



## Instruction to your bank or building society to pay by Direct Debit

AMG Nursing & Care Services Rugby House, Brooms Road, Stone Business Park, Stone, ST15 0SH					S LID OFFI		
Name(s) of account holder(s)	Service U	ser Numl	oer				
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Branch sort code  Name and full postal address of your bank or building society  To: The Manager  Bank/building society  Address	account do by the Dire remain wit	on to your by AMG Co etailed in the ect Debit ( th AMG Co ectronicall	onsultancy this Instruc Guarantee onsultancy	Services ction subje	Ltd Direct of the sa and that the Ltd and, if	afeguards iis Instruct	assured tion may
Postcode	Date						

This guarantee should be detached and retained by the payer.

Banks and building societies may not accept Direct Debit Instructions for some types of account

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## The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit AMG Consultancy Services Ltd will notify you 10 working days in
  advance of your account being debited or as otherwise agreed. If you request AMG Consultancy Services Ltd to collect a payment, confirmation
  of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by AMG Consultancy Services Ltd or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
  - If you receive a refund you are not entitled to, you must pay it back when AMG Consultancy Services Ltd asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.