not issue SSL Certificates to reserved IP addresses or internal server names. "
	ACES Master Addendum: 1.3.2.3.1 – Agency and Relying Party Application SSL Server Certificates: "IdenTrust does not and will not issue SSL Certificates to reserved IP addresses or internal server names."
OCSP Responses signed by a certificate under a different root	IdenTrust signs responses with a certificate issued under the same CA that issued the certificate being validated.
CRL with critical CIDP Extension	No. CRLs import without error into Firefox.
Generic names for CAs	No. IdenTrust is using descriptive names.
Lack of Communication With End Users	No. IdenTrust has an active customer support team that answers questions through email and telephone for both customers and other members of the public should they have questions. Contact information is available 24/7 on the IdenTrust website located here: <a href="http://www.identrust.com/contact_us.html">http://www.identrust.com/contact_us.html</a>