

From a long time I suspect one incompatibility between Default Folder and Libre Office.

When 2 windows of LibreOffice are open (Write Document and/or Calc Spread Sheet) if I close the window behind (not the front window) LibreOffice crashes. This not correlated with the OS version, LibreOffice version or Default Folder version.

I never observe this problem with other applications Mac mini, 8 Mo, OS 10.13.3, French, Default Folder 5.2.1, Libre Office 5.4

**In blue the St Claire Software answer**

It's probably due to a bug in LibreOffice (specifically, in its support for Apple's Accessibility API). Though I just downloaded LibreOffice 5.3.7.2 and tested it with Default Folder X 5.2.2d7 and am not seeing any crashes when I close the back window with multiple documents open.

Please download and try running this build of Default Folder X:

<http://www.stclairsoft.com/download/>

If the crash still happens, send me the crash log details so I can have a look.

I close the back window (Fig1) and OpenOffice crashes (Fig2 and 3)

I am not able to find in Library/Application Support or in Library/Logs a Crash directory for LibreOffice

Ahh, it's not crashing, it's hanging. Please do this after LibreOffice hangs:

1. Run Activity Monitor (it's in /Applications/Utilities)
2. In the process list, find LibreOffice and select it
3. Choose "Sample Process" from the utility menu (the button that has a gear on it) in Activity Monitor's toolbar
4. Email me the resulting report

That will let me see exactly what it's doing when it gets stuck. I'm testing with LibreOffice 5.4.4.2, by the way. Which version are you using?

Sorry for the error crash/hang.

You will find enclosed two files.

Sample\_1 txt: Situation with different "Login Items" (Xmenus, Flux, ClipMenu, DefaulFolder, etc)

Sample\_2 txt: Situation with only DefaulFolder in "Login Items"

Probably my problem is due to an incompatibility with a third component because if I start my session with shift, there is NO problem

Hmm - that's interesting. If you start with the Shift key down, there is no problem even when Default Folder X is running?

From the Sample reports, the problem is the same in both of the files that you sent. It appears to be a bug in LibreOffice's support for Apple's Accessibility API, which isn't something I can fix by modifying Default Folder X. To confirm this, I'd appreciate it if you would do the following:

1. Quit Default Folder X and LibreOffice
2. Go to System Preferences > Accessibility > VoiceOver and turn on the "Enable VoiceOver" checkbox
3. Launch LibreOffice, open 2 documents and try to close the one in back. Does the hang still occur?

After you are finished, go back to System Preferences and turn VoiceOver off (it's a bit annoying to have it reading \_everything\_ :-)

Let me know what you find.

Some times yes, some times no!!!!

Nevertheless if I click (to close the back window) after the comment of VoiceOver the hang occurs always!

Well, I guess that's a workaround, at least. You can submit a bug report to the LibreOffice team at <https://www.libreoffice.org/get-help/feedback/>