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	1.2 Statement from the CEO	5
Profile	Organisational Profile	
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	2.2 Major products and/or services	8-12
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	2.4 Major divisions, operating companies, subsidiaries, and joint ventures	13-14
	2.5 Countries in which the organisation's operations are located	13-14
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	2.8 Scale of the reporting organisation	6
	2.9 List of stakeholders, key attributes of each, and relationship to the reporting organisation	16
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	2.10 Contact person(s) for the report, including e-mail and web addresses	67
	2.11 Reporting period	66
	2.12 Date of most recent previous report	67
	2.13 Boundaries of report and any specific limitations on the scope	66
	2.14 Significant changes since the previous report	None
	2.15 Relevant changes in basis for reporting on joint ventures etc.	None
	2.16 Explanation of any re-statements of information provided in earlier reports	Not applicable
	Report Profile	
	2.17 Decisions not to apply GRI principles or protocols in the preparation of the report	66
	2.18 Criteria/definitions used in any accounting for costs and benefits	AR p.76
	2.19 Significant changes in measurement methods	None
2.20 Policies and internal practices to enhance accuracy, completeness, and reliability of the report	67	
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Governance Structures and Management Systems	Structure and Governance	
	3.1 Governance structure of the organisation	23
	3.2 Percentage of the board of directors that are independent, non-executive directors	AR p. 111-113
	3.3 Process for determining the expertise that board members need	Not inventorized
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	3.5 Linkage between executive compensation and achievement financial and non-financial goals	Not inventorized
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	3.7 Mission and values statements, codes of conduct or principles, and the status of implementation	16-18
	3.8 Mechanisms for shareholders to provide recommendations or direction to the board of directors	AR p.117