

## Your extras cover

### What's covered

Your extras cover provides benefits towards services that aren't claimable from Medicare, such as Dental, Physiotherapy, Optical, Remedial Massage and Acupuncture.

You can claim for these types of services where it is offered under the level of cover you have chosen and the treatment was given by a recognised provider in private practice. The benefits you can claim are outlined in your health cover fact sheet and the criteria are set out in our fund rules.

### What's not covered

Extras benefits will not be payable:

- where treatment is provided by a practitioner not in private practice
- where a provider is not recognised by us
- when provided in a public hospital
- where Medicare, a Government body or third party provide a benefit
- where services are delivered online or over the telephone, unless part of an approved Australian Unity chronic disease or health management program
- where more than one treatment or consultation has been charged per patient, per practitioner, per day
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