Returns Instructions

Thank you for examining BJU Press materials. Our goal is to provide academically excellent and biblically sound textbooks to support the mission and effectiveness of Christian education.

Please send returns to
BJU Press Distribution Center
134 White Oak Drive
Greenville, SC 29607

BJU Press Customer Service
800.845.5731
864.770.1317
bjupinfo@bjupress.com

Please call **800.845.5731** or email **bjupinfo@bjupress.com immediately** if you receive defective or damaged items. We will provide information for returning the items and obtaining replacements. **Any shipping discrepancies must be reported within 10 days from receipt of the materials.** Please retain all packing materials from damaged shipments for possible inspection.

Please allow four weeks for returns to be processed.

Examination materials are available to you at no charge for the exam period. A temporary invoice will be mailed to you approximately a week after the order is shipped. If the books will help you meet your educational goals and you would like to keep them, simply pay the invoice and enjoy the benefit of receiving the materials with free shipping.

If you need to return materials or place an order for additional items, contact your Precept territory manager who will be happy to assist you.

Return Instructions

- To receive return labels that give free return shipping for your exam items, please contact your Precept territory manager.
- When possible, use original BJU Press boxes. Each box should not exceed 40 pounds, and items should be packed tightly to prevent damage.
- A copy of the packing slip or invoice for the items being returned must be packed in each returned box so that proper credit can be issued to your account. Please circle items being returned.
- If you choose to return materials at your own expense, they should be returned via UPS or Parcel Post

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